

Car rental nightmares



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Nothing ruins a blissful holiday quite like a car rental rip-off. Complaints about extra charges on top of the hire fee rose by nearly 40 per cent last year. Taking out an annual policy to avoid expensive insurance excess waivers (compare policies on moneymaxim.co.uk) should be your first step. But even if the rental clerk verbally acknowledges that you haven't agreed to excess insurance that doesn't mean it won't be added to the contract. And once you've signed, there's no comeback. If you don't have the time to read the small print, at least ask what the total charge will be before you get your pen out — and then prepare to battle it out. To avoid bogus charges for damage (which you'll often only discover when you get your next credit card bill), take photos of the car from every angle before and after you rent it.

<http://www.thetimes.co.uk/tto/travel/article4676008.ece>