

**WE STRIVE FOR 100%
EMERGENCY ASSIST**



EMERGENCY APP



SCAN HERE
TO DOWNLOAD

The 24EA emergency app is the only emergency app you will ever need, free to download, no airtime needed and can be used in any emergency situation, and may it be a leaking pipe or Fire Brigade. No hassle No pain with guaranteed assurance & support.

- This 24EA app will help you get assistance immediately and not only for the benefits or services under this product
- The 24EA app is constantly updated to bring you even more services and support for everyday use, even if it is not an emergency.

How to download the 24EA App

Whether you have an Android or IOS device, all you need to do is, scan the QR code or download the APP directly from the iStore or Google play store by searching 24EA

WE CAN HELP

- Accident Assist
- Roadside Assist
- Trailer & Caravan Assist
- Take me home service
- Medical Assistance
- Additional Services
- Loyalty Program
- Referral Program
- 24 Emergency Assist APP

EMERGENCY NUMBER

011 801 0000

Emergency Whatsapp

082 475 4323

FOR MORE INFO VISIT

www.caninfinity.co.za



ROADSIDE PLATINUM PLUS ASSIST



**FAST SERVICE
NATIONWIDE**

TOGETHER WE **CAN** ACHIEVE NEW HEIGHTS
TOGETHER WE **CAN** DO IT BETTER

ACCIDENT ASSIST

In the unfortunate event that you are involved in a vehicle accident, please call our **Emergency Call Centre** on **0118010000**, **Whatsapp** or **TELEGRAM** us on **0824754323** or use our **24EA App** (Please save these numbers on your phone)

Can Infinity will dispatch an approved towing operator to uplift your vehicle and take it to an Auto Accident Assist approved storage yards or repairer nationwide, where you will receive three (3) days free storage for your vehicle.

Our qualified and friendly agents will dispatch ER24 if necessary and transport injured individuals to the nearest hospital.

Our service provider/Tow operator will take photos of the scene of the accident, damages to your vehicle as well as the other party's vehicle.

The Tow operator will also take the details of the other party to assist you in recovering your damages from the guilty party or his/her Insurer

ROADSIDE ASSIST

This Can Infinity Roadside Assistance plan is designed to assist you in emergency situations for vehicle breakdowns. A well-managed panel of contracted service providers including Tow operators, mechanical, electrical and locksmith specialists are available to assist you with emergency repairs or tow-in. This 24/7 Emergency Roadside assistance program is provided to the member within the borders of the Republic of South Africa.

Please note: This is an emergency service and this benefit does not cover replacement of parts, electric/electronic equipment or any consequential damage etc.

1. Breakdown Towing Services
2. Tow-in Distance
3. Emergency Fuel Delivery
4. Flat Tyre Assistance
5. Battery Jump-Start
6. Vehicle Lockout Service (Locksmith)
7. Electronic Message Relay Service
8. Electronic Driving Chaperone (Coming Soon)

MEDICAL ASSIST

This emergency medical assistance program is conducted by ER 24 and is available to your driver and co-driver while on the road.

- Emergency Medical Response and Stabilization at the scene of a
- Medical Emergency
- Medical Transportation
- Emergency Medical Information
- Guarantee of Payment
- Compassionate Visits
- Escorted Return of Minors
- Repatriation of Mortal Remains
- Escorted Return of Minors



Accident shall mean any sudden or unexpected, external, visible or violent event which results in the Member's suffering bodily injury, other than any intentional self inflicted injury.

Bodily Injury shall mean any injury to the body caused by an Accident, excluding sickness or disease.

Benefits shall mean the benefit as set out in benefit table listed below.

Contact Centre Doctor shall mean the Doctor nominated or appointed by the Contact Centre who is contracted to ER24 for the provision of Contact Centre assistance and claims assessment.

Emergency Medical Transportation shall mean the necessary medical expenses of surface transportation, medical care during transportation, communications and all usual ancillary charges Incurred in moving the Member when in a serious medical condition to the closest available medical facility.

Illness shall mean any sudden and unexpected deterioration of health certified by a competent medical authority but excluding Bodily Injury.

Medical Emergency shall mean an Accident or Illness that requires immediate and / or urgent Emergency medical Transportation.

Repatriation shall mean all the expenses necessarily and unavoidable incurred in transporting the Member to a hospital where such transportation needs to be completed under medical supervision.

Residence shall mean the area within the territorial boundaries which are used primarily for domestic residential purposes (usual place of residence), within the Republic of South Africa.

Service Provider shall mean the selected correspondents and contractors appointed

TAKE ME HOME

This service is there to assist when you are unable to drive. A driving team consists of a lead and back-up driver will be dispatched to assist you. The lead driver will drive you home in your own vehicle, while the back-up driver will follow and collect the lead driver from your chosen destination.

TAXI SERVICE

When involved in an accident a taxi will be arranged to pick you and all occupants in your vehicle up at the scene of the accident and take you home. We offer peer-to-peer ride-sharing services - similar to that of *Uber*, but much more affordable:

- Up to 3 additional passengers to one drop-off address.
- Service hours for taking bookings are open 24 hours, every day of the week.



TRAILER & CARAVAN ASSIST

Most roadside assist programmes does not include assistance for trailers or caravans and you need to pay extra or take an additional product for assistance. With the Roadside platinum Plus however trailer and caravan assistance is included.

These benefits include:
Accident Tows
Breakdown tows

EXTRA BENEFITS

As a monthly subscription paying client on this product, you are afforded the following added benefits at any **Supa Quick** outlet nationwide:

- 42% Discount from Bridgestone SA Dealer Listing Prices on all Bridgestone and Firestone tyres.
- 20% Discount from Dealer Listing Prices on Willard and Sabat batteries.
- 50% Discount from Dealer Listing Prices on Monroe Shock Absorbers.
- 45% Discount from Dealer Listing Prices on Bosal Exhaust Systems for front & middle boxes.
- 50% Discount from Dealer Listing Prices on Bosal Exhaust Systems for rear boxes.
- Plus, a further and additional R100.00 discount on the full purchase transaction over and above the discounts mentioned above.

ADDITIONAL SERVICES

- Qualified Plumbers who can also provide you with COC Certificates.
- Qualified Electricians who can also provide you with COC Certificates.
- Handyman.
- Builders.
- Motor Glass Repairs and Replacements.
- Alloy Rim Repairs.
- Flat Glass Replacements.
- Geyser Repairs and Replacements.
- Burst Pipe Repairs.
- Appliance Repairs for all your White Appliances such as Fridges, Freezers and Stoves etc.

