



Hello!

Welcome to your new home; we hope you're settling in.

Leep Utilities supply your cold water, and we're delighted to have you as a customer. In order to set up your account with us, we'll need some details from you. You can let us know by giving us a call on 0345 122 6786 or visiting our website <https://www.leeputilities.co.uk/> and fill in the "Tell us you're moving in" form .

Our charges for cold water are shown below and a detailed explanation of our charges can be found in our Charges Scheme which is available on our website www.leeputilities.co.uk.

Cold Water and Wastewater Rates 19/20

Water volume rate – £1.3525/m³
Water standing charge (per annum) – £21.40
Sewerage volume rate – £0.8672/m³
Sewerage standing charge (per annum) – £72.88

Once your account is set up, we can look at the best option to make paying your bills easy. We know that sometimes it's hard to pay your bill in one go, so you could set up a Direct Debit to spread the cost.

Need any further help?

If you'd like to know how you can pay your bill, or have any questions about your cold water please visit our website or call our customer service team on 0345 122 6786, who'll be happy to help. Our opening hours are Monday to Friday 8am to 8pm.

Yours sincerely

A handwritten signature in blue ink that reads "J. Brierley".

Jill Brierley
Head of Customer Service