TICKET OR INVITATION IS A REVOCABLE LICENSE. ALL SALES FINAL, NO REFUNDS. CONCERTS RAIN OR SHINE. FULL TICKET TERMS AND POLICIES AT BRAVOVAIL.ORG.

GENERAL: Subject to the below terms and conditions, instructions and directions, the holder of this ticket ("Attendee") is granted one admission to the event noted on this ticket (the "Event") subject to the conditions set forth below, the rules, and instructions of the Bravo! Vail Staff and any personnel of the venues where our Events are hosted ("Venue"), and all posted and/or verbal directions and instructions. By using this ticket, Attendee acknowledges and agrees that the holder's license to attend Event and access any Venue is conditioned on and at all times subject to these terms. Failure to abide by such rules, instructions and directions may result in dismissal from the Event or Venue. Exchanges may be limited and/or subject to fees, current pricing, and availability. Exchanges, if available, must be completed prior to the date and time printed on the ticket. Ticket is a revocable license; admission may be refused upon refund of price paid for admission. By attending this Event, Attendee consents to photography, audio and/or video recording and its/their release, publication, exhibition, and/or reproduction to be used for advertising or promotional purposes, or any other purpose by Bravo! Vail Music Festival and its affiliates and representatives. Event times, programs, and artists are subject to change with or without advance notice. Bravo! Vail may share contact information with its partners and affiliates as per required in grants and funding applications or for research purposes to better its products and services. **A**ttendees may opt-out of partner communications at any time. Bravo! Vail does not sell personal information.

ALL-IN TICKET PRICING: Bravo! Vail presents extraordinary music, accessible to all. We provide extensive music education throughout our community, connect musicians and listeners, and celebrate the evolving world of classical music. We strive to provide the best experience for all audiences.

To maintain this high level of service, Bravo! Vail's Patron Services team manages the ticketing and seating process for our attendees. The price of each ticket helps pay for production costs, artist fees and housing, and other expenses associated with the performance. However, ticket sale revenue covers less than half of what it costs to present world-class music in Colorado's most beautiful mountain setting.

NO REFUNDS, NO EXCHANGES: Event date, time and performance details subject to change. All rights reserved. If the event for which this ticket is issued is rescheduled or cancelled, the holder shall not be entitled to a refund except as otherwise required by law and will instead have the right only to attend the rescheduled event, or if an event is not rescheduled, to exchange the ticket for another of equal value. Current donors at the $1,500 and above level; exchange exemptions may apply. This ticket is not subject to any refund, bears no cash value, and is not redeemable for cash. This ticket is not subject to exchange except as expressly provided above, or as outlined in Bravo! Vail's donor benefit policy. If issued as a complimentary ticket, this ticket is not exchangeable or redeemable for another ticket to any other event or performance or for any other consideration, monetary or otherwise. Tickets obtained from unauthorized sources may be counterfeit and worthless and Bravo! Vail is not responsible for the replacement value of **such** tickets. Tickets cannot be replaced if lost, stolen or destroyed, and are valid

only for the event and seat for which they are issued. It is unlawful to reproduce this ticket in any form. Bravo! Vail Music Festival reserves all rights not expressly granted to the holder by these terms.

REVOCABLE LICENSE: This ticket is a revocable license, and admission may be refused upon refunding the face amount of the ticket at Bravo! Vail's sole discretion. Additionally, Event and Venue personnel reserve the right to refuse admission to or eject any attendee whose conduct is deemed, in such personnel's sole discretion, to be undesirable, including (but not limited to) disorderly conduct, use of vulgar or abusive language, or failure to follow these terms, Event/Venue rules and code of conduct policy, or applicable laws, rules and regulations. **C**onduct of any of the types expressly listed above will automatically terminate this license and all rights of the holder, and Bravo! Vail will have no obligation to provide any refund or any other liability.

