

**Phase**

**2**

**Market segments and value propositions**

**Financial plan**

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| Sales, costs & profit | Breakeven |
| Cash flow | Balance sheet |

**Market segments and value propositions**

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| Target market segment(s) | Value proposition(s) |
| Customer relationships / Branding |

**Marketing plan**

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| Marketing mixPricing ChannelsCommunications |
| Scalability |

**Operations plan**

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| Risks | Partnerships |
| Key activities / Critical success factors / Strategic options |

**Resources**

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| Capital available: Human, social & financial |
| Capital needed: Human, social & financial |