

## **Products**

Made or provided on site as it is too large or difficult to move after completion. Examples include building reservoir dams, tunnels, roads, bridges and houses

## **Process**

Resources to make the product are brought to the site, allocated for the duration of the project and then reallocated once their part of the task is complete or at the end of the job

SOURCE: Hill, T. (2005) *Operations Management*, 2nd edn, Basingstoke, Palgrave Macmillan

## **EXHIBIT 5.2** Project: key characteristics