

B L O O M S B U R Y
P R O F E S S I O N A L
O N L I N E



Frequently Asked Questions



Welcome to our new Bloomsbury Professional Online site

Easier to search, browse, and navigate, the new and improved Bloomsbury Professional Online is an even more essential online resource to support reference and research in your organisation. Users can access the same top-quality content you expect from Bloomsbury Professional, with an augmented platform to enrich your experience.

What's different about the new platform?

- We've redesigned how you access your content, with a revamped homepage and clearer visual layout.
- Enhanced search function to improve discoverability of key content that matters to you.
- You'll now be able to personalise your platform, by favouriting content you access regularly, and setting up new content alerts to receive notifications as soon as an update is online.
- An upgraded navigation bar, where you can explore online content by practice area, plus the ability to browse by author or recently updated content.
- Continued any time access to your favourite content, optimised for a more sophisticated and responsive mobile experience for users on the go.



ACCESS

What does this mean for my subscription to Bloomsbury Professional Online?

Nothing! Your subscription will continue with the same great content and anytime access, but with an elevated look and feel on the new platform.

Where will I go to log in?

You'll be able to access the new and improved Bloomsbury Professional Online at the same URL:
www.bloomsburyprofessionalonline.com.

How/when will I receive my new username and password details?

If you have any questions about your login details or require access via another method such as IP Recognition or Shibboleth, please do continue to get in touch with your Account Manager.

If your subscription is for multiple users and each user requires their own login, or needs access via another method such as IP Recognition or Shibboleth, please get in touch with your Account Manager directly or [Customers Services](#) here.



ACCESS

LOG IN TO BLOOMSBURY
PROFESSIONAL ONLINE

Login via your institution

Shibboleth / Open Athens

Log in here if you have a username and password

Username

Enter username provided by your institution

Password

Enter password provided by your institution

Login

What about other access methods? How will they work on the new platform?

IP authentication, Shibboleth, Open Athens and http referrer will continue to work in exactly the same way as the old platform.

If you are using a WAYFless URL with your Shibboleth and Open Athens access, this will change following migration and we can provide individual details on request.

Any Bloomsbury Professional Online customers using EZProxy should ensure that they have the Geoplugin stanza in their EZProxy config.txt (if it is not there already) just above the Bloomsbury Professional Online stanza. You will also need to remove the HTTPHeader - request -process X-Requested-With line from your existing Bloomsbury Professional Online stanza.



ACCESS

Please check and confirm that your EZProxy config.txt file stanzas for Bloomsbury Professional Online are set as follows, including the Option Cookie directive:

Option Cookie

Title GEOPlugin (updated 20200423):

URL <https://ssl.geoplugin.net>

Host <https://ssl.geoplugin.net>

HJ ssl.geoplugin.net

DJ [geoplugin.net](https://ssl.geoplugin.net)

Option Cookie

Title Bloomsbury Professional Online (updated 2024/10/04)

URL <https://www.bloomsburyprofessionalonline.com/>

HJ [bloomsburyprofessionalonline.com](https://www.bloomsburyprofessionalonline.com/)

HJ [https://bloomsburyprofessionalonline.com](https://www.bloomsburyprofessionalonline.com/)

HJ https://www.bloomsburyprofessionalonline.com

HJ www.bloomsburyprofessionalonline.com

DJ [bloomsburyprofessionalonline.com'](https://www.bloomsburyprofessionalonline.com/)



CONTENT

Have the URLs/links to specific titles changed since the platform upgrade?

Yes, we conducted an extensive content ID mapping exercise in order to create functional redirects for the vast majority of books at chapter-level, if not at the very least title level.

We have had to correct a few links in relation to deep links saved in a library discovery environment, as they also contain suffixes that we generated by the old platform (search parameters or addition filter parameters). Unfortunately, because of the unpredictable nature of these URL suffixes, they were disrupting the redirects at source.

