

Limited Warranty for SIMAX Decorative Bricks and Stones

SIMAX Inc warrants its decorative brick and stone products, intended for indoor use only, against manufacturing defects for a period of 10 years from the date of the original purchase, with valid proof of purchase from SIMAX Inc. or an authorized retailer.

Color and surface variations—including differences in shade intensity and uniformity, white marks, stains, micro-cracks, halos, and variations in sheen or surface condition—are normal characteristics of SIMAX Inc. products. These aged-look features do not constitute manufacturing defects.

This limited warranty does not apply where installation was improper or for damage resulting from water or humidity, negligence, misuse, vandalism, structural movement, natural disasters, or other acts of God. Any transformation or alteration of SIMAX Inc. products automatically voids the warranty.

The warranty is limited to repair or replacement with a SIMAX product of equal value, provided the claim is made within the warranty period through an authorized retailer or directly with SIMAX Inc. Labor costs and any other expenses related to replacing a SIMAX Inc. product are not covered by this warranty.