Supplementary exercise for chapter 16

 Profiling effective leader behaviour

Identify two change managers who have been key figures in attempting to introduce and manage change in your organization, your family, or some other aspect of your professional, social or religious life. One should be a person who you judge to have been very successful at managing change, and the other should be someone who you judge to have been much less successful.

Assess their approach to managing change using the checklist for leading change presented in Exercise 16.1. Consider whether there is any evidence to suggest that successful change managers are those who attend to the leadership behaviours discussed in chapter 16.