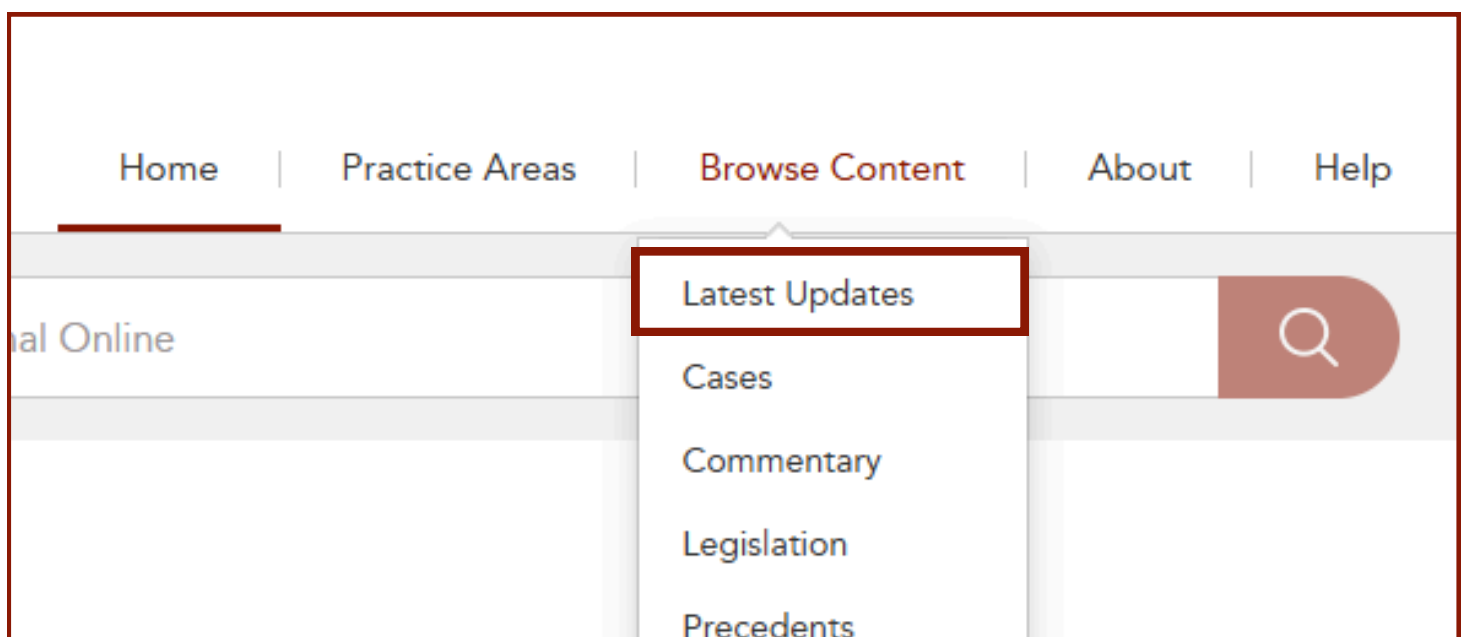
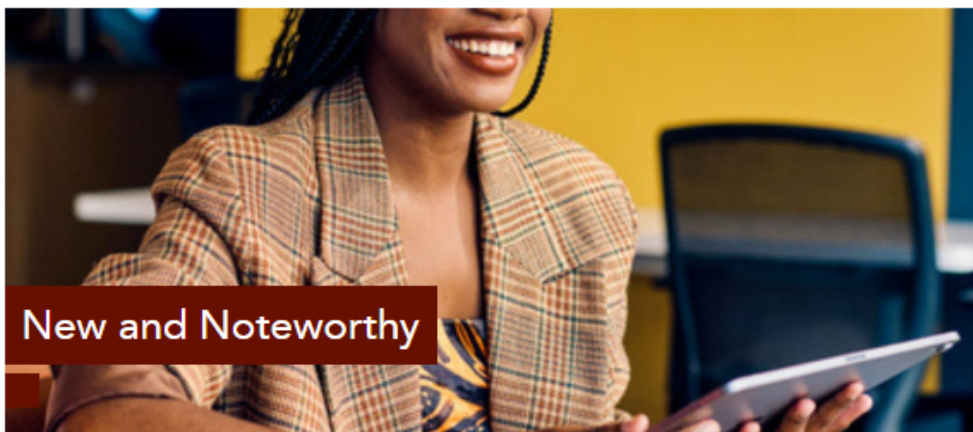
At present, these deep links are now supported and redirect to new content IDs without needing to edit them yourself.



CONTENT

How do I access New and Noteworthy?

