



Engagement
Summary Report
October 2022

1. Introduction

This document presents a summary of engagement to design improvement to The Railton Low Traffic Neighbourhood (LTN). Working with the community, Lambeth Council Community Street Design team focused on upgrades to the areas around the traffic filters on St Matthew's Road, Railton Road (south) and Shakespeare Road. Using feedback we also developed further improvements in the wider area.

PROJECT EXPERTISE:

Creating designs:

We collaborated with Sustrans to create designs for the area. Sustrans is a charity that works to ensure that everyone enjoys the benefits of walking and cycling.

Presenting designs:

For this engagement stage, we were awarded funding from the Department for Leveling Up Housing and Communities 'Prop-tech Round 2' fund to support the digitisation of the planning process.

We used the funding to collaborate with Cityscape and Vu-City, developing a 3D model of the proposed designs for the three areas. The detailed models helped to communicate the ideas more clearly and to gather more detailed and focused feedback.



Lambeth Transport Strategy

PUBLISHED 2019

Lambeth's Transport Strategy sets out the priorities for the local transport network:

SUSTAINABLE GROWTH:

For Lambeth to continue to thrive we need new homes, jobs and investment in our borough. We need to ensure this growth is not car-led.

INCLUSIVE AND ACCESSIBLE:

Many of our roads have been designed without considering the needs of people who aren't drivers. We need to make it easier for people walking, wheeling and cycling.

EFFICIENT AND CONNECTED:

We know we have limited space and as we plan for the future, we need quick and reliable routes to travel around Lambeth. We need to take advantage of new technology.

ACTIVE AND SAFE:

Transport is both a cause and a potential solution to public health issues. By discouraging traffic we can reduce road danger, the risk of poor health due to pollution and encourage daily exercise.

CLEAN AIR AND CARBON NEUTRAL:

We need to move swiftly towards carbon neutrality by 2030 to respond to the climate emergency we face.

In 2021, Lambeth's citizen's assembly published recommendations for all in the borough to tackle the climate emergency. Building upon the recommendations with help from organisations across the borough, Lambeth published its Climate Action Plan in 2021. A key outcome for transport is the need to reduce car vkm by 27% by 2030.

COMMUNITY STREET DESIGN ENGAGEMENT PROCESS:

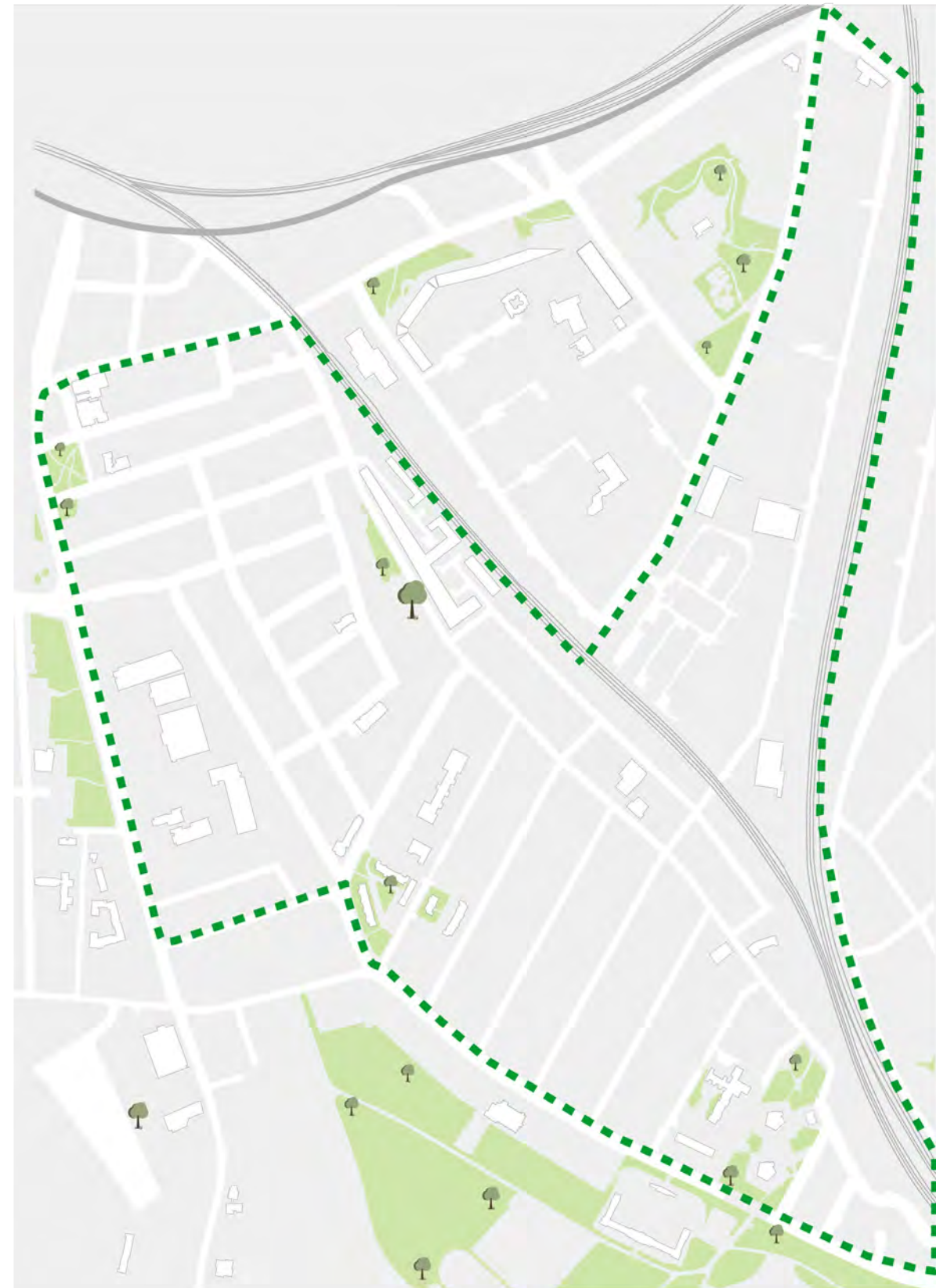
Lambeth Council prioritises collaboration, experimentation, and imagination in the design of the borough's streets. The Community Street Design team aims to involve all local people and organisations in this design process, whether this be coming up with an idea or sketch, to helping build and test designs in real life on Lambeth's streets.

We use 5 core principles to engage with the borough's diverse range of stakeholders:

- **Identify:** Scoping out a project area, conducting initial research, identifying issues and opportunities with local people
- **Design:** Collaborative process working with local people to develop imaginative ideas that can be tested to improve the public realm
- **Inform:** Sharing clear information at regular intervals. Ensuring we are transparent on timelines and decision processes.
- **Empower:** Upskilling individuals and community groups to take ownership of the development, use and maintenance of different projects.
- **Learn:** Evaluating projects and ideas including through 'formal consultation'



2 Project Context



Railton LTN was introduced in June 2020. It was introduced using an experimental traffic order to reduce traffic and make space for walking and cycling. Following consultation and monitoring the scheme became a permanent feature in the area. To upgrade the scheme from planters and signage to more substantial change such as more trees and changed road/paving surfaces, we ran a design engagement between 13 June and 17 July 2022. .

The permanent scheme has been developed in two phases:

Phase 1 Changes (Implemented summer 2022)

Traffic Filter:

- Atlantic Road/ Railton Road

One-way Traffic Restrictions:

- Jelf Road
- Rattray Road

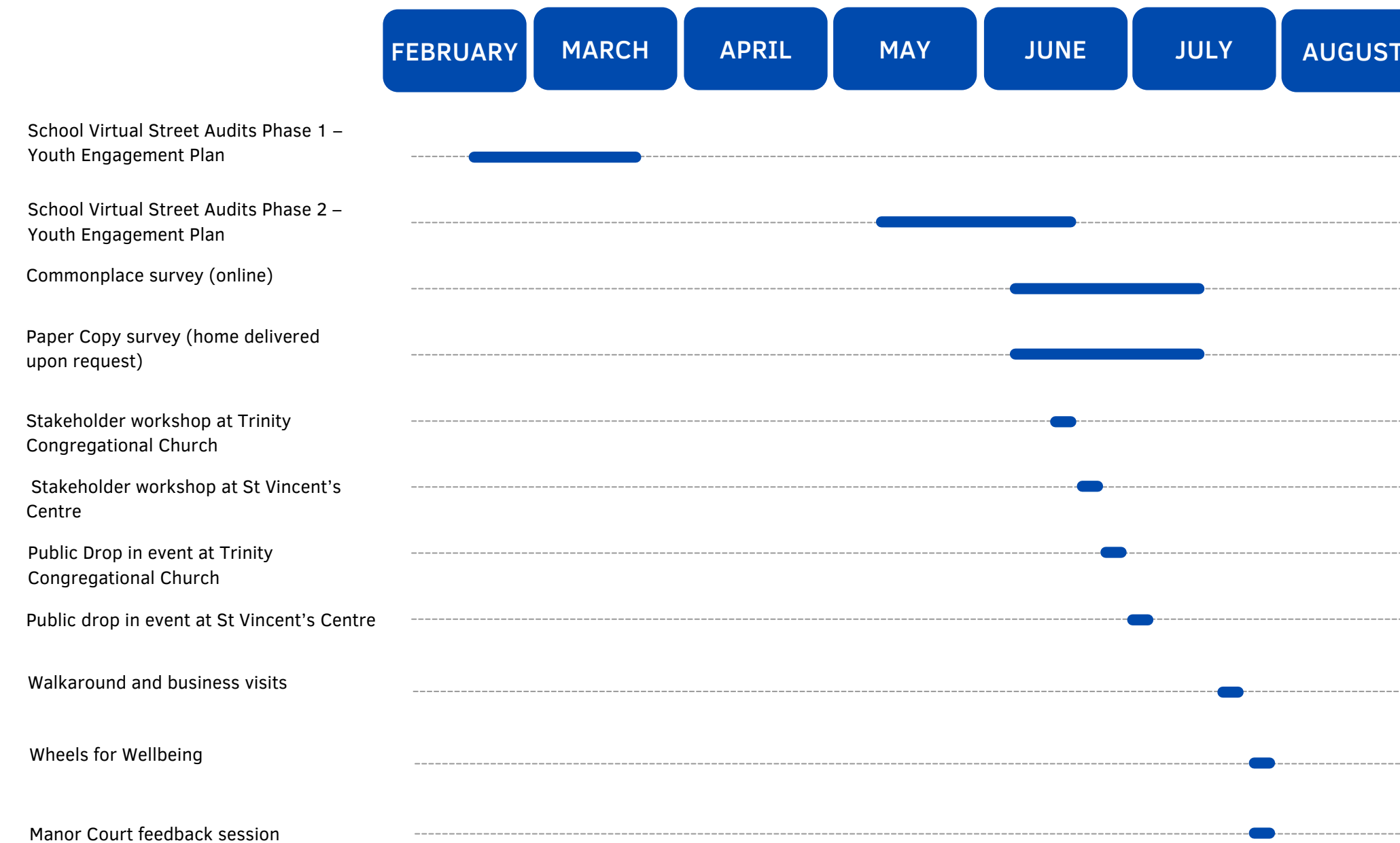
Phase 2 Changes (consulted on in this document):

Traffic Filter:

- St Matthew's Road
- Railton Road (south)
- Shakespeare Road
- Atlantic Road (phase 2)

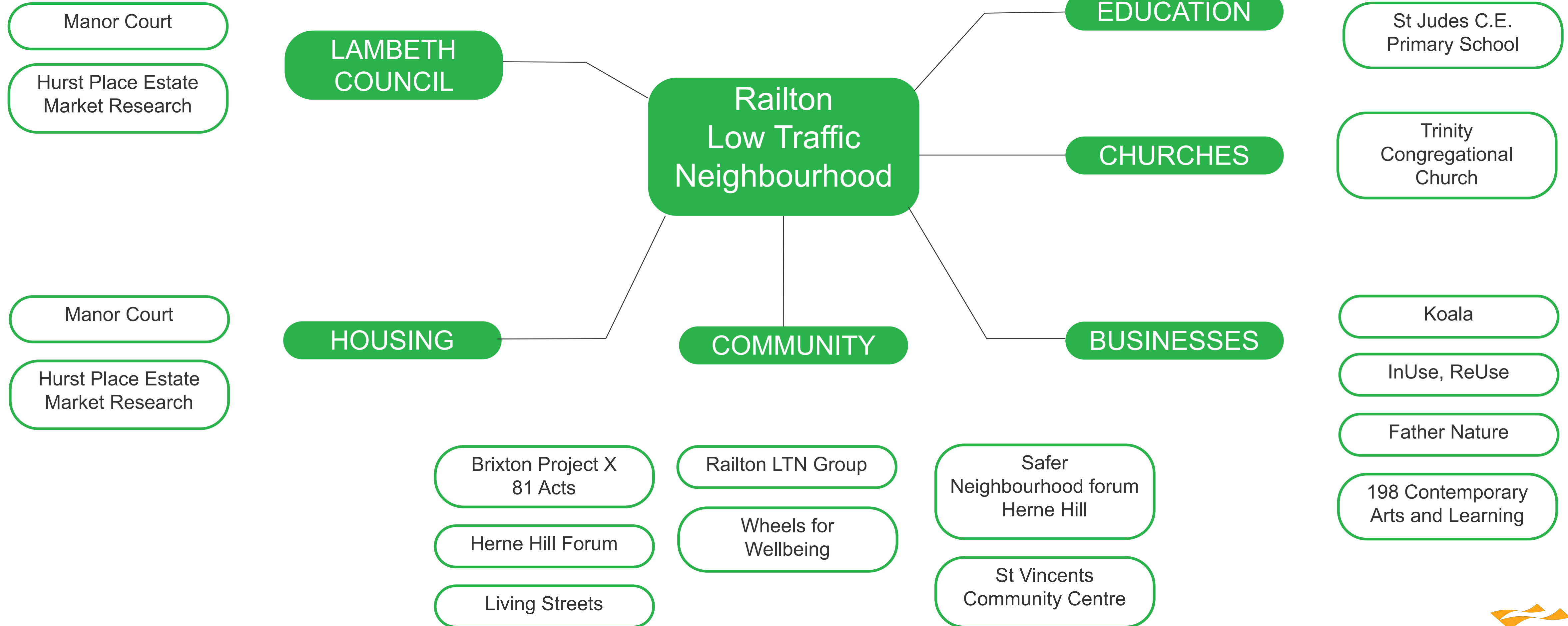
What's happened so far?

We have gathered lots of data and heard from people both online and in-person during Phase 2 of engagement. Below



STAKEHOLDERS

Local organisations, community groups and institutions were identified to gather key insights into local priorities. Following invitation to all, the following organisations responded:



Summary Report

Railton LTN

COMMUNICATIONS

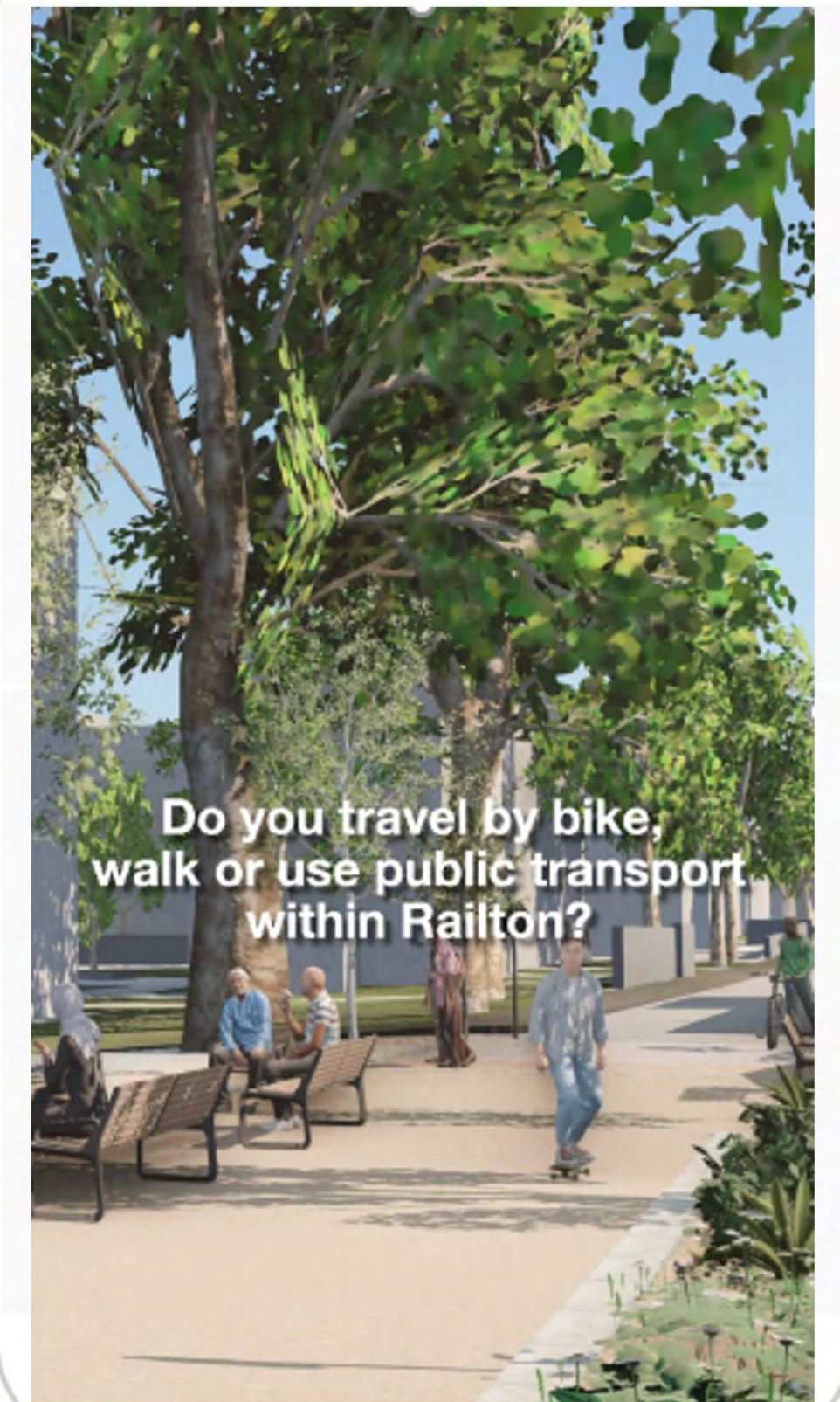
This engagement phase used different methods for advertising the project and workshops. This was done both online and offline through the following streams:

Onsite/Offline **advertising** methods:

