



WALL IMPRESSION GUARANTEE

BELCO. Tax Identification Number 65-0699335 - . 10214 East Trails end road, US 34436. Floral City- Florida. UNITED STATES OF AMERICA.

WALL IMPRESSION has a 10 year warranty, covers the durability of the panel with its content. Inks and protective varnishes.

The guarantee is for the final consumer and is not transferable. To exercise the right to the guarantee, it will be taken into account that the product is subject to an annual depreciation motivated by its use and wear, based on the following percentages calculated from the date of purchase: 1/5 annual in commercial uses and 1/15 annual in domestic uses.

The guarantee is valid as long as the customer complies with the installation and maintenance requirements detailed by the company both in the "Installation Guide" and in the installation video tutorial. <https://wallimpression.com/installation-video.php>

The requirements that must be met to obtain the Guarantee (according to "Installation Guide") are the following:

1. WALL IMPRESSION due to the nature of its composition must be a minimum of 24 h. acclimatizing in the place where it should be installed.
2. The adhesives recommended in the installation guide should be used, in the case of being able to have these recommended products for reasons of access to them, they should use products of the same technical characteristics, and using very different products can lead to problems with the installation.
3. The material must be installed on the types of support indicated as suitable and following all the steps of the installation guide

SUITABLE SUPPORTS: WI can be installed on painted walls (as long as the paint is well adhered to the wall and a smooth surface is present), on top of stoneware, porcelain, painted plasterboard, on top of wood or boards, provided they are sealed through paints or varnishes, etc.

IMPORTANT NOTE: We can install WI inside spaces exposed to humidity, inside shower trays or bathtubs, but following the instructions specified in the TUTORIAL.



SUPPORTS NOT SUITABLE.

We cannot install WI:

- Walls that present constant humidity.
- Plaster walls with weak paint.
- In outdoor areas.
- Areas subjected to extreme temperature changes.

4. Before proceeding with the installation, the wall on which the product is to be installed must be completely clean and dry and must be uniform.

5. The installation must be carried out according to the steps indicated in the Installation Guide.

6. The cleaning of the coating should be done with a damp cloth, not using abrasive materials or chemicals that could alter the design of the pieces.

Damages caused by the following concepts are excluded from this warranty:

1. Incorrect handling, processing and placement of the product.
2. Damages derived from everyday use that may present slight damages derived from it after a prolonged period (scratches, blows, etc.).
3. Damage caused by cleaning with aggressive elements, mechanical (brushes, abrasive scouring pads) or chemical (solvents, acids, etc.).
4. Fouling of the piece due to adhesive, putty, etc. Used in your installation or later to this.
5. Damage caused by collisions with blunt objects that can cause scratches or bulges.

This warranty does not cover lost time, inconveniences, incidental expenses, (such as phone calls,) product of the removal and reinstallation of the coating by affected material, nor does it cover any other incidental or consequential damages.

The guarantee will only be valid by presenting the purchase invoice and this must be completed with the complete information of the buyer, seller and stamp of the establishment. If you have to make a claim, you must do so through the establishment where you purchased BA.

This warranty does not cover lost time, inconveniences, incidental expenses, (such as phone calls,) removal product and new coating installation for affected material, nor does it cover any other incidental or consequential damages.

This warranty does not include labor costs or installation of the replacement liner nor does it cover damages due to improper installation or maintenance; alkali in the support



where it is installed or conditions caused by hydrostatic pressure, burn, tears, cracks, stains, or loss of luster due to normal use or outdoor use.

The Client will lose the right to any claim if the products supplied are modified, transformed, manipulated or processed in an inappropriate manner.