

# beurer

## HK 125 XXL



**EN** XXL Heat pad  
Instruction for Use

CE

Dear customer,

Thank you for choosing a product from our range. Our name stands for high-quality, thoroughly tested products for applications in the areas of heat, weight, blood pressure, body temperature, pulse, gentle therapy, massage, beauty, air and baby.

With kind regards

Your Beurer team

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## Explanation of symbols

The following symbols are used on the device, in these instructions for use, on the packaging and on the type plate for the device:

	Read the instructions!		Wash at a maximum temperature of 30 °C, Very gentle wash
	Do not insert pins!		Do not bleach
			Do not dry in a tumble dryer
	Do not use folded or rucked!		Do not iron
	Not to be used by very young children (0 - 3 years).		Do not dry-clean
	Dispose of packaging in an environmentally friendly manner		Manufacturer

	This product satisfies the requirements of the applicable European and national directives.		The products demonstrably meet the requirements of the technical Regulations of the EAEU.
	The device has double protective insulation and therefore complies with protection class 2.		Please dispose of the device in accordance with EC Directive – WEEE (Waste Electrical and Electronic Equipment).
	The KEMA-KEUR symbol documents the safety and compliance with standards of an electrical product.		
	The textiles used for this device meet the stringent human ecological requirements of Oeko Tex Standard 100, as verified by Hohenstein Research Institute.		
	This product successfully complies with all the mandatory technical standards put forth by the Australian bodies responsible for electrical safety and electromagnetic compatibility regulations.		
	<b>WARNING:</b> Warning of risks of injury or health hazards		
	<b>CAUTION:</b> Safety information about possible damage to appliance/accessories.		
	<b>NOTE:</b> Important information.		

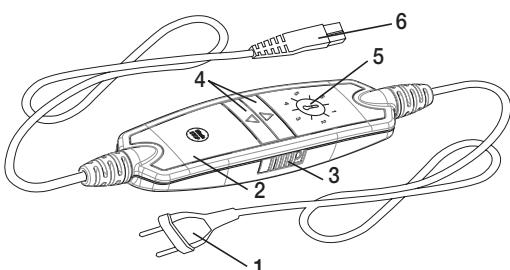
## 1. Items included in the package

Check that the exterior of the cardboard delivery packaging is intact and make sure that all contents are present. Before use, ensure that there is no visible damage to the device or accessories and that all packaging material has been removed. If you have any doubts, do not use the device and contact your retailer or the specified Customer Service address.

- 1 Heat pad
- 1 Pillow case
- 1 Control
- 1 Instructions for use

### 1.1 Description

1. Power plug
2. Control
3. Sliding switch (ON = 1 / OFF = 0 )
4. Buttons for setting temperature
5. Illuminated display for temperature settings
6. Plug-in coupling



## 2. Important instructions

### Retain for future use



#### WARNING

- Non-observance of the following notes may result in personal injury or material damage (electric shock, skin burns, fire). The following safety and hazard information is not only intended to protect your health and the health of others, it should also protect the product. For this reason, pay attention to these safety notes and include these instructions when handing over the product to others.
- This heat pad must not be used by persons who are not sensitive to heat or by other vulnerable persons who may not be able to react to overheating (e.g. diabetics, people with skin alterations due to illness or scarred tissue in the application area, after taking pain relief medication or alcohol).
- This heat pad must not be used by very young children (0-3 years old) as they are unable to respond to overheating.
- The heat pad can be used by children older than 3 and younger than 8 years of age provided they are supervised. For this, the control must always be set to the minimum temperature.
- This heating pad is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children must not play with the heat pad.
- Cleaning and user maintenance must not be performed by children unless supervised.
- This heat pad is not designed for use in hospitals.
- This heat pad is only intended for domestic/private use, not for commercial use.
- Do not insert pins.
- Do not use when folded or bunched up.
- Do not use if wet.
- This heat pad may only be used in conjunction with the control specified on the label.
- This heat pad must only be connected to the mains voltage that is specified on the label.

