

Sustainability Baseline Report 2024

Turn the pages in our sustainability story

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Introduction



A note from us

To our valued stakeholders,

At Castlery, we ask a lot of questions. Questions about how we can improve our furniture, how we can do better, and how our homes can do humans better. We know the choices we make today will live in homes for years to come, so our focus remains on designing furniture that will change the way we live.

This year, we're doubling down on the things you care about: safe furniture, materials that don't harm the earth, and pieces that are built to last. To do right by you, our partners, our team, and the planet. And yes, we're obsessed with getting it right.

We are actively working to reduce our carbon footprint and keep up with all the regulations. And because we're online, we're making sure your data is securely protected. We're proud of the steps we've taken, but we know there's a mountain to climb. You're invited to join us on this journey.

Declan Ee
President, Castlery



2023 & 2024 Highlights

Reduced ocean freight emissions by
5,000 metric tons
through Maersk's ECO delivery programme

Recycled
25% of
warehouse
waste
in Singapore through
impactful partnerships

Our products are
safe from
harmful
chemicals

Diverted
60% of returned
furniture
from landfills through impactful
partnerships

Expanded product line with
modular parts and
removable covers
for easier maintenance and extended usability

Upcycled
our waste
with partners such as Pass It
On Studio, Tesign and Semula

Participated in local and
global environmental
movements such as
Earth Hour,
Earth Day, and
Go Green SG

Piloted a
Trade-In
Program
where returned
products were donated
to a good cause

Top Singapore
company
of the Earth Day Challenge
organized by Custos
Technologies

A high-angle, close-up photograph of a wooden dining table. On the table is a set of white ceramic dishes: a plate, a bowl, and a cup. A silver fork and knife are placed on the plate. A woven chair with a black metal frame is visible in the foreground. The background is a wooden floor.

Our commitment

We craft timeless, durable furniture with a strong commitment to sustainability. Guided by our customers' needs, we prioritize safe and responsibly sourced materials while upholding ethical practices and compliance—contributing to a better future for homes and the planet.

Methodology and governance

Our sustainability strategy is guided by our commitment to building a more responsible business—working to balance growth with positive impact on people, the planet, and our communities. Our approach is rooted in transparency, accountability, and collaboration across all levels of the organization.

Governance structure

Sustainability at Castlery is overseen by the leadership team, with cross-functional collaboration across departments to drive key initiatives. The leadership team provides the strategic direction and approves sustainability targets, while day-to-day implementation is led by a lean sustainability team and supported by internal stakeholders to integrate sustainability considerations across our products, supply chain, and business operations.

Reporting standards and methodology

We measure and report our progress with reference to globally recognized frameworks. Our carbon footprint calculations are aligned with the Greenhouse Gas Protocol Corporate Accounting and Reporting Standard, with efforts to continually improve the accuracy and scope of our data.

Materiality and stakeholder engagement

Our materiality analysis is based on insights gathered through customer surveys, industry benchmarking, and management discussions to identify key sustainability topics that are relevant to our stakeholders and business. This assessment informs our sustainability priorities and aims to address both environmental and social impacts across our value chain.

Continuous improvement

We recognize that sustainability is a journey of continuous improvement. Our governance structure facilitates regular performance reviews, with quarterly progress updates provided to leadership. As we grow, we are committed to continually strengthening our policies, building partnerships, and embedding sustainability deeper into our business model.

Materiality analysis

To identify relevant sustainability topics for Castlery, we conducted a materiality analysis using a structured approach involving the following steps:

Customer surveys

We gathered insights from our customers to understand their sustainability concerns and priorities, aiming to align our strategy with their expectations.

Industry standards

We referenced best practices and benchmarks from recognized industry materiality frameworks to align our analysis with broader sustainability expectations.

Management and leadership discussions

We engaged with internal stakeholders, including senior leadership, to evaluate business priorities and the potential impact of sustainability on our operations and long-term strategy.

Environment	Social	Governance
<div>Aging product reduction</div> <div>Carbon footprint reduction</div> <div>Free of harmful chemicals</div> <div>Product durability</div> <div>Responsibly sourced materials</div> <div>Sustainable innovation</div> <div>Sustainable packaging</div>	<div>Community engagement</div> <div>Customer education</div> <div>Employee wellbeing</div> <div>Waste reduction & diversion</div>	<div>Cybersecurity</div> <div>ESG reporting disclosure</div> <div>Ethical & transparent practices</div> <div>Regulatory compliance</div> <div>Supply chain mapping</div> <div>Supplier code of conduct</div> <div>Sustainability partnerships</div>

Our sustainability approach

At Castlery, our sustainability approach is grounded in working towards responsible growth—aiming to align our business decisions with long-term environmental and social well-being. We focus on building timeless, durable furniture while striving to reduce our environmental impact and support ethical practices across our value chain.

