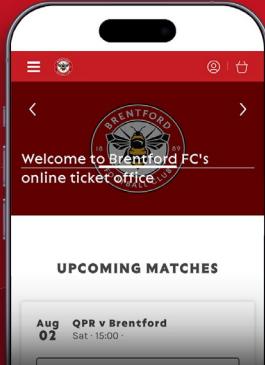
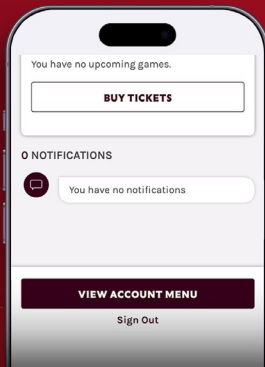


# How to upgrade your ticket from concession to adult



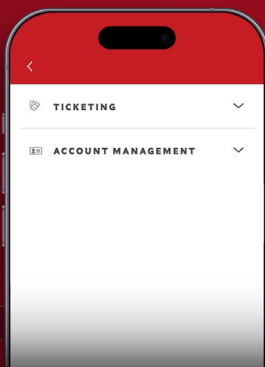
1

**Login** to your Brentford FC ticketing account online at [www.eticketing.co.uk/brentfordfc](http://www.eticketing.co.uk/brentfordfc)



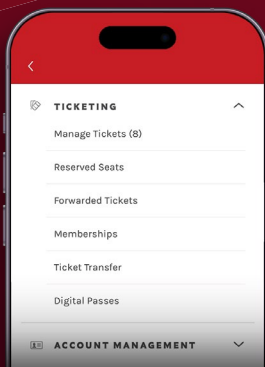
2

Click the **profile icon** in the top right corner and select **'View Account Menu'**



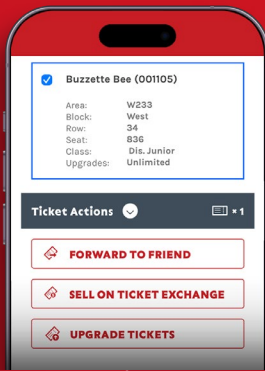
3

Select **'Ticketing'**



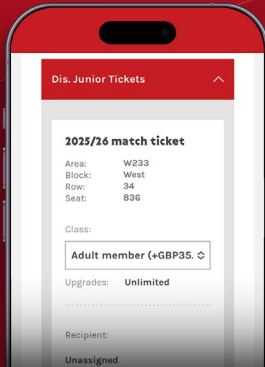
4

Select **'Manage Tickets'**



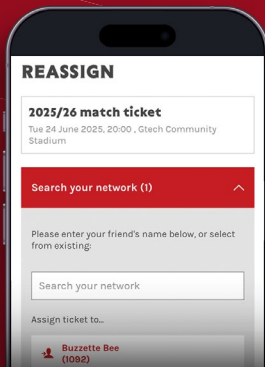
5

Select the seat(s) that you want to upgrade. Click **'Upgrade Tickets'**.



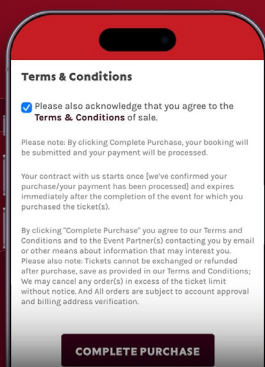
6

Choose **'Adult'** as the upgraded/new price class



7

Click **'Assign Recipient'**, then select the person from your Friends & Family Network. Click **'Review Order'**. You won't be charged for forwarding the ticket.



8

The recipient must **pay the upgrade fee** before receiving the ticket\*. Accept the Terms & Conditions, then click **'Proceed'**.

\*This will be clearly indicated in the user journey via the link sent to them by email.

### Please note:

Ticket Upgrade is only available for changing a concession ticket to an adult ticket. If you're looking to pass on an adult ticket to someone else, please use the **Ticket Forward** option instead.