

LancWest Connects Opportunity

Job title	Digital Ambassador
Lancaster West	<p>Lancaster West Estate sits at the heart of North Kensington, home to over 800 households and diverse, vibrant communities. The largest estate in the borough of Kensington & Chelsea, Lancaster West is currently being developed into a resident-led, model 21st Century Estate.</p> <p>Two central aspects of this are creating a on a garden estate, in a greener neighbourhood, and maintaining a connected community. Our volunteers are the drivers of this!</p>
LancWest Connects	<p>LancWest Connects is our volunteer and community scheme, forging connections between one another and to the environment of our estate.</p> <p>By joining LancWest Connects, you will become part of a diverse, welcoming group. Perks include a volunteering t-shirt and hoodie, wellbeing events, access to employment support and all types of upskilling, and much more.</p>
Digital Ambassador	Lancaster West support residents every Friday morning to become more confident online, and improve IT skills through Digital Support Sessions. As a Digital Ambassador, you will give 121 support to residents - you don't have to be an IT whizz, you just need a bit of spare time and enthusiasm to support others with using digital technology.
Job duties	<ul style="list-style-type: none"> • <i>Teaching someone to use Google</i> • <i>Helping someone set up an email account</i> • <i>Setting someone up on Whatsapp or Zoom</i> • <i>Helping someone research their family history or other hobby online</i>
Requirements	This role is resident facing, so requires good people skills, empathy, a calm manner, positive attitude, and a can-do approach to attend to practical tasks.
Commitment	Fridays 11am-1pm
Experience	Some knowledge in IT is desirable

LancWest registration link: <https://forms.office.com/e/VHc5SKf22a>