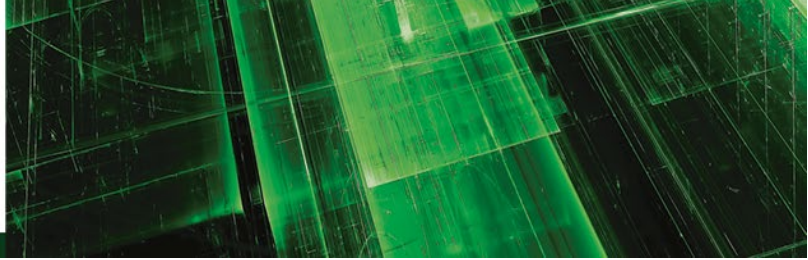


SEVENTH EDITION

# Reference and Information Services

AN INTRODUCTION

Melissa A. Wong and Laura Saunders, Editors



## Chapter 21: Health and Medical Sources

***Ellen Rubenstein***

### Review Questions

1. What are some of the barriers and challenges discussed with the health information reference interview? How are these different from a standard reference interview? What are some tips to remember when beginning a health information reference interview?
2. When thinking about building your consumer health resource collection, what are some of the criteria that you should consider? Are there differences to consider with print and electronic resources?

### Strengthen Your Understanding

*To strengthen your understanding of this chapter, be sure to complete the activities and answer the questions for reflection and discussion in Box 21.1 Understanding Health Literacy on page 563, Box 21.3 Evaluate a Consumer Health Website on page 564, and Box 21.4 ACA Updates on page 573.*