WAIVER AND RELEASE OF LIABILITY; INDEMNIFICATION: In exchange for admission to any Venue's premises, Attendee, on behalf of Attendee and any accompanying minor, hereby releases, discharges, and agrees to hold harmless (a) Bravo! Vail Music Festival, all Venues, Vail Valley Foundation, and their respective affiliates, and their respective directors, officers, volunteers, employees, agents, contractors and representatives; (b) all Event attendees; (c) other event hosts or artists/performers; (d) Venues and Venue/Event staff, sponsors, advertisers, Event promoters, and vendors; and (e) the successor and assigns of each of the foregoing (each considered one of the "Releasees" herein), to the fullest extent permitted by law, from any and all liability, claims, demands, losses, and damages, which Attendee and/or any minor accompanying Attendee has or may have for any claims or causes of action arising out of or relating in any manner to (i) Attendee's and/or an accompanying minor's presence on any Venue's premises; (ii) attendance at, observation of and/or participation in any event on any Venue's premises; (iii) any other related activities; or (iv) Attendance is subject to all applicable federal, state, and local laws, orders, and public health directives. The Festival reserves the right to implement health and safety measures as required by governmental or public health authorities, or as the Festival reasonably determines necessary for the well-being of attendees, artists, and staff. Such measures may include, but are not limited to, capacity limits, health screenings, or other protocols. Attendees agree to comply with all such measures as a condition of entry. In further exchange for admission to any Venue's premises, Attendee agrees to indemnify, defend and hold harmless any and all Releasees from and against any and all demands, suits, claims, damages, losses, liabilities, costs and expenses (including reasonable attorneys' fees and expenses), including but not limited to, any claims by or on behalf of Attendee or any accompanying minor, arising out of or relating in any manner to (i) Attendee's and/or an accompanying minor's presence on any Venue's premises; (ii) attendance at, observation of, and/or participation in any Event on any Venue's premises; or any related activities, (iii) Attendee's and/or an accompanying minor's acts or omissions; or (iv) exposure to or contracting of any disease or illness, regardless of the Releasee's preparation, or the public health measures put in place (or lack thereof) by Releasee. In exchange for admission to Venue's premises, Attendee covenants not to sue (or assist any person in suing) any Releasee for any matter related to the above assumptions, releases, indemnifications or agreements.

ATTENDEE CONDUCT AND DISRUPTION POLICY

PURPOSE

This policy establishes guidelines for maintaining an enjoyable and respectful environment for all attendees while ensuring the artistic integrity of performances at Bravo! Vail Music Festival events.

DISRUPTIVE BEHAVIOR DEFINITION

Disruptive behavior includes, but is not limited to:

- Excessive talking, shouting, or loud conversations during performances;
- Use of electronic devices that emit sound or light during performances;
- Movement that blocks other attendee s' views or disrupts the performance;
- Consumption of alcohol or other substances to the point of intoxication/inebriation;
- Inappropriate language or behavior;
- Failure to directly supervise accompanied minors on the Event premises;
- Disrespectful action or language to ushers, staff, artists, personnel, or other attendees;
- Any behavior that interferes with the performance or other attendees' ability to enjoy the event.

ENFORCEMENT AUTHORITY

Festival staff and volunteers, security personnel, and Venue Management are authorized to address disruptive behavior through progressive measures including warnings, relocation, and ejection/removal from the venue. Such enforcement is the sole discretion of those authorized individuals. Failure to comply with their direction can result in removal from any event and future events without a refund.

EJECTION AND APPEAL PROCESS

The Festival reserves the right to refuse admission to, or remove, any person who violates these Terms, posted venue policies, or the reasonable instructions of Festival staff, volunteers or security, or whose conduct disrupts the experience or safety of others. Ejection from an event does not entitle the Attendee to a refund. Attendees who are ejected may request a review of the decision, and attendance at future events may be restricted while a review is pending.

To appeal an ejection or a restriction on future attendance, submit a written request to Ticketing@BravoVail.org within 48 hours of the event. Please include your name, the event date, and any relevant information. The Festival will review the request and respond in writing within [30] days. The Festival's decision following review is final. Ticket purchases for future events may be canceled or refunded at the Festival's discretion while an appeal is pending.

SPECIAL CONSIDERATIONS FOR LAWN SEATING

Lawn seating at the Gerald R. Ford Amphitheater is general admission and available on a first-come, first-served basis. Each ticket holder may occupy only the space reasonably needed for one (1) person. Attendees may not reserve or hold space for others who are not present. Unattended items may be moved or removed by venue staff.

