



## 2023 OPEN Summit

Celebrating OPEN's 10<sup>th</sup> Anniversary!  
learn • share • collaborate

The Faculty Club, University of Toronto  
Wednesday, October 11, 2023



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### INFORMATION PACKAGE

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Thank you for your participation in the 2023 Ontario Pharmacy Evidence Network (OPEN) Summit and joining us in celebrating OPEN's 10<sup>th</sup> Anniversary!

**OPEN** is a team of multidisciplinary researchers working together to evaluate the quality, outcomes and value of medication management services that pharmacists and other healthcare professionals provide. We are fostering knowledge translation and exchange, building capacity in medication management research, and addressing the needs of Ontario's vulnerable populations.

**Declaration of non-disclosure:** You will be asked to sign a non-disclosure declaration at the registration desk.

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This information package contains the 2023 OPEN Summit program and details on the various plenary, oral and poster presentations.

We thank you for attending the Summit with fellow knowledge users, researchers and trainees, to hear the results and directions of OPEN research, engage in knowledge user and guest speaker presentations, and partake in participatory discussions about medication management research and improving primary health care.



After the Summit, you will be asked to complete our brief evaluation survey available online. You may scan the QR code or visit: <http://bit.ly/48BFLQR>. Your feedback is valuable and will help to plan future similar events.

If you have any questions /concerns, please contact Mansur Mehdi, OPEN Program Manager at (226) 336-2900. We wish you a productive day and hope that the Summit will meet your expectations!

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## AGENDA

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Time	Sessions
8:30am-8:45am	Registration
8:45am-9:00am	Welcome from OPEN
9:00am-9:45am	<b>Plenary</b> Beverly Zwicker & Andrea Bishop – <i>“Strengthening our Long Game: Why Regulators and Researchers need to be Strategically Aligned”</i>
9:45am–10:45am	<b>Oral Presentations</b> Effectively Navigating Policy and Research with Knowledge Users <ul style="list-style-type: none"> <li>• Yasmin Abdul Aziz &amp; Vivian Ng– <i>“Facilitators and barriers to minor ailment prescribing in Ontario: Perceptions of pharmacists, physicians and patients to service implementation”</i></li> <li>• Beth Sproule &amp; Jes Besharah – <i>“OUDCareRx Research Program - Changes and challenges in pharmacy practice to support people with opioid use disorder”</i></li> <li>• Bincy Baby &amp; P. Kirk Patterson – <i>“Tools to measure barriers to medication management capacity in older adults: A scoping review”</i></li> </ul>
10:45am–11:30am	Break & Poster Sessions
11:30am–12:15pm	<b>Panel Response and Discussion</b> <ul style="list-style-type: none"> <li>• <i>Panel members:</i> Angeline Ng, Anne Resnick, Michelle Falone and Ilan Shahin</li> </ul>
12:15pm–1:00pm	Networking Lunch and OPEN’s 10 <sup>th</sup> Anniversary Cake Cutting
1:00pm–1:45pm	<b>Plenary</b> Sara Guilcher – <i>“Harnessing Innovation in Health System Science: Reflecting on Lessons Learned and Possibilities”</i>
1:45pm–2:45pm	<b>Oral Presentations</b> Practicing to Full Scope and Managing System Capacity <ul style="list-style-type: none"> <li>• Calum MacDonald – <i>“Acceptance of a Pharmacist-Led Prescribing service for Pre-Exposure Prophylaxis (PrEP) for Human Immunodeficiency Virus (HIV) by patients”</i></li> <li>• Barb Farrell – <i>“A Decade of Deprescribing Guidelines: Telling a Contribution Story using a Research Impact Framework”</i></li> <li>• Mathew DeMarco – <i>“Integrating Patient and Public Perspectives within OPEN Pharmacy Practice Research: A Mixed Methods Evaluation”</i></li> <li>• Molly Yang &amp; James Morrison – <i>“Disparities in Accessing Pharmacy Services for Sexual and Gender Minorities Across Canada”</i></li> </ul>
2:45pm–3:15pm	Break & Poster Sessions
3:15pm–4:15pm	Open Discussion
4:15pm–4:30pm	Closing Remarks

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## PLENARY PRESENTATIONS

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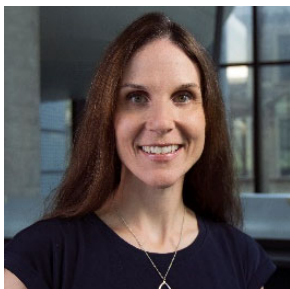
### **Beverly Zwicker**

As CEO and Registrar of the Nova Scotia College of Pharmacists, Bev's focus is on ensuring that the public receives optimal care from the profession. Bev's career includes practice in hospital, community, academia and now regulatory, and has spanned NS, NB and ON. Bev is chair of the *NS Prescription Monitoring Board*, a board director on NAPRA, and past chair of the *NS Regulated Health Professions Network* and CCCEP. Bev is a life-long learner, completing courses in Dalhousie's Master of Public Administration program as well as from the Harvard Kennedy School Executive Education Program.