These are the key priorities we've identified to support our progress:

Safer materials and responsible sourcing

We aim to ensure our products minimize harmful chemicals and utilize responsibly sourced materials, including wood and textiles that meet recognized environmental and social standards.

Product durability and circularity

We focus on designing furniture that lasts, working to reduce waste, and exploring the integration of circular economy principles into our business.

Reducing our carbon footprint

We measure and manage our emissions, optimize logistics, and work towards more sustainable operations.

Regulatory compliance and governance

We uphold standards of corporate responsibility, work to ensure compliance with environmental and ethical regulations, and foster transparency in our supply chain.

Cybersecurity and data protection

We safeguard customer and business data through security measures and best practices.

We acknowledge that sustainability is a continuous journey. By integrating responsible business practices into our operations, strengthening partnerships, and responding to evolving industry standards, we strive to create furniture that is beneficial for our customers, our business, and the planet.

5-year sustainability roadmap

Pillar	Target
Planet	Maintain adherence to recognized international chemical safety standards for all products.
	Source all timber from responsible sources by 2026.
	Expand our range of products featuring removable covers and modular designs.
	Achieve carbon neutrality for Scope 1 and 2 emissions by 2026. Reduce Scope 3 emissions starting in 2025.
	Reduce expanded plastics, including Styrofoam, in packaging materials from 2024.
	Divert 60% of furniture waste from landfills by 2026 through recycling, repurposing, or donation initiatives.
	Reduce aged inventory by 20% year-over-year through improved demand planning.
	Publish an annual sustainability report starting in 2025.
	Map raw materials used in our supply chain, focusing on major suppliers representing 80% of turnover, by 2026.
	Establish partnerships with key sustainability organizations by 2025 to support our impact goals.
	Reduce aged inventory returns by 20% annually through enhanced quality control and improved customer maintenance guidance.
People	Launch sustainability-focused products and services that address customer needs.
	Maintain compliance with applicable ESG regulations and conduct regular audits.
	Achieve improvements in cybersecurity levels by 2024 and obtain industry-recognized data security certification by 2027.
	Partner with diversity-focused influencers annually to promote awareness of sustainability and inclusivity initiatives.
	Develop and implement a standardized supplier code of conduct by 2026, ensuring compliance by 2027.
	Obtain a brand-wide ESG certification by 2027.
	Implement annual employee wellbeing programs, including health checks and mental health workshops.

Mapping to UNSDGs

3 GOOD HEALTH
AND WELL-BEING



- Maintain adherence to recognized international chemical safety standards for all products.
- Implement annual employee wellbeing programs, including health checks and mental health workshops.

8 DECENT WORK AND
ECONOMIC GROWTH



- Develop and implement a standardized supplier code of conduct by 2026, ensuring compliance by 2027.

9 INDUSTRY, INNOVATION
AND INFRASTRUCTURE



- Achieve improvements in cybersecurity levels by 2024 and obtain industry-recognized data security certification by 2027.
- Launch sustainability-focused products and services that address customer needs.

10 REDUCED
INEQUALITIES



- Partner with diversity-focused influencers annually to promote awareness of sustainability and inclusivity initiatives.

Mapping to UNSDGs



- Expand our range of products featuring removable covers and modular designs.
- Reduce expanded plastics, including Styrofoam, in packaging materials from 2024.
- Divert 60% of furniture waste from landfills by 2026 through recycling, repurposing, or donation initiatives.
- Reduce aged inventory by 20% year-over-year through improved demand planning.
- Reduce aged inventory returns by 20% annually through enhanced quality control and improved customer maintenance guidance.



- Maintain compliance with applicable ESG regulations and conduct regular audits.
- Publish an annual sustainability report starting in 2025.
- Achieve carbon neutrality for Scope 1 and 2 emissions by 2026.
- Reduce Scope 3 emissions starting in 2025.



- Map raw materials used in our supply chain, focusing on major suppliers representing 80% of turnover, by 2026.
- Source all timber from responsible sources by 2026.



