Ciaran Toner

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SUMMARY

Results-oriented and focused professional with a Diploma in Full Stack Software Development, aiming for a rewarding career as a IT Technician. Fundamental comprehension of databases, encompassing SQL Server and MySQL & a proven ability to excel both independently and collaboratively in dynamic settings. I have a strong ability to translate business requirements into technical language, supported by substantial written and verbal communication skills. As I strive to make a significant impact, I am undertaking a part-time B.Sc in Information Systems and IT to further enhance my knowledge & skills in the IT industry.

EDUCATION

2023 - Present
Dublin

- **B.Sc. in Information Systems and Information Technology (part-time)**

  Technological University Dublin
  - Object Oriented Programming
  - Programming and Algorithms
  - Software Engineering
  - Cloud Computing
  - Advanced Computer Networking
  - Machine Learning for Data Analytics

2024 - Present
Dublin

- **CompTIA A+ (part-time)**

  eCollage
  - Security
  - Hardware
  - Virtualisation and Cloud Computing
  - Networking

2022 - 2023
Dublin

- **Diploma in Full Stack Software Development**

  Code Institute
  - Advanced Front-End Development (JavaScript, TypeScript)
  - User-Centric Front-End Development (UI / UX & Accessibility)
  - Data-Centric Development (PostgreSQL)

SOFTWARE PROJECTS

Code Institute Capstone project

- **Elite Fitness |** Django Application   Live Site | Github

  Designed and deployed a robust e-commerce web application as my flagship project with Code Institute. Employed advanced Django backend solutions, enhanced user engagement through JavaScript-driven frontend functionalities, and ensured dependable content delivery via AWS. Created an aesthetically pleasing and intuitive user interface using Figma. Adopted Agile project management practices on GitHub to streamline development processes. Upheld superior code quality through rigorous unit testing, prioritised feature rollout using the MoSCoW method, and ensured secure data handling with a Postgres database on Heroku.

Personal - Website

- **Ciarain-io |** Nuxt.js Application   Live Site | Github

  Developed a professional portfolio website utilising Vue.js and Nuxt meta framework for optimised performance and Tailwind CSS for streamlined design. This site efficiently showcases my software projects, comprehensive resume, and strategic career roadmap. Managed via GitHub and structured around Agile practices, it highlights my commitment to rigorous code testing and best-practice engineering. Discover how my expertise in advanced web technologies drives innovation and technical excellence in software development.

EXPERIENCE

2024 - Present
Navan

- **Sales Associate**
  Sports Direct

  - **Enhanced CustomerSupport:** Proactively greeted and assisted customers, ensuring a warm welcome and immediate support, leading to increased customer satisfaction and loyalty.
  - **Expert Product Guidance:** Developed an in-depth understanding of product offerings and inventory, enabling the delivery of accurate and helpful advice to customers, thereby improving the shopping experience and operational efficiency.
  - **Collaborative Team Operations:** Worked collaboratively with team members to manage daily operational including meticulous inventory control and maintaining store presentation.
  - **Personalised Customer Interaction:** Engaged customers with personalised suggestions following thorough needs evaluations, elevating customer experiences and encouraging return visits.

2022 - 2023
Kells

- **Senior Web Developer**
  Love Nature

  - **Website Optimisation:** Achieved enhanced website performance with reduced load times and improved user interface by transitioning to high-performance hosting and optimising plugin use.
  - **E-commerce Redesign Leadership:** Spearheaded the redesign of the e-commerce platform, boosting usability and customer engagement, which translated into increased site traffic and interactions.
  - **E-commerce Operations Management:** Oversaw daily online store operations, encompassing order processing, customer support, and inventory control, which significantly improved operational efficiency.
  - **Data Security Enhancement:** Fortified site security and reduced breach risks through strategic security upgrades and strict adherence to data protection laws, ensuring a secure customer experience.

2019 - 2020
Dublin

- **Assistant Manager / Manager**
  Nourish Health Store

  - **Team Leadership and KPI Enhancement:** Co-led a team of 12, collaborating with store manager to elevate sales performance and customer satisfaction by fostering a high-energy, results-driven retail environment.
  - **Inventory Management:** Streamlined stock audits and optimised inventory levels, ensuring key product availability that directly contributed to increased sales figures.
  - **Visual Merchandising Implementation:** Developed and executed innovative merchandising strategies that enhanced presentation and attractiveness of store promotions, significantly improving visitor engagement and sales.
  - **Strategic Staff Training:** Designed and delivered comprehensive training programs for staff, emphasising customer service excellence and operational efficiency, leading to improved team performance and higher customer retention rates.

Certificates

- [Vue, The Complete Guide](#) | Udemy - Feb 2023
- [Node.js, Express, MongoDB](#) | Udemy - June 2022
- [The Complete JavaScript Course 2023](#) | Udemy - Jan 2023
- [Mastering Nuxt JavaScript framework](#) | Udemy - July 2023

Strengths

- Ability to work well in a team
- Knowledge of algorithms and data structures
- Proficiency in coding and programming languages
- Leadership & Management
- Excellent communication skills
- Adaptability to new technologies
- Creativity in designing solutions
- Time management and organisation
- Continuous learning and self-improvement
- Strong problem-solving skills

Languages & Technologies

- JavaScript / TypeScript / Vue / Express
- Python / Django / PHP / WordPress
- HTML & CSS / TailwindCSS / Figma
- Linux / Command Line / Git / GitHub
- AWS / Cloudflare / Linode
- MobgoDB / PostgreSQL / MySQL

Interests

- Physical Fitness & Healthy Lifestyle
- Carpentry / Cabinet Making
- Software Engineering
- Horticulture / Gardening