

# beurer

## HK 25 / HK 35



**EN** Heat pad  
Instruction for Use

CE

# ENGLISH



Read these instructions for use carefully. Observe the warnings and safety notes. Keep these instructions for use for future reference. Make the instructions for use accessible to other users. If the device is passed on, provide the instructions for use to the next user as well.









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## Explanation of symbols

The following symbols are used on the device, in these instructions for use, on the packaging and on the type plate for the device:

	<b>WARNING:</b> Warning of risks of injury or health hazards		
	<b>CAUTION:</b> Safety information about possible damage to appliance/accessories		
	<b>NOTE:</b> Important information		
	Read the instructions		Do not insert pins
	Do not use folded or rucked		Not to be used by very young children (0 - 3 years)
	Manufacturer		
	The device has double protective insulation and therefore complies with protection class 2.		
	Please dispose of the device in accordance with EC Directive – WEEE (Waste Electrical and Electronic Equipment).		
	Marking to identify the packaging material. A = Material code, B = Material number: 1-7 = Plastics, 20-22 = Paper and cardboard		
	Separate the product and packaging elements and dispose of them in accordance with local regulations.		
	This product satisfies the requirements of the applicable European and national directives.		
	United Kingdom Conformity Assessed Mark		

<b>EAC</b>	The products demonstrably meet the requirements of the technical Regulations of the EAEU.		
<b>OEKO TEX</b> STANDARD 100 Special Articles 06.0.43510 Hohenstein/ITTT www.oeko-tex.com	The textiles used for this device meet the stringent human ecological requirements of Oeko Tex Standard 100, as verified by Hohenstein Research Institute.		
	Wash at a maximum temperature of 30 °C, Very gentle wash		Do not iron
			Iron with a maximum soleplate temperature of 150 °C
	Machine-washable at 40 °C		Do not bleach
	Do not wash		Do not dry in a tumble dryer
	Do not dry-clean		

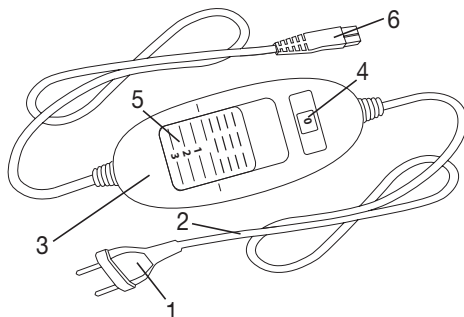
## 1. Items included in the package

Check that the exterior of the cardboard delivery packaging is intact and make sure that all contents are present. Before use, ensure that there is no visible damage to the device or accessories and that all packaging material has been removed. If you have any doubts, do not use the device and contact your retailer or the specified Customer Service address.

- 1 Heat pad
- 1 Cover
- 1 Control
- 1 Instructions for use

### 1.1 Description

- 1. Power plug
- 2. Power cord
- 3. Control
- 4. Illuminated temperature settings
- 5. Slider for ON/OFF and temperature settings
- 6. Plug-in coupling



## 2. Important instructions

### Retain for future use

#### WARNING

- Non-observance of the following notes may result in personal injury or material damage (electric shock, skin burns, fire). The following safety and hazard information is not only intended to protect your health and the health of others, it should also protect the product. For this reason, pay attention to these safety notes and include these instructions when handing over the product to others.

- This heat pad must not be used by persons who are not sensitive to heat or by other vulnerable persons who may not be able to react to overheating (e.g. diabetics, people with skin alterations due to illness or scarred tissue in the application area, after taking pain relief medication or alcohol).
- This heat pad must not be used by very young children (0-3 years old) as they are unable to respond to overheating.
- The heat pad can be used by children older than 3 and younger than 8 years of age provided they are supervised. For this, the control must always be set to the minimum temperature.
- This heat pad may be used by children over the age of 8 and by people with reduced physical, sensory or mental skills or a lack of experience or knowledge, provided that they are supervised or have been instructed on how to use the heat pad safely, and are fully aware of the consequent risks of use.
- Children must not play with the heat pad.
- Cleaning and user maintenance must not be performed by children unless supervised.
- This heat pad is not designed for use in hospitals.
- This heat pad is only intended for domestic/private use, not for commercial use.
- Do not insert pins.
- Do not use folded or rucked.
- Do not use if wet.
- This heat pad may only be used in conjunction with the control specified on the label.
- This heat pad must only be connected to the mains voltage that is specified on the label.
- If the heat pad is being used over several hours, we recommend that you set the lowest temperature setting on the control to avoid the body overheating and thereby any potential burns to the skin or heat stroke.
- The electrical and magnetic fields emitted by this heat pad may interfere with the function of a pacemaker. However, they are still well below the limits: electrical field strength: max. 5000 V/m, magnetic field strength: max. 80 A/m, magnetic flux density: max. 0.1 millitesla. Please therefore consult your doctor and the manufacturer of your pacemaker before using this heat pad.
- Do not pull, twist or make sharp bends in the cables.

