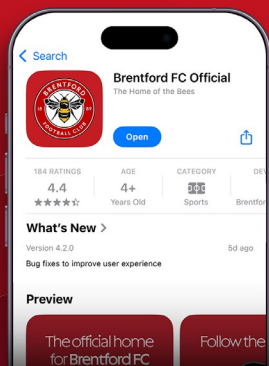


Season Ticket / Premium Seat Holders

How to list your ticket on the exchange via the app

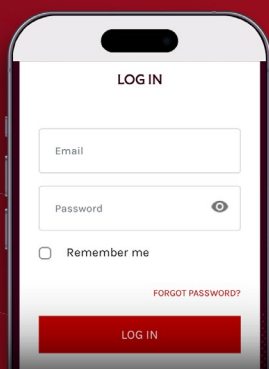


1

Download the Brentford FC Official App

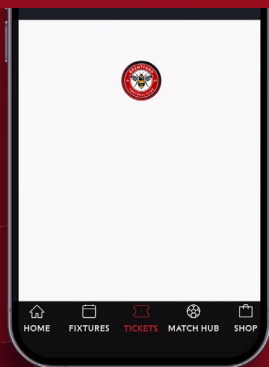
Available on the App Store and Google Play

Please make sure you have the latest version of our app installed.



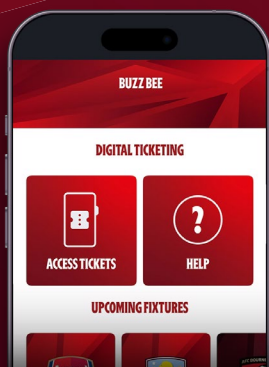
2

Open the app and log in by selecting the profile icon in the top right corner and **'Log In'**, then enter your Brentford FC ticketing account details



3

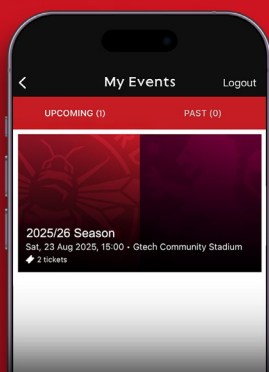
Head to the Ticketing Hub by clicking **'Tickets'** at the bottom of the screen



4

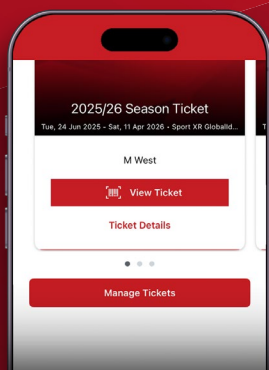
Select 'Access Tickets'

You'll be directed to the events hub, where you will be able to access your season ticket and any match tickets you have purchased



5

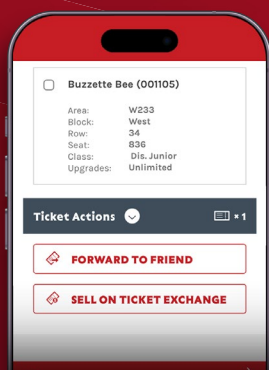
Select your season ticket(s) to view your seats



6

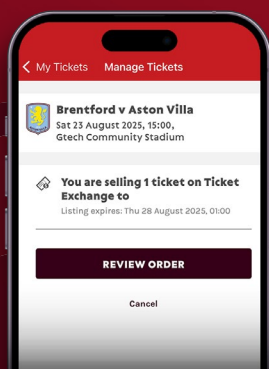
Select 'Manage Tickets'

You'll be redirected to eticketing.co.uk/brentfordfc, where you'll see your seat for that fixture



7

Select the fixture you wish to list and then the seats(s)
Click 'Sell on ticket exchange'



8

Select 'Review Order', then accept Terms & Conditions and select 'Complete Purchase'

You will receive an email confirmation that your ticket has been listed

Please note:

Once sold, the ticket cannot be removed from the ticket exchange.

Need to cancel your listed ticket? You can remove your seat from the exchange if it has **not** been sold yet

1

Log into your account on our ticketing website at www.eticketing.co.uk/brentfordfc

2

Click the '**profile**' icon. Your most recent event ticket will be displayed. Select '**Manage Tickets**'

3

Select the desired game to manage tickets

4

You will be directed to the '**manage tickets**' page. Select '**posted on Ticket Exchange**'

5

Information detailing the ticket currently listed on the exchange will be displayed. Tick the box next to the ticket you want to remove and select '**WITHDRAW FROM SALE**'

6

Your ticket will be restored to your digital season ticket and an email confirmation will be sent