- Establish partnerships with key sustainability organizations by 2025 to support our impact goals.
- Obtain a brand-wide ESG certification by 2027.

Planet





From the very first sketch to the final delivery,
we're exploring ways to tread lighter on the earth.
We believe that good design shouldn't cost the
planet, and we're committed to proving just that.

Climate and energy: Our strategy and ambitions

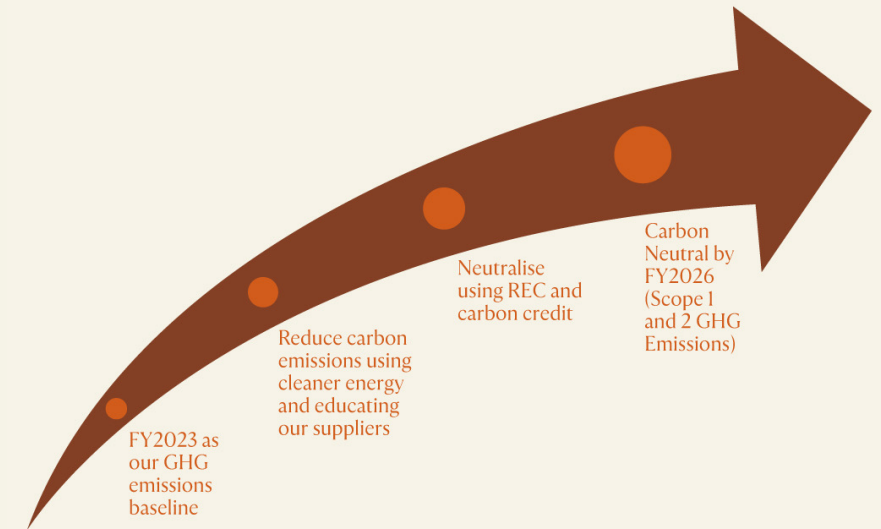
We are committed to reducing our operational emissions to combat climate change. Our climate transition plan guides us towards achieving carbon neutrality in Scope 1* and 2^ by 2026, using FY23 as our baseline.

Climate transition plan:

We are starting by collaborating with green tech projects to measure our carbon footprint for the first time. By FY25, we aim to accurately assess our environmental footprint in accordance to GRI standards.

We will actively reduce our reliance on non-renewable energy and improve overall energy efficiency:

- We are adopting an education-first approach with our suppliers, facilitating incremental changes over the next five years.
- Recognizing Scope 3# as our largest decarbonization challenge, we're developing and implementing environmental standards and policies that require our partners to measure and reduce their carbon emissions.
- We have begun collaborating with key strategic partners, such as Maersk for ocean freight, to reduce our carbon emissions, including a 10-year partnership for year-on-year reductions.



*Scope 1: Emissions within the company's direct control, such as emissions from delivery trucks owned and operated by the company.

^Scope 2: Indirect emissions from the generation of purchased electricity or energy, such as electricity used to power our warehouses.

#Scope 3: All other indirect emissions that occur in our value chain, including those from raw materials used in our furniture.

Climate and energy: Our current performance

Scope	Activity Type	Q1	Q2	Q3	Q4	2023/24 Total
Scope 1	Stationary combustion	0	0	0	0	0
	Mobile combustion	0	0	0	0	0
	Fugitive and processed emissions	0	0	0	0	0
	Scope 1 - Total	0	0	0	0	0
Scope 2	Purchased electricity	59.7	64.0	61.5	52.1	237.3
	Thermal	0	0	0	0	0
	Scope 2 - Total	59.7	64.0	61.5	52.1	237.3
Scope 3	Purchased goods and services	18,912.5	18,912.5	18,912.5	18,912.5	75,650.0
	Capital goods	0	0	0	0	0
	Fuel- and energy-related activities	11.0	11.0	11.0	12.5	45.5
	Upstream transportation and distribution	765.7	765.7	765.7	765.7	3062.8
	Downstream transportation and distribution	0	0	0	0	0
	Waste	8.0	14.0	14.0	14.0	50.0
	Business travel	77.7	50.4	45.8	40.3	214.2
	Employee commute	7.3	7.3	7.3	7.3	29.2
	Upstream leased assets	186.5	186.5	186.5	186.5	746.0
	Processing of sold products	0	0	0	0	0
	Sold products	0	0	0	0	0
	End of life of sold products	5,371.5	5,371.5	5,371.5	5,371.5	21,486.0
	Downstream leased assets	0	0	0	0	0
	Franchises	0	0	0	0	0
	Investments	0	0	0	0	0
	Scope 3 - Total	25340.2	25318.9	25314.3	25310.30	101,283.9
Total GHG footprint		25399.9	25382.9	25375.8	25362.4	101521.0

The fields (or numbers) in orange fall outside the defined boundary for our emissions calculations and are therefore excluded from the reported scope of emissions.