- Informative drop-in for local businesses in the area 23 June
- Informative letter sent to residents and business owners in the area
- Lammpost wraps advertising the projects and the workshops

Online **advertising** methods:

- Regular contact with stakeholders
- Updates on the Lambeth Council website and Commonplace
- Comprehensive social media campaign



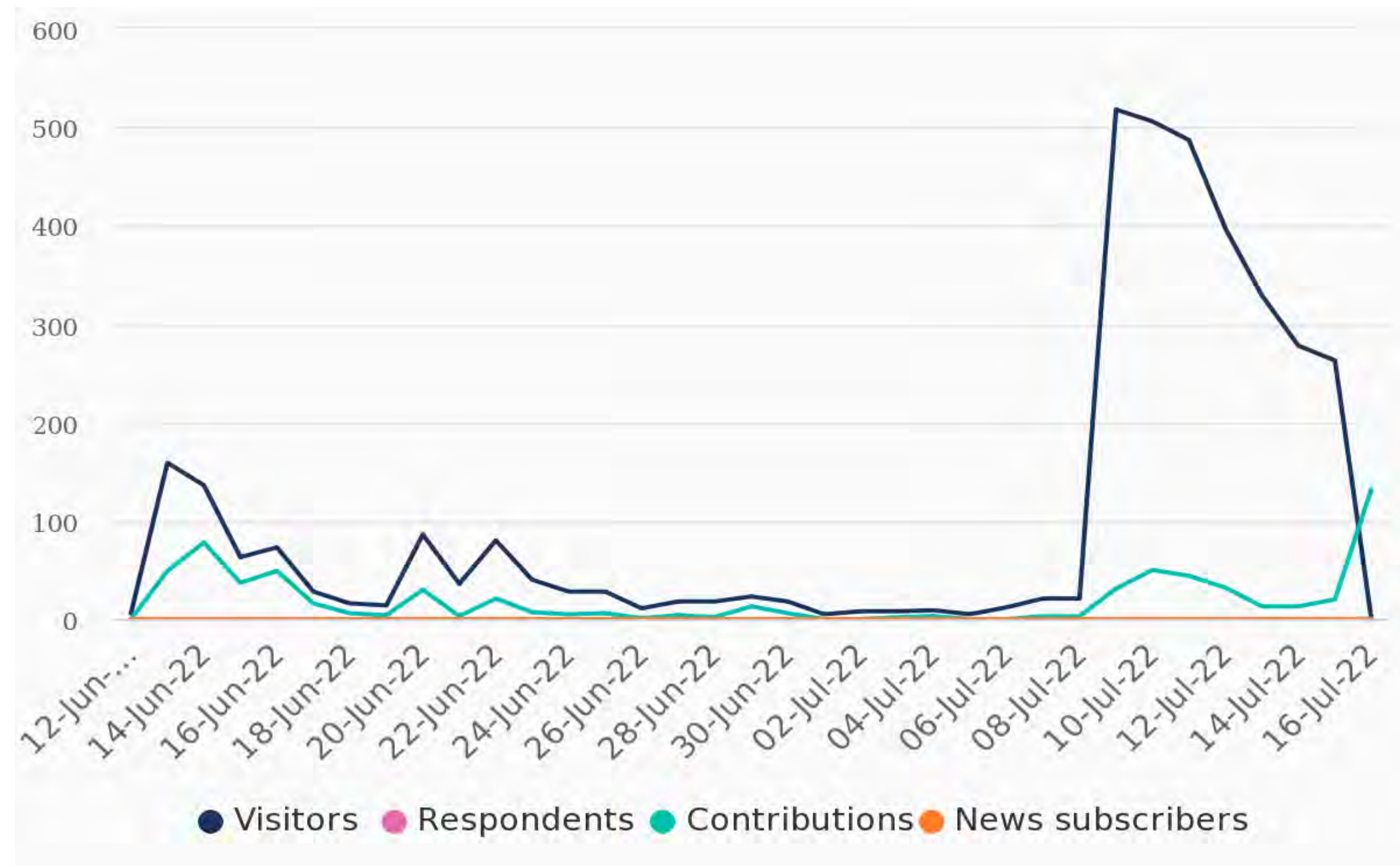
ENGAGEMENT ONLINE: Commonplace

Methodology:

Engagement platform 'Commonplace' was used to gather feedback on the three locations within the LTN. Visitors were asked to give their opinions and suggestions through a short survey.

Date: 13 June 2022 to 17 July 2022

Location: rtstreets.commonplace.is



Key findings:

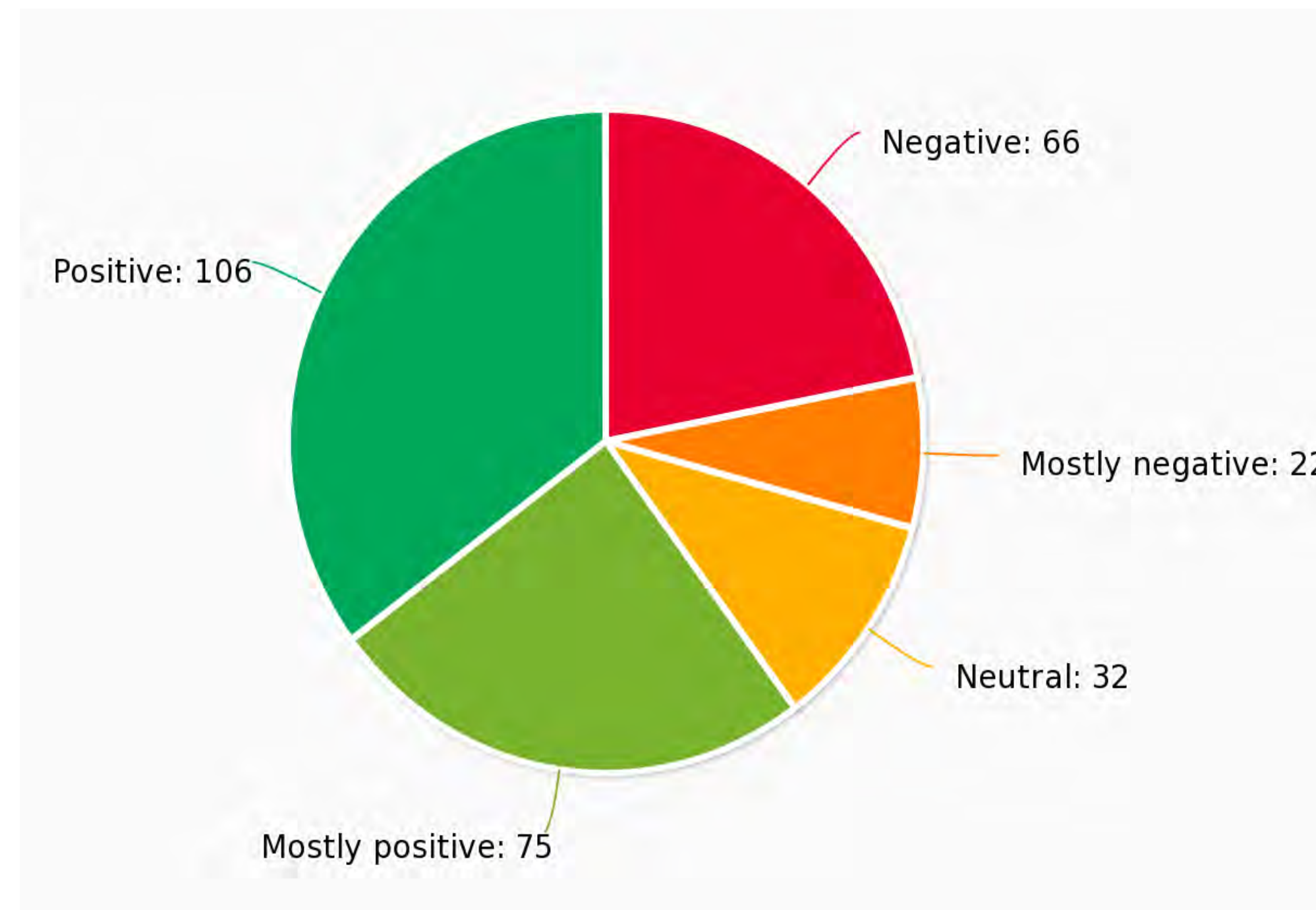
It was possible to fill out a survey for each of the three areas between 13 June and 17 July 2022.

We received 633 contributions. Among these:

Location 1: Shakespeare Road 124 comments, 216 agreements

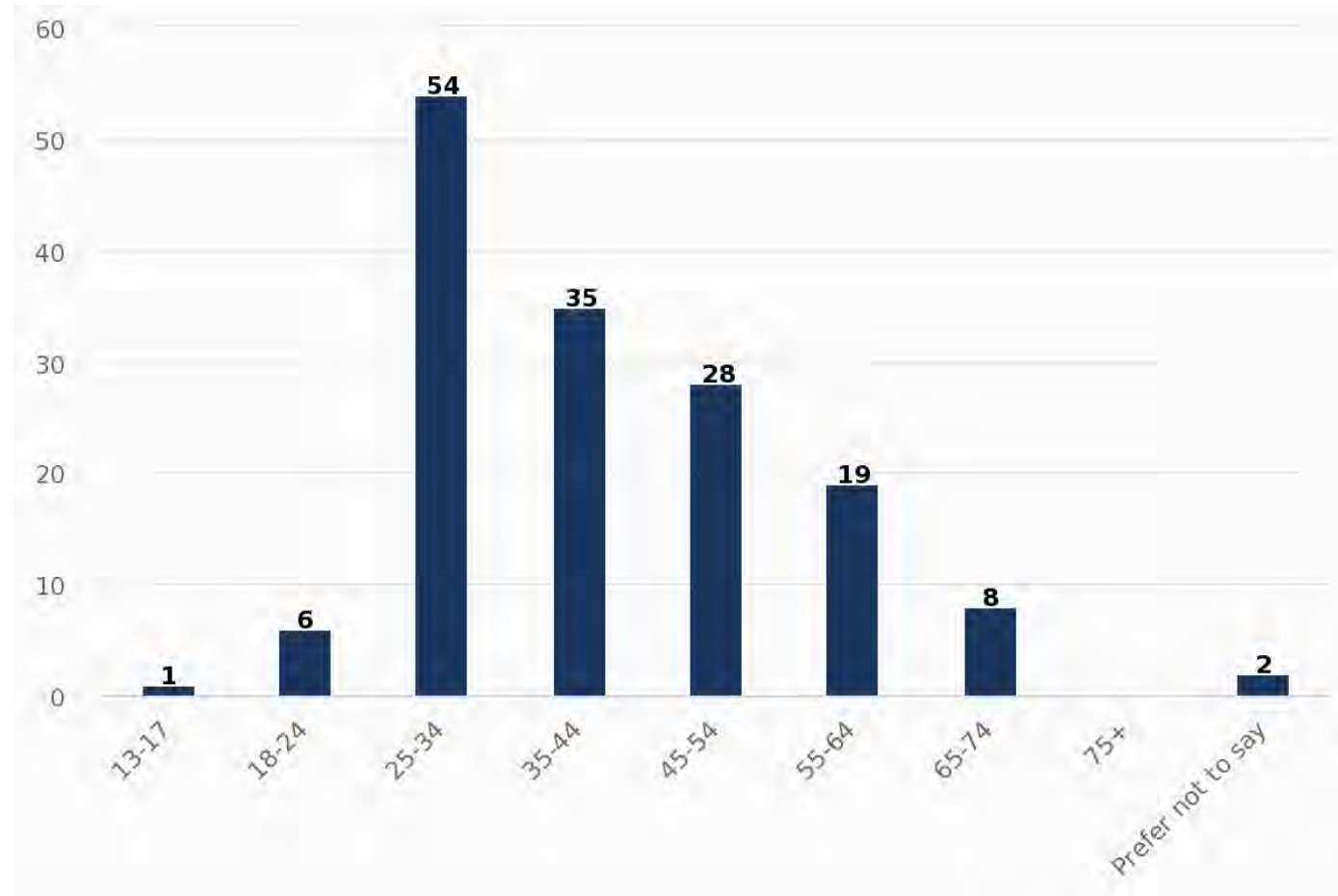
Location 2: Railton Road South: 116 comments, 90 agreements