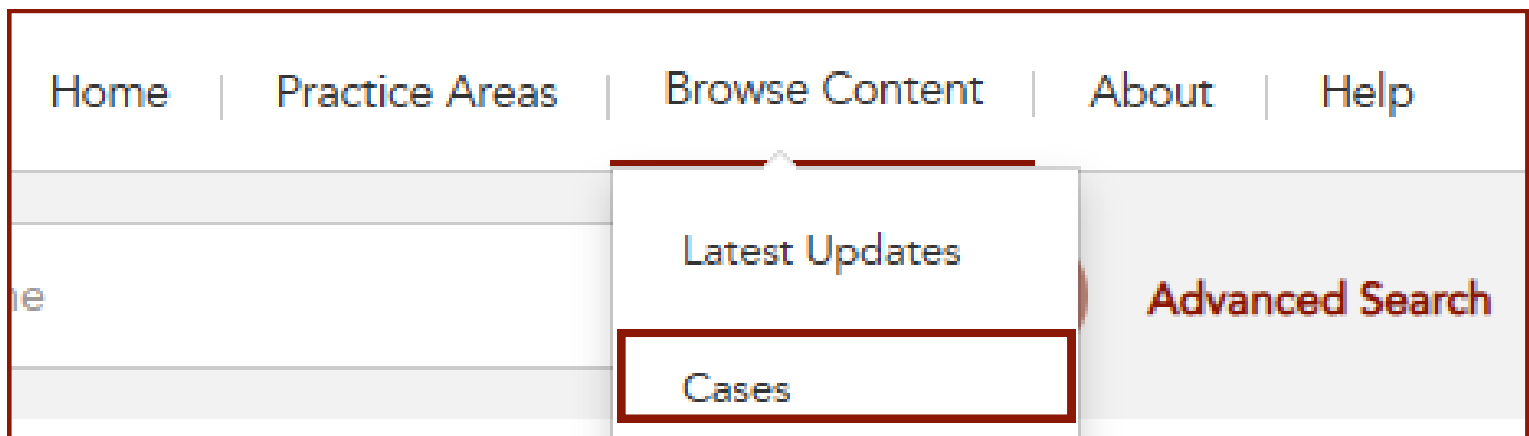
Our New and Noteworthy content is available by clicking the second image on the homepage as showcased below, or by hovering on 'Browse Content' and clicking on Latest Updates.



CONTENT

How do I access cases?

For accessing cases such as *Family Court Reports*, *Court of Protection Law Reports*, *National Infrastructure Planning Cases*, *Irish Law Case Summaries*, *Irish Wills and Probate Cases* and *Irish Tax Reports*, you will find them listed under 'Browse Content' by clicking **Cases**.



By clicking each case that is listed by title or year (*Family Court Reports* and *Law Tax Reports*), you will open a search of the cases.

Here you'll be able to browse the recent cases and click through to access them.

CONTENT

Example of the Search results that open when you click on *Court of Protection Law Reports*:

The screenshot shows a search results page with a dark red header. The word 'RESULTS' is in white. Below it, there are two filter tags: 'Content Type: Cases' and 'Content Type: Court of Protection Law Reports', both with a close icon. A 'Save this Search' button is in the top right. Below the filters, a grey bar contains 'Sort By: Relevance', '1-10 of 22 (3 pages)', 'Results Per Page: 10', and a page indicator '1' with navigation arrows. A 'Hide Details' link is on the right. Below this is a search bar with the text 'Add another search term' and a 'Go' button. The results list includes three entries, each with a star icon, a title, a source, and a snippet. The first entry is 'Re EE (Capacity: Contraception and Conception): [2024] 1 COPLR 142' from 'Court of Protection Law Reports'. The second is 'HH (by her litigation friend, DF of Mental Health Matters Wales) v Hywel Dda University Health Board & Ors: [2024] 1 COPLR 8' from 'Court of Protection Law Reports'. The third is 'Irwin Mitchell Trust Corporation v PW & Anor: [2024] 1 COPLR 163'.

