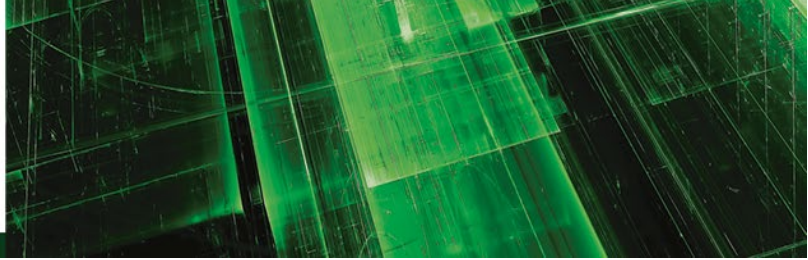


SEVENTH EDITION

Reference and Information Services

AN INTRODUCTION

Melissa A. Wong and Laura Saunders, Editors



Chapter 4: Reference Services for Children and Young Adults

Amy S. Pattee

Review Questions

1. What is the impact of libraries carrying Eurocentric and monocultural children's literature?
2. What is the goal in developing culturally competent approaches to youth services as cultivating a critical librarianship-informed and user-centered orientation to serving young people?
3. What strategies should librarians employ to ensure young people can safely and effectively use digital resources?

Strengthen Your Understanding

To strengthen your understanding of this chapter, be sure to complete the activities and answer the questions for reflection and discussion in Box 4.2 Honoring a Range of Abilities in the Reference Interview on page 88.