Location 3: St Matthews Road 39 comments, 44 agreements

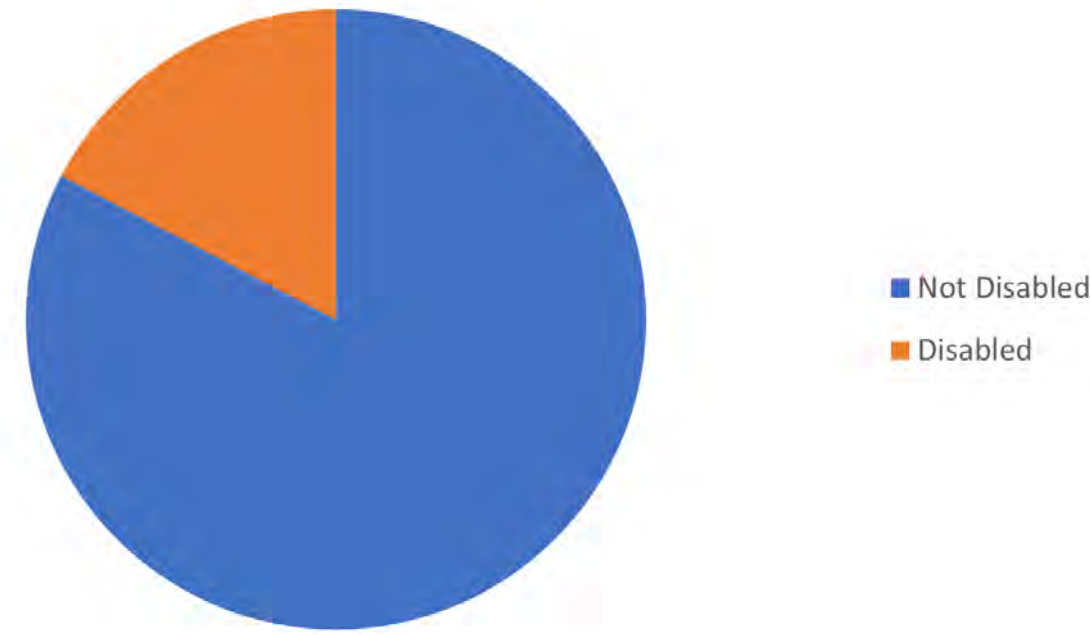


ENGAGEMENT ONLINE: Commonplace

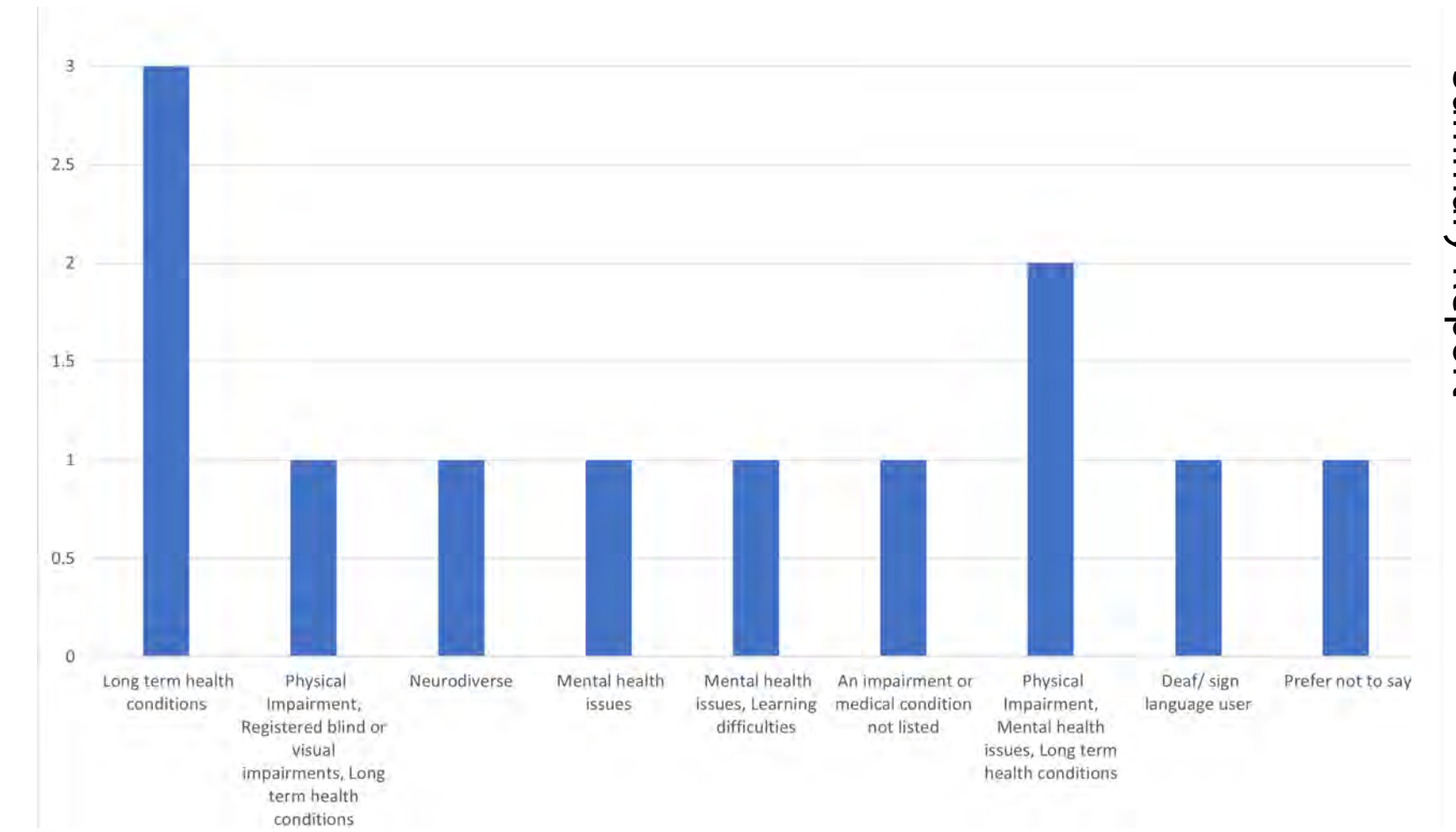
Age



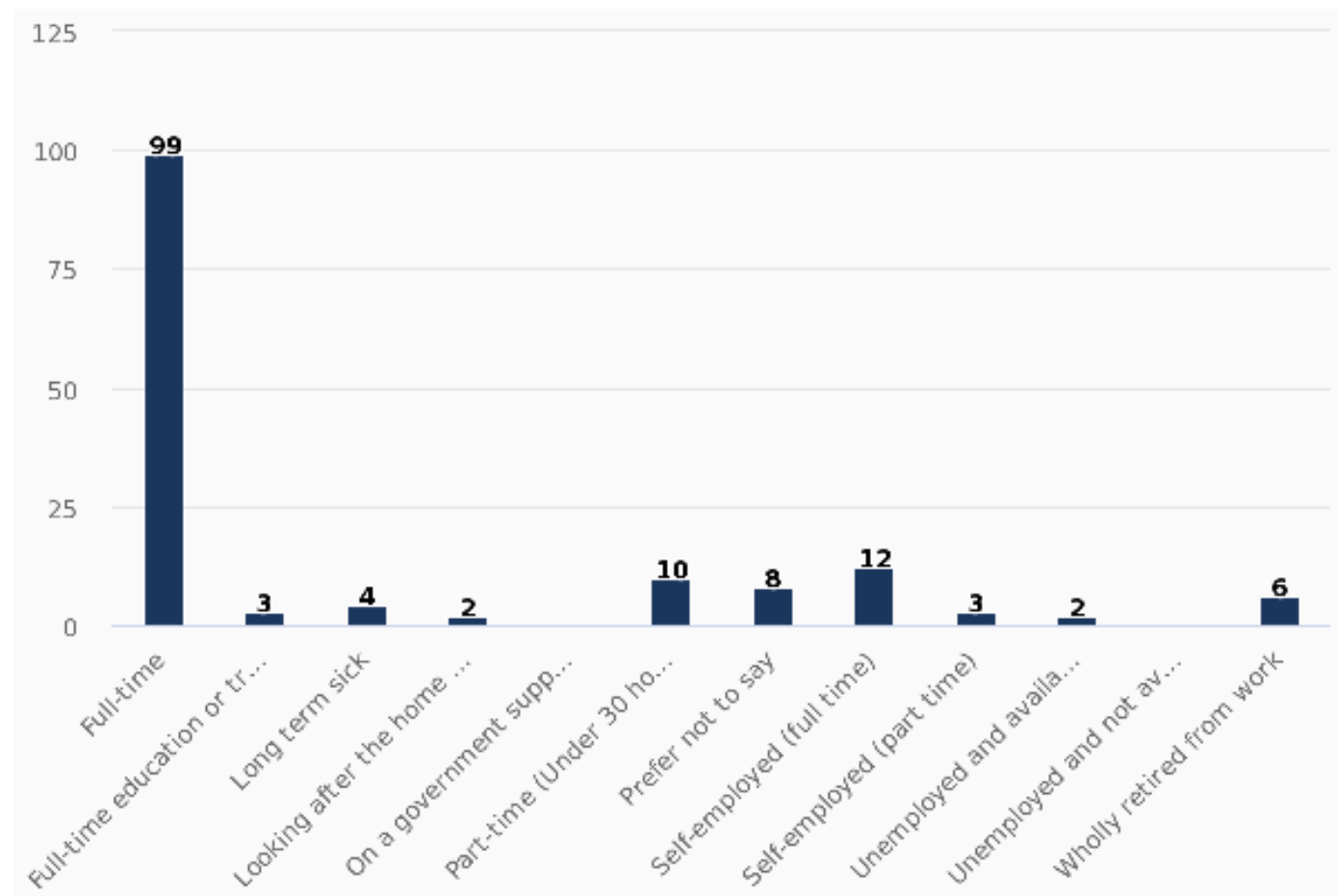
Disability



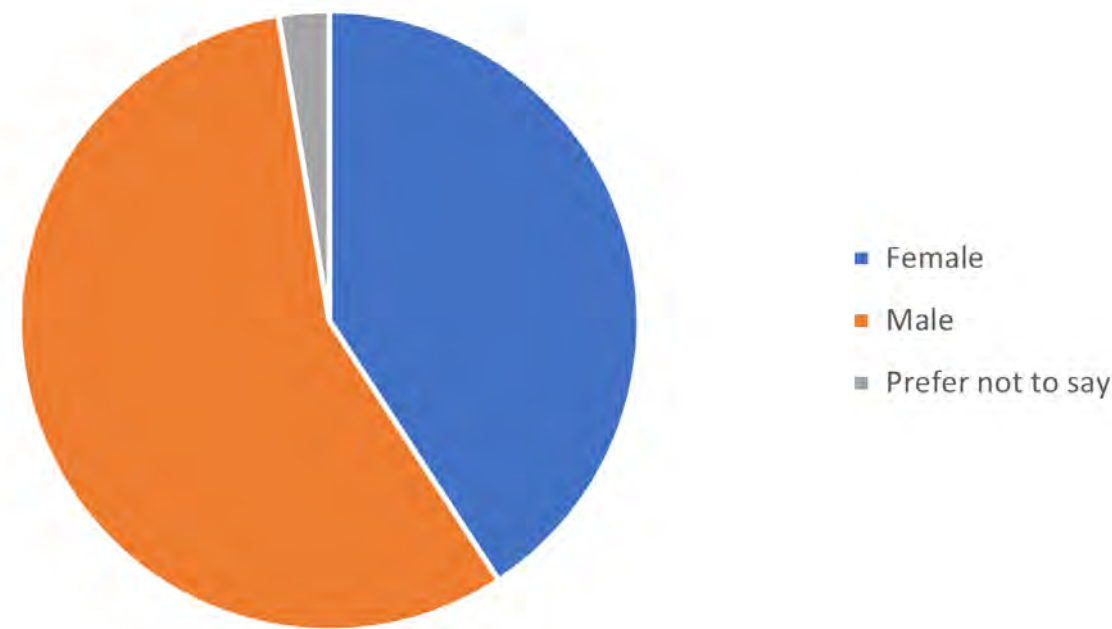
Disability



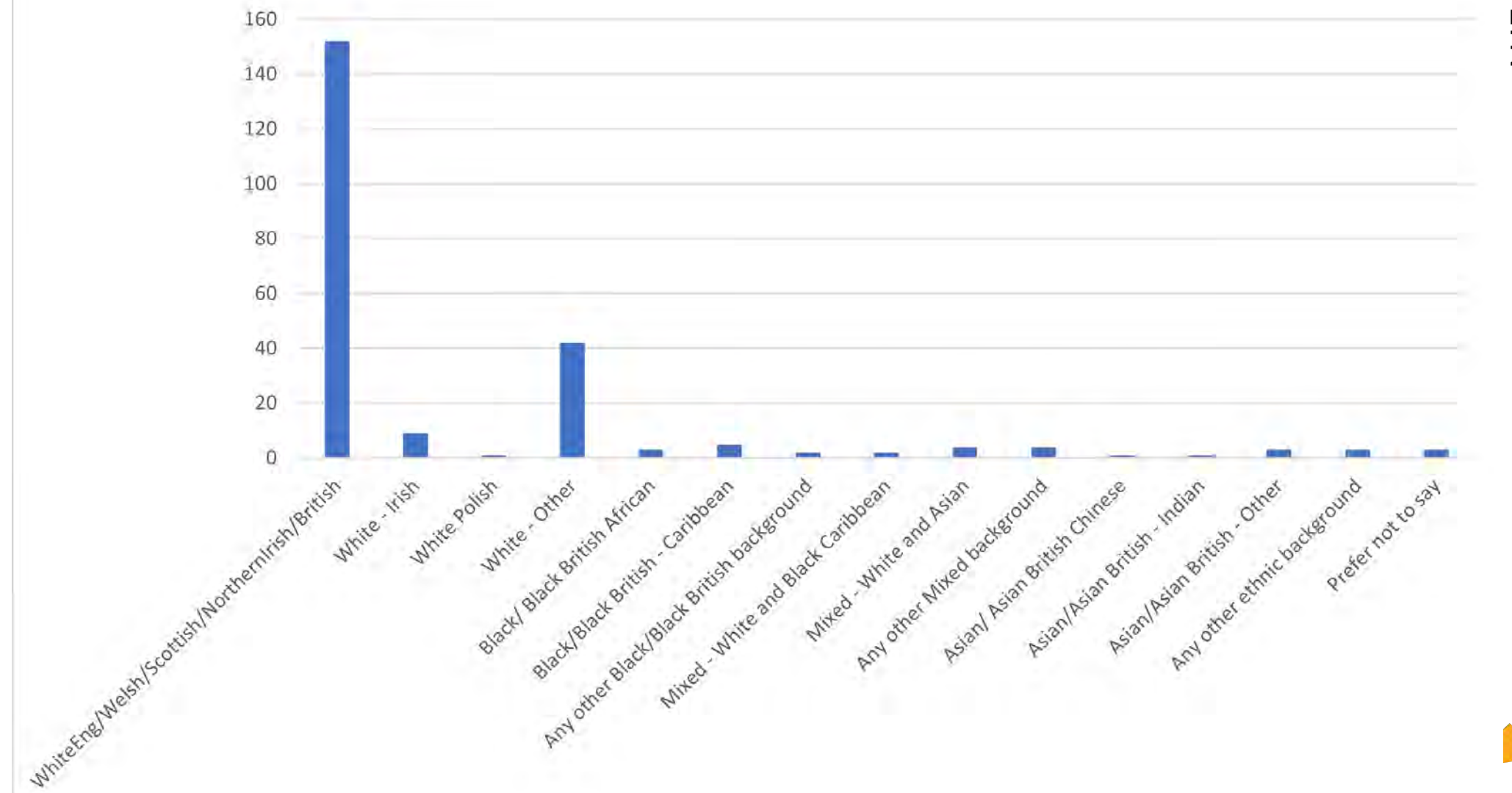
Employment



Sex



Ethnicity

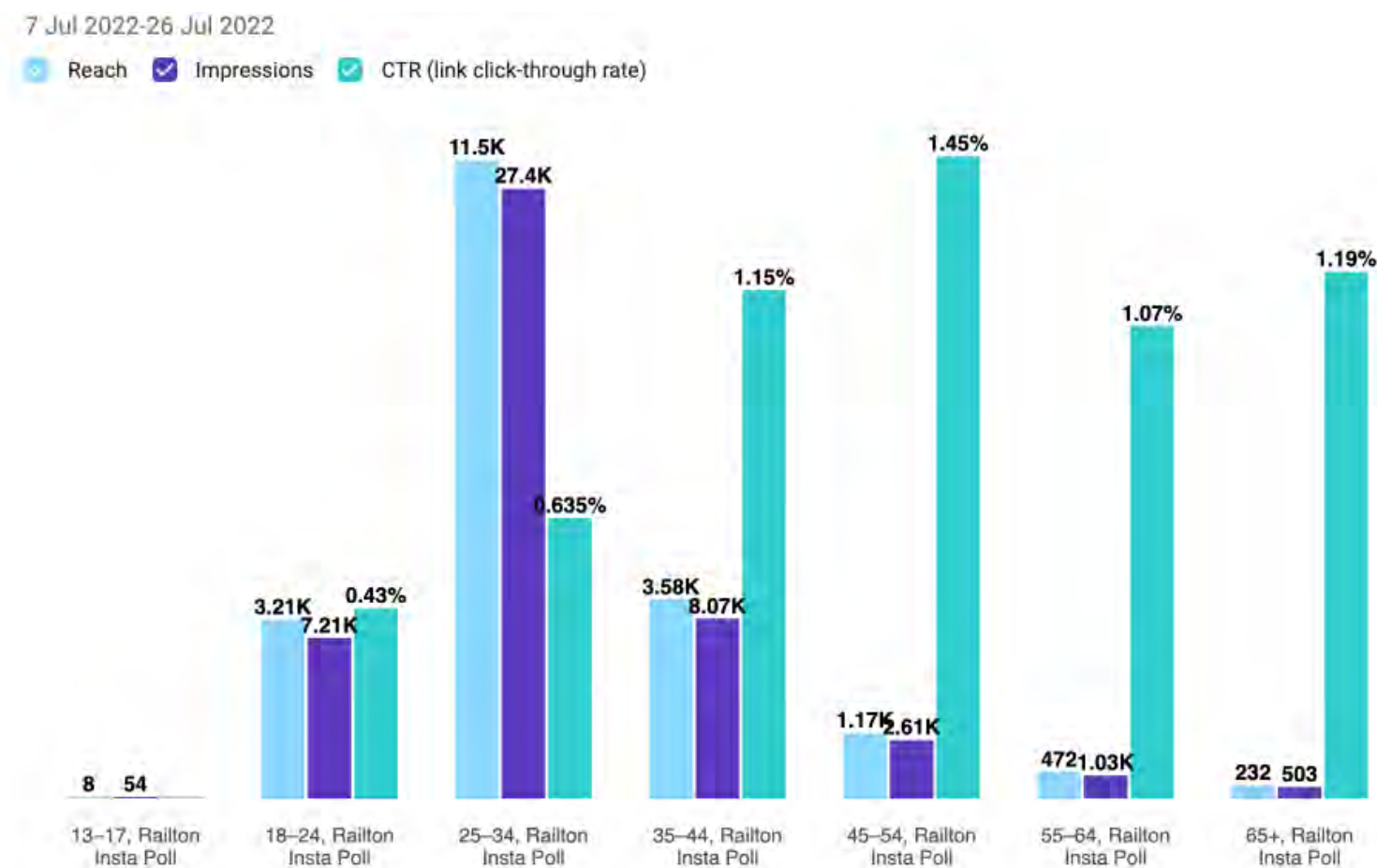


ENGAGEMENT ONLINE: Social Media Polls

Methodology:

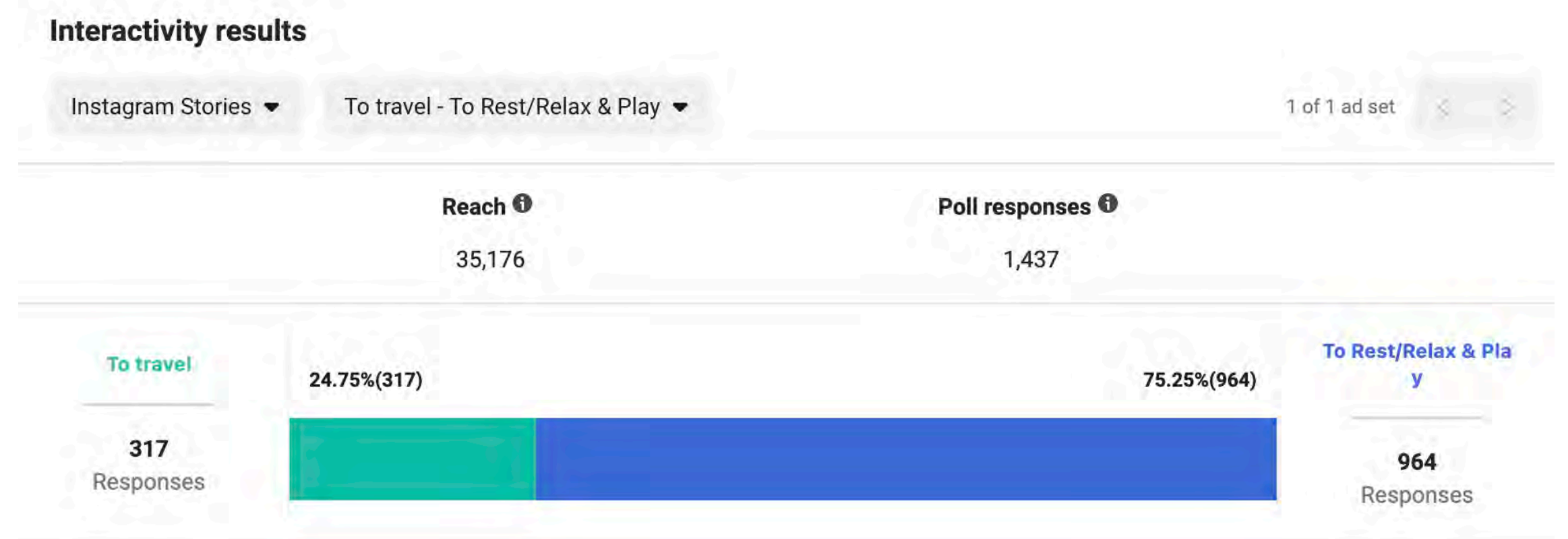
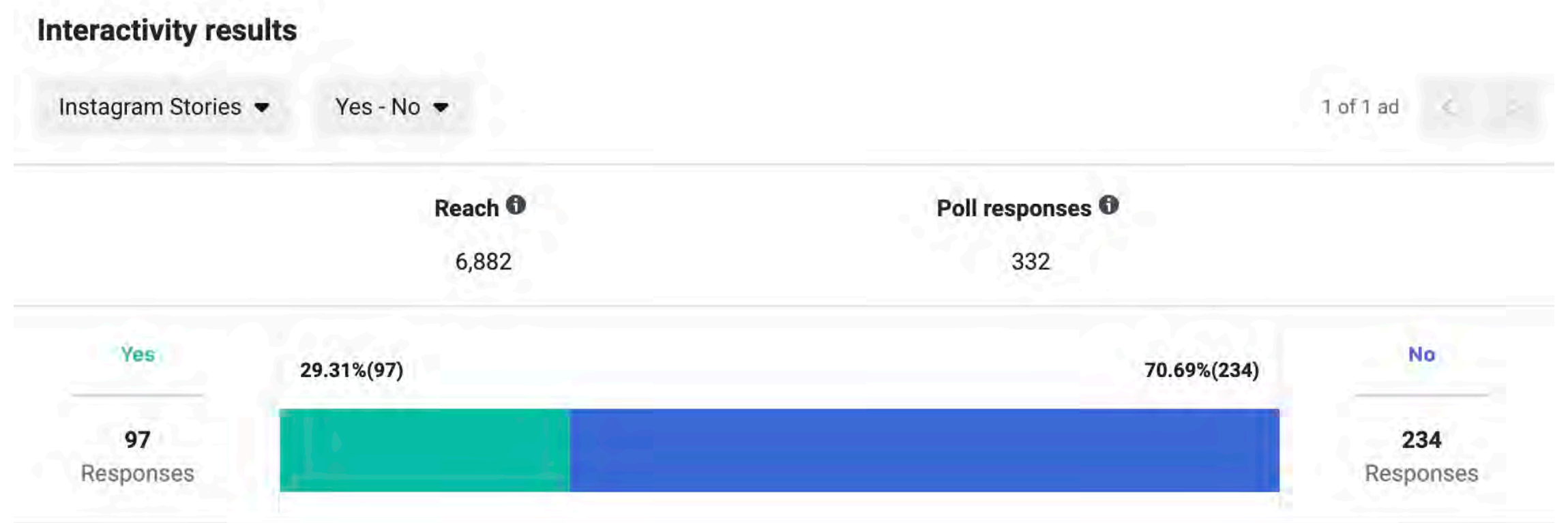
To reach beyond our typical consultation feedback audience, we ran a series of experimental Instagram polls to gather direct feedback on street design in Lambeth.

