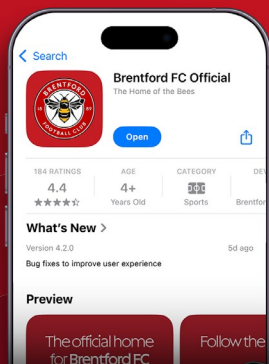


Match-by-match:

How to access and download your digital ticket

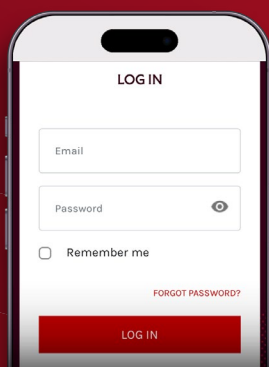


1

Download the Brentford FC Official App

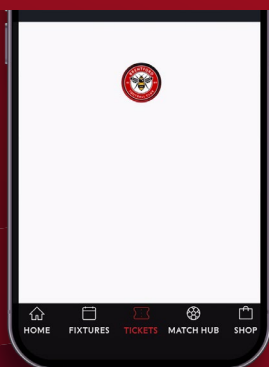
Available on the App Store and Google Play

Please make sure you have the latest version of our app installed to access your digital tickets.



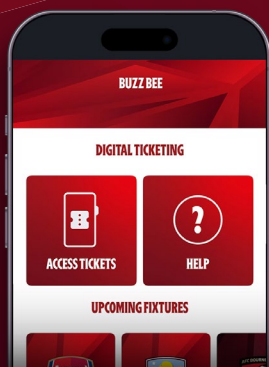
2

Open the app and log in by selecting the profile icon in the top right corner and **'Log In'**, then enter your Brentford FC ticketing account details



3

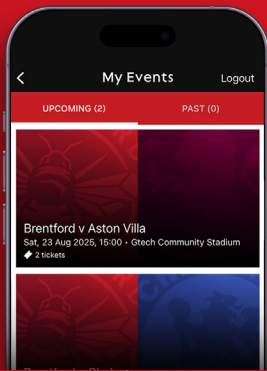
Head to the Ticketing Hub by clicking **'Tickets'** at the bottom of the screen



4

Select **'Access Tickets'**

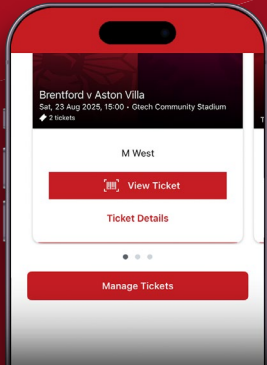
You'll be directed to the events hub, where you will be able to access your season ticket and any match tickets you have purchased



5

Select your match ticket

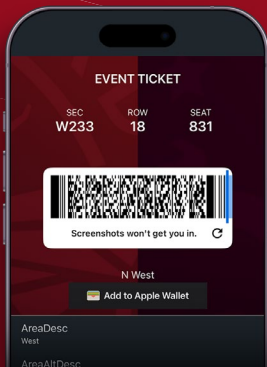
If you have purchased tickets for a junior in your friends and family network, this is also where you will find their tickets



6

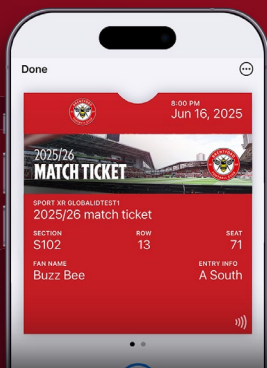
Select 'View Ticket' to see your barcode

You'll only be able to view barcodes and download tickets for juniors in your Friends & Family Network if you're the lead booker



7

Select 'Add to Wallet'



8

Your match ticket will then be stored in your **Apple Wallet or Google Wallet**, ready to use offline at any time for the whole season

Please note:

Once your digital match ticket has been downloaded to your Apple Wallet or Google Wallet, **it cannot be added to another device unless it is first removed from the original one.**