To ensure a safe and enjoyable experience for all guests:

- **Personal space:** Blankets and chairs must fit within your own area and may not extend into walkways, aisles, or neighboring groups' space. Space is limited, and capacity may be restricted at the venue's discretion.
- **Chairs:** Low-profile lawn chairs (seat height no more than 5 inches) are permitted. Chairs that obstruct sightlines may be restricted; this includes high-backed chairs that obstruct or disrupt fellow attendees' experience.
- Umbrellas are permitted during inclement weather but must be lowered or tilted when they obstruct the view of guests seated behind you. Umbrellas used for sun protection must be [lowered / closed] once the performance begins. Umbrellas are expected for personal use only. Large or outdoor canopy umbrellas are not permitted due to safety hazards with inclement weather and obstructing views.
- **Aisles and pathways:** All walkways and emergency access routes must remain clear at all times.
- **Courtesy:** Guests are asked to keep conversation and movement to a minimum during the performance.

Venue staff reserve the right to ask guests to adjust, relocate, or remove items to maintain safety and comfort. Failure to comply with may result in removal from the venue without a refund.

Parents and guardians are responsible for supervising children in all seating areas, including the lawn. Children who create disruptions on the lawn may be asked to relocate to designated areas in the venue or lobby space or with their guardians.

This policy applies to all Bravo! Vail Music Festival concerts, events and venues.

MINOR ATTENDEES: If Attendee is accompanied by any minor on any Venue's premises, by allowing the minor(s) to accompany attendee, Attendee makes and agrees to all the foregoing assumptions, releases, indemnifications and agreements on behalf of such minor(s). If Attendee does not wish to or is not authorized to make such assumptions, releases, indemnifications and other agreements on behalf of the accompanied minor(s), Attendee should not allow the minor to enter the Venue's premises. Children aged 4 and under are free to sit on the lawn but require a ticket to enter – please reserve this free ticket at time of purchase for the adult/guardian in the party. All minors must be directly supervised by the accompanying Attendee at all times while in the Venue and may not move about independently throughout the Venue. Failure to adhere to this policy will result in ejection of Attendee and minor. Every person attending, regardless of age, must have a valid ticket for Pavilion seating and for all fixed ADA seats on the Lawn. Lap seating is not permitted in these areas. Children and infants may not be held or seated on an attendee's lap in place of a ticket.

COMPLIMENTARY DONOR TICKETS

The following applies as an addendum to the annual Donor Benefits Policy. Complimentary tickets will be applied to the lowest priced ticket and are eligible for paid upgrades at time of reservation, subject to availability. Complimentary tickets are not cumulative between Donor Levels. Complimentary tickets cannot be redeemed for the Linda & Mitch Hart Soirées, select Chamber Concerts, nor July 4. Additional restrictions may apply. The Emerald and Diamond Circles donor level complimentary tickets are only

valid for Orchestral Series performances of residencies: International Guest Chamber Orchestra, Dallas Symphony Orchestra and The Philadelphia Orchestra.

ON ACCOUNT CREDIT POLICY

On-account credit is a non-cash credit balance held in an attendee's account with Bravo! Vail Music Festival issued in lieu of a refund when tickets are returned or exchanged. It represents a prepaid right to purchase future tickets. It has no cash value, is not redeemable for cash, is non-transferable, and does not earn interest.

On-account credit issued for a ticket return or exchange may be used through the final paid event of the following Festival season. On-account credit cannot be issued for tickets within 48 hours of performance date. For example, credit issued in the current Festival season is good through the paid events of the next Festival season. Credit may be applied only to concerts ticketed by Bravo! Vail Music Festival. On-account credit may be donated to Bravo! Vail Music Festival, as a tax-deductible gift, at any time. Donated credit is not eligible for Donor Benefits.

At the end of each fiscal year, September 15 annually, all unused on-account credit from the previous season will be converted into a tax-deductible donation to Bravo! Vail Music Festival. Converted credit is not eligible for Donor Benefits. To use your credit towards a purchase, please contact the Box Office at (970) 827-5700 or Ticketing@BravoVail.org. On-account credit cannot be applied to online purchases.

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