

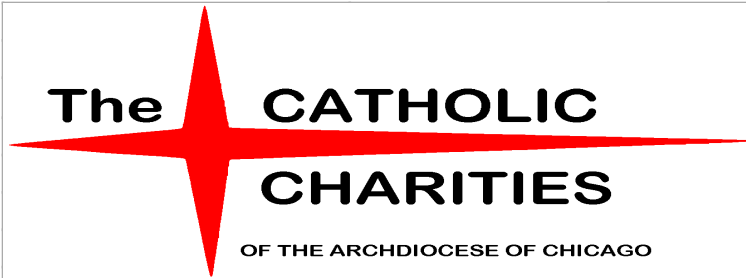


Northwest Senior Services
 1801 W. Central Road, Arlington Heights, IL 60005-2410
 Tel (847) 253-5500 - Fax (847) 253-9597

Updated: May, 2018

State / Regional Transportation Services

NAME OF SERVICE	OPERATORS	TELEPHONE	HOURS OF OPERATION	COST	SERVICES	ADVANCED RESERVATIONS	ELIGIBILITY	SERVICE AREA
ADA Paratransit	PACE	800-554-7599	6 AM-6 PM M - F 8 AM to 5 PM Sat. Sun. and Holidays	\$3.00 one way City of Chicago	Shared ride program	Up to 24 hours in advance	Disabled & Elderly-Must be certified through RTA. Cash or PACE ADA one-ride ticket	Chicagoland
Veterans State wide	Various - contracted by individual VA location	VA where you have appointment will set up transportation	24-7	No cost	Medicare		Income under \$17,241, have a service connected (SC) disability, receive VA pension, appointment for SC treatment	State wide - VA will determine if you qualify
First Transit	First Transit	877-725-0569	M-F 8:00am-5:00pm	Free	Transportation to medical appointments	7 days in advance	All ages. Must be Medicaid recipient.	Varies dependent on client needs and transport accessibility.
RTA Reduced Fare Program	CTA, Metra and Pace	847-836-7000 TTY 847-836-4949	4:45am-1am 7days / wk-varies	Fare is reduced and determined by operating transit service	Fixed Routes - Call	No reservation necessary. Must apply for Reduced Fare Permit.	Senior citizens 65+. Medicare recipients receiving SSI. Disabled 18+ who receive SSDI. Veterans with service-connected disability.	Cook, Lake, McHenry, Kane, DuPage and Will Counties
RTA Ride Free Program	CTA, Metra and Pace	847-836-7000 TTY 847-836-4949	4:45am-1am 7days / wk-varies	Free	Fixed Routes - Call	No reservation necessary. Application is required.	Eligible users must have household income levels of \$27,610 or less for an individual, and \$36,635 for a two-persons	Cook, Lake, McHenry, Kane, DuPage and Will Counties



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Hospital and Medical Transportation Services

ORGANIZATION	TELEPHONE	HOURS OF OPERATION	COST	SERVICES	REQUIREMENTS	SERVICE AREA
Alexian Bros.Med. Center	847-228-6394	Monday-Friday 7:30am-4:00pm	\$4 each way suggested donation	Hospital courtesy van for hospital procedures only. Service primarily for senior citizens. Vans are handicap accessible.	Reservations required 2-3 days in advance.	6 mile radius from hospital
American Cancer Society	847-368-1166	Monday-Friday 9:00am-5:00pm	None	Free transportation to and from cancer related appointments	Call 24 hours in advance. Rides dependent on volunteer driver availability.	Variable
American Cancer Society	800-227-2345	7 days a week/24 hours a day	None	CTA and Metra Rail tickets to cancer patients for cancer-related medical appointments.	No advance notice requirements but allow 10 business days for processing once the request has been submitted.	Call for areas serviced.
American Cancer Society	800-227-2345	7 days a week/24 hours a day	None	Rides Mass Transit offers door-to-door transportation. Patients do not need to be ambulatory. Call for additional information.	3 business days advance notice is requested. Can accept requests for next day rides if done before 9 PM, Mon. - Fri.	Can be transported across county and state lines
NW Community Hosp.	847-618-6480	Monday-Friday 6:45am-5:30pm	Blue card provided by hospital as validation plus \$5.00 one way from hospital	For outpatient procedures and services, physical therapy, tests, etc. For individuals with no other means of transportation. Can accommodate wheelchairs.	Please call 24 hours in advance.	North: Route 22 South: Irving Park Rd. East: I-294 West: Roselle Rd.
Holy Family Medical Center Care-A-Van	847-297-1800 Ext. 2626	Monday-Friday 7:00am-4:00pm	\$5.00-\$10.00 each way depending on location	Non-emergency medical appointments only.	Call at least 3 days in advance. Vans fill up quickly.	North: Lake Cook Rd. South: Irving Park Rd. East: Western Avenue West: Route 59
Escorted Transportation Services/ Northwest	847-222-9227	Monday - Saturday 8:00 AM - 8:00 PM	\$12 round trip. If trip extends outside of service area boundaries, \$24 round trip	Volunteers use their own cars to drive seniors (60+) to medical/dental appointments, wait for them and bring them home again, stopping at the pharmacy, if necessary, on the way home.	Call for an application or visit the website and download and print. Must be able to get in and out of a car without physical assistance; Portable, foldable walkers and wheelchairs are acceptable. 7 day notice is preferred.	North: Lake Cook Rd. South: Biesterfield Rd. East: Greenwood Avenue West: Barrington Road
Operation Drive Inc.	630-294-6721	Monday - Friday Saturdays by appt.	Low or No Cost	Volunteer drivers for ambulatory patients to & from doctor appointments	seniors, veterans, disabled, low income families and their children	Northwest Suburbs
Advocate Good Shepherd Hospital	844-574-5700		Minimal fee	Transportation is available to and from the main hospital campus, Advocate Good Shepherd Hospital Fitness Center, and other outpatient locations	Call 24 hours in advance.	For residents living in zip codes: 60010, 60067, 60074

