

Here's how we can help

Togetherness tasks

- Good conversation
- Cooking together
- Doing laundry
- Light housekeeping
- Driving to the store or an appointment
- Running errands
- Live-in service (where available)
- 24-hour care
- Respite care for the family

Daily routines

- Bathing, grooming, and hygiene
- Getting the mail
- Standing up from chairs or going down stairs
- Toileting and incontinence care
- Helping with meals and managing diets
- Dementia care
- Medication reminders

Private duty nursing care

- Available in many locations

Some services vary by state and location; we're happy to talk through options with you.

Elevating spirits for 25 years

Comfort Keepers® has been elevating the human spirit for more than twenty-five years. As a trusted resource for helping seniors stay in their homes as they age, we offer companionship and personal care to aid our clients, helping them to achieve and live at their best quality of life.

Veterans Serving Veterans

Comfort Keepers®

Contact us for a free consultation:
(360) 742-3773

Serving Pierce, Thurston, Gray's Harbor, Lewis and Mason counties

License # IHS.FS.60453361

ComfortKeepers.com

© 2024 CK Franchising, Inc. Most offices independently owned and operated.
0124



In-home care from every angle

We know that the care you choose now will help you and your family immeasurably. There are few things more precious than quality time, positive spirits, and peace of mind. In-home care is unique—after all, the care comes to you in your own home. At Comfort Keepers®, we believe that care is a relationship, not a task.

"Where do we start?"

With so many reputable care providers across the U.S., it can be hard to weigh the right choices for you and your family. For some agencies, caring is a job—but for others, it's a calling. How do you tell the difference? Here are 20 questions to ask that can prove an agency's dedication to caring.

It's simple really—if the company cares for their employees, cares for their clients, and cares about keeping everyone on the same page and happy, they may be a good fit for you.

Uplifting in-home care

20 Questions to Ask Potential Care Providers

When you know what questions to ask in advance, you can spend more time finding the perfect care match and less time thinking, "Did I forget something?"

20 Questions to ask potential care providers

Contact us for a free consultation:
(360) 742-3773

Ask these questions when you research an in-home care agency.	COMFORT KEEPERS	Agency A	Agency B
1. Do you provide care that is geared toward physical as well as mental and emotional wellbeing?	Yes		
2. How many years have you been in business?	10		
3. Do you keep the family informed and engaged in care?	Yes		
4. Do you have a method to match a caregiver to my needs?	Yes		
5. Does your agency have liability coverage? Are caregivers bonded and insured for theft?	Yes		
6. Do your employees go through national and local background and driving checks?	Yes		
7. Are all of your caregivers employees of your company (not contract workers), and are they covered by workers' compensation?	Yes		
8. Do you have a system for tracking when caregivers arrive and leave a client's home?	Yes		
9. Does your agency have a physical location where I can meet your staff and is there 24/7 phone service?	Yes		
10. Are other caregivers available to step in if our regular caregiver can't come to work?	Yes		
11. Do you require a minimum number of hours per visit? If so, what is that minimum?	4 Hours		
12. Do you offer personal care services such as dressing, bathing, incontinence care, transfer and walking assistance?	Yes		
13. Are your caregivers allowed to drive clients to appointments and social events?	Yes		
14. Do you develop a customized plan of care that is updated periodically?	Yes		
15. Will supervisors periodically come to our home to make sure your services are high quality?	Yes		
16. Can you give me documentation about client rights, your code of ethics, workers' compensation, HIPAA compliance, as well as your fees?	Yes		
17. Do you use technology that is geared toward staying engaged and connected and ensuring safety?	Yes		
18. Will you provide a home safety assessment?	Yes		
19. Do your caregivers have ongoing training?	Yes		
20. How quickly can we start receiving care?	24 - 48 hours		

ComfortKeepers.com

Determining if your loved one needs assistance

The first step in determining if your loved ones need extra help is asking the right questions. Here are a few to consider. If the answer to even just one of the questions is 'yes,' it may be time to consider in-home care.

Remember, there are so many positive aspects to getting a little extra help, so don't be afraid to evaluate each question thoroughly.

- Has there been a recent crisis?
- Does the individual need help walking?
- Does the individual bathe less often?
- Is he/she verbally or physically abusive?
- Are pills left over or running out too soon?
- Is he/she able to run errands alone?
- Is he/she becoming more forgetful?
- Are there scorch marks on dish towels?
- Have there been recent falls?
- Is routine house cleaning not being done?
- Has there been recent weight loss or gain?
- Is his/her clothing changed daily?
- Is his/her hearing affecting daily function?
- Have social activities diminished?
- Is his/her vision affecting daily function?