Climate and energy: Our value chain

Our emissions breakdown

The vast majority of our emissions originate from our value chain:

- 99.7% of our emissions* originate from our value chain (Scope 3).
- 0.3% of our emissions* are attributed to purchased energy (Scope 2).
- 0% of our emissions* are generated by our direct operations (Scope 1).

Scope 3 emissions

All relevant Scope 3 categories were assessed and defined in accordance to the GHG Protocol. Categories excluded from this report, due to their limited significance to our business, include: Capital goods, downstream transportation and distribution, processing of sold goods, use of sold products, downstream leased assets, and franchises.

Breakdown of Scope 3 emissions generated by our value chain:

Category	Percentage
Purchased goods and services	73.76%
Fuel- and energy-related activities	0.04%
Upstream transportation and distribution	2.99%
Waste	0.05%
Business travel	0.21%
Employee commute	0.03%
Upstream leased assets	0.73%
End of life of sold products	20.95%

Climate and energy: Our value chain

Purchased goods and services emissions overview:

Our current emissions calculation for **purchased goods and services** relies on spend data, providing a broad estimate based on expenditure. While this serves as a starting point, it does not offer a detailed or entirely accurate representation of emissions from specific products or services. In subsequent reports, we will prioritize data refinement through closer collaboration with our suppliers. We aim to collect supplier-specific emissions data, enabling a more precise breakdown of emissions per product category and a comprehensive understanding of our supply chain's impact.

Furthermore, it's worth noting that **we do not own any manufacturing plants**—we rely on original equipment manufacturers (OEMs) for production. This presents challenges in directly controlling manufacturing emissions but underscores the importance of supplier collaboration to influence and reduce emissions throughout our value chain.

Real impact necessitates collaboration. While we are currently developing capabilities to obtain more accurate data, particularly for purchased goods and services, we are committed to encouraging our vendors to implement carbon reduction plans.

We are committed to adopting low-GHG fuel options. To date, we have focused on categories with clear measurement data. For instance, we have successfully reduced ocean freight emissions by 5,000 metric tons. Over the next decade, in collaboration with Maersk, we aim to achieve a further reduction of at least 1,000 metric tons of carbon emissions annually.

Waste and landfill diversion: Sold products

At Castlery, we consider waste reduction and landfill diversion integral to our sustainability mission. Our goal is to **divert 60% of returned furniture from landfills by 2026** through a combination of recycling, repurposing, and donation initiatives. By tracking returned items and implementing targeted diversion programs in our key markets, we aim to minimize product landfill disposal and maximize the second-life potential of our furniture.

To minimize furniture waste, we direct returned and defective items through alternative channels, including restocking, liquidation, donation, and recycling, thereby maximizing the lifespan of each product or component. We have also appointed waste management officers within our operations department to oversee furniture waste handling procedure. Furthermore, we are actively exploring additional initiatives to repurpose furniture waste and divert it from landfills.

Region	Diversion Rate
US	61%
AU	56%
SG	46%
Global	57%



Castlery x Pass It On Studio:
Renewed & Reimagined



Castlery's preloved sale



Castlery x Tesign giveaway

Waste and landfill diversion: Packaging waste

Packaging is crucial for ensuring the safe delivery of our products and presents an opportunity for environmental responsibility. Under Castlery’s 3R Plan—Reduce, Reuse, and Recycle—we are committed to optimizing our packaging materials to minimize waste and divert more resources from landfills, aligning our practices with our broader sustainability goals.

We are pleased to report that our efforts have yielded significant results. Recent packaging reports indicate a 30% reduction in packaging waste by absolute weight, surpassing our initial 2026 goal of a 20% reduction in expanded plastics. This equates to a diversion of over 10,000 kilograms of waste from landfills, a substantial achievement given the lightweight nature of materials like Styrofoam.