Using the 'story' function, residents were presented a poll to vote how they currently use streets and how they would like streets to be.



Results:

- 70.69% of responses said they currently do not travel via car in the Railton area
- Similar to the commonplace, 60% would like to see the streets as green and relaxing and 40% colourful and things to do
- In contrast to the commonplace, 75% people on Instagram wanted Railton's streets to be imagined as places to rest, relax and play. Only 25% selected streets to be used 'to travel through'



ENGAGEMENT IN PERSON: School Street Audits

Phase 1 February- March 2022

Phase 2 May - June 2022

Locations: St Judes and St Saviours

Methodology:

To better understand what is needed for young people in the street, we organised 6 workshops in different schools across the area.

For the first phase, we worked with students to define:

- Favourite things to see and do in the streets and why
- Considerations to prioritise in the streets
- Favourite places in the area/ areas not liked
- Ideas and visions for the area through group collages

For the second phase, we asked pupils to develop:

- Detail to ideas created in Phase 1.
- Ideas and feedback on Lambeth's proposals for the three traffic filter locations in the area

Key findings:

Phase 1: Identifying the perfect street

The pupils highlighted that the area doesn't seem to be designed for kids. Students experience situations that are not safe and enjoyable (e.g. lack of traffic lights, zebra crossing, lack of playground or spaces with free access to enjoy and meet friends).

Regarding design implementations, pupils shared the importance of calm and relaxing spaces in the area. This would create safe and comfortable places for fun and to do outdoor free activities, often surrounded by nature.



Phase 2: Developing ideas

Activity 1: Students suggested locations for colourful roads such as Ferndale Road and in front of King's College Hospital or Herne Hill Road

Activity 2: Students created inspiring messages to display locally. They were very creative playing with words: e.g. 'Drink some positiv-tea!' or 'Bee yourself' along with the drawing of a bee.

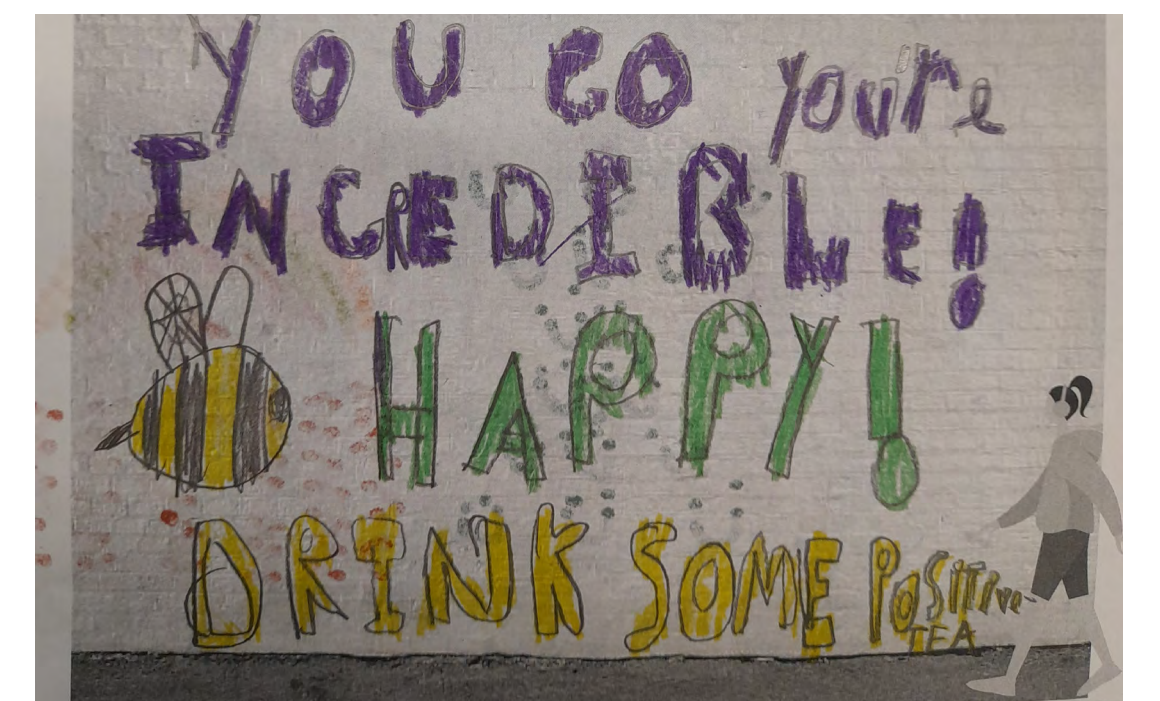
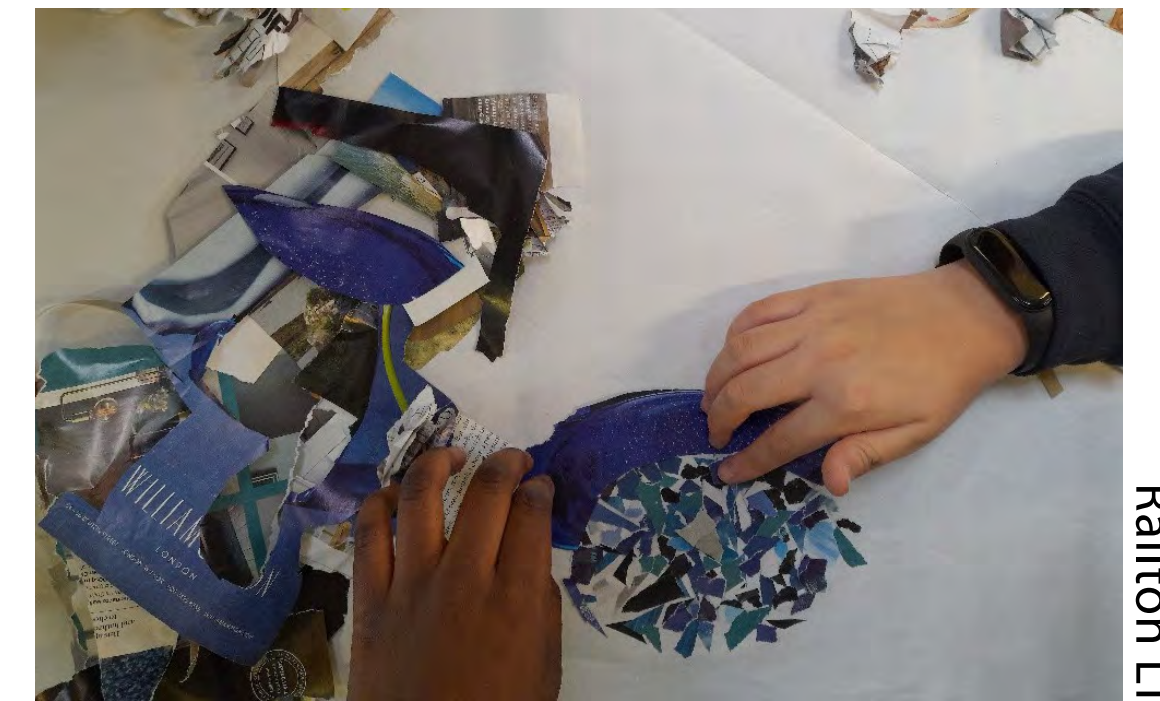
Activity 3: Students were innovative with ideas to improve the local environment, highlighting the environmental or ecological impact of littering.

Activity 4: Students enjoyed designing spaces for their favourite insects, many having seen 'bug hotels' in their local parks and neighbourhoods. Some pupils added spaces for 'birds'.

Phase 2: Feedback on Railton Road, Shakespeare Road and St Matthew's Road

We presented the design proposal for the filter location and asked students to add the features they would like to see. They liked the idea of having less cars and decorated the locations on Railton Road and under the bridge on Shakespeare Road with street art. Many wanted to see their own drawings turned into a street art piece.

Students liked the idea of surface change but would like to see a contrast in colours to make the space more vibrant. In addition, they suggested adding swings, trampolines and organising events as they felt there was a lack of playground features in the proposals. One group used pencils to create a colourful structure they would like to see in Railton Road, to climb and play on afterschool.



ENGAGEMENT IN PERSON: Other

Methodology:

To better understand the community's needs, we organised various engagement events using five methods to gather new ideas and feedback. Following the details of each activity we delivered.

BUSINESS DROP-INS:

Date: 06 July 2022
Location: Various locations along Railton Road

STAKEHOLDERS WORKSHOP

Date: 21 June 2022
Location: Trinity Congregational Church

Date: 23 June 2022
Location: St Vincent's Centre

MARKET RESEARCHERS:

Date: 9 and 16 June 2022
Location: Hurst Place Estate

COMMUNITY DROP-IN:

Date: 25 June 2022
Location: Trinity Congregational Church

Date: 29 June 2022
Location: St Vincent's Centre

COMMUNITY WALKABOUTS:

Date: 8 and 10 August 2022
Location: On-site

5.1 St Matthew's Road

Starting design proposal

- Introduce tactile paving and dropped kerbs at all crossing points
- Ensure 50mm upstand on footway kerbs
- Introduce surface changes to slow vehicles down
- Add seating outside church and community centre
- Increase green space
- Add additional trees



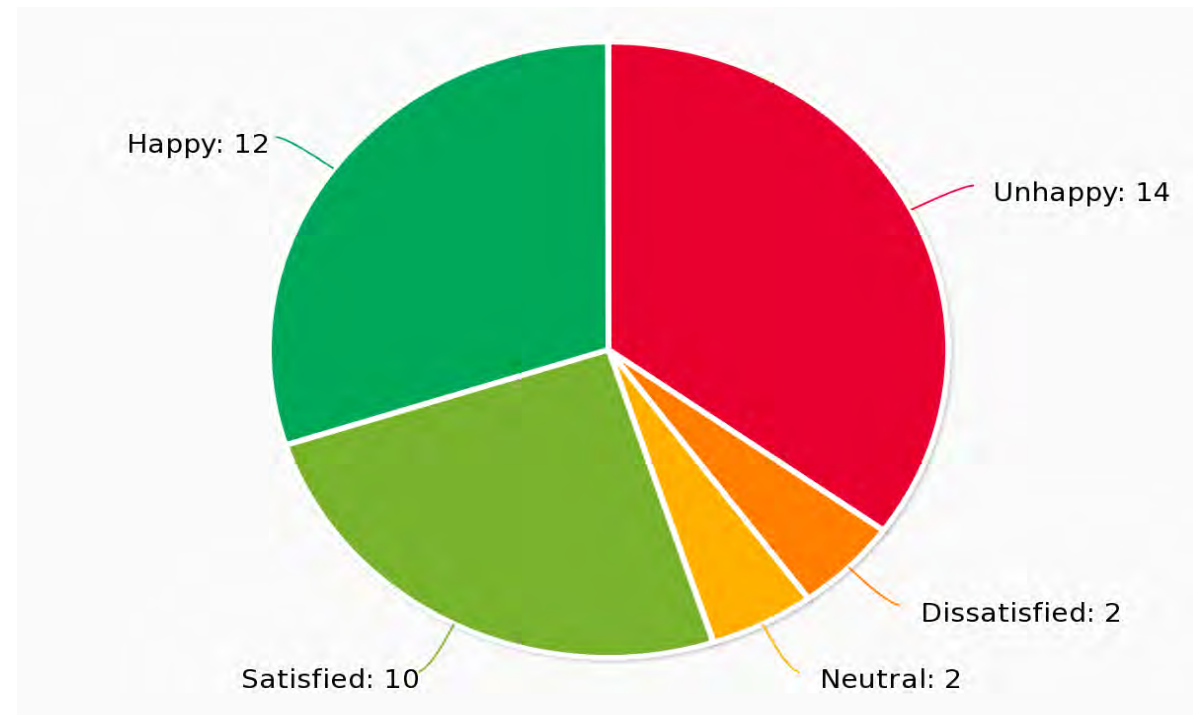
St Matthew's Road - Key findings

The sentiment was generally positive.

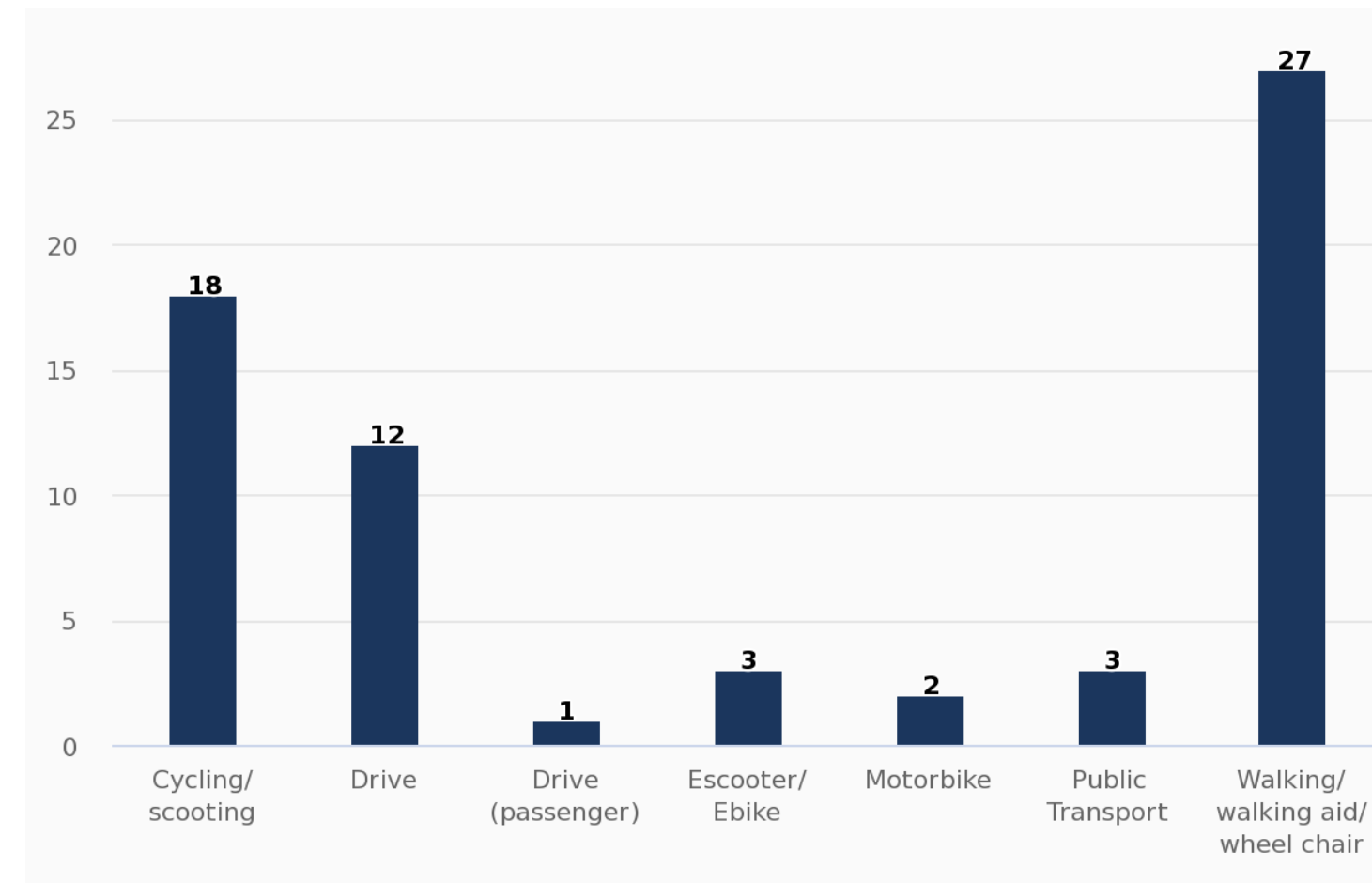
Participants wanted the space to feel safe and green and to be used to travel through and relax. Planting, lighting and seating were the main features requested, however seating was also questioned in the comments section.

To make the design unique, community members suggested highlighting the history and community assets of the area; incorporate the River Effra and Trinity Church which is 200 years old in 2028.

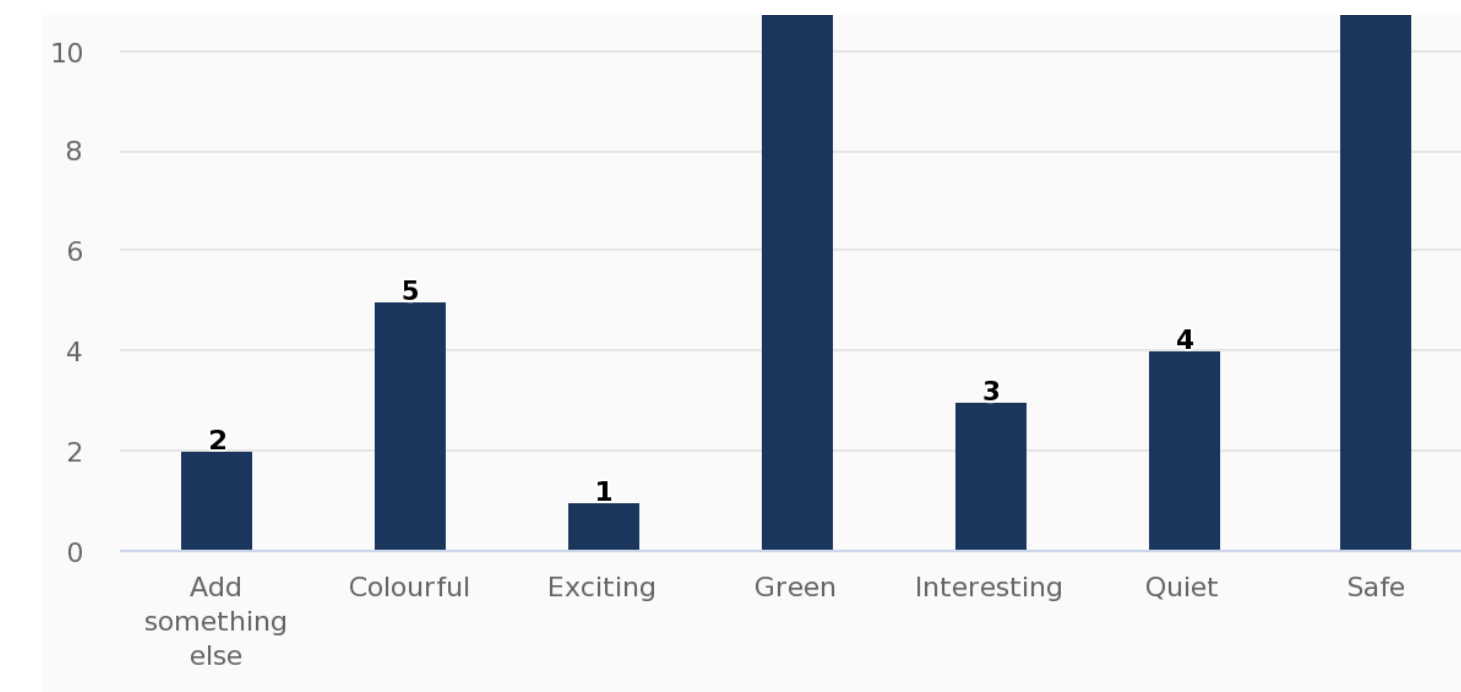
HOW DO YOU FEEL ABOUT THE DESIGN SUGGESTED?



