Pre-contractual Information pursuant to Art. 3(3) of Regulation (EU) 2023/2854 ("Data Act")

Beurer GmbH offers the following related services:

- Beurer HealthManager
- Beurer HealthManager pro
- Beurer BabyCare
- Beurer CosyNight
- Beurer EMS HomeStudio
- Beurer FreshHome
- Beurer FreshRoom
- Sanitas HealthCoach
- HealthForYou

The connected products and related services of Beurer GmbH generate and collect various types of data and information during their use. Below, we explain which data is generated when using a connected product and a related service, which data we are likely to receive when using a related service, how you can access this data, and what rights you have in this context.

1) Product Data

The type and scope of the collection of product data and the service data to be generated, to which we gain access exclusively when using a related service if the optional option of storing the data in our cloud is used, depends on the specific product used. Details about the type, format and estimated scope of the data generated by the connected product can be found in the information we provide for the respective product.

The frequency of product data collection depends on user behavior and measurement frequency. For products directly connected to the cloud, data is transmitted either continuously or after a measurement is completed. In the case of continuous transmission, frequency depends on the data point and ranges from every 5 seconds to every 15 minutes.

2) Generated Related Service Data

In addition to transmitted product data, connected service data is also generated during the use of the related service. The type and scope of the related service data also depends on the individual use of the related service.

a) Possible Types of Generated Service Data

- Vital parameters (e.g., blood pressure, pulse, temperature, weight, mood)
- Physical data (e.g., temperature, humidity, air quality, power consumption)
- Device identification data (e.g., serial number, hardware/software version)
- Status data (e.g., on/off, present/not present)

b) Estimated Volume

The data volume varies depending on the data point and service usage, ranging from 0.002 kB to 0.010 kB per data point.

c) Storage Location and Duration

In addition to storing data on the respective product, users have the option of storing data locally in the app or optionally in a cloud operated by us. We store the connected service data for as long as is necessary to provide a related service. The data is stored until the user uninstalls the app and deletes its user account/profile, which can be done at any time.

3. Access and Retrieval of Data

We enable you to access the related service data as follows:

3.1 App:

Name	Android	iOS
Beurer HealthManager	Link	<u>Link</u>
Beurer HealthManager pro	<u>Link</u>	<u>Link</u>
Beurer BabyCare	<u>Link</u>	<u>Link</u>
Beurer CosyNight	<u>Link</u>	<u>Link</u>
Beurer EMS HomeStudio	<u>Link</u>	<u>Link</u>

Name	Android	iOS
Beurer FreshHome	<u>Link</u>	<u>Link</u>
Beurer FreshRoom	<u>Link</u>	<u>Link</u>
Sanitas HealthCoach	<u>Link</u>	<u>Link</u>
HealthForYou	<u>Link</u>	<u>Link</u>

3.2 Web Platform:

- Beurer HealthManager (Link)
- Sanitas HealthCoach (Link)
- HealthForYou (<u>Link</u>)

3.3. PC Software:

- Beurer HealthManager PC (<u>Link</u>)
- Beurer HealthManager pro USB Uploader (Link)

The related service data can be retrieved in a machine-readable format (PDF/CSV format).

4. Contract Term and Termination Options

The contract for the use of the related service is concluded for an indefinite period. The user may terminate the contract at any time by uninstalling the app and deleting the account in the cloud. Deleting the account in the cloud will result in the deletion of all data.

5. Data Usage

Data processing is carried out solely on a legal basis in accordance with Article 6 of the EU General Data Protection Regulation (GDPR) and/or the associated data protection laws. Similarly, the use of non-personal data is based solely on the contractual agreement

with the user in accordance with Art. 4.13/4.14 Data Act. We intend to use non-personal data to the extent agreed with the user. We do not intend to allow third parties to use the user's data.

6. Identity of the Data Holder

Beurer GmbH Söflingerstr. 218 89077 Ulm

Email: <u>datenschutz@beurer.de</u>

7. Data Disclosure to Third Parties

The user may request at any time that we transfer its device data to a third party designated by the user. The user may contact us at datenschutz@beurer.de for this purpose. There, the user will also receive further information on the revocation of data transfer, which is possible at any time.

8. Right to File a Complaint

If you believe that your rights under Regulation (EU) 2023/2854 have been infringed, you have the right to lodge a complaint with the authority responsible for monitoring compliance with Regulation (EU) 2023/2854.

9. Information on Trade Secrets

Some of the data generated by the connected product and the related contains information that is subject to trade secret protection. If this is the case, the user will be informed accordingly.