

## **Luda.Farm EU Data Act Notice – Flex Wi-Fi 300**

This EU Data Act Notice (“Notice”) explains what data is generated by the connected product Flex Wi-Fi 300 (“Product”) and how the User can access and share such data under the EU Data Act (Regulation (EU) 2023/2854) (“Data”).

For Flex Wi-Fi 300, most Data is stored locally on the device and is not transmitted to Luda.Farm. In such cases, the User can access the Data directly via the Product’s local administration interface (device web UI). Luda.Farm acts as a contact point to guide Users on how to access and share such Data.

**EU Data Act contact point:** Luda.Farm AB (see Section 8 Contact).

**Product:** Flex Wi-Fi 300 (Outdoor Wi-Fi access point, PoE, IP66).

**Related service(s):** None required for the Product itself. Flex Wi-Fi 300 can be used as part of the FarmCam Flex system (e.g., with Flex Hub) or standalone with a power adapter/PoE injector (depending on configuration).

Flex Wi-Fi 300 is an access point (not a router). It provides Wi-Fi connectivity and bridges network traffic between connected Wi-Fi devices and the upstream network. Flex Wi-Fi 300 is administered locally via a web browser interface (device web UI).

## 1. Types, formats, estimated volume and collection frequency of Data

Types	Formats	Estimated Volume	Collection Frequency
Device status information (e.g., power/ethernet/Wi-Fi status, radio parameters)	Text	Typically a few KB per day (depends on activity)	Continuous or event-driven while powered on
Operational/system logs (e.g., system events, errors, reboots)	Text	Up to approx. 19k characters stored on device (supplier stated capacity)	Recorded in real time while powered on; logging enabled by default
Network client information shown in UI (e.g., live list of connected devices)	Text	Typically low; live view only	Live while powered on; not retained after power off
Network traffic (data in transit/payload via the access point)	Various (depends on connected devices and services)	May range from MB to many GB per month (e.g., video streaming from cameras)	User-controlled (depends on usage)
Device settings information (e.g., SSID, Wi-Fi settings, security settings, network settings)	Text	Only a few KB to MB in total per device	Collected/stored when set up or modified

Important clarification: Flex Wi-Fi 300's main role is to provide Wi-Fi connectivity. Any "network traffic (payload)" is generated by the connected devices/services and passes through the access point to provide the connection.

Flex Wi-Fi 300 does not store network traffic content (payload). Access to content such as camera video is provided by the respective camera/device service.

## **2. Data storage options and duration of retention**

### **2.1. Data storage options**

For Flex Wi-Fi 300, Data storage is limited to local storage on the device required for configuration and local system logs. There is no Luda.Farm cloud storage for Flex Wi-Fi 300 device data.

### **2.2. Duration of retention**

Supplier information: Any locally stored system logs and live client information are not retained after power off. System logs are recorded in real time while the device is powered on, are enabled by default, and are stored up to approximately 19k characters. Export of logs is not supported.

## **3. User access, retrieve, share and erase**

Direct access: The User can access relevant Data directly via the Product's local administration interface (device web UI), where available.

Sharing with third parties: Where applicable and technically feasible, the User may request that Data is made available to a third party chosen by the User under the EU Data Act. For Flex Wi-Fi 300, much of the Data is stored locally on the device; therefore, sharing is typically performed by the User via the device web UI.

Practical sharing options (device web UI): The User can share Data by providing screenshots or copies of relevant settings/log views, or by granting the third party access to the device web UI where the User controls access. Flex Wi-Fi 300 does not provide a log export function; sharing is therefore performed through the on-screen views available in the device web UI.

Erasure for the Product typically means clearing configuration and any locally stored logs by power cycling (where applicable) or performing a factory reset through the device web UI and/or using the hardware reset button (if applicable).

For personal Data (as defined under General Data Protection Regulation (Regulation (EU) 2016/679)), please refer to our Privacy Policy.

## **4. Purposes**

Flex Wi-Fi 300 processes Data primarily to provide Wi-Fi connectivity for connected equipment and to enable basic operation and troubleshooting of the Product (e.g., configuration and system logs).

## **5. Share with third parties**

Flex Wi-Fi 300 does not support cloud reporting/telemetry by the device supplier.

Flex Wi-Fi 300 does not support storing target addresses or domain names (e.g., URL logging/DPI storage).

Flex Wi-Fi 300 may be connected to the internet through other network equipment (e.g., a router, modem, Flex Hub, or a 4G router). Third parties involved in providing that connectivity (such as an internet service provider or mobile network operator used by the upstream router) may process data necessary to provide the connectivity service.

Luda.Farm does not receive Flex Wi-Fi 300 device data in any cloud service. If the User contacts support, the User may choose to share relevant information (e.g., screenshots of settings or logs) for troubleshooting.

## **6. Right to lodge a complaint**

Users shall have the right to lodge a complaint with the relevant competent authority designated under Article 37 of the EU Data Act, in the Member State of their habitual residence, place of work or establishment.

## **7. Contract term and termination**

Flex Wi-Fi 300 can be used standalone without a Luda.Farm cloud service. If Flex Wi-Fi 300 is used together with other Luda.Farm products or services (e.g., within the FarmCam Flex system), those products/services are governed by their respective terms.

## **8. Contact**

For EU Data Act requests or guidance, contact Luda.Farm AB via the following methods: by using the information on our “Contact Us” page, by sending an e-mail to support@luda.farm, call us +46 31 31 30 290 or by submitting a support case via <https://support.luda.farm>.

Firmware updates are performed manually by downloading updates from the official website (or via supplier-provided customized firmware).