

## **Luda.Farm EU Data Act Notice – Bridge 300**

This EU Data Act Notice (“Notice”) explains what data is generated by the connected product Bridge 300 (“Product”) and how the User can access and share such data under the EU Data Act (Regulation (EU) 2023/2854) (“Data”).

For Bridge 300, most Data is stored locally on the device(s) and is not transmitted to Luda.Farm. In such cases, the User can access the Data directly via the Product’s local administration interface (device web UI). Luda.Farm acts as a contact point to guide Users on how to access and share such Data.

**EU Data Act contact point:** Luda.Farm AB (see Section 8 Contact).

**Product:** Bridge 300 (Outdoor point-to-point wireless bridge set, IP65).

**Related service(s):** None required for the Product itself. Bridge 300 extends an existing internet connection from one location to another; internet service is provided by the User’s existing internet service provider (ISP) or upstream router.

Bridge 300 is a point-to-point wireless bridge (not a router). It transmits network traffic wirelessly between two installed bridge units. The wireless link between the units is encrypted for protection of data in transfer. Bridge 300 is administered locally via a web browser interface (device web UI).

## 1. Types, formats, estimated volume and collection frequency of Data

Types	Formats	Estimated Volume	Collection Frequency
Device status information (e.g., power/ethernet/wireless link status, radio parameters)	Text	Typically a few KB per day (depends on activity)	Continuous or event-driven while powered on
Operational/system logs (e.g., system events, errors, reboots)	Text	Up to approx. 19k characters stored on device (supplier stated capacity)	Recorded in real time while powered on; logging enabled by default
Network client/link information shown in UI (e.g., link quality/connection status; connected devices depending on configuration)	Text	Typically low; live view only	Live while powered on; not retained after power off
Network traffic (data in transit/payload via the bridge link)	Various (depends on connected devices and services)	May range from MB to many GB per month (e.g., video streaming from cameras)	User-controlled (depends on usage)
Device settings information (e.g., wireless bridge settings, security/encryption settings, network settings)	Text	Only a few KB to MB in total per device	Collected/stored when set up or modified

Important clarification: Bridge 300's main role is to extend network connectivity. Any "network traffic (payload)" is generated by the connected devices/services and passes through the bridge to provide the connection.

Bridge 300 does not store network traffic content (payload). Access to content such as camera video is provided by the respective camera/device service.

## **2. Data storage options and duration of retention**

### **2.1. Data storage options**

For Bridge 300, Data storage is limited to local storage on the device(s) required for configuration and local system logs. There is no Luda.Farm cloud storage for Bridge 300 device data.

### **2.2. Duration of retention**

Supplier information: Any locally stored system logs and live client/link information are not retained after power off. System logs are recorded in real time while the device is powered on, are enabled by default, and are stored up to approximately 19k characters. Export of logs is not supported.

## **3. User access, retrieve, share and erase**

Direct access: The User can access relevant Data directly via the Product's local administration interface (device web UI), where available.

Sharing with third parties: Where applicable and technically feasible, the User may request that Data is made available to a third party chosen by the User under the EU Data Act. For Bridge 300, much of the Data is stored locally on the device(s); therefore, sharing is typically performed by the User via the device web UI.

Practical sharing options (device web UI): The User can share Data by providing screenshots or copies of relevant settings/log views, or by granting the third party access to the device web UI where the User controls access. Bridge 300 does not provide a log export function; sharing is therefore performed through the on-screen views available in the device web UI.

Erasure for the Product typically means clearing configuration and any locally stored logs by power cycling (where applicable) or performing a factory reset through the device web UI and/or using the hardware reset button (if applicable).

For personal Data (as defined under General Data Protection Regulation (Regulation (EU) 2016/679)), please refer to our Privacy Policy.

## **4. Purposes**

Bridge 300 processes Data primarily to provide point-to-point wireless connectivity and to enable basic operation and troubleshooting of the Product (e.g., configuration and system logs).

## **5. Share with third parties**

Bridge 300 does not support cloud reporting/telemetry by the device supplier.

Bridge 300 does not support storing target addresses or domain names (e.g., URL logging/DPI storage).

Bridge 300 extends connectivity from an upstream network (e.g., a home router). Third parties involved in providing that upstream connectivity (such as an internet service provider and/or mobile network operator used by the upstream router) may process data necessary to provide the connectivity service.

Bridge 300 does not provide internet service on its own; it extends the User's existing internet connection from an upstream router to another location.

Luda.Farm does not receive Bridge 300 device data in any cloud service. If the User contacts support, the User may choose to share relevant information (e.g., screenshots of settings or logs) for troubleshooting.

## **6. Right to lodge a complaint**

Users shall have the right to lodge a complaint with the relevant competent authority designated under Article 37 of the EU Data Act, in the Member State of their habitual residence, place of work or establishment.

## **7. Contract term and termination**

Bridge 300 does not require a Luda.Farm cloud service to operate as a wireless bridge. It is configured locally via the device web UI. If Bridge 300 is used together with other Luda.Farm products or services (e.g., within the FarmCam Flex system), those products/services are governed by their respective terms.

## **8. Contact**

For EU Data Act requests or guidance, contact Luda.Farm AB via the following methods: by using the information on our "Contact Us" page, by sending an e-mail to [support@luda.farm](mailto:support@luda.farm), call us +46 31 31 30 290 or by submitting a support case via <https://support.luda.farm>.

Firmware updates are performed manually by downloading updates from the official website (or via supplier-provided customized firmware).