

How to access digital tickets via web

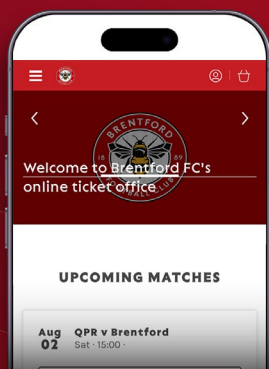


If you are struggling to access your tickets via the Brentford FC Official App, you can also download them online at eticketing.co.uk/brentfordfc

Please ensure:

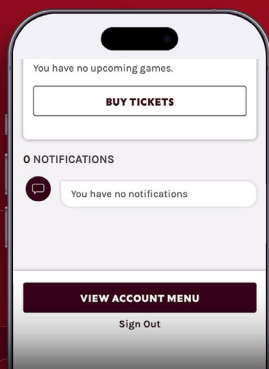
1. You are following these steps **on your mobile device**,
2. All the accounts you wish to download tickets for are **in your Friends & Family network**
3. You **manage tickets** for those accounts

View Friends and Family how-to guides [here](#)



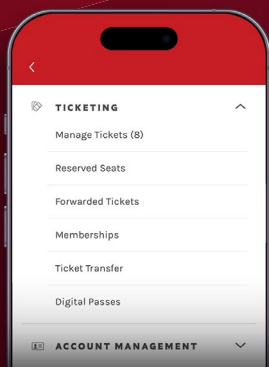
1

Login to your Brentford FC ticketing account online at www.eticketing.co.uk/brentfordfc



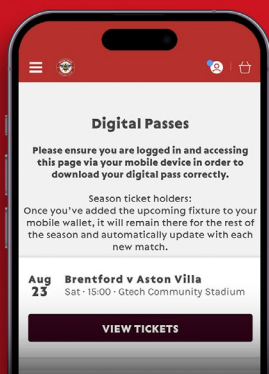
2

Click the **profile icon** in the top right corner and select **'View Account Menu'**



3

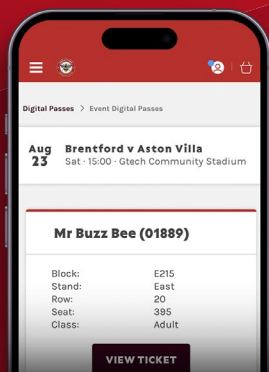
Select 'Ticketing', then select 'Digital Passes'
Here you will see all upcoming fixtures for the season



4

Select **‘View Tickets’** for the upcoming fixture

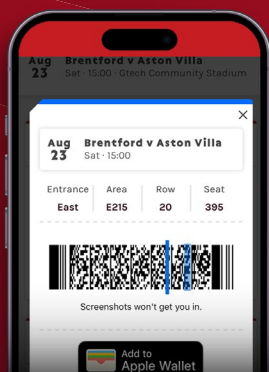
If you’re a season ticket/premium seat holder, once this fixture is added to your wallet, it will automatically update for every match this season



5

Next to **your seat**, select **‘View Ticket’**

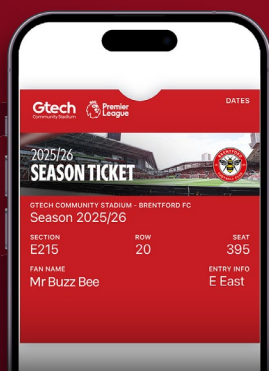
Please ensure you are selecting the correct seat



6

Select **‘Add to Apple wallet’** (iPhone users) or **‘Add to Google wallet’** (Android users)

Your browser may show a pop-up, if so, select ‘Download’



7

A preview of your season ticket will appear

Select **‘Add’** to save it in your mobile wallet

Please note:

Your digital season ticket will now be stored securely in your wallet app and ready for use on matchday. Once downloaded, your digital pass will automatically update throughout the season.