



# PRO REMOVER™ XTREME



High-Performance Remover Designed to Safely Remove  
PRO GROUT™ XTREME Epoxy Grout Residues

## 2. MANUFACTURER

### PROMA ADHESIVES INC.

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## 3. PRODUCT DESCRIPTION

PRO REMOVER™ XTREME is designed to safely remove PRO GROUT™ XTREME epoxy grout residue from tile and stone surfaces.

### Features

- ◆ Use to remove PRO GROUT™ XTREME epoxy grout residue
- ◆ Works on all epoxy grouts
- ◆ Use on ceramic, porcelain and most natural stone and quartz surfaces
- ◆ Use on countertops, floors, backsplashes and walls
- ◆ Won't remove epoxy grout lines
- ◆ Safe on concrete
- ◆ Viscous formula for a long lasting action and vertical application
- ◆ Slow evaporation for a long term action
- ◆ No phosphates or ammonia
- ◆ Low odor
- ◆ Safe on metals
- ◆ No VOC
- ◆ For interior and exterior institutional, commercial and residential applications
- ◆ Biodegradable. In conformity with OCDE 301 E rule
- ◆ Meets Ecologic Environmental standards for Removers, Paints & Varnishes
- ◆ Meets Chemical Remover for Organic Coating test ASTM D6189-97

### Packaging

### Product Code

#### Ready-to-Use Formula:

946 mL (32 oz) bottle

00059

### Limitations

- ◆ Works best at temperatures between 10°C (50°F) and 35°C (95°F).
- ◆ Does not remove epoxy grout lines.
- ◆ Do not use over MDF planks and boards.
- ◆ May affect sealer in place.



### PERFORMANCE FEATURES



### AREAS OF USE



Residential



Commercial

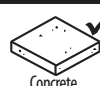


Institutional



Interior: Floors, Walls  
Exterior: Floors, Walls

### USE WITH THE FOLLOWING SURFACE TYPES



Concrete



Ceramic



Porcelain



Granite



Quartz



Chrome



Metal



Stainless Steel



Glass Tile



Laminate



Luxury Vinyl Tile (LVT)

## 4. TECHNICAL DATA

### Applicable Standards

For Additional Information, please refer to the most recent TCNA handbook for ceramic tile installation or the TTMAC Specification Guide 09 30 00 Tile Installation Manual, or visit our website at [www.proma.ca](http://www.proma.ca).

PHYSICAL PROPERTIES (@23° C [73° F] and 50% RH)	
Working time	
24 – 48 hours after grouting	15 minutes - 1 hour
72 hours or more after grouting	30 minutes - 2 hours

MECHANICAL PROPERTIES (@23° C [73° F] and 50% RH)	
VOC content	0 g/100 ml
Color	Whitish
Odor	Low odor
Approximate coverage (varies with the surface condition)	
946 mL (1 US qt)	100 ft² (10 m²)
Shelf life	
24 months if kept in its original unopened packaging and stored in a dry location. Protect from freezing.	

## 5. USAGE

### Mixing

No mixing required. PRO REMOVER™ XTREME comes in a ready-to-use container. SHAKE BOTTLE BEFORE USE.

### Working Time

#### Epoxy Grout Residues:

24 – 48 hours after grouting: 15 minutes - 1 hour

72 hours or more after grouting: 30 minutes - 2 hours

**Note:** Time exposure may vary with the chemical composition and the thickness of the grout residues, as well as the room temperature and if the surface is vertical or horizontal.

### Application

**Note:** Test on a small area to determine ease of application and desired results. Wear gloves and safety glasses when using this product, and protect neighboring areas against unexpected contact with product to avoid possible damage.

1. Use undiluted. Pour locally on grout residues and spread with a nylon scuff pad\*.
2. Let work 15-30 minutes, then scrub softly with a nylon scuff pad\*. Work in sections or locally so the stripping solution never dries on the surface.
3. When the residues start to release, add an equivalent amount of warm to hot water on the surface and scrub the surface until it is free of residues. Avoid scrubbing joints as much as possible to avoid stripping them.
4. Remove the solution with a wet vacuum, rinse thoroughly and pick up.

**\*Note: Use black scuff pads on ceramic, porcelain, vinyl - LVT and natural stone surfaces, other than marbles and calcareous stones. For these surfaces, use only a white scuff pad to not damage stone polish.**

## Application Issues

### Grout Residue Still Visible on Tiles After Cleanup

#### Main causes

- ♦ Not enough PRO REMOVER™ XTREME was used on the residues to allow proper reaction and removal.
- ♦ Not allowing enough time for PRO REMOVER™ XTREME to work properly.
- ♦ Not adequately rinsing the surface of the tiles with the appropriate scuff pad to remove all traces of grout and PRO REMOVER™ XTREME residues.

#### Corrective measures

- ♦ Dry scrub the surface with a black nylon scuff pad (use a white scuff pad on marbles, calcareous stones and soft surfaces sensitive to abrasion) and rinse with a 25% concentrated solution of PRO DECAP™ (see respective data sheet for details). Wipe surface with a white paper towel to make sure there is no residue left on the surface.
- ♦ Go through the PRO REMOVER™ XTREME stripping procedure again making sure the quantity of remover used is enough, the time of action is sufficient and the rinsing procedure is done properly.

### Disposal

Do not dispose of residues and cleaning solution into sewers. Instead, bring all to an appropriate recycling center.

### Health and Safety

Refer to the Safety Data Sheet (SDS) for complete details.

## 6. AVAILABILITY AND COST

PROMA products are widely available in Canada and the Northeast United States. To find a distributor of PROMA products, call **toll-free: 1.866.51.PROMA (77662)**.

## 7. WARRANTY

PROMA warrants that this product is manufactured using quality raw materials and is of merchantable quality and suitable for the purpose for which it was intended. PROMA's liability under this warranty shall be limited to the replacement of its product proven to be defective. Neither seller nor manufacturer shall be liable for any injury, loss or damage, direct or consequential, arising from the use of/or the inability to use this product.

## 8. TECHNICAL SERVICE

For more detailed information on this product, please contact our technical department for proper recommendations and job field assistance. **Toll-free: 1.866.51.PROMA (77662)**.

## 9. FILING SYSTEM

Additional information is available upon request, or by visiting [www.proma.ca](http://www.proma.ca).

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