### **Andrea Bishop**

Dr. Bishop is the Director of Research and Engagement at the Nova Scotia College of Pharmacists. Andrea completed a PhD at Dalhousie University in 2013 exploring patient engagement in patient safety. She completed a postdoctoral fellowship in behavioural and implementation science at the IWK Health Centre. Dr. Bishop was a founding member of SafetyNET-Rx, a research and outreach program that encouraged and supported an open dialogue on medication errors and quality within community pharmacies in Nova Scotia. She holds an adjunct faculty position with the College of Pharmacy, Dalhousie University.



### **Sara Guilcher**

Dr. Sara Guilcher is an Associate Professor at the Leslie Dan Faculty of Pharmacy, University of Toronto. Sara is Academic Lead for Research, Equity, and Inclusion, and Acting Associate Dean of Research within the Faculty. Sara is also the Scientific Director of the Optimizing Health and Healthcare Experiences (OPTI-HEX) Laboratory. Sara and team often use mixed-methods to understand and optimize person-centred and goal-oriented care, self-management behaviours, and integrated care. Sara currently holds a salary award as a Pain Scientist at the University of Toronto Centre for the Study of Pain.

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## ORAL PRESENTATIONS

### Morning Session – Effectively Navigating Policy and Research with Knowledge Users

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#### **Yasmin Abdul Aziz**

Yasmin Abdul Aziz is a New Zealand registered pharmacist, gaining her Bachelor of Pharmacy in 2014 and PhD in 2021 from the University of Otago in Dunedin, New Zealand. She has eight years of practice experience in New Zealand. Her research primarily focuses on funding, policy, health service delivery and evaluation relating to clinical pharmacy services. Yasmin is a current Postdoctoral Fellow at the Leslie Dan Faculty of Pharmacy working under the mentorship of Dr Mina Tadrous. Her research is primarily focused on evaluations and patient-provider experiences related to the minor ailment services provided in community pharmacies.



#### **Vivian Ng**

Vivian Ng is an experienced health policy leader who has worked in various sectors of the Ontario health care system over the past 15 years, including acute care, academia, the Ministry of Health and government health agencies. She has her Master of Health Administration (MHSc) from the Institute of Health Policy, Management and Evaluation (IHPE) at the University of Toronto. With her current role as Manager of Strategic Policy and Analytics at the Ontario College of Pharmacists for the last 4 years, Vivian has been leading the regulatory and policy initiatives for minor ailments assessment and treatment in Ontario.



#### **Beth Sproule**

Beth Sproule, RPh, BScPhm, PharmD is a Clinician Scientist at CAMH in Toronto, jointly with the Leslie Dan Faculty of Pharmacy, University of Toronto, where she is an Associate Professor and cross-appointed to the Department of Psychiatry. She received her PharmD degree from Wayne State University, Detroit, USA and her BScPhm degree from the University of Toronto. Dr. Sproule completed a clinical residency and a post-doctoral research fellowship at the Addiction Research Foundation, Toronto (now part of CAMH). Her clinical research program focuses mental health and substance use disorders pharmacotherapy, addictive medications and pharmacy practice.



#### **Jes Besharah**

Jes is a harm reduction worker in Brockville having over 25 years of lived experience using substances and almost 15 years on different forms of Opioid Agonist Therapy. She's a graduate of the St. Lawrence College Addictions and Mental Wellness Program and is currently a peer support worker for Brockville Hospital's new Concurrent Disorder Program. Jes uses her lived experience to advocate for her peers who use substances on her Municipal Drug Strategy, UofT's IPE on Opioid Poisoning, ODPRN's LEAG and multiple other substance-use organizations. She is a co-founding member of the Brockville Overdose Outreach Team.