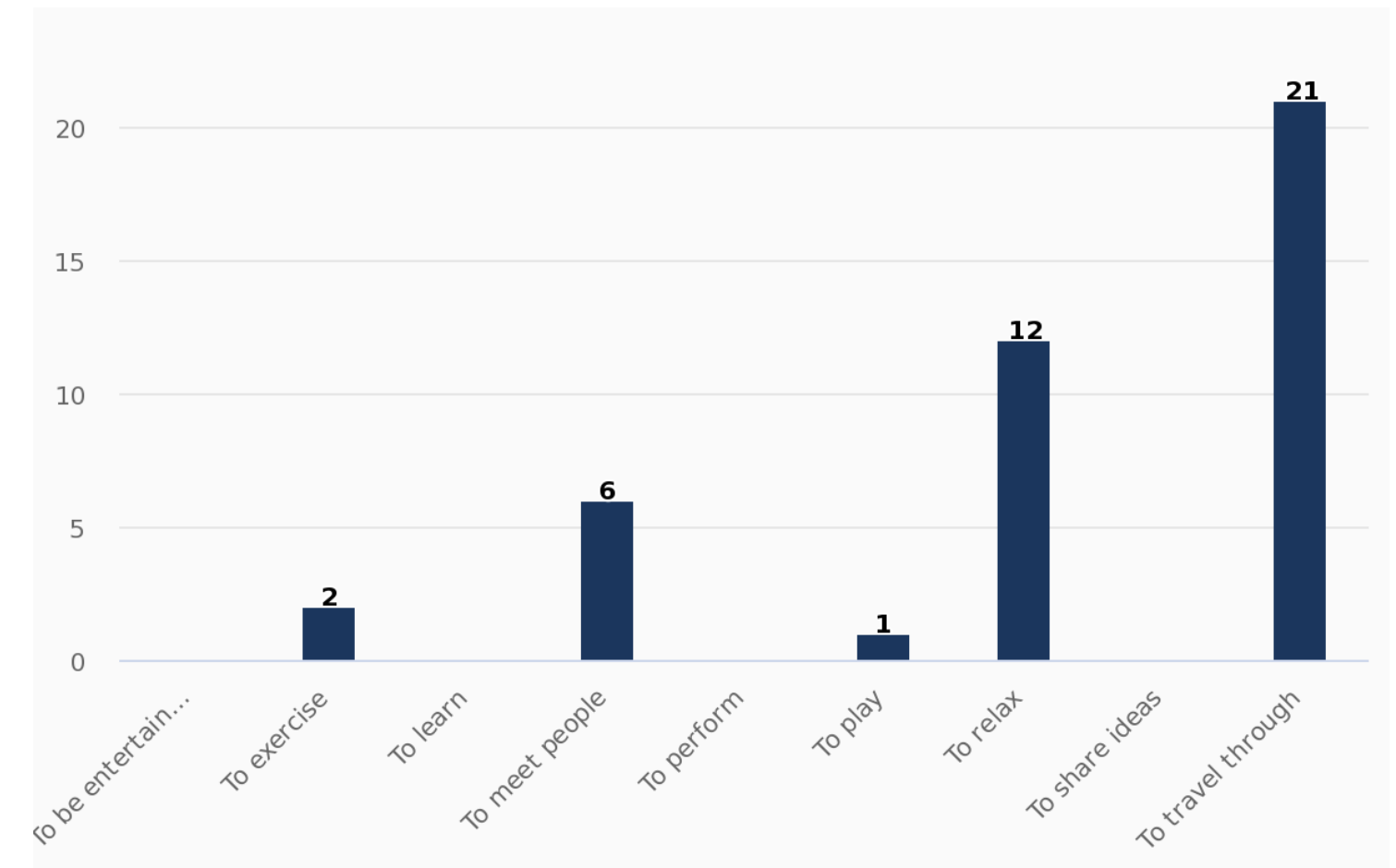
HOW DO YOU TRAVEL THROUGH THE SPACE?



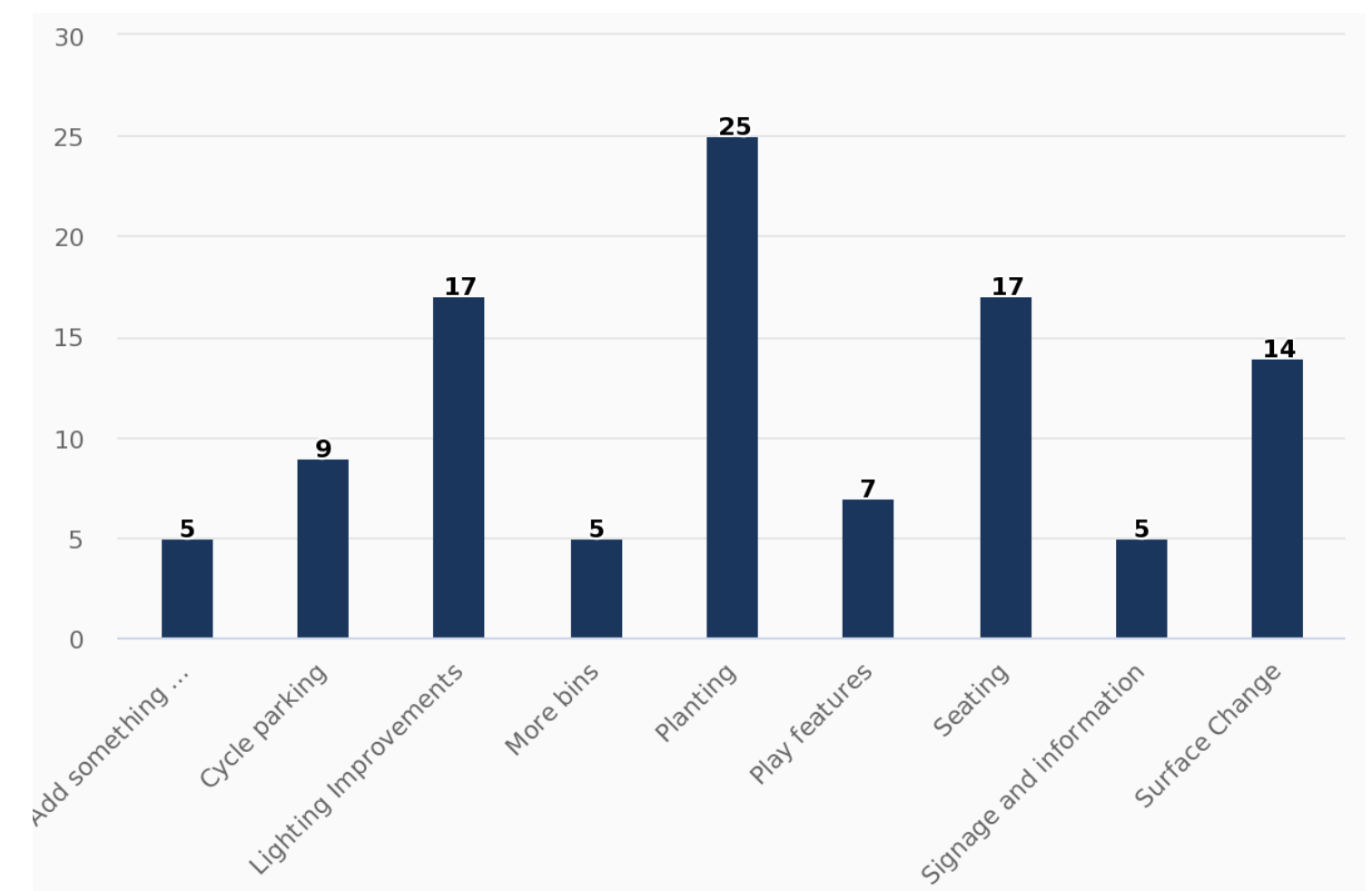
HOW WOULD YOU LIKE THIS SPACE TO FEEL?



HOW WOULD YOU LIKE THIS PLACE TO BE USED?



WHAT FEATURES WOULD YOU LIKE TO SEE IN THE SPACE?



OVERVIEW OF THE FEEDBACK COLLECTED THROUGH THE VARIOUS ENGAGEMENT ACTIVITIES:



Do you have any other design suggestions?
 Create a path with greening
 it frame the church.
 Move the clothing bank. Remove the railings
 from housing. Remove tarmac -> make it
 all one. -> grass up.



Walking/ walking aid/ wheel chair
 Cycling/ scooting
 E-scooter/ E-bike
 Motorbike
 Drive (passenger)
 Public Transport

How would you like this space to be used?
 To travel through
 To relax
 To play
 To meet people
 To perform
 To be entertained
 To share ideas
 To learn
 To exercise

How would you like this space to feel?
 Quiet
 Exciting
 Green
 Interesting
 Colourful
 Safe

What features would you like to see?
 Painting
 Play features
 Cycle parking
 Seating
 Signage and information
 Surface Change
 Lighting improvements
 More bins

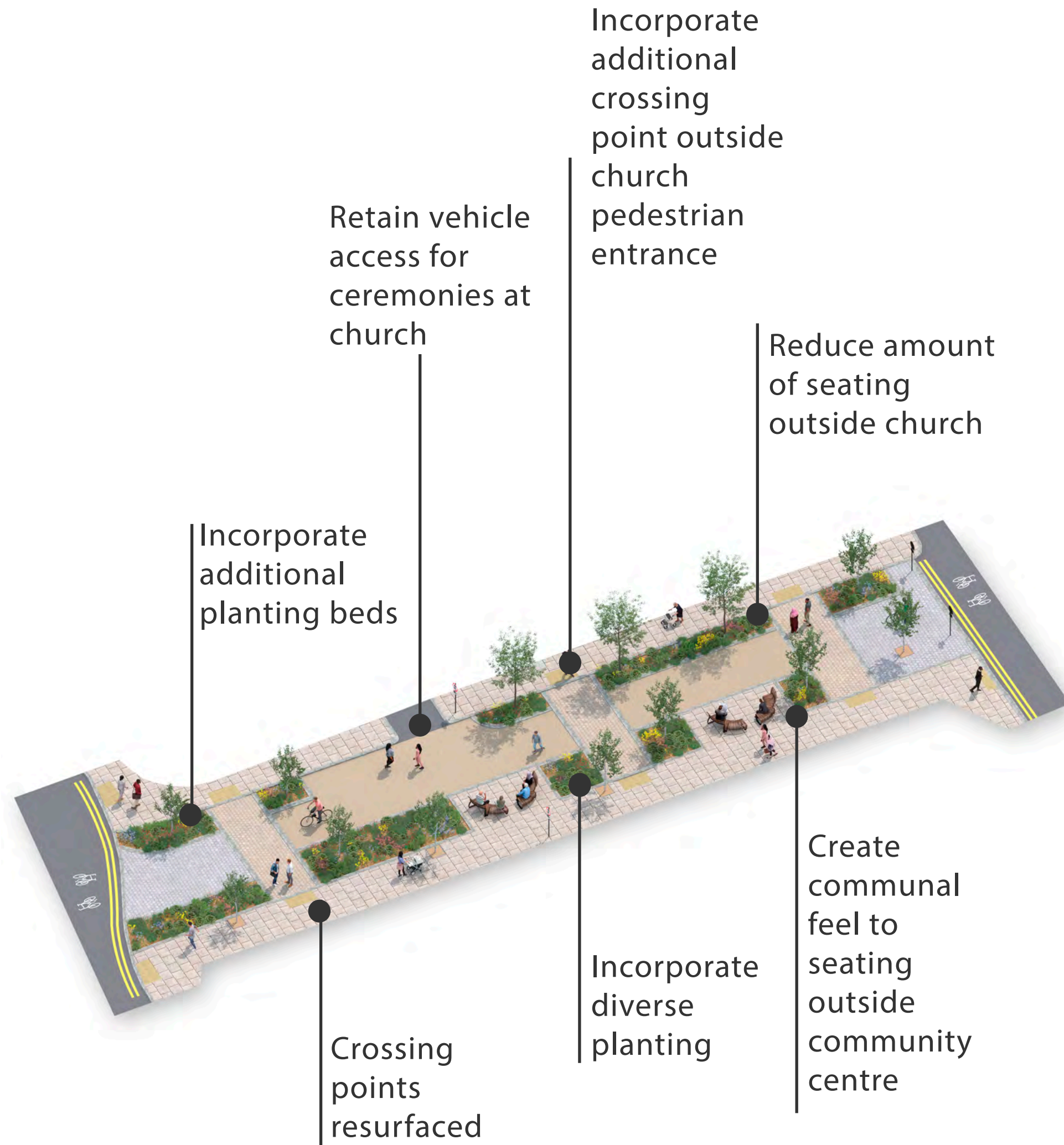
How do you feel about the design suggestions pictured?
 😊
 😐
 😞
 😡
 😖

Do you have any other design suggestions?
 I would suggest bigger/more kids facilities / entertainment events / fun learning activities & opportunities
 like the design need more activities!



	Community Feedback:	Response:
Parking/loading	<ul style="list-style-type: none"> Ensure space for church and church events is retained. Consider loading space outside the Tenant Resident Hall. 	The requirements of the church and the use of public space have been considered within the design. Parking has been removed however, loading is still possible in close proximity to the church.
Cycling infrastructure	<ul style="list-style-type: none"> Add cycle stands by the church Add bike repair station Do not put in speed tables Do not put in e-scooter/bike bays at location 	Speed tables are not included in the design. A bike hanger is now located on St Matthew's Road for Lambeth Housing tenants. A cycle repair stand will be incorporated for shared community use.
Design	<ul style="list-style-type: none"> Reflect and highlight the history and community assets of the area Design for children of all needs to play and learn with equipment and play areas Make the space interactive, e.g. chess and domino tables, local market space, stall/ tables Incorporate ponds / water features. Create a space where people can be entertained e.g. bandstand. Provide shelter e.g. for those who are homeless. Incorporate noticeboard 	The design has been adapted to showcase the community assets; walkways lead to the Grade 2 Listed Trinity Congregational Church and seating has been created outside of the community centre. Noticeboards have not been included at the locations as there numerous in the area. The seating has been designed to encourage social interaction by being curved in shape, therefore allowing people to face one another. Landscape design and plant species will consider local history and heritage and aim to create an interesting journey through the space for all ages (more detail below).
Planting Design	<ul style="list-style-type: none"> Soft lines, less linear, with greening to delineate routes and highlight assets Increase the amount of green space, with low level planting and tree pits Community herb garden Put flowers and plants on the pavement outside the Tenant Hall and by the bike shed. Also in between the blocks. Remove Lambeth Housing tarmac surface and green. 	The design has been adapted to increase greening including more trees and low level planting. It now incorporates more curves and softer lines. We are working in partnership with the Lambeth Housing team to reduce the street clutter and increase greening on the remaining areas of the pavement. The design will encourage communities to feel empowered they take ownership and create their own planting including herb gardens. We also hope to include sensory planting, textures and features such as stepping stones .
Safety and accessibility	<ul style="list-style-type: none"> Ensure that accessibility is fully considered e.g. drop kerbs into shared space, smooth, non-slip surfaces. Remove street clutter e.g. Lambeth Council housing estate railing and clothing bank Incorporate soft lighting to make it feel safe without damaging environment Incorporate CCTV security Reconsider where the seating is positioned- move to pavement, rather than the shared space. Incorporate change in road surface to naturally slow cyclists, scooters and vehicles down Design out ability for cars and motorbikes to ride on the pavement to avoid the ANPR cameras. 	The design follows best practice including dropped kerbs at crossing points and 50mm upstand to delineate footways. Surface variation has been used to communicate pedestrian prioritised spaces. Extra CCTV and lighting has been installed on Rush Common and illuminating paint added to mark out walkways locally and make the area feel safer. The council are working in partnership with the police to tackle issues of safety in the area. The design has been adapted so benches are separated from shared space.

St Matthew's Road - Final design proposal



5.2 Railton Road (South)

Starting design proposal

- Introduce tactile paving and dropped kerbs at all crossing points
- Ensure 50mm upstand on footway kerbs
- Introduce buildouts to prioritise pedestrians
- Introduce surface changes to slow vehicles down
- Add seating
- Add informal 'play on the way' features
- Increase green space



Railton Road (South) - Key findings

The general sentiment about the designs was positive.

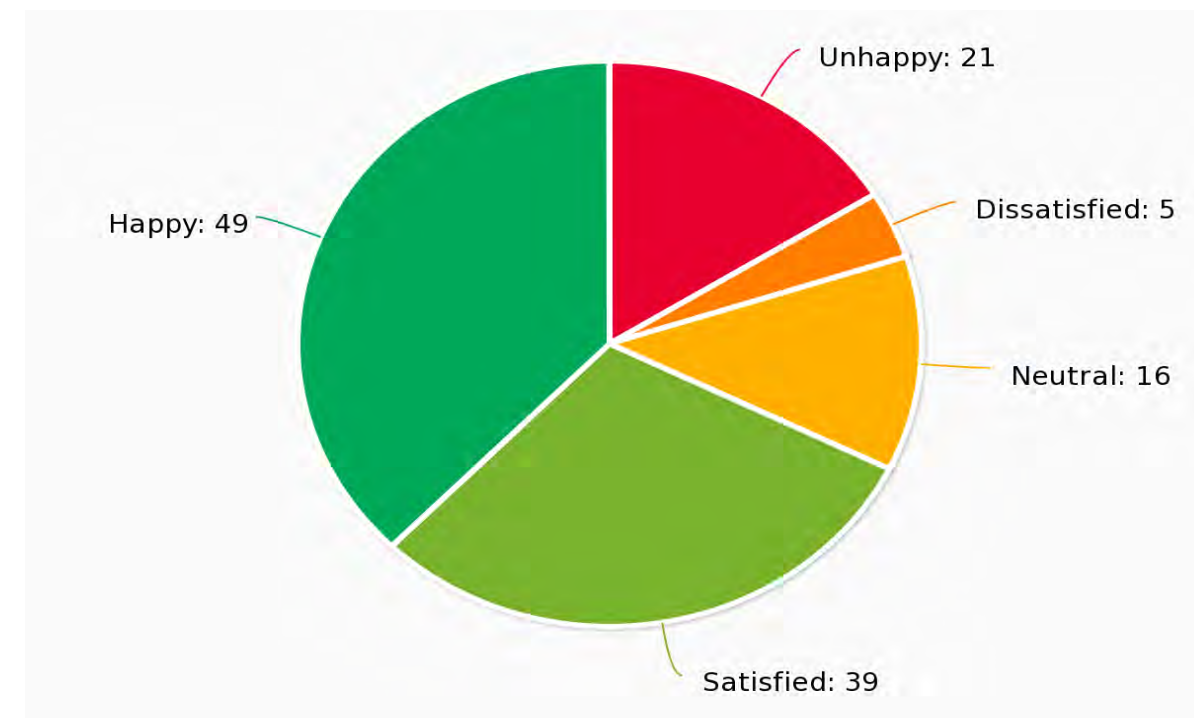
Participants wanted the space to feel safe with improved lighting and green with additional planting. Primarily people want to travel through the space. A space to relax was the second most selected option.

