

**WE STRIVE FOR 100%
EMERGENCY ASSIST**



- Electrical Repair Assist
- Plumbing Repair Assist
- Appliance Repair Assist
- Locksmith Assist
- Additional services
- Loyalty Program
- Referral Program
- 24 Emergency Assist APP

WE CAN HELP

EMERGENCY NUMBER
011 801 0000

Emergency Whatsapp
082 475 4323

FOR MORE INFO VISIT
www.caninfinity.co.za



OFFICE ASSIST

**FAST SERVICE
NATIONWIDE**



TOGETHER WE **CAN** ACHIEVE NEW HEIGHTS
TOGETHER WE **CAN** DO IT BETTER

OFFICE ASSIST

This plan was created to assist companies with emergency repairs within their office environment. From electricity that keeps tripping and holding up productivity, the toilets being broken or even the fridge that keeps everyone's lunch safe and fresh packed up. We cater for most of the emergencies you might encounter in the office from day to day. This plan is designed to assist any company, in any industry, NATIONWIDE.

ELECTRICAL REPAIR ASSIST

One of the benefits you receive with this package is electrical assistance in the office space. It is designed to assist with any and all electrical faults that may occur from day to day and gives you access to the industries most qualified and professional teams to perform repairs without disturbing the employees.

Electrical repairs cover Faulty:

- Lightning strike on wiring only (maximum 2 (TWO) meters cable);
- Faulty lights and light fittings within the building;
- Faulty plugs;
- Faulty circuits;
- Replacement of burnt connections and plug points;
- Power failures;
- Faulty distribution boards.
- Faulty earth leakage relays (1 phase and 3 phase);
- General house wiring faults (maximum 2 (TWO) meters cable);
- Main cable faults (maximum 2 (TWO) meters cable);
- Faulty connections to all electrical motors and points (for domestic premises only);
- Faulty light switches;
- Faulty geyser connections, thermostats and elements.
- Cover is limited to standard fittings/fixtures, unless imported parts are locally available.

PLUMBING REPAIR ASSIST

We provide maintenance related repairs that may appear in the following areas:

Another benefit you receive with this package is plumbing assistance in the office space. It is designed to assist with any and all plumbing faults that may occur from day to day and gives you access to the industries most qualified and professional teams to perform repairs without disturbing the employees.

Plumbing Repairs Covered:

- Water leaks;
- Tap washers;
- Toilet leaks;
- Toilet rubbers;
- Geyser valves and overflow;
- Burst pipes (maximum 2 (TWO) meters piping);
- Blocked baths, toilets, traps, sinks and drains (this includes the use of a drain machine);
- Shower outlets;
- Seating of taps;
- Water connections (repairs only).

APPLIANCE REPAIR ASSIST

We provide maintenance related repairs on the following white appliances: Another benefit you receive with this package is appliance assistance in the office space. It is designed to assist with any and all appliance faults that may occur from day to day, on the appliance types mentioned below, and gives you access to the industries most qualified and professional teams to perform repairs without disturbing the employees. Appliance assist offers maintenance related repairs on the following white appliances:

- Microwave;
- Fridge;
- Freezer;
- Commercial Hydro kettle boiler



LOCKSMITH ASSIST

We provide maintenance related repairs on the following areas: Another benefit you receive with this package is Locksmith assistance in the office space. It is designed to assist with any and all lock faults that may occur from day to day and gives you access to the industries most qualified and professional teams to perform repairs without disturbing the employees. Locksmith's Assist with:

If keys are broken off for a main entrance or exit of the office.

Exclusions

- Burglary incidents -You will be assisted, but you are liable for the cost
- Outbuildings
- Padlock

MEDICAL ASSIST

This emergency medical assistance program is conducted by ER 24 and is available to your driver and co-driver while on the road.

- Emergency Medical Response and Stabilization at the scene of a
- Medical Emergency
- Medical Transportation
- Emergency Medical Information
- Guarantee of Payment
- Compassionate Visits
- Escorted Return of Minors
- Repatriation of Mortal Remains
- Escorted Return of Minors

Accident shall mean any sudden or unexpected, external, visible or violent event which results in the Member's suffering bodily injury, other than any intentional self inflicted injury.