### **Bincy Baby**

Bincy Baby is currently pursuing an MSc degree at the School of Pharmacy, University of Waterloo, under the supervision of Dr. Tejal Patel. Having completed her PharmD degree in India in 2018, she gained professional experience as a clinical pharmacist specialized in Neurology. Bincy's research interests are primarily focused on neurological disorders and geriatric care. Currently she is working on medication use and technology-assisted management of medications in older persons.

### **P. Kirk Patterson**

Kirk Patterson is a graduate of Western University and Fanshawe College. Kirk has worked at Fanshawe College for 25 years and has been a patient partner since 2014. Kirk has participated in research projects across Canada and has extensive experience as a member of various hospital committees, service groups, not-for-profits, and other organizations.

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## **Afternoon Session – Practicing to Full Scope and Managing System Capacity**

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### **Calum MacDonald**

Calum MacDonald is from Dalhousie University in Nova Scotia. He graduated from pharmacy school in 2018 and worked for 3 years as a community pharmacist in a small busy rural pharmacy. Calum then decided to go back to school and pursue a career in medicine and is currently in his third year of school.



### **Barb Farrell**

Dr. Barbara Farrell is a Senior Scientist with Bruyère Research Institute, Assistant Professor with the Department of Family Medicine, University of Ottawa and Adjunct Assistant Professor with the School of Pharmacy, University of Waterloo. She is a pharmacist, Founder & Senior Advisor of [deprescribing.org](http://deprescribing.org) and cofounder of Canadian Medication Appropriateness & Deprescribing Network. She is recipient of 2011 Pharmacist of the Year Award from CPhA; 2018 Exceptional Achievement in Research and Academia Award from OPA; 2019 CIHR Institute of Aging Betty Havens Award and 2022 LDFP Hall of Distinction Alumni Award.



### **Mathew DeMarco**

Mathew obtained his BSc in Pharmacy in 2011 from the University of Waterloo School of Pharmacy and completed his entry-level Pharm D bridging in 2017 from UW as well. Mathew is currently a research coordinator for OPEN and candidate for a PhD at UW School of pharmacy, working in Dr Nancy Waite and Dr Sherilyn Houle's Lab. Mathew's research interests and current work involves exploring evolving pharmacy professional roles, processes, and impacts.



### **Molly Yang**

Molly received her undergraduate and PharmD degrees from the University of Toronto and Leslie Dan Faculty of Pharmacy. In her current role as Director of Pharmacy Innovation and Professional Affairs at Wholehealth Pharmacy Partners, she collaborates with pharmacy stakeholders to lead the development of programs and research in areas, including adult immunizations, opioid safety and naloxone, and chronic diseases, and leads campaigns for mental health and initiatives that celebrate women in pharmacy and promote minority population representation. She is a member of the Equity, Diversity, and Inclusion Advisory Group at OPA.



### **James Morrison**

James completed his undergraduate degree at Dalhousie University and his pharmacy degree from the University of Toronto, Leslie Dan Faculty of Pharmacy. He is the Director of Pharmacy Excellence with Wholehealth Pharmacy Partners, an independent pharmacy banner with over 200 locations operating. James is a pharmacist with experience in community pharmacy practice and ownership, consulting, research, academia, and leadership. His work has focused on advocating for sexual and gender minority populations. James has held leadership roles with several pharmacy organizations and is the current board chair of OCP.

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## **PANEL DISCUSSION**

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### **Anne Resnick**

Anne Resnick spent 25 years in pharmacy management and ownership in Thunder Bay and Toronto before joining the Ontario College of Pharmacists, retiring in 2020 as the Deputy Registrar and Director of Conduct. She currently meets with regulated health professionals for remediation of ethical or professionalism breaches and is the Chair of the Investigation Committee at the Ontario College of Teachers.

### **Angeline Ng**

Angeline Ng is a graduate of the University of Toronto Leslie Dan Faculty of Pharmacy and has been a practicing pharmacist for 15 years. She is currently the Vice President of Professional Affairs at the Ontario Pharmacists Association where she is responsible for advocacy, research, and practice support.

### **Michelle Falone**

Michelle Falone is a Senior Manager within the Drug Program Policy and Strategy Branch of the Ministry of Health. Her team is responsible for strategic policy development pertaining to implementation of scope of practice and pharmacy programs; as well as fiscal oversight of public drug funding in the Province, through forecasting and data analysis.

