

General Terms and Conditions

1. Introduction

By accessing and utilizing this website, you acknowledge and agree to comply with these General Terms and Conditions. We encourage you to review them thoroughly before engaging in any activities on our platform.

2. Amendments to the Terms and Conditions

We reserve the right to update or modify these Terms and Conditions as necessary. Significant changes will be communicated to players when feasible; however, users are advised to check this section regularly to remain informed of any updates.

3. Eligibility to Play

3.1 Participation in real-money gaming is restricted in certain jurisdictions. Users residing in the following "Restricted Countries" are prohibited from depositing or participating in real-money gaming: USA, Israel, British Virgin Islands, Antilles, Afghanistan, Barbados, Cambodia, China, Cyprus, Gibraltar, Jordan, Haiti, Mali, Mozambique, Nigeria, Panama, Hong Kong, Iran, Iraq, Myanmar, Lithuania, North Korea, Papua New Guinea, Philippines, Russia, Singapore, South Africa, South Korea, Sudan, Syria, Taiwan, Thailand, Uganda, Ukraine, United Arab Emirates, Yemen.

3.2 Only individuals who have reached the legal gambling age as defined by their jurisdiction of residence are permitted to participate. Players bear the sole responsibility for ensuring compliance with applicable age restrictions. We may request proof of age at any time and reserve the right to suspend or terminate accounts for non-compliance.

4. Accepted Currencies

4.1 Gameplay is available in GBP, EUR, and USD.

4.2 The minimum deposit required is 20 GBP, EUR or USD.

5. Fees and Taxes

5.1 Players are responsible for any applicable taxes or fees associated with their winnings, as dictated by their local laws. Additionally, if no bets have been placed following a deposit, we reserve the right to deduct processing fees upon withdrawal.

6. Game Rules

6.1 Players are expected to familiarize themselves with the rules of the games available on this platform. It is their responsibility to understand payout structures and gameplay mechanics.

7. Limitation of Liability

7.1 Players acknowledge that gambling carries financial risks, and the Company is not liable for any losses incurred while using the website.

7.2 While we implement robust security measures to protect user data, we are not responsible for unauthorized third-party access beyond our control.

7.3 The Company shall not be held liable for any technical malfunctions, including software or hardware failures, connectivity issues, or other disruptions that may affect gameplay.

8. Player Accounts

8.1 Each user is permitted only one account. The creation of multiple accounts may result in account termination and forfeiture of funds. Players must not share their accounts or grant access to third parties.

8.2 The use of VPNs (Virtual Private Networks) is strictly prohibited.

8.3 If an IP overlap is detected between multiple accounts, we reserve the right to restrict or terminate access without the possibility of appeal.

8.4 Players must provide verification documents upon request, which may include identification, proof of residence, or financial statements.

8.5 Failure to provide accurate or verifiable documentation may result in account closure and forfeiture of funds.

9. Anti-Fraud Policy

9.1 We enforce strict fraud prevention measures and may verify player identity before processing withdrawals.

9.2 Any fraudulent activity, including but not limited to chargebacks, multiple account creation, or use of stolen payment methods, will result in account termination.

9.3 The Company reserves the right to void bonuses and winnings obtained through exploitative gaming tactics, such as advantage play.

9.4 Players engaging in game manipulation, collusion, or fraudulent activities may have their accounts suspended, winnings forfeited, and relevant authorities notified.

9.5 Any software errors or glitches must be reported immediately. Failure to do so may result in liability for damages.

9.6 The use of "replaceable" bitcoin transactions (Opt-in Replace-by-Fee - RBF) is prohibited. Accounts engaging in such transactions may be closed.

9.7 Deposits must be wagered at least once before withdrawal. If deposits are made without gameplay, the player must wager the total amount at least three times before withdrawal to comply with anti-money laundering regulations.

10. Deposits

10.1 Players should contact support to confirm available payment options for their region.

10.2 The minimum deposit amount is 20 GBP, EUR, USD. Deposits below this amount will not be accepted.

10.3 Deposits must be made using a payment method registered in the player's name. Third-party deposits may be reversed, and funds lost due to such transactions will not be reimbursed.

11. Withdrawal Policy

11.1 The minimum withdrawal amount is 20 GBP/EUR/USD.

11.2 If a player has not wagered at least three times their deposit before withdrawal, transaction fees may apply.

11.3 The Company may conduct verification checks before processing withdrawals and reserves the right to suspend withdrawals in case of inconsistencies.

11.4 Standard withdrawal limits are set at 2,000 GBP/EUR/USD per day; 5,000 GBP/EUR/USD per week and 20,000 GBP/EUR/USD per month. Higher limits apply to high-value depositors.

11.5 Progressive jackpot winnings are paid in full, regardless of standard withdrawal limits.

11.6 All withdrawal requests are processed by the Financial department only after the successful identity and account verification, on Monday 00:00 UTC – Friday 23:59 UTC

11.7 The number of simultaneous withdrawal requests is limited to one active transaction

12. Dormant Accounts

12.1 Accounts that remain inactive for 90 days will be classified as dormant. The Company reserves the right to close such accounts and retain any remaining balance.

12.2 Dormant accounts may be reactivated upon request by contacting customer support.

13. Responsible Gambling

13.1 The Company actively monitors player behavior for signs of problem gambling.

13.2 If problematic gambling patterns are identified, we may impose account restrictions or suspensions to promote responsible gaming.

13.3 Indicators of potential gambling-related concerns include excessive playing time, frequent deposits, and repeated requests to increase betting limits.