

**WE STRIVE FOR 100%
EMERGENCY ASSIST**



EMERGENCY APP



SCAN HERE
TO DOWNLOAD

The 24EA emergency app is the only emergency app you will ever need, free to download, no airtime needed and can be used in any emergency situation, and may it be a leaking pipe or Fire Brigade. No hassle No pain with guaranteed assurance & support.

- This 24EA app will help you get assistance immediately and not only for the benefits or services under this product
- The 24EA app is constantly updated to bring you even more services and support for everyday use, even if it is not an emergency.

How to download the 24EA App

Whether you have an Android or IOS device, all you need to do is, scan the QR code or download the APP directly from the iStore or Google play store by searching 24EA

WE CAN HELP

- Trailer and Caravan Assistance
- Mechanical Assistance
- Accident Assistance
- Medical Assistance
- Loyalty Program
- Referral Program
- 24 Emergency Assist APP

EMERGENCY NUMBER

011 801 0000

Emergency Whatsapp

082 475 4323

FOR MORE INFO VISIT

www.caninfinity.co.za



TRAILER AND CARAVAN ASSIST

FAST SERVICE
NATIONWIDE



TOGETHER WE CAN ACHIEVE NEW HEIGHTS
TOGETHER WE CAN DO IT BETTER

TRAILER AND CARAVAN ASSIST

When it comes to trailers and the other vehicles we offer help for, finding cover can be difficult. You don't want to leave your trailer, caravan, or horse float behind, and with Trailer Roadside Assist, you don't have to. If you break down, we can be there. It doesn't matter what time of day, or what day of the week, as our 24/7 services and customer support ensure that you're always covered. Furthermore, our network extends across all of South Africa, so no matter where you are, we can be there to help you out. Whether we can get you up and running on the spot or we have to tow you to the nearest Trailer Roadside Approved repairers, we can ensure you have peace of mind when a breakdown occurs.

ACCIDENT ASSIST

In the unfortunate event that you are involved in a vehicle accident, please call our **Emergency Call Centre** on **0118010000**, **Whatsapp** or **TELEGRAM** us on **0824754323** or use our **24EA App** (Please save these numbers on your phone)

Can Infinity will dispatch an approved towing operator to uplift your vehicle and take it to an Auto Accident Assist approved storage yards or repairer nationwide, where you will receive three (3) days free storage for your vehicle.

Our qualified and friendly agents will dispatch ER24 if necessary and transport injured individuals to the nearest hospital.

Our service provider/Tow operator will take photos of the scene of the accident, damages to your vehicle as well as the other party's vehicle.

The Tow operator will also take the details of the other party to assist you in recovering your damages from the guilty party or his/her Insurer



ROADSIDE ASSISTANCE

We will provide members with comprehensive Roadside Assistance caused by any roadside emergency such as breakdowns and accidents. This service is available 24/7/365 days per year.



Mechanical and/or Electrical Breakdown

In the event of a Mechanical or Electrical Breakdown, your vehicle will be towed to the nearest repairer within a 40km radius, or to your permanent place of residence whichever is the closest. Any additional costs for towing beyond this 40km radius, will be for your own account.

In the event of a Mechanical or Electrical Breakdown further away than 100km from your permanent place of residence or business address, where available and at our discretion, we will provide the following:

• Vehicle Rental

A call centre will arrange assistance where the vehicle is not drivable, further than 100km from your home or business address.

OR

• Emergency Accommodation

Emergency Accommodation for a maximum of four people at an approved accommodation provider of our choice

If you are required to leave your vehicle behind for emergency repairs while you proceed with your journey, we will assist you

In the event of you requiring any of the following services or assistance, the costs of the call out fee and first hour of labour will be afforded.

• Flat Tyre Assistance

The flat tyre will be changed with the spare tyre at the scene of the incident. If a spare tyre is not available, towing will be provided under the towing benefit described above.

• Battery Jump Start Assistance

We will arrange to have your vehicle jump-started in the event of flat battery. However, some vehicles' electronics may get damaged during jump-starting. We will not accept liability for these damages should you decide to proceed with jump-starting. In this instance, the Call Center can arrange for a replacement battery, which replacement costs will be for your own account.

• Running out of Fuel

Should you run out of fuel, the Call Center will arrange the delivery of approximately 20 litres of fuel. The cost of the fuel will be for your own account.

• Vehicle Lockout Assistance

In the event of your vehicle keys being locked inside the vehicle, a locksmith will be dispatched to unlock your vehicle. The replacement costs of locks and keys will be for your own account.

MEDICAL ASSIST

This emergency medical assistance program is conducted by ER 24 and is available to your driver and co-driver while on the road.

- Emergency Medical Response and Stabilization at the scene of a
- Medical Emergency
- Medical Transportation
- Emergency Medical Information
- Guarantee of Payment
- Compassionate Visits
- Escorted Return of Minors
- Repatriation of Mortal Remains
- Escorted Return of Minors

EXTRA BENEFITS

As a monthly subscription paying client on this product, you are afforded the following added benefits at any **Supa Quick** outlet nationwide:

- 42% Discount from Bridgestone SA Dealer Listing Prices on all Bridgestone and Firestone tyres.
- 20% Discount from Dealer Listing Prices on Willard and Sabat batteries.
- 50% Discount from Dealer Listing Prices on Monroe Shock Absorbers.
- 45% Discount from Dealer Listing Prices on Bosal Exhaust Systems for front & middle boxes.
- 50% Discount from Dealer Listing Prices on Bosal Exhaust Systems for rear boxes.
- Plus, a further and additional R100.00 discount on the full purchase transaction over and above the discounts mentioned above.

ADDITIONAL SERVICES

- Qualified Plumbers who can also provide you with COC Certificates.
- Qualified Electricians who can also provide you with COC Certificates.
- Handyman.
- Builders.
- Motor Glass Repairs and Replacements.
- Alloy Rim Repairs.
- Flat Glass Replacements.
- Geyser Repairs and Replacements.
- Burst Pipe Repairs.
- Appliance Repairs for all your White Appliances such as Fridges, Freezers and Stoves etc.

