

# Managing Information in Organizations

Sharon A Cox

## Chapter 3 Role of Information Technology in Managing Information

### Link 3.4 More Examples of Problems Caused by the Wrong Information

Wrong Information	Reference to Report
1000 customers received the wrong Property Tax Bill in USA.	<a href="http://www.nwitimes.com/news/local/lake/computer-error-creates-tax-bill-snafu/article_23f4bb3e-8b27-5eb7-adba-daf293844d8d.html">http://www.nwitimes.com/news/local/lake/computer-error-creates-tax-bill-snafu/article_23f4bb3e-8b27-5eb7-adba-daf293844d8d.html</a>
Council sent residents wrong council tax bill in UK.	<a href="http://www.bbc.co.uk/news/uk-england-berkshire-21783606">http://www.bbc.co.uk/news/uk-england-berkshire-21783606</a>
Two gas explosions caused by workers being misinformed that gas pipes had been decommissioned in UK.	<a href="http://www.bbc.co.uk/news/uk-england-manchester-20540558">http://www.bbc.co.uk/news/uk-england-manchester-20540558</a>
iPad offered for Sale for £49.99 in UK.	<a href="http://www.bbc.co.uk/newsbeat/17352868">http://www.bbc.co.uk/newsbeat/17352868</a>
22,000 people wrongly informed that they had been granted US Visas.	<a href="http://www.bbc.co.uk/news/world-us-canada-13398017">http://www.bbc.co.uk/news/world-us-canada-13398017</a>
450 Prisoners were wrongly released from prison in California.	<a href="http://gizmodo.com/5805990/a-computer-error-released-450-prisoners-with-a-high-risk-of-violence">http://gizmodo.com/5805990/a-computer-error-released-450-prisoners-with-a-high-risk-of-violence</a>
A man renewed his passport and was sent the birth certificates of two strangers in UK.	<a href="http://www.bbc.co.uk/news/uk-england-coventry-warwickshire-10683577">http://www.bbc.co.uk/news/uk-england-coventry-warwickshire-10683577</a>
A hospital sent a birth congratulations letter to the parents of a baby that had died just one day old. The letter was automatically generated in UK.	<a href="http://www.bbc.co.uk/news/10467198">http://www.bbc.co.uk/news/10467198</a>
A council wrongly debited £900,000 from residents' bank accounts in UK.	<a href="http://news.bbc.co.uk/1/hi/england/humber/7183697.stm">http://news.bbc.co.uk/1/hi/england/humber/7183697.stm</a>