To achieve this reduction, we are implementing a phased approach:

Year	Key Objective	Activities
2024	Pilot testing	<ul style="list-style-type: none">Identify and evaluate sustainable alternatives e.g. honeycomb paper board, recyclable molded foamConduct small-scale pilots on fragile products (lighting, mirrors) and bulky furnitureMonitor DnQ (Damage & Quality) rates closely
2025	Scale-up	<ul style="list-style-type: none">Expand successful pilot materials to additional product linesContinue monitoring DnQ rates to maintain product qualityRefine packaging designs based on pilot learnings and ongoing feedback
2026	Full rollout	<ul style="list-style-type: none">Integrate proven alternatives across all relevant categoriesEnsure no compromise to product quality or rise in DnQEstablish a long-term packaging strategy that prioritizes sustainability

Waste and landfill diversion: Packaging waste

Stakeholder engagement and data collection

Meaningful change requires collaboration. We are actively engaging with our third-party logistics partners and warehouse teams, particularly in Singapore, to improve data collection on packaging waste. Through targeted training sessions, we are empowering warehouse staff with the necessary knowledge and tools to improve packaging waste sorting and recycling. This initiative not only enhances our reporting accuracy but also supports continuous improvement in our current recycling rate of 35%.

Through the integration of innovative material solutions, meticulous data tracking, and comprehensive stakeholder training, Castlery is well-positioned to achieve significant reductions in packaging waste and enhance landfill diversion.



Preferred materials

Our strategy

At Castlery, our preferred materials strategy is grounded in rigorous sourcing and thorough due diligence. We are committed to selecting materials that not only meet our design and performance criteria but also comply with stringent environmental, social, and ethical standards.

Our onboarding and sourcing policies mandate that vendors provide documented proof of sustainable practices and certifications. This ensures that all materials used in our products undergo a robust vetting process, including adherence to local and international regulations, transparent supply chain mapping, and ongoing sustainability and safety audits.

Responsible wood

For wood materials, we implement a responsible sourcing protocol that guarantees sustainability and legal compliance.

All wood-based materials—including solid wood, veneer, and engineered boards—must be sourced from suppliers with internationally recognized legal sources, adhering to applicable local and international regulations traceable through Castlery's due diligence system.

This ensures compliance with stringent forest management practices and the international CITES guidelines and regulations in our operating markets.

Responsible textiles


Our approach to textiles prioritizes both environmental sustainability and social responsibility.

We proactively source textiles with recognized certifications such as OEKO-TEX, GOTS (Global Organic Textile Standard), RDS (Responsible Down Standard), and RWS (Responsible Wool Standard).

These certifications ensure that textiles meet strict standards for chemical safety and ethical production practices.

People





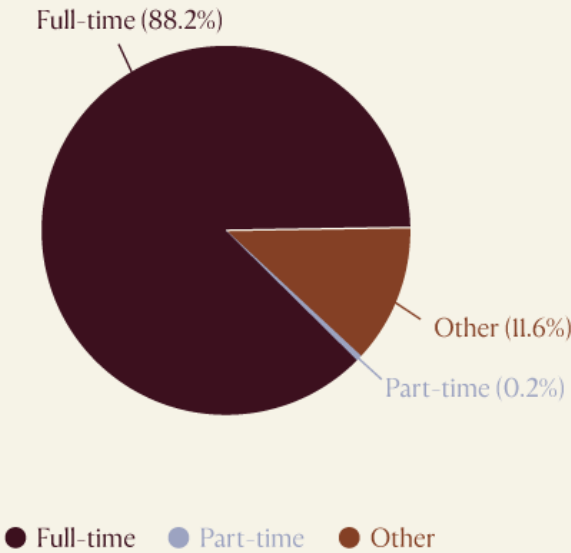
We understand that our greatest asset is our people. We believe in creating a workplace where everyone feels safe, valued, and empowered to be their authentic selves. Because we know that when our team thrives, so does our company.

Diversity, equity, and inclusion

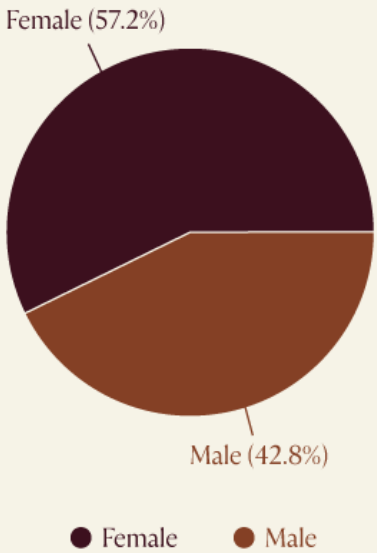
A key indicator of our diversity and inclusion efforts is the strong representation of women throughout our company. While women make up 57.2% of our total workforce, a significant 47% of leadership positions are also held by women, showcasing a near parity at the leadership level that underscores our commitment to gender diversity.

