



## What does it mean to be a 2020 Best of Home Care® Employer of Choice?

*Quality care starts with happy caregivers. Choosing an “Employer of Choice” means choosing a provider with excellent caregiver satisfaction ratings.*

The Best of Home Care – Employer of Choice award is based on caregiver satisfaction ratings collected via telephone interviews by Home Care Pulse, an independent satisfaction research firm. Providers who have earned this award are best-in-class for caregiver satisfaction. When you choose an “Employer of Choice,” you can have confidence that your caregivers will be happy to serve you. Best of Home Care award-winning providers appreciate their caregivers’ feedback and are dedicated to providing the highest level of quality, professionalism and expertise in home care. What’s required to qualify?

### What’s required to qualify?

- ✓ Be a Home Care Pulse Certified – Trusted Provider™ for a minimum of 6 consecutive months.
- ✓ Must have 10% of current clients interviewed by Home Care Pulse each month or qualifying package.
- ✓ Must qualify above the 50th percentile within their geographic region in at least 2 caregiver satisfaction categories.

877.307.8573  
www.homecarepulse.com  
customersuccess@homecarepulse.com