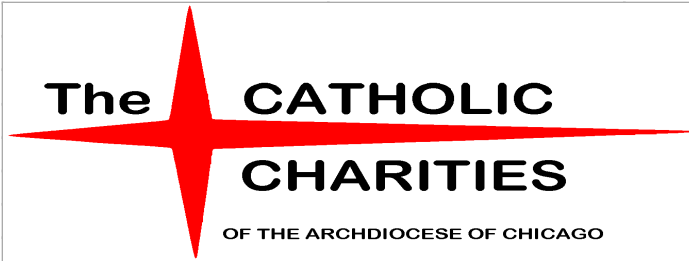


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Barrington Township Transportation Services

Name of Transportation Service	Hours of Operation	Eligibility	Cost	Advanced Reservations	Additional Information	Phone Number
Barrington Township PACE Dial-a-Ride	Monday - Friday 9:00 AM - 4:00 PM	60+ senior. 18+ with permanent disability.	\$2.00/ride	24 hours. 7 days for Dr. appointment	Mini-bus with lift. Services Village of Barrington, Barrington Township, Cuba Township, Lake Zurich	847-381-5632 800-273-5939
Barrington Subsidized Taxi Service	24 hours/7 days a week	Must be 65+ or 18+ and disabled. Live in Barrington Township	Up to \$4.00 off fare		Maximum of 10 rides per month. Must have coupon.	American Taxi 847-381-5632
Escorted Transportation Services/ Northwest	Monday - Saturday 8:00 AM - 8:00 PM	60+ seniors. Must be able to self transfer into vehicle. Portable, foldable walkers and wheelchairs are acceptable.	\$12 round trip. If trip extends outside of service area boundaries, \$24 round trip	Volunteers use their own cars to drive seniors (60+) to medical/dental appointments, wait for them and bring them home again, stopping at the pharmacy, if necessary, on the way home.	Call for an application or visit the website and download and print. 7 day notice is preferred. North: Lake Cook Road South: Biesterfield Road East: Greenwood Avenue West: Barrington Road	847-222-9227
Barrington FISH					Volunteer Barrington-based service that provides rides to medical appointments.	847-381-7474



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Hanover Township Transportation Services

