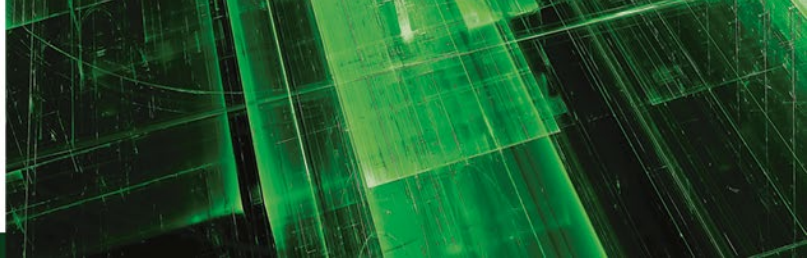


SEVENTH EDITION

Reference and Information Services

AN INTRODUCTION

Melissa A. Wong and Laura Saunders, Editors



Chapter 2: Ethics

John F. T. Burgess

Discussion Questions

1. Think back to your understanding of ethics before reading this chapter. What is an example of an ethical dilemma or problem you have encountered in the past, and how did you deal with it? After reading this chapter, and having gained a better understanding of ethics and resources available to address these issues, is there anything you would have done differently?
2. In this chapter we learned about the different associations and codes that have been formed to address ethical issues within libraries. What are some different examples of ethical dilemmas that librarians would face today? Referring to the codes or resources presented in the chapter, how can librarians avoid/address these ethical dilemmas?