



Congratulations on the purchase of your new BrilliantSmart WiFi Camera. Before first using, it is most important that you read and follow these instructions, even if you feel you are quite familiar with this type of product. Keep this document handy for future reference.

Scan QR code or go to www.brilliantsmart.com.au for full instructions.

# Please note: the amount of devices able to be controlled is limited by your home network device limit.

#### FOR YOUR SAFETY

- To prevent electrical shock, please ensure that POWER is DISCONNECTED before installation.
- Do not install in a position where the fitting can be easily accessed by children or the infirm.
- Do not touch any parts of the wire terminal with bare hands while it is 'ON'.
- · Do not perform modification to the unit.
- Any alterations or additions to building wiring must be completed by a licensed electrician or person authorised by legislation to work on the fixed wiring of any electrical installation.



MicroSD slot Power

button

USB 5V DC input power socket

## SMART FLARE WiFi CAMERA Brilliant Model No: 21812/11 SMART Colour: Matte Silver

#### **Technical Specifications**

recifical opecifications				
Lens:	HD 1080	Day vision:	Up to 12 meters distance max	
	2.0 Megapixel camera	Colour night vision:	Up to 5 metres distance max	
Memory/storage:	Micro SD card up to 128GB – Class 10 minimum (not included)	Weather resistant rating:	IP65 – Outdoor & indoor use	
Audio:	High quality two-way audio	Sound detection:	Sends notification to phone	
Motion detection	Sends notification to phone	Adaptor:	220V–240V AC 50Hz	
and tracking:			Output: 5V DC, 1A–2A (not included)	
Works with 2.4GHz WiFi frequency only		Security: Mac Encryption; WEP/WAPI/TKIP/AES		
WiFi Standard: 2.4GHz IEEE802.11b/g/n		System Req's: iOS 8.0 or higher, Android 4.1 or higher		

Included in the box: Smart Flare WiFi Camera, Mounting Base (Dome) x 1 USB Cable x 1, Screw x 1, Rawl plug x 1, installation manual x 1.

Before first using your new fitting, it is most important that you read and follow these instructions, even if you feel you are quite familiar with this type of product. Retain this document for future reference.

INSTALLATION

#### WARNINGS

- Installation, repair and/or inspection must be conducted by qualified personnel in accordance with Australian Standards and local Building codes.
- Care must be taken to ensure electrical wiring and other hidden utilities are not damaged when wall is cut.
- · Do not operate this fitting in harsh environmental conditions such as building sites.
- Do not install it on surfaces which can move or vibrate.
- Do not allow children to play with wall switch turning ON/OFF rapidly.
- · Ensure wire connections are firm.
- · Do not attempt to perform modification or change parts within the unit.

# BEFORE INSTALLATION, PLEASE CHECK THAT THE LOCATION OF THE SMART DEVICE IS WITHIN RANGE OF YOUR HOME WIFI AND SIGNAL IS STRONG.

#### STEP 1

Drill holes and install rawl plug in desired location.Install screw and dome mounting base (allow screw to protrude 3mm from mounting surface).

#### STEP 2

1

Press power button (lift up cover to access power button) – this will turn on device.

STEP 3 Place de

Place device on Dome Mounting Base and position in desired direction. Note\* To obtain IP65 for Warranty device must sit as pictured.



# 80mm

53mm width

#### Please Note:

- BrilliantSmart App screens may differ due to application updates & improvements.
- 2. Please use the device as per instructions.
- 3. To prevent injury DO NOT open or tamper with internals of this device
- Power surge/power loss could possibly reset smart device. If this happens follow setup instructions.

BrilliantSmart App screens may differ due to application updates & improvements.

#### Disposal

Please dispose of this packaging and product thoughtfully once it has passed its useful life. When your smart device comes to the end of its life or you choose to update or upgrade it, please do not dispose of it with your normal household waste. Please recycle where facilities exist. When disposing of this fitting, check with your local authority for suitable options.



## SMART FLARE WIFI CAMERA Brilliant Model No: 21812/11 SMART Colour: Matte Silver

TROUBLE	PROBABLE CAUSE	SUGGESTED REMEDY
LED indicator light not on or device not	A Fuse or circuit breaker has blown.	A Check main and branch circuit breakers.
powering up.	B Loose wire connections to the unit.	B Check all wire connections to the unit are secure & firmly.
Indicator light is flashing blue or device is offline.	A Device lost internet connection and unable to back online.	A Restart device.
	A Device not in pairing mode.	A Press and hold reset switch for 10 seconds until device LED indicator turns red and starts blinking. (Supplied reset pin may need to be used for models with internal reset switch).
	B No Internet access.	B Ensure WiFi network is working and able to access internet connection. Advice to refresh WiFi modem by switch OFF then switch ON the power. If problem still persist, please contact your internet service provider.
Unable to pair the device with smart app.	C Dual WiFi network modem.	C Ensure your mobile device are connected to 2.4GHz network before start the pair process. Disable 5GHz temporarily until pairing is completed.
	D Modem is too far away from the unit.	D Advice to use WiFi extender to help keep the WiFi signal in range.
	E Smart App requires update.	E Check & install latest smart app update.
	F Smart App not responding.	<b>F</b> Re-install the smart app after remove the app from the mobile device.
	<b>G</b> WiFi bandwidth not enough. Too many devices connected to the WiFi modem.	<b>G</b> Standard modem usually allows connection of 10 to 15 devices. If too many devices connected, we advise to upgrade the modem or use a WiFi MESH gateway/devices.
	A No Internet access.	A Ensure WiFi network is working and able to access internet connection.
Device in the app shown Offline.	B Require refresh the smart app.	<b>B</b> At home screen, pull down the screen to refresh the app. Or close the app and start again in your mobile device.
	<b>C</b> Smart device power turn on less than 1 minute.	C When smart device power on it will take up to 1 to 2 minutes to connect to the cloud server. Wait at least 1 to 2 minutes and refresh the home screen.



### Warranty:

Brilliant Lighting warrants this product against defects in manufacture and workmanship for a period of 1 year from date of purchase or as specified elsewhere (battery not included). For products used in nondomestic

or commercial applications, Brilliant Lighting warrants this product for a period of 3 months from date of purchase. This warranty is only valid for products installed and operated within the guidelines specified by Brilliant Lighting, and within the correct operating voltage ranges as stated on the product's rating label.

Warranty does not include damage or loss arising from incorrect installation, operation or maintenance of this product, damage caused through modification, incorrect installation, service by unqualified or unauthorised personnel or lack of regular maintenance and cleaning. Proof of installation by qualified personnel may be required, e.g. Electrical Safety Certificate. Proof of purchase must be supplied with all warranty claims.

This warranty is provided in addition to any other rights and remedies of the customer under any law. In applications not intended for household, personal or domestic use, liability is limited to replacement or reimbursement of product only. Brilliant Lighting does not warranty the costs of removal or re-installation of this product or associated components.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if goods fail to be of acceptable quality and the failure does not amount to a major failure.

Any claim under this warranty must be made within the specified warranty period from date of purchase of this product. To make a claim under the warranty; at your own expense take the product (with proof of purchase – receipt or similar) to the store where you purchased the product or contact Brilliant Lighting at the address below.

This warranty is given by:

Brilliant Lighting (Aust) Pty. Ltd. ABN 37 006 203 694 956 Stud Road Rowville, VIC 3178 Phone: 03 9765 2555 Email: <u>warranty@brilliantlighting.com.au</u> Web: <u>www.brilliantsmart.com.au</u> MADE IN CHINA