Name of Transportation Service	Hours of Operation	Eligibility	Cost	Advanced Reservations	Additional Information	Phone Number
Dial-A-Bus	Monday - Friday 8:00 AM - 3:30 PM Saturday 8:30 AM -12:30 PM To and from Sr. Center	Hanover Township resident. 55+ or 18+ with permanent disability. Registration required	Recommended donation \$1.00 one way. \$5.00 per township line crossed	Required. 10 minivans and/or busses. 8 with lifts	Goes to Hanover Township. Tuesday and Friday goes to Stroger Cook County Hospital and Hines VA.	630-483-5656
TRIP: Township Riders Initiative Program	Monday - Friday 5:00 AM-9:00 PM Saturday 7:00 AM - 4:00 PM	Hanover Township resident 60+ or disabled 18+. Must register with township.	\$5 per township border crossed \$10 maximum	3 days in advance	Medical appointments only. Also go to Stroger Cook County Hospital, Rush Presbyterian Hospital, and U of I Medical Center in Chicago, Holy Family Hospital in Des Plaines, Lutheran General in Park Ridge and the VA Hospitals in Maywood, North Chicago, and the VA Clinic in Hoffman Estates.	847-437-0300
TIDE/ticket to Ride	24 hours 7 days a week	Hanover Township residents with disabilities who need to get to work or job training.	1/2 cost of trip	Recommended	Up to 7 miles outside Hanover Township	Township 630-837-0301
PACE: North Cook County ADA Paratransit	Monday - Friday 5:00am – 1:30am Saturday 7:00 AM - 1:30 AM Sunday/Holidays 8:30 am-12:30 am	Disabled and elderly. Must be certified through RTA.	\$3.00 per one way trip	Accepted 24 hours in advance	Prearranged origin-to-destination service available in areas that are within 3/4 mile of CTA and PACE regular fixed routes	800-554-7599 TTY 855-830-8108





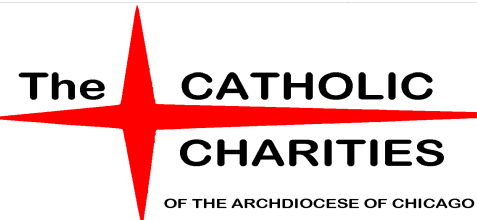
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Palatine Township Transportation Services

Name of Transportation Service	Hours of Operation	Eligibility	Cost	Advanced Reservations	Additional Information	Phone Number
Palatine Township Transportation Services	Monday - Friday 8:00 AM - 4:00 PM	Seniors 60+ and/or disabled. Palatine Township residents only	\$2.50 per one way trip	May be made 3-14 business days in advance	Must be registered with township at least 2 days in advance. Up to 15 miles outside of township.	847-358-6907
TRIP: Township Riders Initiative Program	Monday - Friday 5:00 AM-9:00 PM Saturday 7:00 AM - 4:00 PM	Palatine Township resident 60+ or disabled 18+. Must register with township.	\$5 per township border crossed \$10 maximum	3 days in advance	Medical appointments only. Also go to Stroger Cook County Hospital, Rush Presbyterian Hospital, and U of I Medical Center in Chicago, Holy Family Hospital in Des Plaines, Lutheran General in Park Ridge and the VA Hospitals in Maywood, North Chicago, and the VA Clinic in Hoffman Estates.	847-358-6907
Subsidized Taxi Service	7 days a week 24 hours a day	Palatine Township resident 60+ or disabled 18+. Must register with township to get vouchers.	\$4.00 off metered fare with voucher	Recommended	Must be registered with township. 10 vouchers per month.	American 847-253-4411 303 Taxi 847-364-0303
PACE: North Cook County ADA Paratransit	Monday - Friday 5:00am – 1:30am Saturday 7:00 AM - 1:30 AM Sunday/Holidays 8:30 am-12:30 am	Disabled and elderly. Must be certified through RTA.	\$3.00 per one way trip	Accepted 24 hours in advance	Prearranged origin-to-destination service available in areas that are within 3/4 mile of CTA and PACE regular fixed routes	800-554-7599 TTY 855-830-8108
Palatine Township Volunteer Escorts	Monday - Friday 8:30 AM - 5:00 PM	Seniors 55+ and/or disabled. Palatine Township residents only	Donation suggested	3 days in advance	Automobile only	847-991-1112 ext. 223
Escorted Transportation Services/ Northwest	Monday - Saturday 8:00 AM - 8:00 PM	60+ seniors. Must be able to self transfer into vehicle. Portable, foldable walkers and wheelchairs are acceptable.	\$12 round trip. If trip extends outside of service area boundaries, \$24 round trip	Volunteers use their own cars to drive seniors (60+) to medical/dental appointments, wait for them and bring them home again, stopping at the pharmacy, if necessary, on the way home.	Call for an application or visit the website and download and print. 7 day notice is preferred. North: Lake Cook Road South: Biesterfield Road East: Greenwood Avenue West: Barrington Road	847-222-9227
Comfort Keepers	24 hours/7 days a week	60+	Varies		Arranges rides for client with Lyft (ride sharing service). Cost of ride is invoiced to client.	847-250-9179



