Censia
Talent Intelligence Platform™

Censia Talent Intelligence Launch Pack

Our seamless integration and high-touch onboarding process helps your team get the most out of Censia from day one.

Censia Launch Pack Deliverables

Comprehensive Training and Onboarding

A Fully-Enabled Team of Super Users

Dedicated Customer Support

Fast, Seamless Integration into your ATS or HCMS

Configured, Tested and Optimized Censia Instance

Improved Talent ROI from Day One

3-Phase Integration and Onboarding Process

1

Handoff & Integration

Minimize setup time with a detailed handover and in-depth technical exploration.

2

Optimization & Deployment

Set up, test and deploy an optimally configured Censia instance.

3

Training & Adoption

Start strong from day one with a team of super users and expert-led sourcing jams.

Censia Launch Pack Deliverables

Phase 1

Full-Service Handoff

Accelerate time to use, starting with a detailed handoff between you, your Account Executive, and the Dedicated Customer Success Manager who will guide your journey from start to finish.

Technical Discovery & Configuration

Our Customer Success Managers lead your team through a technical discovery and configure your sandbox environment.

Sandbox User Acceptance* and Testing

Optimize your instance before going live by conducting talent searches and reviews with your Customer Success Manager in a live Sandbox environment.

Phase 2

Deployment & Training

Scale user adoption and ensure that each user is a super user from day one with our thorough training and onboarding. This includes 90-minute team and 1-on-1 training sessions, on-demand resources, office hours and weekly coaching.

Phase 3

Dedicated Customer Support

Accelerate time to use with weekly coaching calls, sourcing jams, on-demand training and new user onboarding.

Measurable Business Results

Keep the momentum going with business outcomes-based reporting, quarterly business impact reviews, roadmap review sessions and guided executive alignment.

* for ATS & HCMS with sandbox environment only.

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