

STEP 1

Introductory Phone Call



Your Care Coordinator will ask questions to thoroughly understand potential care needs.



STEP 2

Care Consultation

Your Care Coordinator gets to know you and your loved one and creates a personalized Care Plan.



STEP 3

Meet Your Comfort Keeper®

Your Care Coordinator will call to tell you more about the caregivers who have been selected for your loved one.



STEP 4

First Comfort Keeper Visit



Your Comfort Keepers caregiver meets your loved one in-person and follows the Care Plan.



STEP 5

Follow Up

Your Care Coordinator checks in to see how the first caregiver visit went and make any needed changes.



STEP 6

Care Review



Your Care Coordinator will review care needs regularly to ensure your family is happy with the services provided.