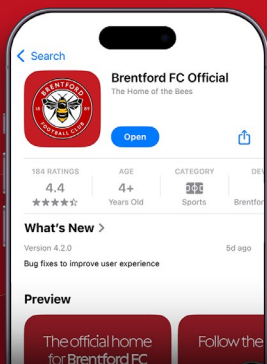


Season Ticket Holders

How to forward your ticket on the app

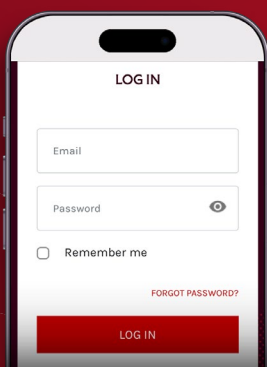


1

Download the Brentford FC Official App

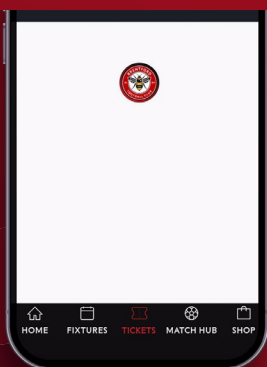
Available on the App Store and Google Play

Please make sure you have the latest version of our app installed to access your digital tickets.



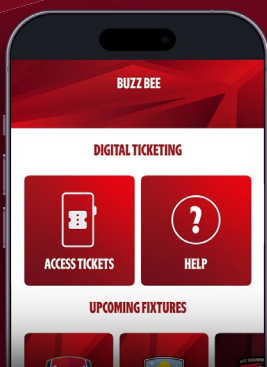
2

Open the app and log in by selecting the profile icon in the top right corner and **'Log In'**, then enter your Brentford FC ticketing account details



3

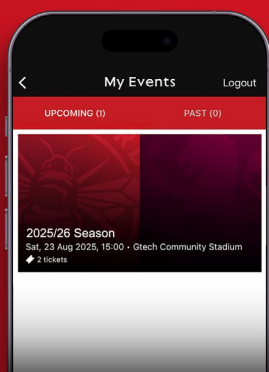
Head to the Ticketing Hub by clicking **'Tickets'** at the bottom of the screen



4

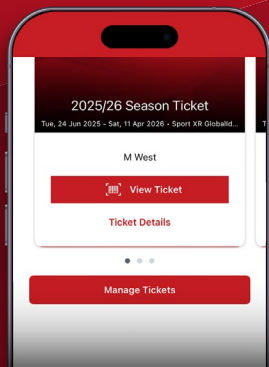
Select 'Access Tickets'

You'll be directed to the events hub, where you will be able to access your season ticket and any match tickets you have purchased



5

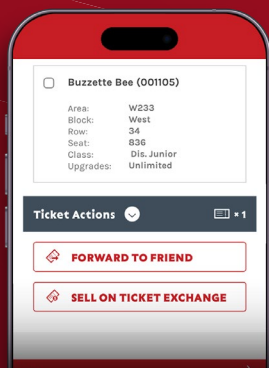
Select your season tickets to view your seats



6

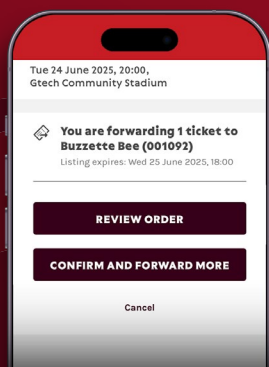
Select 'Manage Tickets'

You'll be redirected to eticketing.co.uk/brentfordfc, where you'll see your seat for that fixture and the seats for any other tickets you manage



7

Select the seats(s) that you want to forward. Click 'Forward to Friend'.



8

Choose the recipient from your Friends & Family Network

The recipient will receive an email notification and must accept the ticket to complete the transfer

For Cat A* fixtures, the recipient must meet the on-sale eligibility criteria

Please note:

Once accepted and transferred, the ticket cannot be recalled or reversed. Forwarded tickets must be accepted to be valid for entry.

Need to cancel a pending ticket forward? You can cancel a ticket that hasn't yet been accepted.

1

Head back to the My Events hub

2

Select your season ticket to view your forwarded seat

3

Tap 'Manage Tickets'

4

Scroll to forward pending

5

Select your forwarded seat and select withdraw tickets

6

You will now be able to access and download your season ticket in your account
