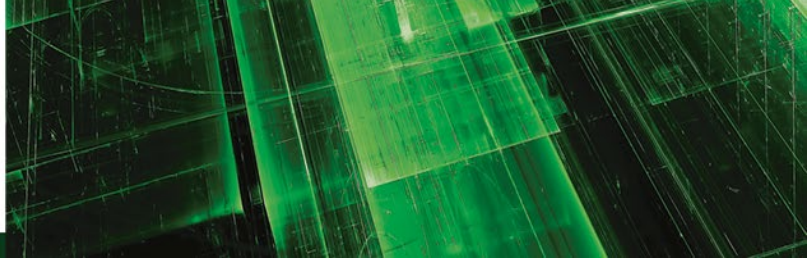


SEVENTH EDITION

# Reference and Information Services

AN INTRODUCTION

Melissa A. Wong and Laura Saunders, Editors



## Chapter 10: Introduction to Information Creation and Dissemination

**Laura Saunders and Melissa A. Wong**

### Review Questions

1. Briefly describe the five stages of the information life cycle. Then, choose one variation of this process and describe how and why it is unique.
2. Describe the main differences between primary, secondary, and tertiary sources and provide an example of each. For each example you choose, answer the following questions:
  - a. What is the principal use for this source?
  - b. Who would benefit most from this source?
  - c. Where might a user best find this source?
3. Three changes in publishing are discussed in this chapter – open access (OA), open educational resources (OER), and social media. What are some ways that publishers have been affected by these changes? What about authors or researchers? Can you think of a way that you have benefited from these changes?
4. What are some differences discussed between misinformation and disinformation? How would you go about helping patrons learn the skills to identify these types of information? Why should you avoid using the phrase “fake news”?

### Strengthen Your Understanding

*To strengthen your understanding of this chapter, be sure to complete the activities and answer the questions for reflection and discussion in Box 10.1 The Information Life Cycle on page 248 and Box 10.2 Compare Periodical Tables on page 252.*