- If the cable and control of the heat pad are not positioned properly, there may be a risk of becoming entangled in, being strangled by, tripping over, or stepping on the cable and control. The user must ensure that excess lengths of cable, and cables in general, are safely routed.
- Please check this heat pad frequently for signs of wear and tear or damage. If any such signs are evident, if the heat pad has been used incorrectly or if it no longer heats up, it must be checked by the manufacturer before being switched on again.
- Under no circumstances should you open or repair the heat pad (including the accessories) yourself because faultless functionality can no longer be guaranteed thereafter. Failure to observe this will invalidate the guarantee.
- If the mains connection cable of this heat pad is damaged, it must be disposed of. If it cannot be removed, the heat pad must be disposed of.
- Do not expose control and cables to direct sunlight.
- When this heat pad is switched on:
  - Do not place any sharp objects on it
  - Do not place any heat sources, such as hot water bottles, heat pads or similar, on it
- The electronic components in the control warm up when the heat pad is in use. For this reason, the control must never be covered or placed on the heat pad when it is in use.
- Allow the heat pad to cool down before storing it away. Otherwise the heat pad may get damaged.
- To avoid any creasing in the heat pad, do not place any objects on top of it while it is being stored. Otherwise the heat pad may get damaged.
- It is essential to observe the information relating to the following chapters: Operation, Cleaning and maintenance, Storage.
- If you should have any questions about using our devices, please contact our Customer Services department.

### 3. Intended use



#### CAUTION

- This heat pad is only designed to warm up the human body.
- To avoid damage to the film cover and/or the insulation of the cables, do not use the heat pad in conjunction with essential oils or lotions.

## 4. Operation

### 4.1 Safety



#### CAUTION

- The heat pad is fitted with a SAFETY SYSTEM. This sensor technology provides protection against overheat across the entire surface of the heat pad with an automatic switch-off in the event of a fault. If the SAFETY SYSTEM has switched off the heat pad, the temperature settings are no longer illuminated when switched on.
- Please note that for safety reasons, the heat pad can no longer be operated after a fault has occurred and must be sent to the specified service address.
- Do not connect the defective heat pad with another control of the same type. This would trigger a permanent switch-off via the control's safety system.

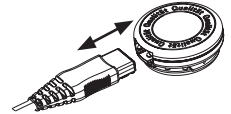
### 4.2 Initial use



#### CAUTION

Ensure that the heat pad will not bunch up or become folded during use.

- To operate the heat pad connect the control to the heat pad by plugging in the connector.
- Then plug in the power plug into the mains outlet.



### 4.3 Switching on

To switch the heat pad on, set the slider for ON/OFF and temperature settings to setting 1, 2 or 3. The temperature settings are illuminated when switched on.

### 4.4 Setting the temperature

Level 0: OFF

Level 1: minimum heat

Level 2: medium heat

Level 3: maximum heat



#### NOTE:

The fastest way to warm up the heat pad is to initially set the highest temperature setting.



#### NOTE HK 35

These heat pads have a fast heating function, which allows the pad to warm up faster in the first 10 minutes.



#### WARNING

If the heat pad is being used over several hours, we recommend that you set the lowest temperature setting on the control to avoid overheat the heated body part, which may lead to burns to the skin.

### 4.5 Automatic switch-off

This heat pad is equipped with an automatic switch-off function. This turns off the heat supply approx. 90 minutes after the initial use of the heat pad. The temperature setting display then starts to flash. So that the heat pad can be switched back on, the slider for ON/OFF and temperature settings (5) must first be set to setting "0" (OFF). After about 5 seconds it is possible to switch it on again.



## 4.6 Switching off

To switch the heat pad off, set the slider for ON/OFF and temperature settings to setting "0" (OFF). The temperature settings are then no longer illuminated.

### **NOTE:**

If the heat pad is not in use, switch the side slider for ON/OFF to setting "0" (OFF) and unplug the power plug from the socket. Then disconnect the control from the heat pad by unplugging the plug-in coupling.

## 5. Cleaning and maintenance



### **WARNING**

Before cleaning, always remove the power plug from the socket first. Then disconnect the control from the heat pad by unplugging the plug-in coupling. Otherwise there is a risk of electric shock.



### **CAUTION**

The control must never come into contact with water or other liquids, as this may cause damage.

- To clean the control, use a dry, lint-free cloth. Do not use any chemical or abrasive cleaning agents.
- The textile cover can be cleaned in accordance with the symbols on the label and must be removed from the heat pad prior to cleaning.
- To clean the plastic protective cover on the heat pad, use a damp cloth.



### **CAUTION**

Please note that the actual heat pad may not be machine-washed, spun or machine dried, chemically cleaned, wrung out, pressed or ironed. Otherwise the heat pad may be damaged.



### **WARNING**

Never switch the heat pad on to dry it! Otherwise there is a risk of electric shock.

## 6. Storage

If you do not plan to use the heat pad for a long period of time, we recommend that you store it in the original packaging. For this purpose, disconnect the control from the heat pad by unplugging the plug-in coupling.

## 7. Disposal

For environmental reasons, do not dispose of the device in the household waste at the end of its useful life. Dispose of the unit at a suitable local collection or recycling point. Dispose of the device in accordance with EC Directive – WEEE (Waste Electrical and Electronic Equipment). If you have any questions, please contact the local authorities responsible for waste disposal.



## 8. What if there are problems?

Problem	Cause	Solution
The temperature settings are not illuminated while - the control is properly connected to the heat pad - the power plug is connected to a working socket - the slider is set to 1, 2 or 3	The safety system has switched the heat pad off permanently.	Send the heat pad and the control for servicing.


## 9. Technical data

See the rating label on the heat pad.

## 10. Guarantee / service

Further information on the guarantee and guarantee conditions can be found in the guarantee leaflet supplied.

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