- The electrical and magnetic fields emitted by this heat pad may interfere with the function of a pacemaker. However, they are still well below the limits: electrical field strength: max. 5000 V/m, magnetic field strength: max. 80 A/m, magnetic flux density: max. 0.1 millitesla. Please therefore consult your doctor and the manufacturer of your pacemaker before using this heat pad.
- Do not pull, twist or make sharp bends in the cables.
- If the cable and control of the heat pad are not positioned properly, there may be a risk of becoming entangled in, being strangled by, tripping over, or stepping on the cable and control. The user must ensure that excess lengths of cable, and cables in general, are safely routed.
- Please check this heat pad frequently for signs of wear and tear or damage. If any such signs are evident, if the heat pad has been used incorrectly or if it no longer heats up, it must be checked by the manufacturer before being switched on again.
- Under no circumstances should you open or repair the heat pad (including the accessories) yourself because faultless functionality can no longer be guaranteed thereafter. Failure to observe this will invalidate the warranty.
- If the mains connection cable of this heat pad is damaged, it must be disposed of. If it cannot be removed, the heat pad must be disposed of.
- When this heat pad is switched on:
  - Do not place any sharp objects on it
  - Do not place any heat sources, such as hot water bottles, heat pads or similar, on it
- The electronic components in the control warm up when the heat pad is in use. For this reason, the control must never be covered or placed on the heat pad when it is in use.
- It is essential to observe the information relating to the following chapters: Operation, Cleaning and maintenance, Storage.
- If you should have any questions about using our devices, please contact our Customer Services department.

### 3. Intended use



#### CAUTION

This heat pad is only designed to warm up the human body.

## 4. Operation

### 4.1 Safety



#### CAUTION

- The heat pad is fitted with a SAFETY SYSTEM. This sensor technology provides protection against overheating across the entire surface of the heat pad with an automatic switch-off in the event of a fault. If the SAFETY SYSTEM has switched off the heat pad, the temperature settings are no longer illuminated when switched on.
- Please note that for safety reasons, the heat pad can no longer be operated after a fault has occurred and must be sent to the specified service address.
- Do not connect the defective heat pad with another control of the same type. This would trigger a permanent switch-off via the control's safety system.

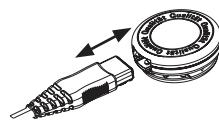
### 4.2 Initial use



#### CAUTION

Ensure that the heat pad will not bunch up or become folded during use.

- To operate the heat pad connect the control to the heat pad by plugging in the connector.
- Then plug in the power plug into the mains outlet.



### 4.3 Switching on

Push the sliding switch (3) on the right side of the control to the setting "I" (ON) – see image of control. When the switch is on, the temperature settings display is illuminated.

### 4.4 Setting the temperature

To increase the temperature, press the  $\Delta$  button (4). To reduce the temperature, press the  $\nabla$  button (4).

Level 1: minimum heat

Level 2-5: individual heat

Level 6: maximum heat



#### NOTE:

The fastest way to warm up the heat pad is to initially set the highest temperature setting.



#### NOTE:

These heat pads have a fast heating function, which allows the pad to warm up faster in the first 10 minutes.



#### WARNING

If the heat pad is being used over several hours, we recommend that you set the lowest temperature setting on the control to avoid overheating the heated body part, which may lead to burns to the skin.

### 4.5 Automatic switch-off

This heat pad is equipped with an automatic switch-off function. This turns off the heat supply approx. 90 minutes after the initial use of the heating pad. A part of the displayed temperature settings on the control then begins to flash. So that the heat pad can be switched back on, the side sliding switch (3) must first be set to setting "0" (OFF). After about 5 seconds it is possible to switch it on again.



## 4.6 Switching off

To switch the heating pad off, set the sliding switch (3) on the side of the control to setting “0” (OFF). The temperature settings display is no longer illuminated.



### NOTE:

If the heating pad is not in use, switch the side sliding switch (3) for ON/OFF to setting “0” (OFF) and unplug the mains plug from the socket. Then disconnect the control from the heating pad by unplugging the plug-in coupling.

## 5. Cleaning and maintenance



### WARNING

Before cleaning, always remove the power plug from the socket first. Then disconnect the control from the heat pad by unplugging the plug-in coupling. Otherwise there is a risk of electric shock.



### CAUTION

The control must never come into contact with water or other liquids, as this may cause damage.

- To clean the control, use a dry, lint-free cloth. Do not use any chemical or abrasive cleaning agents.
- The textile pillow case can be cleaned in accordance with the symbols on the label and must be removed from the heat pad prior to cleaning.
- Small marks on the heat pad can be removed with a damp cloth and if necessary, with a little liquid detergent for delicate laundry.