Regarding employment types, the majority of our workforce (88.2%) is employed full-time. This structure ensures stability and equitable access to benefits and opportunities for the vast majority of our employees.

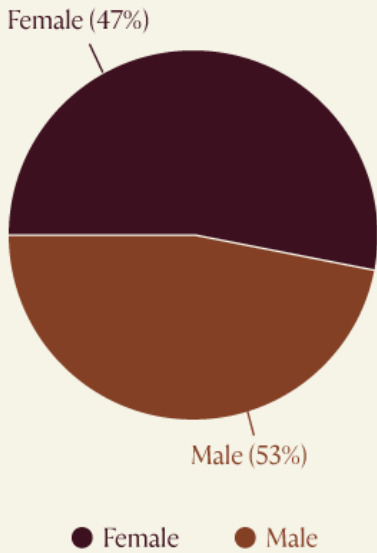
Employee distribution by employment type



Employee gender distribution



Employee gender distribution in leadership roles



Diversity, equity, and inclusion

We maintain a strong focus on equitable compensation practices, ensuring that our employees are paid a living wage. Additionally, our lowest-paid hourly workers earn above the legal minimum wage, reflecting our commitment to fair pay.

To further support equity, we have implemented formalized feedback and complaint mechanisms that extend beyond direct reporting lines, ensuring employees have a voice in addressing concerns and improving company practices. These mechanisms are reviewed biennially with employee input, and we track usage and resolution rates to ensure accountability.



Employee well-being

The health, safety, and overall wellbeing of our employees are paramount. We provide comprehensive healthcare coverage, with our global workforce receiving healthcare through either government plans or company-paid benefits. To supplement government programs, we offer disability coverage, life insurance, and other benefits to all full-time tenured employees.

We actively promote health and wellness through initiatives such as sponsored wellness activities, incentives for completing health risk assessments, and access to behavioural health counselling services.

Safety is a top priority, and we have established a formal safety reporting system for employees to submit any concerns or incidents. We are also committed to excellence in health and safety. Our practices include regular safety and health inspections, documented procedures for hazard elimination, and thorough investigations of accidents to implement corrective actions.

To support work-life balance, we offer flexible work options, including flex-time schedules, telecommuting, and job-sharing. These practices were actively utilized in the past year, including hiring new employees into part-time or job-share roles.



Benefits, training, and development

We are dedicated to supporting our employees through comprehensive benefits, professional development opportunities, and career growth initiatives. Our compensation policies include cost-of-living adjustments that match inflation rates, as well as bonuses or profit-sharing for non-executive employees. In the last fiscal year, more than 75% of full-time and part-time employees received monetary bonuses, equivalent to 5–10% of distributed profits.

Employees also have access to government-sponsored retirement programs and financial services like direct deposits. Additionally, we provide supplementary benefits, including policies to support mothers and primary caregivers with 13–18 weeks of leave for salaried employees.

Professional development is a cornerstone of our employee value proposition. We have a formal onboarding process for new hires and encourage internal promotions by posting job openings internally first. Employees receive up to a month of on-the-job training upon joining. While we do not have a formal policy for paid professional development days, we facilitate external development opportunities, including conference attendance and online trainings.

We also provide written guidance for career development, clearly identified goals, and opportunities for lateral moves or career changes. In the past 12 months, an average of 10% of our employees were internally promoted, reflecting our commitment to internal talent growth.

For interns, we have a formalized policy outlining program objectives and partner with educational institutions to provide meaningful opportunities. Many interns have transitioned to full-time roles within the past two years, showcasing our investment in early-career talent.

Purpose





We recognize that we have a responsibility to more than just our customers—we're also accountable to the planet and the communities we serve. Good designs should be good for more than just your home. It's about building a better future, one well-crafted piece at a time.

Corporate governance

At Castlery, we view corporate governance as the foundation of our long-term success, guiding every decision we make and ensuring we operate with the highest standards of integrity and accountability. We are committed to complying with all relevant laws, regulations, and ethical norms in every market where we do business, fostering a culture where responsible practices are integral to our operations.

