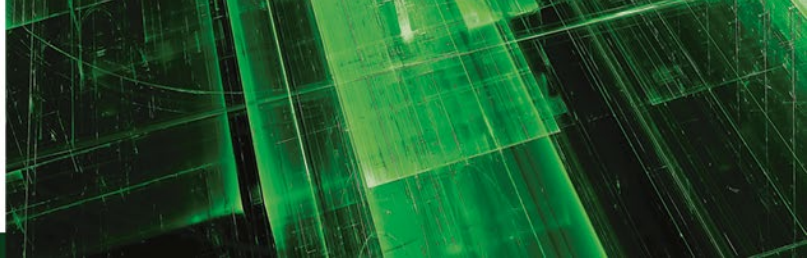


SEVENTH EDITION

Reference and Information Services

AN INTRODUCTION

Melissa A. Wong and Laura Saunders, Editors



Chapter 2: Ethics

John F. T. Burgess

Review Questions

1. What are two ways in which the ALA has impacted the inclusion of ethics in libraries?
2. What is the difference between equality and equity in the context of libraries? Why is it necessary to consider equality and equity of access within the library?
3. What are two tools/resources available to librarians to guide them through ethical dilemmas?

Strengthen Your Understanding

To strengthen your understanding of this chapter, be sure to complete the activities and answer the questions for reflection and discussion in Box 2.2 “Trashy” Books in the School Library on page 36.