There was concern about seating at the southern end of the design however the seating area at the north was celebrated.

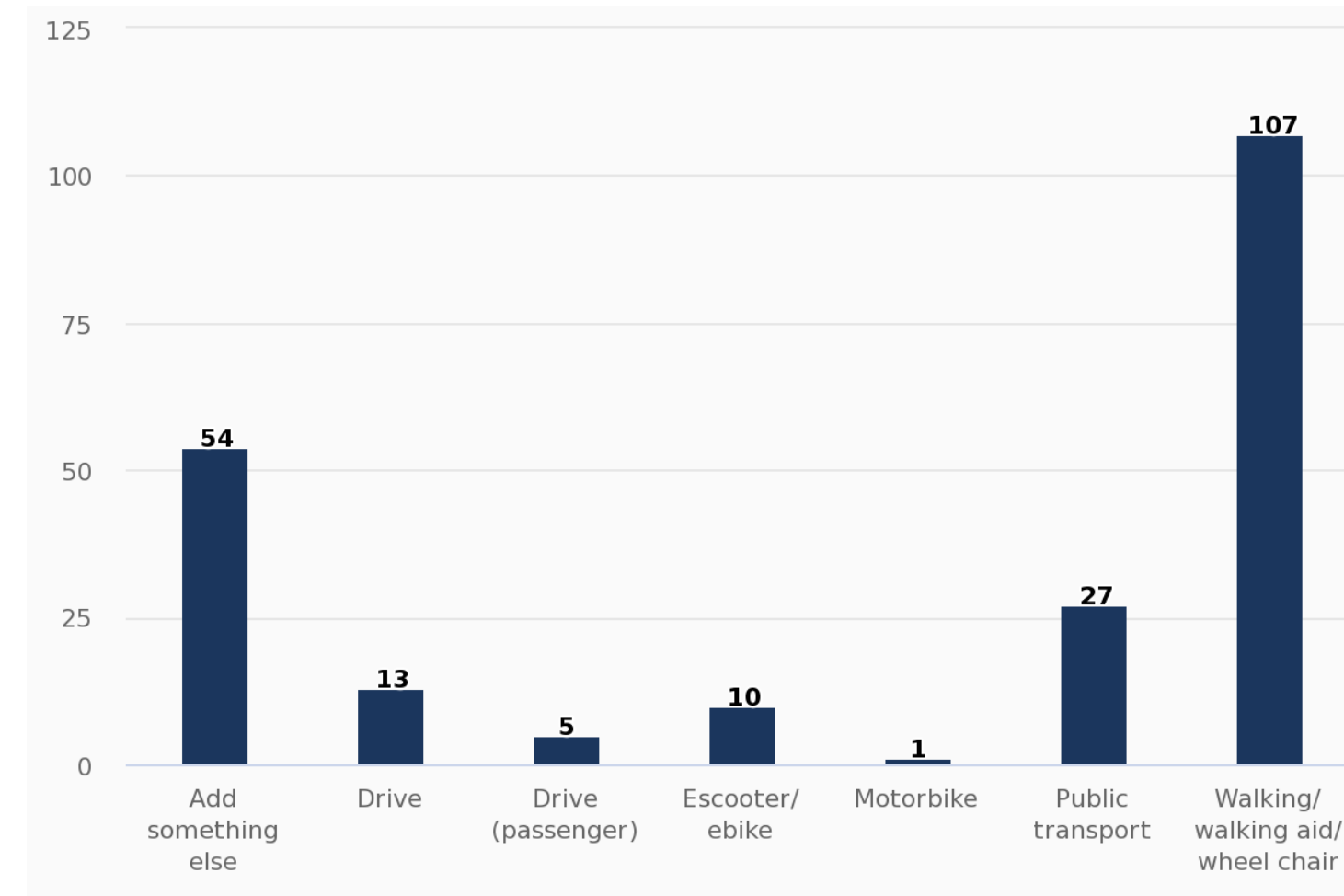
The close link to the market, existing green space and primary school meant residents would like to have somewhere to meet.

Residents were wary that any design should only add and not take away from existing green space.

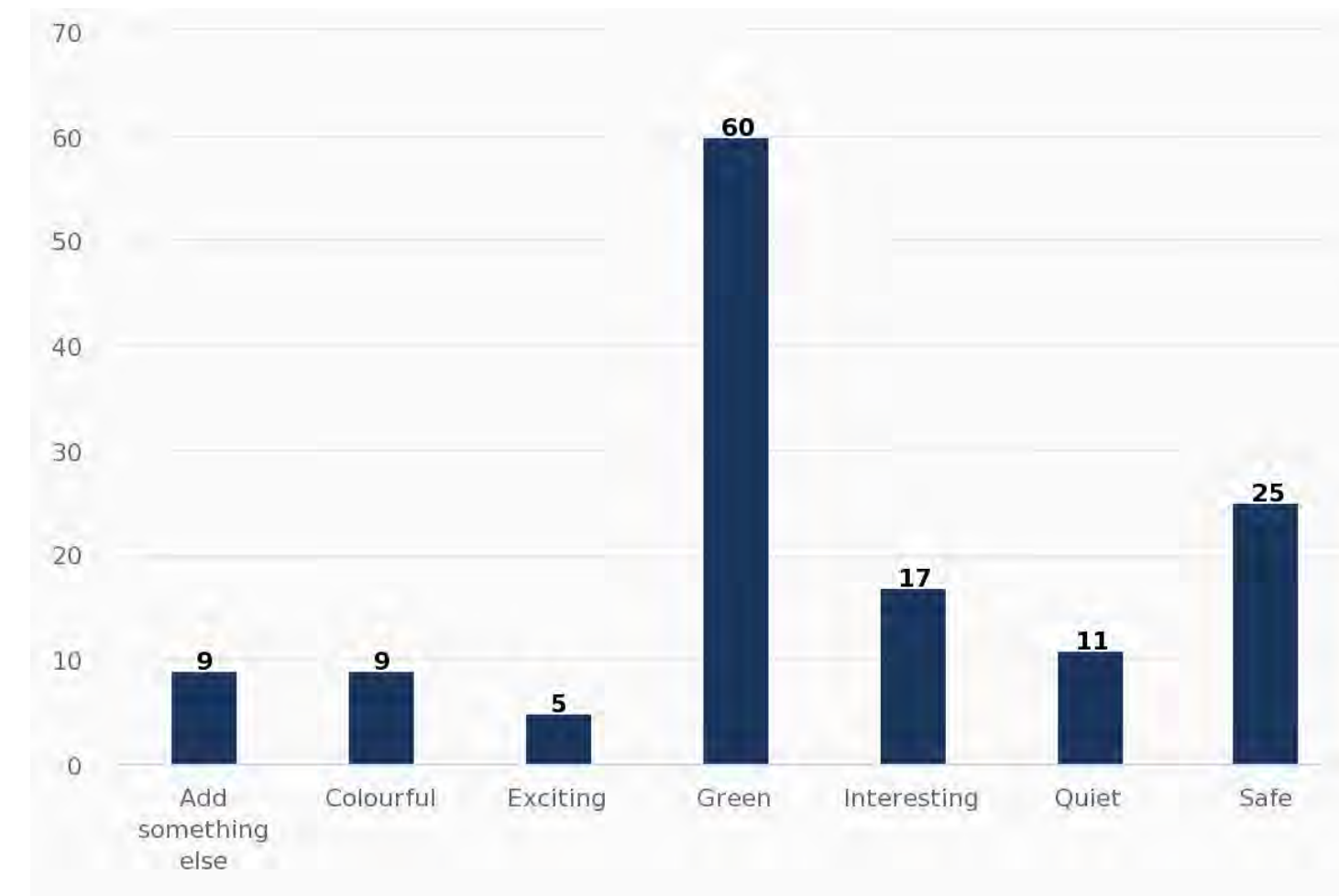
HOW DO YOU FEEL ABOUT THE DESIGN SUGGESTED?



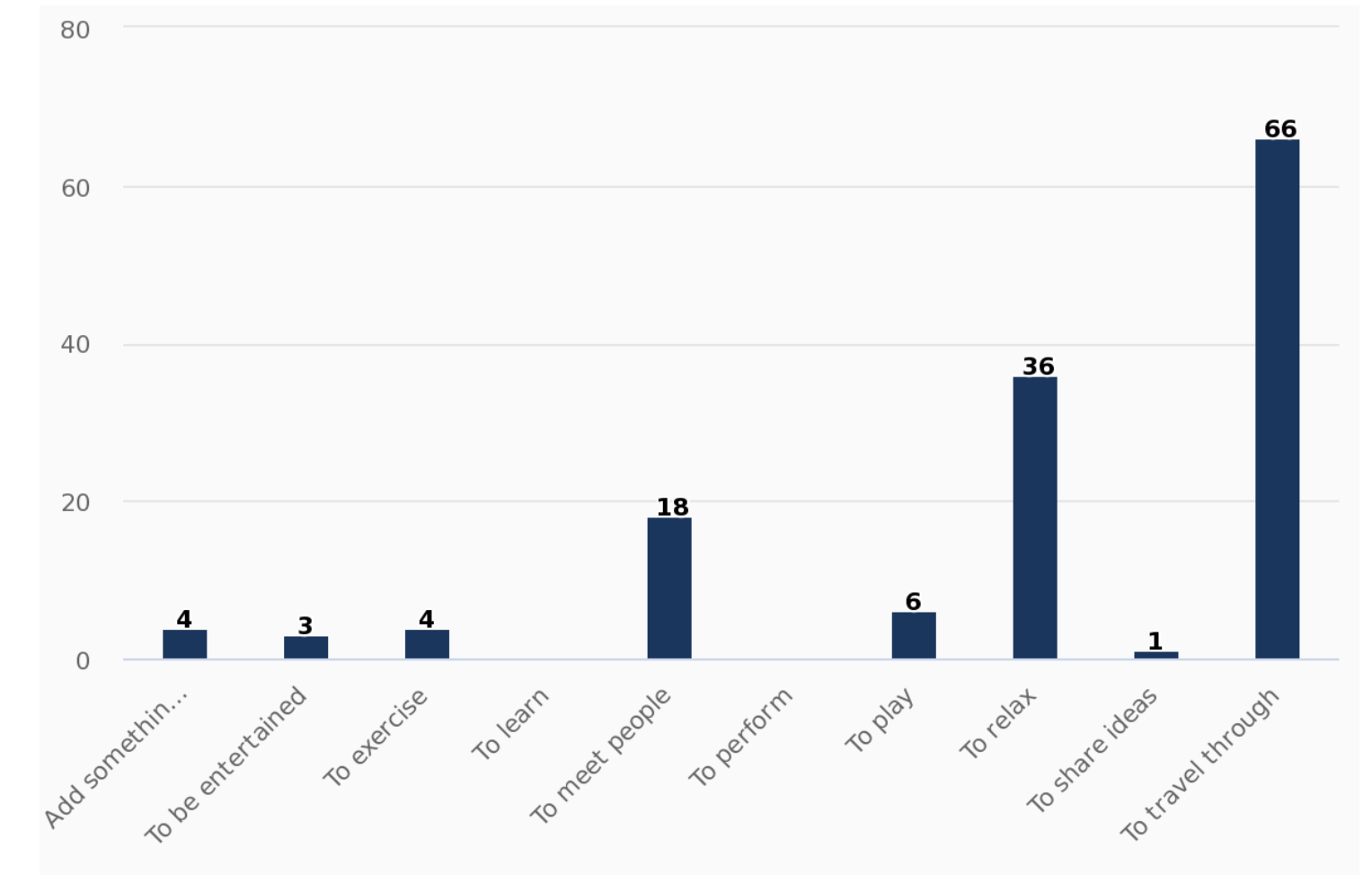
HOW DO YOU TRAVEL THROUGH THE SPACE?



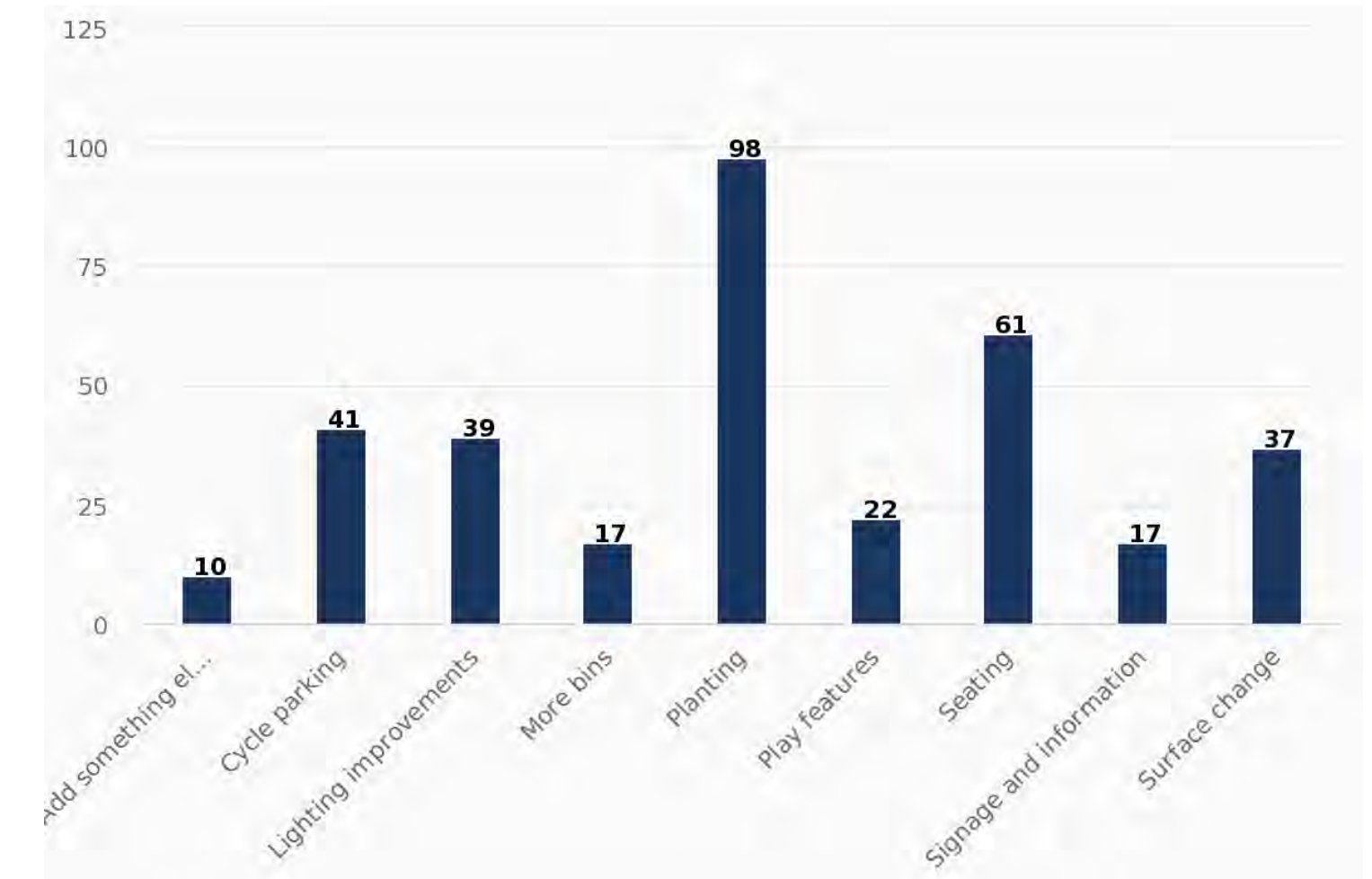
HOW WOULD YOU LIKE THIS SPACE TO FEEL?