Our approach:

Board and leadership oversight

A structured governance framework—led by our board and senior leadership—ensures that strategic decisions align with our core values and regulatory obligations. They oversee key areas such as risk management, code of ethics, and compliance.

Whistleblowing mechanisms

We have implemented a confidential whistleblowing channel that allows employees, suppliers, and other stakeholders to report concerns—ranging from policy violations to unethical conduct—without fear of retaliation.

Anti-corruption and anti-bribery policies

Our zero-tolerance stance on bribery is reinforced through regular training sessions and strict internal controls. Any allegations are investigated promptly, with clear disciplinary actions outlined for confirmed violations.

Data protection and privacy

In an era of increasing digital interactions, we prioritize personal data protection. Our internal processes adhere to the highest standards, ensuring customer and employee information remains secure and confidential.

Ethical marketing and transparency

Our marketing practices reflect our commitment to fair and honest communication. We strive to provide accurate information about our products and policies, building trust with customers and stakeholders alike.

Product, quality, safety, and sustainability

Ensuring that our products are both high-quality and free from harmful substances is central to Castlery's commitment to customer health and safety. We have developed stringent **chemical and material standards** that guide our sourcing, manufacturing, and product testing processes, reflecting global best practices and aligning with evolving regulations.

We maintain a **Restricted Chemical List** that aligns with global standards (e.g., the EU's REACH, the U.S. Toxic Substances Control Act). Each supplier must certify compliance and provide **test reports** upon request to verify that materials and components do not exceed permissible levels of harmful chemicals.

Our products are tested to be **formaldehyde-safe** and over 600 products are made with **OEKO-TEX® certified fabrics**. This ensures that harmful substances—like heavy metals, allergenic dyes, and other restricted chemicals—are absent or below regulatory thresholds.

By 2026, our goal is to source **responsibly produced materials** for all key product categories, including upholstery and textiles. We work closely with suppliers who share our commitment to ethical production and safe chemical usage. Our rugs, for example, are **GoodWeave®** and **OEKO-TEX®** certified, confirming they meet rigorous standards for both social responsibility and chemical safety.



Safe from harmful chemicals

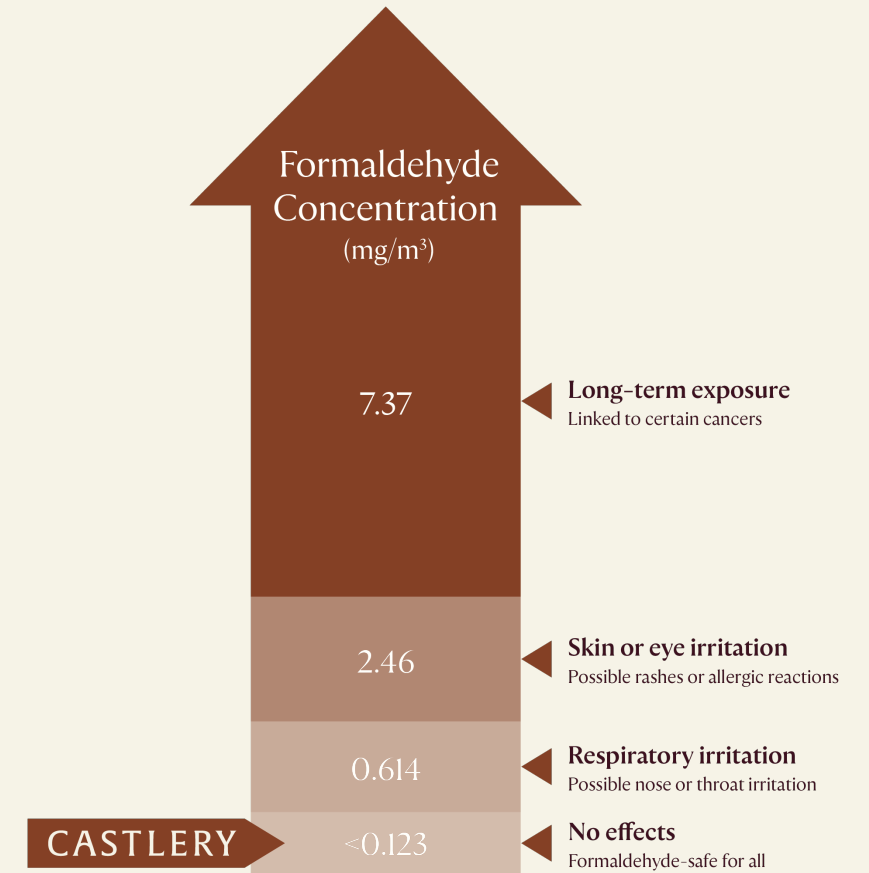
Formaldehyde-safe

Your well-being comes first. We ensure our furniture meets or exceeds industry standards, **strictly adhering to the TSCA Title VI to keep formaldehyde emissions well within safe limits**. By using carefully selected materials, **we create a formaldehyde-safe space** for you and your loved ones, because your safety is at the heart of everything we do.