RESULTS Content Type: Cases x ☆ Save this Search

Content Type: Court of Protection Law Reports x

Sort By: Relevance 1-10 of 22 (3 pages) Results Per Page: 10 1 >>>

Hide Details

Add another search term Go

☆ **Re EE (Capacity: Contraception and Conception): [2024] 1 COPLR 142** ⊖
Court of Protection Law Reports
...Eloise Power (instructed by a local authority solicitor) for the applicant. Joseph O'Brien KC and Hannah Bakshani (instructed by BHP Law) for the respondent...

☆ **HH (by her litigation friend, DF of Mental Health Matters Wales) v Hywel Dda University Health Board & Ors: [2024] 1 COPLR 8** ⊖
Court of Protection Law Reports
...Rhys Hadden (instructed by Reeds Solicitors LLP) for the applicant. Conrad Hallin (instructed by NHS Wales Shared Services Partnership) for the first respondent. Eliza Sharron (instructed by Weightmans LLP) for the second respondent. The third...

☆ **Irwin Mitchell Trust Corporation v PW & Anor: [2024] 1 COPLR 163** ⊖

You can see the full list of the *Family Court Reports* by year of publication via the title once you've accessed the case you're in need of:



CONTENT

Home > Cases > Family Court Reports 2024 > Re H (children: placement o...

Re H (children: placement orders); [2024] 1 FCR 140

Family Court Reports 2024 (128)

☒ Only show content I have access to

AB v Worcestershire County Council & Anor (rev 1); [2024] 1 FCR 221

Abdi v Manchester City Council & Ors; [2024] 1 FCR 1

Abdi v Manchester City Council & Ors; [2024] 3 FCR 1

Ahmet v Tatum & anor; [2024] 2 FCR 722

Augousti v Matharu (rev 1); [2024] 1 FCR 827

AZ v BX (child arrangements order: appeal); [2024] 3 FCR 451

B v N (no 2) (art 7 and transfer of jurisdiction); [2024] 3 FCR 14

Backstrom v Wennburg; [2024] 2 FCR 23

Baker v Baker; [2024] 2 FCR 254

Barclay v Barclay; [2024] 1 FCR 252

BI v EN; [2024] 3 FCR 729

BL v OR; [2024] 2 FCR 115

BR v BR; [2024] 2 FCR 51

BR v SN; [2024] 3 FCR 557

C v M (a child) (abduction: representation of child party); [2024] 2 FCR 741

CG v DL; [2024] 1 FCR 362

CG v SG; [2024] 1 FCR 278

Churchill v Merthyr Tydfil County Borough Council; [2024] 1 FCR 699

Collardeau v Fuchs & Anor; [2024] 3 FCR 847



FROM OUR WEBINAR

Is the related content based on a customer's own subscription content or does it pull material across the platform within and outwith one's subscription?

TABLE OF CONTENTS (+)

RELATED CONTENT

- A Practitioner's Guide to the Court of Protection Commentary
Martin Terrell, Caroline Bielanska, Justin Holmes and Richard Frimston
2018
- Aberdeenshire Council v SF & Ors (No 2)
[2024] 1 COPLR 85
Court of Protection Law Reports
- CL v Swansea Bay University Health Board & Ors
[2024] 1 COPLR 298
Court of Protection Law Reports

3.15. court evalu discu fact t no di
3.16. elem or wi socia taken not re place deter
(a)
(b)
3.17. anoth
'A
d
co
3.18. objec

As with the filter and search functionality, the titles that show in the Related Content box should only be highlighting titles you have access to.

You should be able to find this on an article page, on the left-hand side, below the 'Subject Box' and the Table of Contents. This is subscription sensitive, and allows an additional jumping off point within the platform.



FROM OUR WEBINAR

Can the homepage be personalised?

The 'Browse your Content' widget is subscription sensitive so you are seeing the titles you have access to. The titles have been ordered into practice areas dependent on the taxonomy, but you should have access to all the titles within the service you are subscribed to.

You can access your content by [service list](#) if you prefer by this page – we will look to add this as a journey from the homepage as well for ease of reference.

The 'Spotlight On' and 'You might be interested' sections of the page (below the 'Browse your Content' block) are relaying the most recent updates as per our New & Noteworthy page. This is not subscription sensitive, and shows our broad content across practice areas and jurisdictions.

We are continually developing the function and layout of the homepage, and welcome feedback regarding subscription sensitive content to ensure this is personalised.