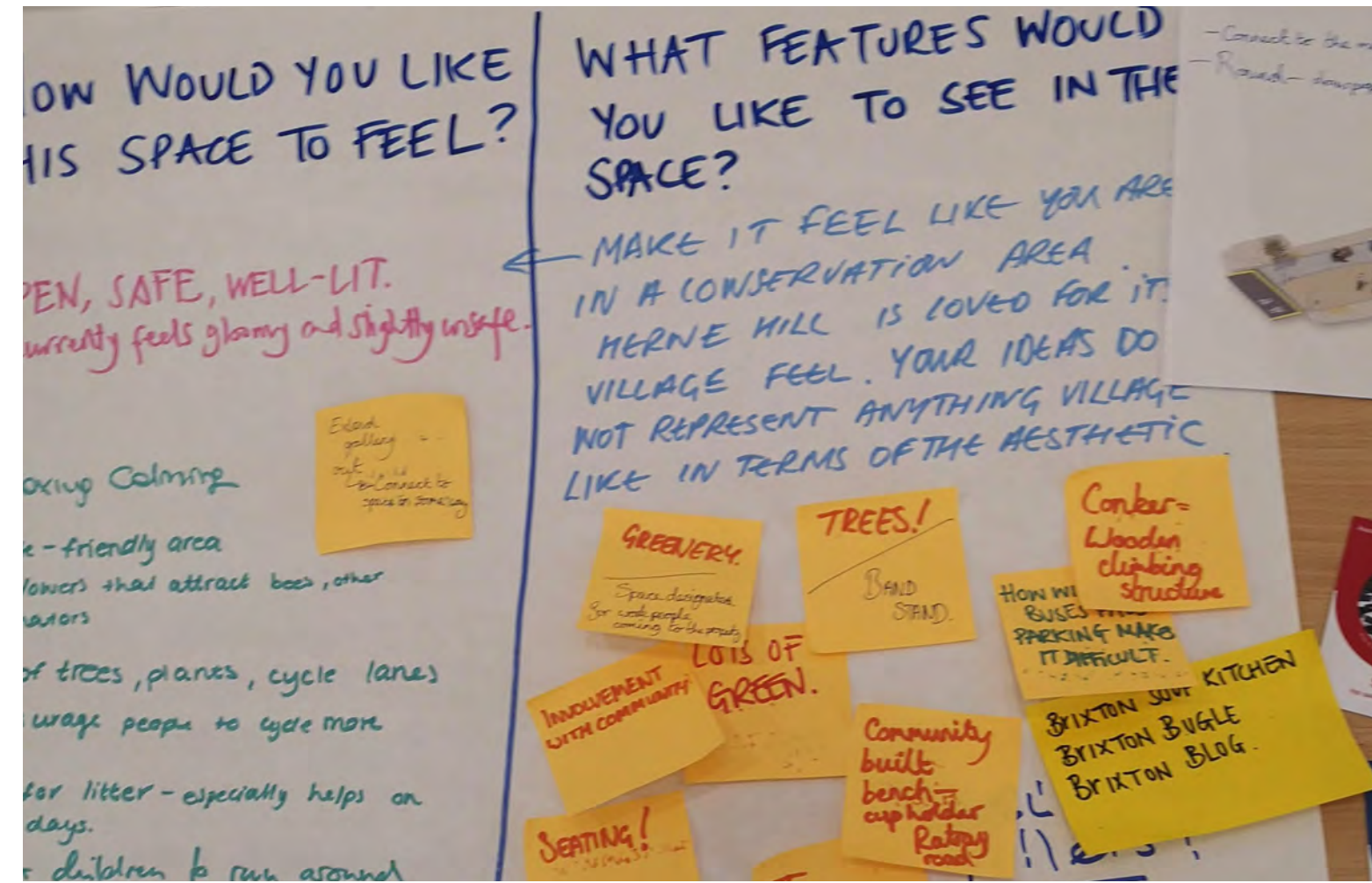
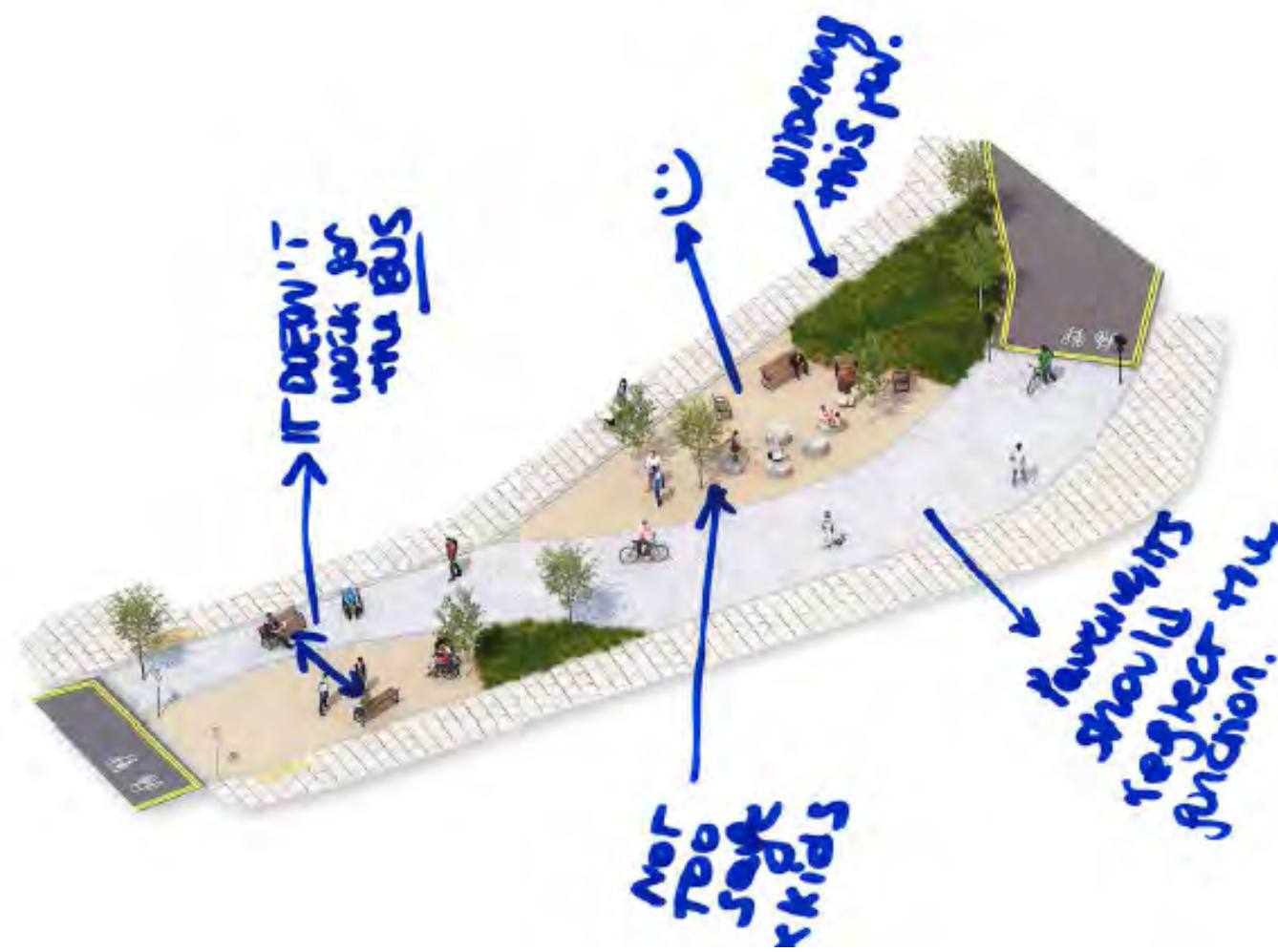
HOW WOULD YOU LIKE THIS PLACE TO BE USED?



WHAT FEATURES WOULD YOU LIKE TO SEE IN THE SPACE?

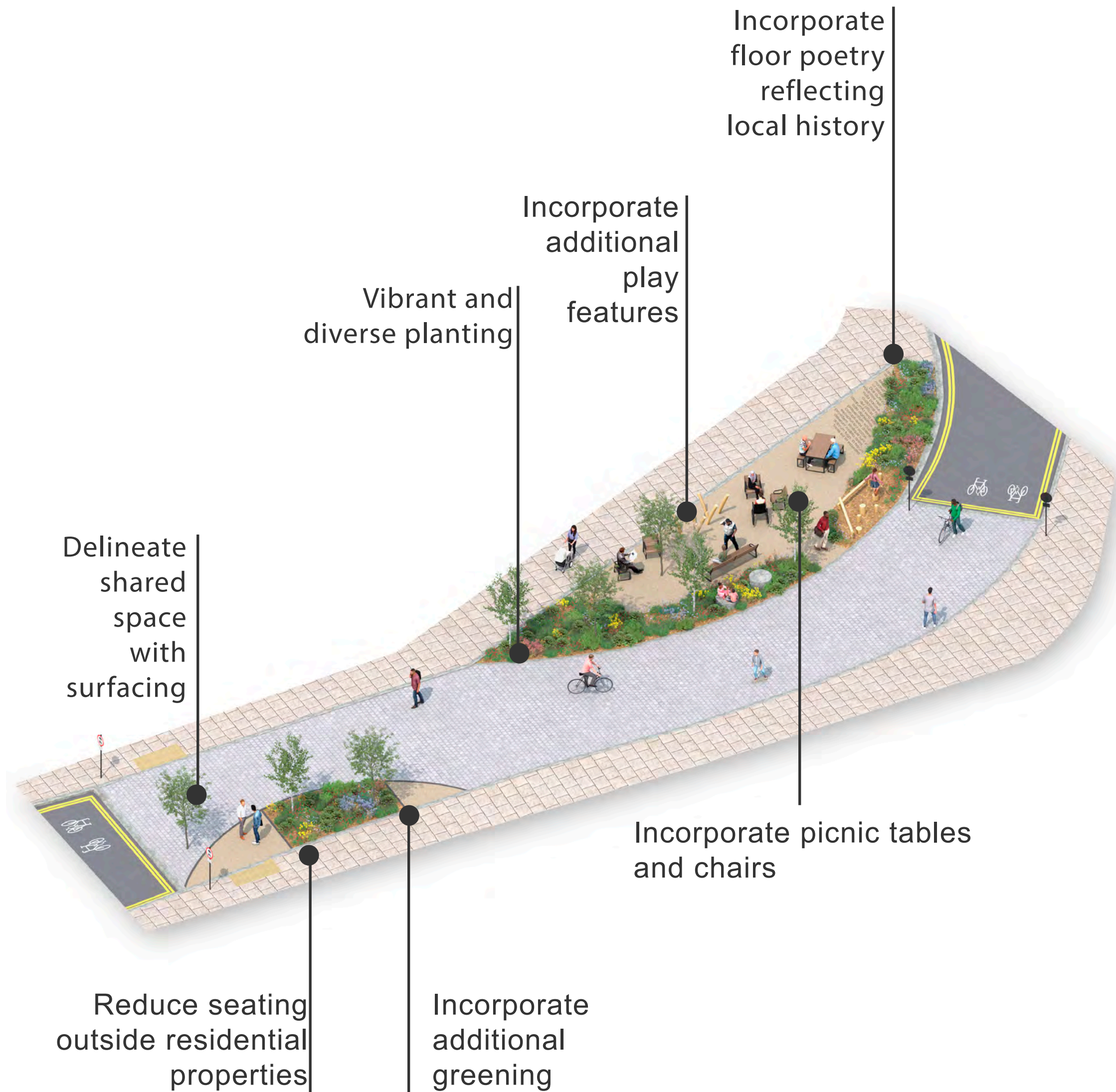


HERE IS AN OVERVIEW OF THE FEEDBACK COLLECTED THROUGH THE VARIOUS ENGAGEMENT ACTIVITIES:



	Community Feedback	Response
Parking/loading	<ul style="list-style-type: none"> Designate space for trades people coming to properties in between the bus gates 	Loading and parking opportunities are available in close proximity to the properties.
Cycling infrastructure	<ul style="list-style-type: none"> Separate walking and cycling e.g cycle lanes Incorporate cycle parking Don't include e-scooter/bike hire bays at location. 	Cycle lanes have not been included as the design will reduce vehicle speeds and the filters create a low traffic environment.
Design	<ul style="list-style-type: none"> Arrange seating to encourage interaction Incorporate play equipment e.g. tyre swings, outdoor gyms and street games. Create a space for entertainment and enjoying the market e.g bandstand & table. Ensure an inclusive, diverse and friendly environment. Remove street clutter Create a design with a variety of surface textures but no paving stones or cobbles Reference conservation area and village feel. Use the Woonerf principle of urban space design. Incorporate water features, parklets, streeteries, information, signposting and wayfinding, sculptures made from natural materials, bins Widen pavement to improve sight lines Include History here workshop – QR audio walks – who lived where on Railton Road 	<p>A variety of seating has been provided at this location including picnic benches and individual seats.</p> <p>'Play on the way' equipment has been added to the design to include children and young people in the public space.</p> <p>We are working in partnership with other Lambeth Council teams and external organisations to reduce the street clutter and increase useable space in the area.</p> <p>Surface variation has been used to communicate pedestrian prioritised spaces .</p> <p>The pavements have been widened in the adapted scheme to allow more space for pedestrians and to improve sight lines.</p> <p>The Community Street Design team will be working with local organisations and residents to add features which celebrate the history and heritage of the area, such as, installations or sculptures.</p>
Planting Design	<ul style="list-style-type: none"> Increase the amount of green space with low level planting and consider tree pits and tree roots Incorporate sustainable urban drainage Retain hedge and existing green space Add planting that celebrates the community 	<p>The design has been adapted to increase greening and includes more trees and variations of low level planting.</p> <p>The Council is working strategically to tackle flood risk across the borough. Areas that are most vulnerable to flooding will be provided with Sustainable Drainage systems first. Further details are available here.</p> <p>Landscape design and plant species will consider local history, heritage and the community. All surfaces will be designed to help tackle climate change.</p>
Safety and accessibility	<ul style="list-style-type: none"> Ensure that accessibility is fully considered e.g. drop kerbs into shared space, smooth, non-slip surfaces. Change in road surface structure - cobbles or equivalent to slow cyclists and vehicles Design to slow down vehicles and buses on the whole of Railton Rd e.g. buildouts, planting, speed bumps. More lighting to increase sense of safety 	<p>The design follows best practice including dropped kerbs at crossing points and 50mm upstand to delineate footways. As above, surface variation has been used to communicate pedestrian prioritised spaces.</p> <p>The adapted design will reduce vehicle and bus speeds and the filters create a low traffic environment.</p> <p>The Community Street Design team will be working with the local community and Lambeth Council teams to better understand perceptions of safety in the LTN and implement interventions where necessary.</p>

Railton Road- Final design proposal



5.3 Shakespeare Road

Starting design proposal

- Introduce tactile paving and dropped kerbs at all crossing points
- Ensure 50mm upstand on footway kerbs
- Introduce buildouts to prioritise pedestrians
- Introduce surface changes to slow vehicles down
- Add seating
- Add informal 'play on the way' features
- Add placemaking features such as street library
- Increase green space



Shakespeare Road - Key findings

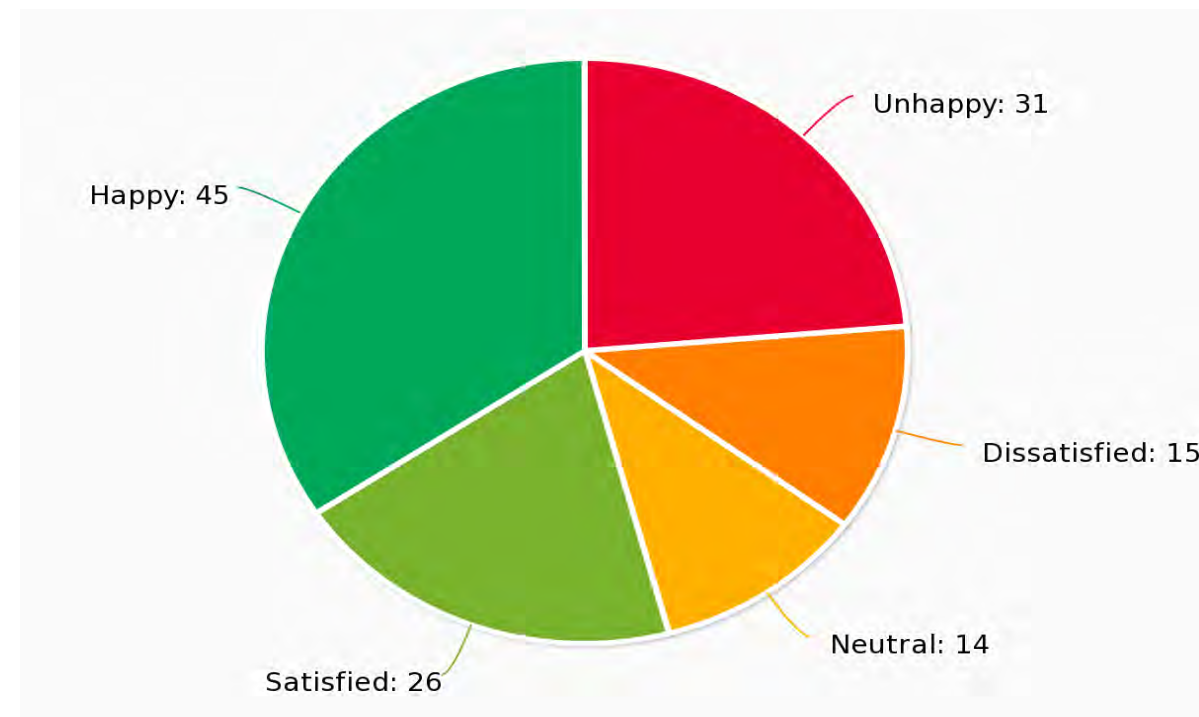
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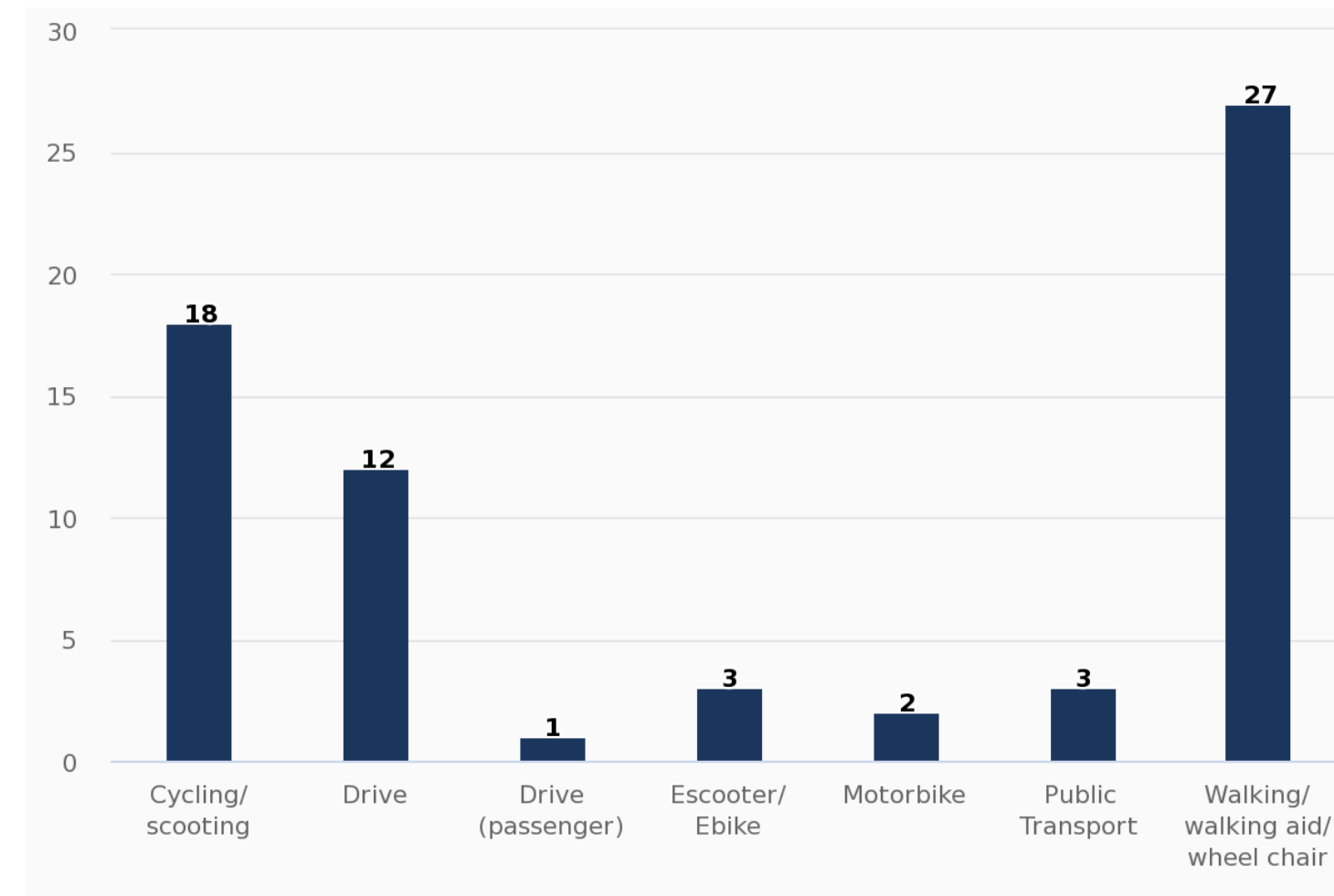
Particular focus was given to the space under the bridge and ensuring this feels safe both in the day and at night. Space for young people of different ages was also mentioned.