Castlery ensures material-level compliance by rigorously adhering to industry standards. We collect relevant certifications and Material Safety Data Sheets (MSDS) for all our materials, ensuring they meet safety and regulatory requirements.

Water-based finishes and adhesives

Our commitment to sustainability extends to the very finishes and adhesives we use. By choosing water-based alternatives, we significantly reduce our reliance on hazardous chemicals. This not only minimizes pollution and improves air quality, but also ensures a safer working environment for our production partners.



Certifications and standards

OEKO-TEX®

Chemical safety: OEKO-TEX® certification ensures that our textiles meet stringent limits for harmful substances, safeguarding both consumer health and the environment.

Scope: This label applies to upholstery fabrics, confirming that they are free from allergenic dyes, heavy metals, and other restricted substances.

GoodWeave®

Worker wellbeing: GoodWeave® certification verifies that no child labor is used in the production of our rugs and textiles. It also promotes safe working conditions and invests in community development programs for artisans and their families.

Traceability: Each GoodWeave®-certified product can be traced back to its source, ensuring transparency and ethical sourcing throughout the supply chain.

Environmental stewardship

As we deepen our partnerships with third-party certifiers, we will further enhance traceability in our supply chain, offering clear, documented proof of our ethical and environmental standards at each step. We aim to increase the share of certified products across all major categories, from upholstery to case goods, ensuring that more of our collections meet recognized benchmarks for quality and responsibility.



Products designed to last

We prioritize product longevity as a core component of our sustainability strategy. Recognizing the environmental impact associated with frequent furniture replacement, we're engineering products for durability and extended lifecycles.

This approach is predicated on the understanding that durable goods contribute to a reduction in resource consumption and waste generation

Easy remove

To facilitate ease of care and prolong product usability, we offer over 60 products featuring removable covers across markets.

Modular

Our modular product offerings provide consumers with adaptable furniture solutions, designed to accommodate evolving lifestyle needs.

With over 100 modular components available, customers can expand or reconfigure their seating arrangements, ensuring that furniture remains relevant as family sizes and living spaces change.

Many-use

We incorporate multi-functionality into our product development strategy to maximize space efficiency and adapt to the dynamic needs of modern living spaces.

By designing products that serve multiple purposes, such as sofas with integrated storage or convertible sofa-beds, we reduce the need for separate, single-use furniture items.

Giving and volunteering

At Castlery, we believe in contributing meaningfully to the communities we serve. Beyond crafting beautiful, functional furniture, we seek to uplift individuals and families by sharing our resources and encouraging our employees to devote their time and skills toward social causes.

One day of volunteer leave

To foster a culture of giving, every Castlery employee is granted one day of paid volunteer leave each year. This initiative empowers our teams to actively participate in charitable activities—be it mentoring youth, assisting at community centers, or helping organize donation drives—while deepening their sense of connection to the communities in which we operate.

Furnishing homes and centers of social service agencies

A significant part of our community engagement focuses on providing comfortable living spaces for the less fortunate or for those receiving support from social service agencies. We donate and deliver our furniture to equip shelters, youth homes, and community centers, ensuring that residents can enjoy safe, inviting environments as they rebuild their lives.



Giving and volunteering

Recent initiatives

The Projector X: Picturehouse

Supplied sofas, chairs, tables, and benches to support a community-focused art and culture space.

SG Her Empowerment

Contributed seating and side tables to enhance the comfort and functionality of community space.

UOL Transformers

Provided a range of furniture—including sofas, dining tables, and chairs—to enrich living areas for beneficiaries.

Project Hills CSR

Donated tables, chairs, sectional sofas, dressers, and sideboards to assist with essential furnishing needs.

Maersk

Donated products to support social initiatives across Singapore and Malaysia.



Thank *you*

CASTLERY