Bodily Injury shall mean any injury to the body caused by an Accident, excluding sickness or disease.

Benefits shall mean the benefit as set out in benefit table listed below.

Contact Centre Doctor shall mean the Doctor nominated or appointed by the Contact Centre who is contracted to ER24 for the provision of Contact Centre assistance and claims assessment.

Emergency Medical Transportation shall mean the necessary medical expenses of surface transportation, medical care during transportation, communications and all usual ancillary charges Incurred in moving the Member when in a serious medical condition to the closest available medical facility.

Illness shall mean any sudden and unexpected deterioration of health certified by a competent medical authority but excluding Bodily Injury.

Medical Emergency shall mean an Accident or Illness that requires immediate and / or urgent Emergency medical Transportation.

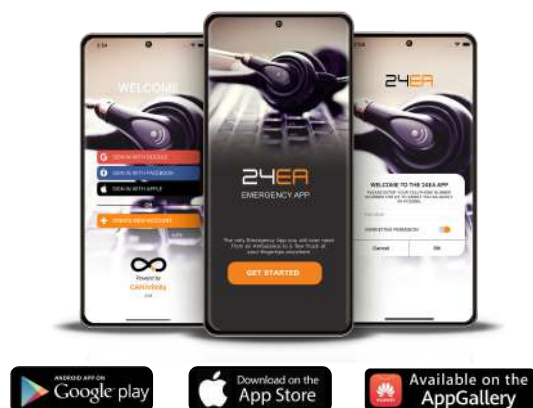
Repatriation shall mean all the expenses necessarily and unavoidable incurred in transporting the Member to a hospital where such transportation needs to be completed under medical supervision.

Residence shall mean the area within the territorial boundaries which are used primarily for domestic residential purposes (usual place of residence), within the Republic of South Africa.

Service Provider shall mean the selected correspondents and contractors appointed



EMERGENCY APP



The 24EA emergency app is the only emergency app you will ever need, free to download, no airtime needed and can be used in any emergency situation, and may it be a leaking pipe or Fire Brigade. No hassle No pain with guaranteed assurance & support.

- This 24EA app will help you get assistance immediately and not only for the benefits or services under this product
- The 24EA app is constantly updated to bring you even more services and support for everyday use, even if it is not an emergency.

How to download the 24EA App

Whether you have an Android or IOS device, all you need to do is, scan the QR code or download the APP directly from the iStore or Google play store by searching 24EA



SCAN HERE
TO DOWNLOAD



**WE WILL GO TO THE ENDS
OF THE EARTH TO HELP
YOU IN YOUR TIME OF NEED**

EXTRA BENEFITS

As a monthly subscription paying client on this product, you are afforded the following added benefits at any **Supa Quick** outlet nationwide:

- 42% Discount from Bridgestone SA Dealer Listing Prices on all Bridgestone and Firestone tyres.
- 20% Discount from Dealer Listing Prices on Willard and Sabat batteries.
- 50% Discount from Dealer Listing Prices on Monroe Shock Absorbers.
- 45% Discount from Dealer Listing Prices on Bosal Exhaust Systems for front & middle boxes.
- 50% Discount from Dealer Listing Prices on Bosal Exhaust Systems for rear boxes.
- Plus, a further and additional R100.00 discount on the full purchase transaction over and above the discounts mentioned above.

**To receive these benefits, you must contact CAN infinity
Emergency Assist on 0861922911 or visit our
website on www.caninfinity.co.za**



ADDITIONAL SERVICES

- Qualified Plumbers who can also provide you with COC Certificates.
- Qualified Electricians who can also provide you with COC Certificates.
- Handyman.
- Builders.
- Motor Glass Repairs and Replacements.
- Alloy Rim Repairs.
- Flat Glass Replacements.
- Geyser Repairs and Replacements.
- Burst Pipe Repairs.
- Appliance Repairs for all your White Appliances such as Fridges, Freezers and Stoves etc.