FROM OUR WEBINAR

Is it possible to have 'New & Noteworthy' based on customer's own subscription content?

As with the previous platform, we maintained the New & Noteworthy (which also feeds into our 'Spotlight On' and 'You might be interested in' content blocks) as not subscription sensitive.

However, we are now able to support greater specificity of subscription sensitive mechanisms. As we continue to develop our platform, this is something we can look to implement.

You mentioned when you save a search that you will get alerts when new content related to that topic is added. Can you also set up alerts when new editions of books, new loose-leaf release and new case reports are added to the platform?

At the moment, the alert functionality is tied specifically to search. We would need to investigate further whether this can be changes in editions or reports too.

In the meantime, the best place to find the latest updates would be the New & Noteworthy feed.



FROM OUR WEBINAR

Is there anywhere that one can get a complete list of the books that one has access to, without clicking into a practice area or service, and without having to click on a plus sign for a drop-down menu?

The information for all titles are under the 'Browse your Content' practice areas for now, as well as the new '[My Services](#)' and '[My Topics](#)' pages which were developed immediately upon launch of our platform.

We appreciate that a list of the books will allow for even quicker reference to jump into materials, and we are in the process of working towards this. We are also considering a static documentation for you to reference, which would include title information, additional bibliographic metadata and, crucially, the service that they belong to.

This isn't something that was previously provided on the previous platform.

For a full list of services and titles included, you can look through our [Online Catalogues](#).



FROM OUR WEBINAR

I can't see certain indexes or paragraph numbers in a title - what should I do?

This shouldn't be an issue for titles from our testing we've done pre and post launch.

Several of the titles have gone through a reconversion process to update the XML schema.

If anything has been lost during that process that you notice, please provide the title and a link if possible directly to your Account Manager so we can review to ensure this wasn't an active decision, and correct as a priority.

Is there a way of finding the ISBN of a title?

You can infer this from the platform currently, but for ease of reference, this will be included as part of the static documentation that is in development.



FROM OUR WEBINAR

Please can you demonstrate the personal account?

You can sign into your personal account at the top right corner once you are logged in.

 Access Provided by Bloomsbury ▾

Sign in to your personal account ?

Sign in to Your Personal Account

Email Address

Enter your Email Address

Password

Enter password

Forgot Password?

Sign in

With a personal account, you can save books, chapters, images or other items to view later.

Don't have a personal account yet?
Sign up now.

To note, setting up the personal account will allow you to save searches, share content with colleagues.

If you are unable to set up a personal account, please reach out to us directly so we can arrange this for you.



FROM OUR WEBINAR

Will newer editions of textbooks that are part of your subscription be automatically updated on the platform?

Yes, so just as on the previous platform, anytime a new edition is published online, it will automatically update on Bloomsbury Professional Online.

Are there any plans to keep old editions of the books we subscribe to the platform somewhere?

We don't keep old editions on the platform currently, but as this could be useful and dependent on the demand, this is something we can consider for future development.

Our other online platforms offers a similar function, wherein they archive old editions but still provide access to the indirectly – maintaining the new edition as the current.



FROM OUR WEBINAR

Can the overall search and search in title be made to work the same?

The function in the overall search versus the search within the title does function differently. While searching with the title, you're likely to use a more targeted search term, which shows the number of hits to access the article/chapter directly, whereas the overall search is more general and will list by relevance.

Highlighting within the chapter-level after searching within title is useful feedback, and something we can look to develop.

Will you be adding MARC records to the collections we subscribe to so that the books can be discoverable in our LMS?

We have a very well-established library discovery team within our division that manages these records, and this is something we can review to take on board.



FROM OUR WEBINAR

Does the new platform support Boolean operators?

Yes, Boolean operators works within general search and advanced search.

Do you need to create a personal account for saved searches, etc, even though you can get institutional access?

Yes, you'll need to set up a personal account for saving searches and content, as you're able to see what searches and content are ideal for you specifically, rather than your entire institution.

Are there any plans to introduce any AI search functionality?

This is a big question for everyone within our market. Bloomsbury itself is adopting a wider kind of AI policy where we're standardising our approaches to researching the possibilities for AI tools on platforms generally. Any decisions made about this on Bloomsbury Professional Online would need to be in line with our wider company approach.

