

**WE STRIVE FOR 100%
EMERGENCY ASSIST**



EMERGENCY APP



SCAN HERE
TO DOWNLOAD

The 24EA emergency app is the only emergency app you will ever need, free to download, no airtime needed and can be used in any emergency situation, and may it be a leaking pipe or Fire Brigade. No hassle No pain with guaranteed assurance & support.

- This 24EA app will help you get assistance immediately and not only for the benefits or services under this product
- The 24EA app is constantly updated to bring you even more services and support for everyday use, even if it is not an emergency.

How to download the 24EA App

Whether you have an Android or IOS device, all you need to do is, scan the QR code or download the APP directly from the iStore or Google play store by searching 24EA

WE CAN HELP

- Accident Assist
- Uninsured Loss Recovery & Legal representation
- RAF Claims Assist
- Financial Assist
- Roadside Assist
- Take Me Home & Taxi Assist
- Medical Assistance
- Additional Services
- Loyalty Program
- Referral Program
- 24 Emergency Assist APP

EMERGENCY NUMBER

011 801 0000

Emergency Whatsapp

082 475 4323

FOR MORE INFO VISIT

www.caninfinity.co.za



VEHICLE PROTECTION PLAN



TOGETHER WE **CAN** ACHIEVE NEW HEIGHTS
TOGETHER WE **CAN** DO IT BETTER

ACCIDENT ASSIST

In the unfortunate event that you are involved in a vehicle accident, please call our **Emergency Call Centre** on **0118010000**, **Whatsapp** or **TELEGRAM** us on **0824754323** or use our **24EA App** (Please save these numbers on your phone)

Can Infinity will dispatch an approved towing operator to uplift your vehicle and take it to an Auto Accident Assist approved storage yards or repairer nationwide, where you will receive three (3) days free storage for your vehicle.

Our qualified and friendly agents will dispatch ER24 if necessary and transport injured individuals to the nearest hospital.

Our service provider/Tow operator will take photos of the scene of the accident, damages to your vehicle as well as the other party's vehicle.

The Tow operator will also take the details of the other party to assist you in recovering your damages from the guilty party or his/her Insurer



UNINSURED LOSS RECOVERY & LEGAL REPRESENTATION

This benefit is provided by contracted attorney firms with their fully qualified team of attorneys and recovery departments. The attorneys will claim the damages to your vehicle and other losses suffered from the guilty party or his/her elected Insurer, thus the interest on your loan exc. will also be claimed from the other party.

- Alternatively, they will negotiate a reasonable and acceptable settlement with the other party or his/her elected Insurer should you have been the guilty party.
- The attorney appointed to your case will contact you and start the process to recover the damages/losses from the guilty party or his/her Insurer.
- An assessor will be appointed to establish the damage to your vehicle and determine if your vehicle is Repairable or not (Wright-Off).
- The Assessor will provide you with expert testimony in court to prove your damage at no extra cost.
- In the event that your Vehicle is deemed un-repairable (Wright-off) Auto Accident Assist can assist for your vehicle to be sold on auction at an approved auction house at market related prices and the monies you receive for your salvage (damaged vehicle) can be used as a deposit on your next vehicle
- You may still opt to keep your vehicle or repair it yourself but then and in that instant you will be required to remove your vehicle from the Auto Accident Assist storage facility within the 7 days free storage period to avoid any storage costs.

RAF CLAIMS ASSIST

If you or any of the occupants in your vehicle got injured in the accident and the circumstances allow you to claim from the Road Accident Fund, one of our specialists RAF claims attorneys will be appointed to lodge a claim against the Road Accident Fund

FINANCIAL ASSIST

In the event that your vehicle is repairable or you choose to repair your vehicle Auto Accident Assist can arrange for a loan from an accredited and licensed Financial Institution to finance the damages to your vehicle.

- Once the loan is approved your vehicle will be moved to one of Auto Accident Assist approved panel beaters for repairs
- The Financial Institution will pay the repairer directly, therefore there will be no obligations and/or cost from you toward the repairer.
- In the instance that you made use of the loan facility the Attorneys will settle the loan with the monies recovered from the guilty party and the difference will be paid to you.
- Auto Accident Assist can also assist you to get a loan from a Financial Institution to finance your new vehicle.

ROADSIDE ASSIST

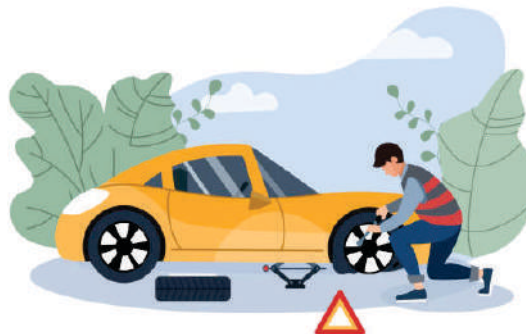
We will provide members with comprehensive Roadside Assistance caused by any roadside emergency such as breakdowns and accidents. This service is available 24/7/365 days per year.

Mechanical and/or Electrical Breakdown

In the event of a Mechanical or Electrical Breakdown, your vehicle will be towed to the nearest repairer within a 40km radius, or to your permanent place of residence whichever is the closest. Any additional costs for towing beyond this 40km radius, will be for your own account.

In the event of a Mechanical or Electrical Breakdown further away than 100km from your permanent place of residence or business address, where available and at our discretion, we will provide the following:

- **Vehicle Rental**
- **Emergency Accommodation**
- **Flat Tyre Assistance**
- **Battery Jump Start Assistance**
- **Running out of Fuel**
- **Vehicle Lockout Assistance**



MEDICAL ASSIST

This emergency medical assistance program is conducted by ER 24 and is available to your driver and co-driver while on the road.

- Emergency Medical Response and Stabilization at the scene of a
- Medical Emergency
- Medical Transportation
- Emergency Medical Information
- Guarantee of Payment
- Compassionate Visits
- Escorted Return of Minors
- Repatriation of Mortal Remains
- Escorted Return of Minors

TAKE ME HOME

TAKE ME HOME SERVICE

This service is there to assist when you are unable to drive. A driving team consists of a lead and back-up driver will be dispatched to assist you. The lead driver will drive you home in your own vehicle, while the back-up driver will follow and collect the lead driver from your chosen destination.

TAXI SERVICE

When involved in an accident a taxi will be arranged to pick you and all occupants in your vehicle up at the scene of the accident and take you home. We offer peer-to-peer ride-sharing services - similar to that of *Uber*, but much more affordable:

- Up to 3 additional passengers to one drop-off address.
- Service hours for taking bookings are open 24 hours, every day of the week.

EXTRA BENEFITS

As a monthly subscription paying client on this product, you are afforded the following added benefits at any **Supa Quick** outlet nationwide:

- 42% Discount from Bridgestone SA Dealer Listing Prices on all Bridgestone and Firestone tyres.
- 20% Discount from Dealer Listing Prices on Willard and Sabat batteries.
- 50% Discount from Dealer Listing Prices on Monroe Shock Absorbers.
- 45% Discount from Dealer Listing Prices on Bosal Exhaust Systems for front & middle boxes.
- 50% Discount from Dealer Listing Prices on Bosal Exhaust Systems for rear boxes.
- Plus, a further and additional R100.00 discount on the full purchase transaction over and above the discounts mentioned above.

To receive these benefits, you must contact CAN infinity Emergency Assist on 011 801 000 or visit our website on www.caninfinity.co.za