



How Comfort Keepers® can help

Our uplifting in-home care services

- **Companion care** including light housekeeping, laundry, medication reminders, and social activities
- **Personal care** such as grooming, bathing, mobility assistance, toileting, and incontinence care
- **Daily nutrition**, meal preparation, and hydration
- **Transportation** by our caregivers for shopping, errands, family outings, and doctor/pharmacy visits
- **Advanced care** including Alzheimer's, end-of-life care, and specialized services
- **Technology** to engage and keep seniors socially active and connected, plus providing transparency of care to family and care teams
- **SafetyChoice®** in-home technologies, including medical alert systems, secure methods for dispensing medications, and motion detectors that provide enhanced safety and peace of mind

Some services vary by state and location; we're happy to talk through options with you.

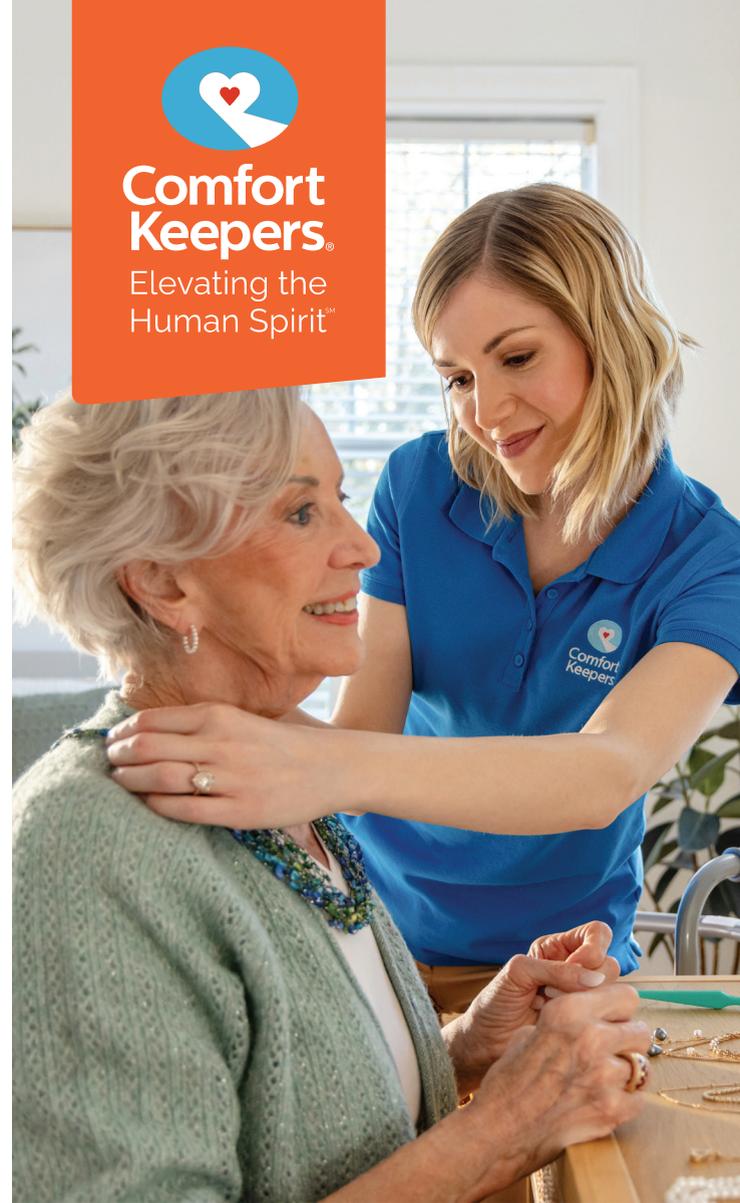
Elevating the Human SpiritSM for over 25 years

At Comfort Keepers®, our mission is to elevate the spirits of seniors and their families with our personalized, compassionate approach to care. We believe every person has an inner spark that age and illness cannot take away. We go beyond daily care needs to nurture those unique qualities and bring about a sense of hope, connectedness, purpose, and, most importantly, joy. Through this lens, we provide high-quality, personalized in-home care services that keep your loved ones safe in the comfort of their own home.

Why choose Comfort Keepers (watch the video)



Nurturing the spark in every person



Find the right fit

Quality care that enriches lives

Once you've decided to seek in-home care for your loved one, the next step is finding the right fit. At Comfort Keepers®, we treat each senior as an individual and match them with a caregiver who can help satisfy their emotional and physical needs. We believe care is more than a job—it's a calling.

The quality of our caregivers is just one of the many reasons 9 out of 10 of our clients recommend us to their friends and relatives.

Choosing the right care provider

There's a lot to consider when choosing care for a loved one, and not all care providers are alike. Use the checklist inside to compare in-home care options and determine which one is a good fit for you.

“ *Our parents have been blessed beyond measure with their caregiver and we are so thankful knowing they are with a safe, supportive, positive presence.* ”

SHANNON, FAMILY TO A COMFORT KEEPERS CLIENT

Read more testimonials



20 questions to ask potential care providers

Determining if your loved one needs assistance

The first step in determining if your loved ones need extra help is asking the right questions. If the answer to even one of these questions is 'yes,' it may be time to consider in-home care.

Remember, getting a little extra help has so many positive aspects, so don't be afraid to evaluate each question thoroughly.

Ask these questions when you research an in-home care agency.	COMFORT KEEPERS®	Agency A	Agency B
1. Do you provide care for physical, mental, and emotional wellbeing?	Yes		
2. How many years have you been in business?	26		
3. Do you keep the family informed and engaged in care?	Yes		
4. Do you have a method to match a caregiver to my needs?	Yes		
5. Does your agency have liability coverage? Are caregivers bonded and insured for theft?	Yes		
6. Do your employees undergo national and local background and driving checks?	Yes		
7. Are your caregivers employees (not contract workers), and does workers' compensation cover them?	Yes		
8. Do you have a system for tracking when caregivers arrive and leave a client's home?	Yes		
9. Does your agency have a location where I can meet your staff? Is there a 24/7 phone service?	Yes		
10. Are other caregivers available if our regular caregiver can't come to work?	Yes		
11. Do you require a minimum number of hours per visit? If so, what is that minimum?	4 hours		
12. Do you offer services such as dressing, bathing, incontinence care, transfer, and walking assistance?	Yes		
13. Are your caregivers allowed to drive clients to appointments and social events?	Yes		
14. Do you develop a customized plan of care that is updated periodically?	Yes		
15. Will supervisors periodically visit our home to ensure your services are of high quality?	Yes		
16. Can you provide documentation about client rights, your code of ethics, workers' compensation, HIPAA compliance, and fees?	Yes		
17. Do you use technology to help seniors stay engaged and connected?	Yes		
18. Will you provide a home safety assessment?	Yes		
19. Do your caregivers have ongoing training?	Yes		
20. How quickly can we start receiving care?	Immediately		

 Has there been a recent crisis?	 Does the individual need help walking?
 Does the individual bathe less often?	 Are they verbally or physically abusive?
 Are pills left over or running out too soon?	 Are they able to run errands alone?
 Are they becoming more forgetful?	 Are there scorch marks on dish towels?
 Have there been recent falls?	 Is routine house cleaning not being done?
 Has there been recent weight loss or gain?	 Is their clothing changed daily?
 Is their hearing affecting daily function?	 Have social activities diminished?
 Is their vision affecting daily function?	