

**WE STRIVE FOR 100%
EMERGENCY ASSIST**



EMERGENCY APP



The 24EA emergency app is the only emergency app you will ever need, free to download, no airtime needed and can be used in any emergency situation, and may it be a leaking pipe or Fire Brigade. No hassle No pain with guaranteed assurance & support.

- This 24EA app will help you get assistance immediately and not only for the benefits or services under this product
- The 24EA app is constantly updated to bring you even more services and support for everyday use, even if it is not an emergency.

How to download the 24EA App

Whether you have an Android or IOS device, all you need to do is, scan the QR code or download the APP directly from the iStore or Google play store by searching 24EA

WE CAN HELP

- Accident Assist
- Uninsured Loss Recovery
- Legal representation
- RAF Claims Assist
- Roadside Assist
- Medical Assistance
- Additional Services
- Loyalty Program
- Referral Program
- 24 Emergency Assist APP

EMERGENCY NUMBER

011 801 0000

Emergency Whatsapp

082 475 4323

FOR MORE INFO VISIT

www.caninfinity.co.za



COMMERCIAL VEHICLE PROTECTION PLAN (LV)



**FAST SERVICE
NATIONWIDE**

TOGETHER WE **CAN** ACHIEVE NEW HEIGHTS
TOGETHER WE **CAN** DO IT BETTER

WHAT IS THE VEHICLE PROTECTION PLAN

The Vehicle Protection Plan was created for companies that don't necessarily have a need for insurance cover on the vehicle fleet but still require some of the services an insurer offers when one of their vehicles are involved in an accident or have mechanical failure.

ACCIDENT ASSIST

In the unfortunate event that you are involved in a vehicle accident, please call our Emergency Call Centre on 0118010000, Whatsapp or TELEGRAM us on 0824754323 or use our 24EA App

Can Infinity will dispatch an approved towing operator to uplift your vehicle and take it to an Auto Accident Assist approved storage yards or repairer nationwide, where you will receive three (3) days free storage for your vehicle. Our qualified and friendly agents will dispatch ER24 if necessary and transport injured individuals to the nearest hospital. Our service provider/Tow operator will take photos of the scene of the accident, damages to your vehicle as well as the other party's vehicle. The Tow operator will also take the details of the other party to assist you in recovering your damages from the guilty party or his/her Insurer.

BUMPER BASH - CALL CENTER SOLUTION

In the event that one your vehicles was involved in a bumper bash where the vehicle is still drivable and do not need to be towed, our call centre will guide your driver through the whole process to obtain all the necessary information, including photos in order to assist you and/or ERS to recover your damages from the other party



UNINSURED LOSS RECOVERY

Excel Recovery Services (ERS) is the service provider appointed to do all recovery and liability claims on your behalf. ERS work on risk; therefore, if they are not successful with the recovery there will be no fees applicable. ERS has a 24-7-365 online feedback system, this enables you to keep your finger on the pulse and track the status of your claim. The system is user friendly and a tutorial presentation will be available to guide you. Since you are a member of CAN Infinity there will be no administration fee chargeable if you can confirm your membership.

LEGAL REPRESENTATION

Should ERS be unable to recover your losses and attorney will be appointed to take further legal action in order to recover your loss from the guilty party.

- The attorney appointed to your case will contact you and start the process to recover the damages/losses from the guilty party or his/her Insurer.
- An assessor will be appointed to establish the damage to your vehicle and determine if your vehicle is Repairable or not (Wright-Off).
- The Assessor will provide you with expert testimony in court to prove your damage at no extra cost.



RAF CLAIMS ASSIST

If the driver or any of the occupants in your vehicle got injured in the accident and the circumstances allow you to claim from the Road Accident Fund, one of our specialists RAF claims attorneys will be appointed to lodge a claim against the Road Accident Fund.

ROADSIDE ASSIST



This Can Infinity Roadside Assistance plan is designed to assist you in emergency situations for vehicle breakdowns. A well-managed panel of contracted service providers including Tow operators, mechanical, electrical and locksmith specialists are available to assist you with emergency repairs or tow-in. This 24/7 Emergency Roadside assistance program is provided to the member within the borders of the Republic of South Africa.

Please note: This is an emergency service and this benefit does not cover replacement of parts, electric/electronic equipment or any consequential damage etc.

1. Breakdown Towing Services
2. Towing Distance
3. Emergency Fuel Delivery
4. Flat tyre Assistance
5. Battery Jump Start
6. Vehicle Lockout Service

MEDICAL ASSIST

This emergency medical assistance program is conducted by ER 24 and is available to your driver and co-driver while on the road.

- Emergency Medical Response and Stabilization at the scene of a
- Medical Emergency
- Medical Transportation
- Emergency Medical Information
- Guarantee of Payment
- Compassionate Visits
- Escorted Return of Minors
- Repatriation of Mortal Remains
- Escorted Return of Minors



EXTRA BENEFITS

As a monthly subscription paying client on this product, you are afforded the following added benefits at any **Supa Quick** outlet nationwide:

- 42% Discount from Bridgestone SA Dealer Listing Prices on all Bridgestone and Firestone tyres.
- 20% Discount from Dealer Listing Prices on Willard and Sabat batteries.
- 50% Discount from Dealer Listing Prices on Monroe Shock Absorbers.
- 45% Discount from Dealer Listing Prices on Bosal Exhaust Systems for front & middle boxes.
- 50% Discount from Dealer Listing Prices on Bosal Exhaust Systems for rear boxes.
- Plus, a further and additional R100.00 discount on the full purchase transaction over and above the discounts mentioned above.

ADDITIONAL SERVICES

- Qualified Plumbers who can also provide you with COC Certificates.
- Qualified Electricians who can also provide you with COC Certificates.
- Handyman.
- Builders.
- Motor Glass Repairs and Replacements.
- Alloy Rim Repairs.
- Flat Glass Replacements.
- Geyser Repairs and Replacements.
- Burst Pipe Repairs.
- Appliance Repairs for all your White Appliances such as Fridges, Freezers and Stoves etc.