### CAUTION

Please note that the heat pad may not be chemically cleaned, wrung out, tumble dried, put through a mangle or ironed. Otherwise the heat pad may be damaged.

- This heat pad is machine-washable.
- Set the washing machine to a particularly gentle wash cycle at 30 °C (wool cycle). Use a delicate laundry detergent and measure it out according to the manufacturer's instructions.



### CAUTION

Please note that frequent washing of the heat pad has a negative effect on the product. The heat pad should therefore be washed in a washing machine a maximum of 10 times during its life.

- Immediately after washing, reshape the heat pad to its original dimensions while it is still damp and spread it out flat on a clothes horse to dry.



### CAUTION

- Do not use pegs or similar items to attach the heat pad to the clothes horse. Otherwise the heat pad may be damaged.
- Do not reconnect the control to the heat pad until the plug-in connection and the heat pad are completely dry. Otherwise the heat pad may be damaged.



### WARNING

Never switch the heat pad on to dry it! Otherwise there is a risk of electric shock.

## 6. Storage

If you do not plan to use the heat pad for a long period of time, we recommend that you store it in the original packaging. For this purpose, disconnect the control from the heat pad by unplugging the plug-in coupling.



### CAUTION

- Please allow the heat pad to cool down before storing. Otherwise the heat pad may be damaged.
- To avoid sharp folds in the heat pad, do not place any objects on top of it while it is being stored.

## 7. Disposal

For environmental reasons, do not dispose of the device in the household waste at the end of its useful life. Dispose of the unit at a suitable local collection or recycling point. Dispose of the device in accordance with EC Directive – WEEE (Waste Electrical and Electronic Equipment). If you have any questions, please contact the local authorities responsible for waste disposal.



## 8. What if there are problems?

Problem	Cause	Solution
The temperature settings are not illuminated while - the control is properly connected to the heat pad - the power plug is connected to a working socket - the side sliding switch on the control is set to setting "I" (ON)	The safety system has switched the heat pad off permanently.	Send the heat pad and the control for servicing.

## 9. Technical data

See the rating label on the heat pad.

## 10. Warranty / service

Beurer GmbH, Söflinger Straße 218, 89077 Ulm, Germany (hereinafter referred to as "Beurer") provides a warranty for this product, subject to the requirements below and to the extent described as follows.

**The warranty conditions below shall not affect the seller's statutory warranty obligations which ensue from the sales agreement with the buyer.**

**The warranty shall apply without prejudice to any mandatory statutory provisions on liability.**

Beurer guarantees the perfect functionality and completeness of this product.

The worldwide warranty period is 3 years, commencing from the purchase of the new, unused product from the seller.

The warranty only applies to products purchased by the buyer as a consumer and used exclusively for personal purposes in the context of domestic use.

German law shall apply.

During the warranty period, should this product prove to be incomplete or defective in functionality in accordance with the following provisions, Beurer shall carry out a repair or a replacement delivery free of charge, in accordance with these warranty conditions.

**If the buyer wishes to make a warranty claim, they should approach their local retailer in the first instance: see the attached “International Service” list of service addresses.**

The buyer will then receive further information about the processing of the warranty claim, e.g. where they can send the product and what documentation is required.

A warranty claim shall only be considered if the buyer can provide Beurer, or an authorised Beurer partner, with

- a copy of the invoice/purchase receipt, and
- the original product.

The following are explicitly excluded from this warranty:

- deterioration due to normal use or consumption of the product;
- accessories supplied with this product which are worn out or used up through proper use (e.g. batteries, rechargeable batteries, cuffs, seals, electrodes, light sources, attachments and nebuliser accessories);
- products that are used, cleaned, stored or maintained improperly and/or contrary to the provisions of the instructions for use, as well as products that have been opened, repaired or modified by the buyer or by a service centre not authorised by Beurer;
- damage that arises during transport between manufacturer and customer, or between service centre and customer;
- products purchased as seconds or as used goods;
- consequential damage arising from a fault in this product (however, in this case, claims may exist arising from product liability or other compulsory statutory liability provisions).

Repairs or an exchange in full do not extend the warranty period under any circumstances.







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