

Luxury Vinyl Tile Maintenance Guide

LVT is an increasingly popular and affordable alternative to wood or stone. It's extremely hard wearing and resilient to daily wear and tear. It has a scratch and water-resistant surface, making it ideal for any room in your home. The LVT is made up of multiple thin layers so that the flooring is still flexible but very durable and easy to look after.

- Ensure that all dry adhesive is removed from the surface. It's unlikely, but if we've missed a spot, do let us know and we'll happily pop over and tidy it up for you. Failing that, you can use a non-abrasive scouring pad to gently rub over the surface. After a minimum of 24hrs your floor can be cleaned using a damp mop and a PH neutral cleaner if required (DO NOT use any cleaning products containing ammonia – It will turn your LVT black and is irreparable).
- Remove all loose debris from the floor using a soft brush or dust mop. Regularly clean your floor with a soft brush or damp mop to remove any dust and loose debris. Always use your vacuum cleaner on the hard flooring setting or the soft brush attachment. A traditional string mop with a wringer bucket is most effective. Spray mops can be used but do not overspray the fluid in one area – One spray per area is sufficient.
- Do not use steam cleaners on LVT floors – The heat and excess moisture can affect the adhesive used during the fitting process and could cause your LVT flooring to 'lift'. Using a steam cleaner will invalidate your warranty. A damp mop is sufficient.
- If using any cleaning products, always refer to the manufacturer's guidelines. Always follow the dilution instructions on the back of the bottle and test on an inconspicuous area first.
- Most spills will not affect an LVT floor, especially if they are cleaned up straight away - Spillages of fats or grease can make floors slippery. However, there are some spillages that can stain such as solvent-based liquids, wine and some spices. Mop-up spills as soon as possible to reduce the risk of staining. Spot clean any stubborn stains using the manufacturer's recommended products. Remove dry or hardened substances with a blunt scraper, credit card or plastic spatula.
- Take care using other household products such as furniture or glass polish, ironing water or fabric softener – Overspray of silicone-based products can make the surface of LVT become very slippery. Simply damp mop with clean water to remove.
- Avoid cleaning products that contain bleach or other household chemicals as they could damage the floor.
- Use non-rubber backed entrance mats, such as Turtle Mats, or other matting compatible with PVC flooring, to protect against grit and moisture (avoid rubber backed mats as these may cause discoloration of the floor).
- To protect your floor from scratching use floor protector pads, on furniture such as chairs and avoid sliding or dragging objects across the floor. For heavy furniture that is not moved frequently we recommend using load bearing castors.
- It is virtually impossible to install an LVT floor with no gaps between the tiles/planks. The Contract Flooring Association guidelines state that no gap in the body of the floor should exceed 0.3mm and even gaps greater than this are unlikely to detract from the overall performance or the aesthetics of the floor.

- LVT floors are perfectly suitable for use with electric and water underfloor heating systems. The heating system should be turned off for at least 48 hours before, during and after installation, then gradually turned up avoiding full operating temperature for 7 days. Alternative heat sources may be required to maintain temperatures during this period. Whilst in use the surface temperature at the adhesive/tile interface should not exceed 27°C to avoid discolouration that can occur with any PVC floor.
- If a repair or replacement is required, please note that materials from different batches will differ in terms of shade, texture, and gloss. In addition, any LVT that has been walked on and cleaned will appear slightly different, even if fitted from the same batch as the original installation.
- Nearly all marks or light damage to Karndean or Amtico can be rectified using the manufacturer's specific cleaning or restorative products. For more details, see here:

KARNDEAN: <https://www.karndean.com/en-gb/floors/guides-and-resources/resources/cleaning-and-maintenance-uk/floor-cleaning-hints-and-tips>

AMTICO: [amtico-wear-and-care-leaflet.pdf](#)

This leaflet has been compiled to help our customers obtain optimum performance and satisfaction from their chosen flooring. The cleaning methods and advice given in this leaflet are intended as a guide only. Always refer to the manufacturer's label for product specific details, maintenance instructions & recommendations. If any of the methods or advice in this leaflet are not successful or you are in any doubt, always seek professional help. These methods are based upon experience and are recommended in good faith as part of continued dedication to a high level of customer service. However, we cannot accept responsibility for their use in any specific case. This advice is offered as a service to our customers and DSH Flooring Ltd will not be liable for loss or damage or injury arising out of any action taken based on this advice.