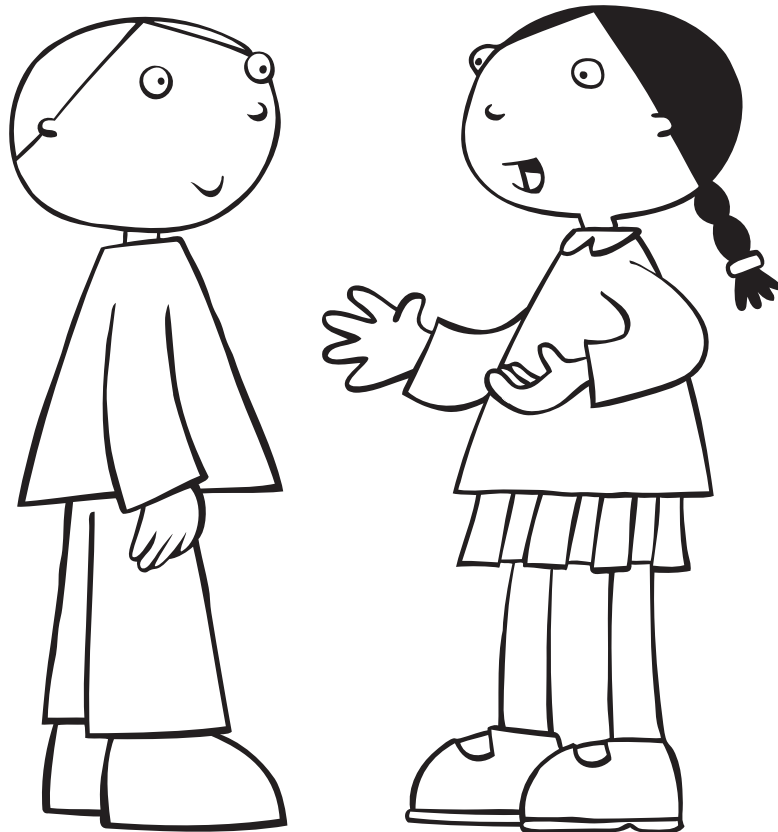


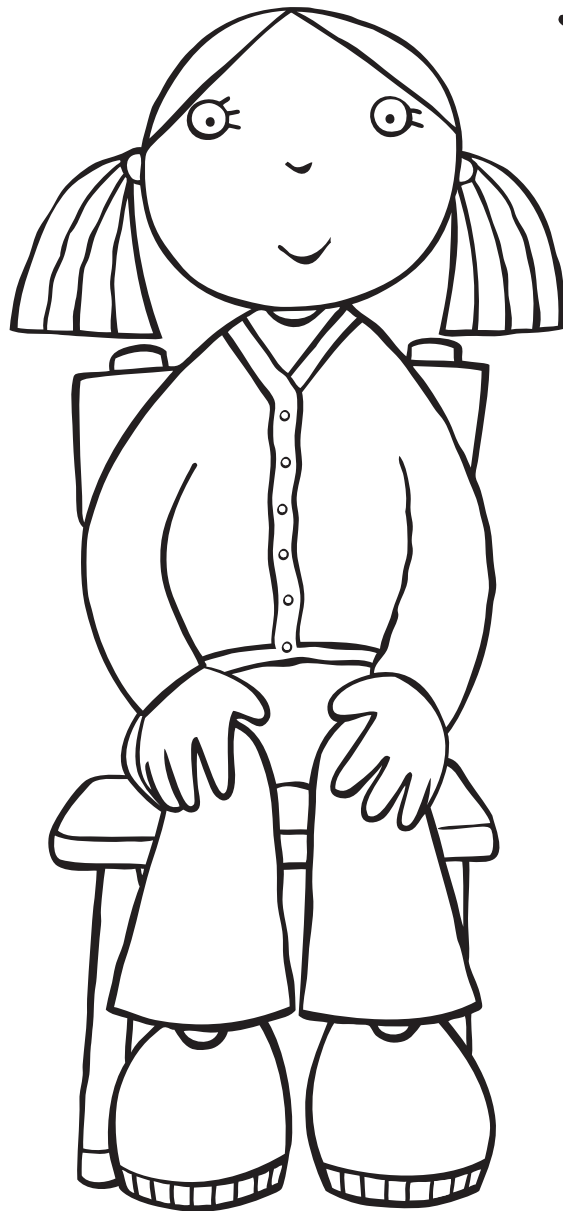
Appendix 1 – Cue cards

Good listening is...



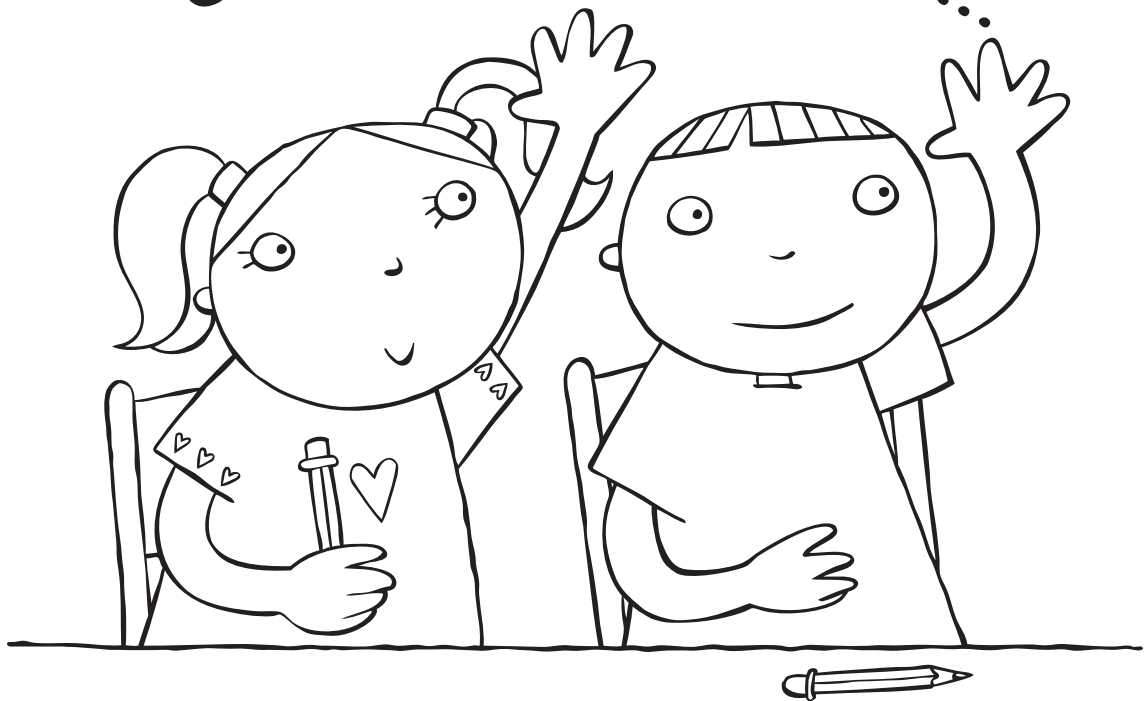
looking at the person who is talking.

Good listening is...



sitting still.

Good listening is...



staying quiet.

Good listening is...



listening to ALL the words.