### **Ilan Shahin**

Ilan Shahin (MD, MBA, CCFP) is a family physician practicing in emergency medicine at William Osler, working in a primary care and walk-in clinic prior to that. He previously ran a digital health startup in the e-referral space, is now on the board of the Ontario College of Family Physicians, and focuses on advocacy for unattached patients within Ontario.

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## POSTER PRESENTATIONS

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Taking place at the upper level from 10:45am–11:30am and 2:45pm–3:15pm

	Title	Author
1	Two Spirit Peoples' Experiences Accessing and Receiving Care in Community Pharmacies	Jaris Swidrovich
2	Improving the client experience in university-based flu vaccination pop-up clinics with the CARD system (Comfort, Ask, Relax, Distract)	Victoria Gudzak
3	Playing CARD (Comfort, Ask, Relax, Distract) during children's COVID-19 community-based vaccinations: Effect on implementation outcomes	Victoria Gudzak
4	VaxCheck: Development and testing of a community pharmacy-based vaccination service using a continuous quality improvement approach	Molly Yang
5	Spray, Don't Delay! Facilitating Naloxone Distribution in Pharmacy	Molly Yang
6	GUIDE Newcomer International Students	Yasmin Aboelzahab
7	Virtual Care in Community Pharmacy Services: Protocol for a Scoping Review and Resulting Recommendations for Practice and Policy	Yasmin Aboelzahab
8	The Impact of Pharmacist-led Medication Reviews on Reducing Polypharmacy in Hospitalized Medically-Stable Older Patients (2022 Review)	Alina Lalani
9	Standardizing Virtual Interactive Cases for Pharmacist Prescribing for Minor Ailments	Karnie Garabedian
10	Patients' experiences of medication management while navigating ongoing care between outpatient services: a qualitative case study of patients on hemodialysis	Tracy Zhang
11	Increasing vaccination service capacity by use of injection-certified pharmacy technicians: A qualitative analysis of best practices	Mathew DeMarco
12	Evaluation of feasibility and potential impact of a clinical innovative software tool to support pharmacists to prescribe for minor ailments	Humayra Tasnim
13	Associations between academic performance in a PharmD program using a co-operative education model and practice readiness milestones	Ali Syed
14	Implementing a Minor Ailments Curriculum into the Pharmacy Technician Program at Humber College	Yameen Ingar
15	Exploring Disparities in Dispensing: A regional analysis of harm reduction supply distribution across Ontario's Public Health Units	Kristy Scarfone
16	Fostering Collaborative Pharmacy Department Research Initiatives: A Cross-Sectional Survey	Mira Maximos
17	Exploration of pharmacist integration into a community-based approach for complex, vulnerable patients with a compassionate care community	Doris Nessim
18	Exploring patient experience including implementation of data collection processes from patients at the Discovery Pharmacy	Andrea McCracken
19	Comparison of Medication-related Discrepancies Between Hospital MARs and Hospital Discharge Orders: Accuracy and Clinical Relevance in Transition of Care to Nursing Homes.	Parnian Ghafari
20	The creation of a national pharmacy association focused on climate change and planetary health	Shellyza Sajwani

	<b>Title</b>	<b>Author</b>
21	Environmentally Sustainable Opportunities for Health Systems: Metered-Dose Inhaler Prescribing, Dispensing, Usage and Waste at The Ottawa Hospital	Shellyza Sajwani
22	Pharmacist Prescribing for Minor Ailments (PPMA) in Ontario: Needs Assessment of Pharmacy Students	Zhiting Zhou
23	What is the impact of integrating pharmacists into a home and community support services agency?	Norman Umali
24	Academic detailing to reduce high-risk opioid and benzodiazepine prescribing	Trish Rawn
25	Bite-sized Educational Resources and a Virtual Community of Practice to Engage Healthcare Professionals and Students in Quality Improvement	Pamela Molina
26	MedsCheck Service Delivery after the 2016 Policy Changes and COVID-19 Pandemic: Descriptive Analysis through to March 2023	Sachia Ranjit-Cadarette
27	Evaluation model to support Community Pharmacies Integration into Learning Health Systems	Jennifer Lake
28	Co-Developing an Opioid Deprescribing Guideline to Close Care Gaps: Utilizing the Insights of Individuals with Lived Experience	Sarah Versteeg
29	Reaching Rural: Building Vaccine Confidence in Rural Southwestern Ontario	Sarah Versteeg
30	Mapping Care Processes to Tackle Diabetes Overtreatment in Long-Term Care	Christina Kang