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Wheeling Township Transportation Services

Name of Transportation Service	Hours of Operation	Eligibility	Cost	Advanced Reservations	Additional Information	Phone Number
Medical Van	Monday - Friday 9:00 AM - 4:00 PM	60+ senior application. 18+ with permanent disability. Wheeling Township resident.	\$2.00/ride \$8.00 outside township	Minimum 10 days and maximum 30 days in advance.	Goes to multiple hospitals and health centers in the township, with some exceptions outside township boundaries	847-259-7743
TRIP: Township Riders Initiative Program	Mon-Fri. 9AM-3PM	Wheeling Township resident 60+ or disabled 18+. Must register with township.	\$1 each way	3-5 days in advance	Medical appointments only. Also go to Stroger Cook County Hospital, Rush Presbyterian Hospital, and U of I Medical Center in Chicago, Holy Family Hospital in Des Plaines, Lutheran General in Park Ridge and the VA Hospitals in Maywood, North Chicago, and the VA Clinic in Hoffman Estates.	847-882-1929
Subsidized Taxi Service	24 hours/7 days a week	Must be 65+ and live in Village of Wheeling. Must pre-register and have photo taken. Must be registered with Benefit Access.	Must have voucher that reduces fare by \$2.50		Registration required at Wheeling Village Hall	303 Taxi 847-364-0303 American Taxi 847-259-1555 Village of Wheeling 847-459-2600
PACE: North Cook County ADA Paratransit	Monday - Friday 5:00am - 1:30am Saturday 7:00 AM - 1:30 AM Sunday/Holidays 8:30 am-12:30 am	Disabled and elderly. Must be certified through RTA.	\$3.00 per one way trip	Accepted 24 hours in advance	Prearranged origin-to-destination service available in areas that are within 3/4 mile of CTA and PACE regular fixed routes	800-554-7599 TTY 855-830-8108
Dial-A-Ride	Monday - Friday 9:00 AM - 4:00 PM	60+ senior application. 18+ with permanent disability. Wheeling Township resident.	\$2.00 donation per ride requested	Reservations required and must be made 2 business days in advance.	Busses operate within Wheeling Township only, following a preset schedule.	847-259-7743
Escorted Transportation Services/ Northwest	Monday - Saturday 8:00 AM - 8:00 PM	60+ seniors. Must be able to self transfer into vehicle. Portable, foldable walkers and wheelchairs are acceptable.	\$12 round trip. If trip extends outside of service area boundaries, \$24 round trip	Volunteers use their own cars to drive seniors (60+) to medical/dental appointments, wait for them and bring them home again, stopping at the pharmacy, if necessary, on the way home.	Call for an application or visit the website and download and print. 7 day notice is preferred. North: Lake Cook Road South: Biesterfield Road East: Greenwood Avenue West: Barrington Road	847-222-9227
Arlington Heights Subsidized Taxi Service	24 hours/7 days a week	Must be 65+ or 18+ and disabled. Live in Arlington Heights.	Must have voucher that reduces fare by \$3.00		Registration required at Arlington Heights Village Hall. 20 trips per month per person limit.	303 Taxi 847-256-0303 American Taxi 847-253-4411 Village of A.H. (seniors) 847-253-5532 (disabled) 847-368-5793
Buffalo Grove Subsidized Taxi Service	24 hours/7 days a week	Must be 62+. Must get coupons from village hall.	\$2.50 off meter rate		Trips must start and end in Buffalo Grove	303 Taxi 847-291-0303 American Taxi 847-253-4411 Village of B.G. 847-459-2500
Pace's Arlington Heights - Rolling Meadows Call-n-Ride	Monday - Friday 6:10 AM - 6:30 PM	General Public	\$1.75 per one way trip. Exact fare if required. Military Personnel and children under 7 ride for free.	At least one hour advance reservation required.	Serves portions of Arlington Heights and Rolling Meadows.	224-803-9277
Des Plaines Subsidized Taxi Service	24 hours/7 days a week	Seniors 65+ or disabled. Must sign up for this program in City Hall Room 502	\$3.00 off meter rate		Trips must start or end in Des Plaines. May use any taxi company as long as they have signed up for the program.	City of Des Plaines 847-391-5480
Comfort Keepers	24 hours/7 days a week	60+	Varies		Arranges rides for client with Lyft (ride sharing service). Cost of ride is invoiced to client.	disconnected