It was suggested that designs should be extended along the length of the road.

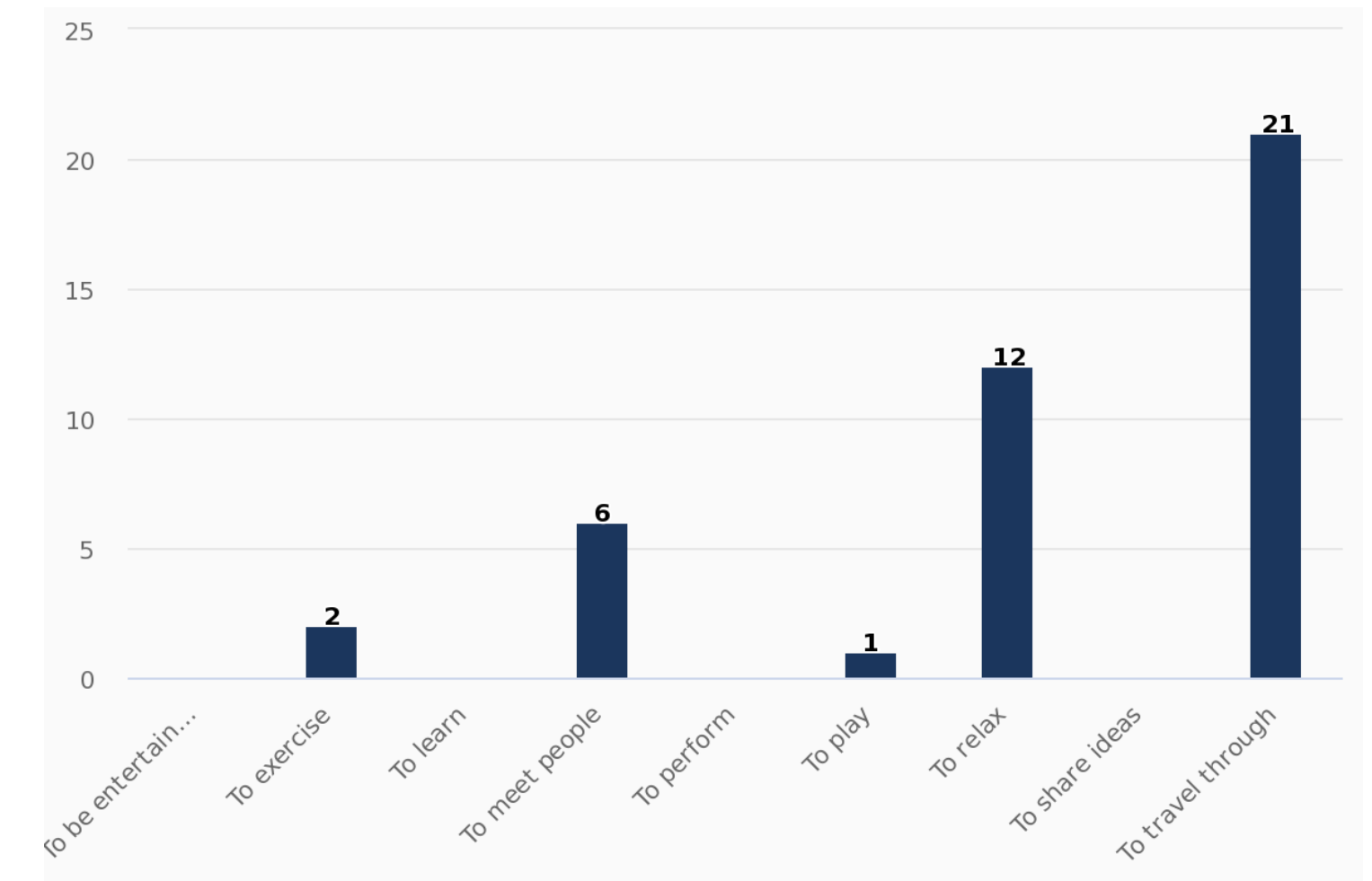
HOW DO YOU FEEL ABOUT THE DESIGN SUGGESTED?



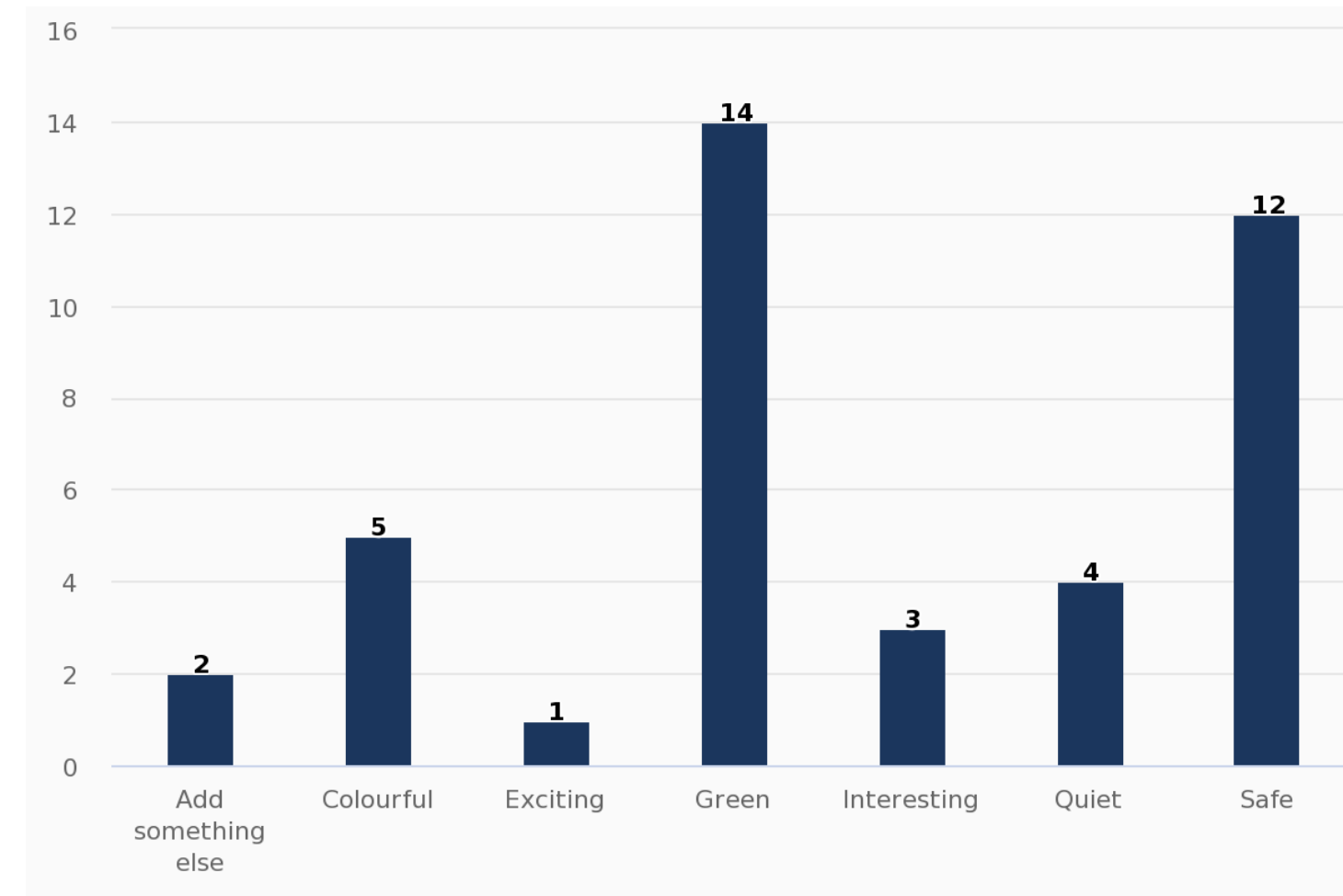
HOW DO YOU TRAVEL THROUGH THE SPACE?



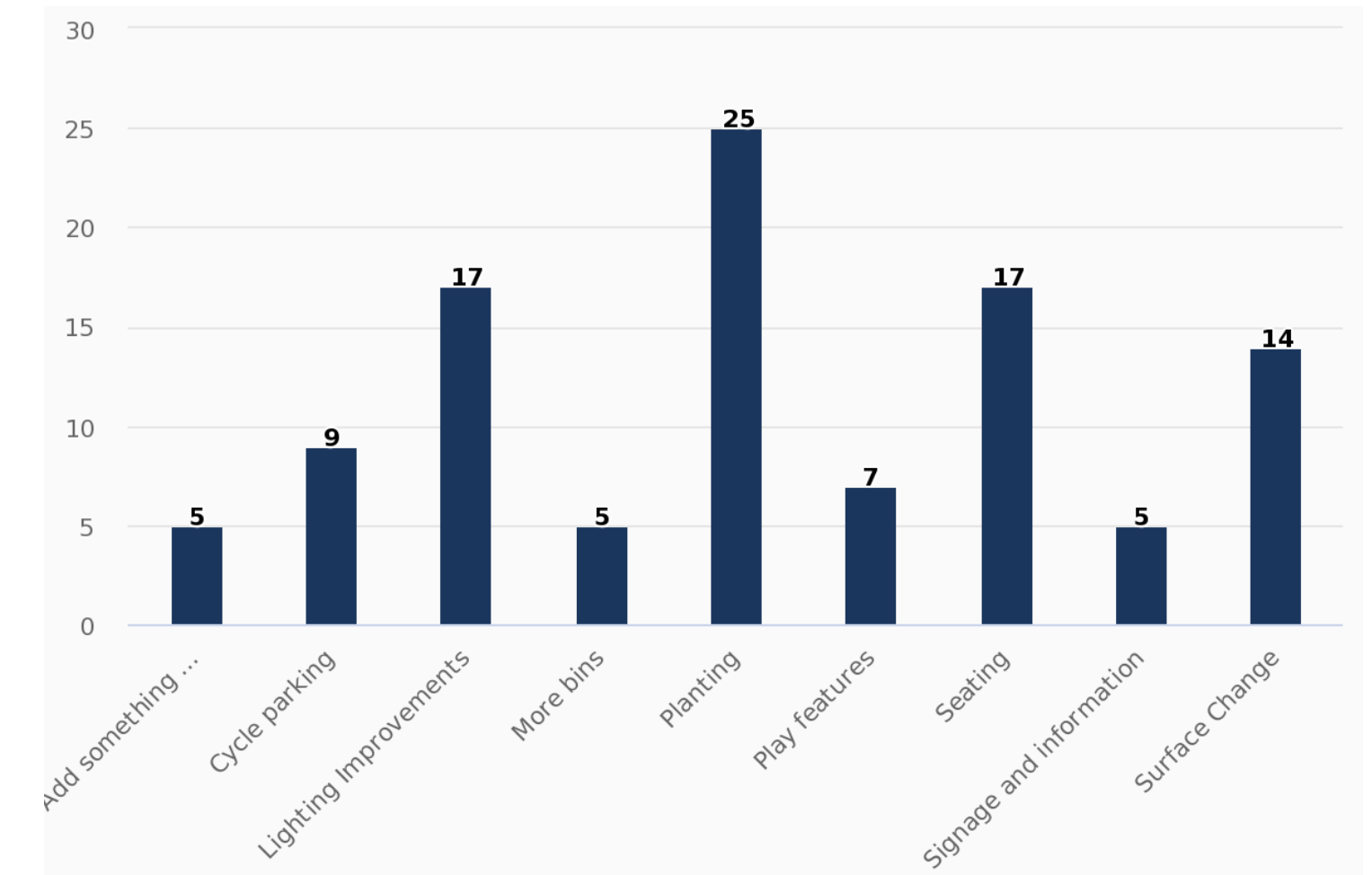
HOW WOULD YOU LIKE THIS PLACE TO BE USED?



HOW WOULD YOU LIKE THIS SPACE TO FEEL?



WHAT FEATURES WOULD YOU LIKE TO SEE IN THE SPACE?



Shakespeare Road - Final design proposal

Informal play features incorporated within planting design

Mural design incorporated below bridge and exploration of lighting

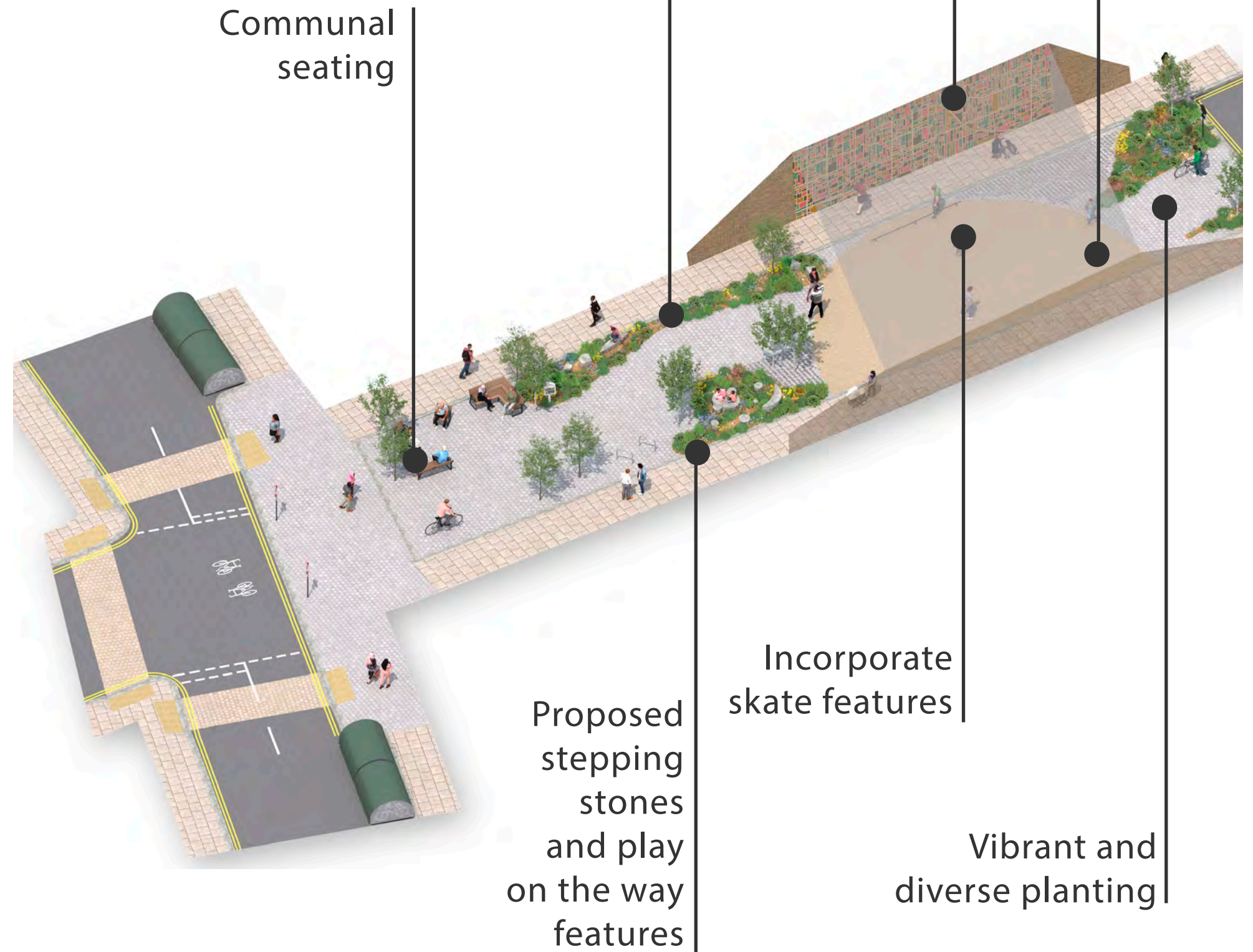
Incorporate floor poetry reflecting local history

Communal seating

Proposed stepping stones and play on the way features

Incorporate skate features

Vibrant and diverse planting



6 Other suggestions for the area

Vision for a whole neighbourhood:

Ensure design community owned:

- Celebrate historical contributions and local heroes in the area using
- Use technology e.g. put in phone charge points, free wifi and smart benches
- Information board and way finding
- Use railway sleepers in design
- Murals
- Incorporate Public toilets
- Create spaces for children – homework clubs, activities, IT and computer spaces

Consider various features:

- Make planting interesting, colourful and not “corporate.”
- Provide residents with the opportunity to creatively contribute to the sites i.e. community lead artwork, sculptures, mosaic into slabs.

Consider the maintenance:

- Ensure that schemes/ planting can be maintained by the Council e.g. access to water supply
- Address drainage at all sites including regularly clearing debris and rubbish
- Keep it simple and make it excellent

Consider the whole area:

- Distribute planting along length of roads
- Ensure designs safe particularly for women and girls.
- Ensure designs don't encourage anti-social behaviour
- Ensure shared spaces are LTN 1/20 compliant
- Create a pedestrian/cycle link with Milkwood Rd
- Design Railton Road so bus travels down the middle with cycle lanes on the side.

Shakespeare Road:

- Raised table improvement
- Lighting improvement and mural
- Greening

St Judes School Project:

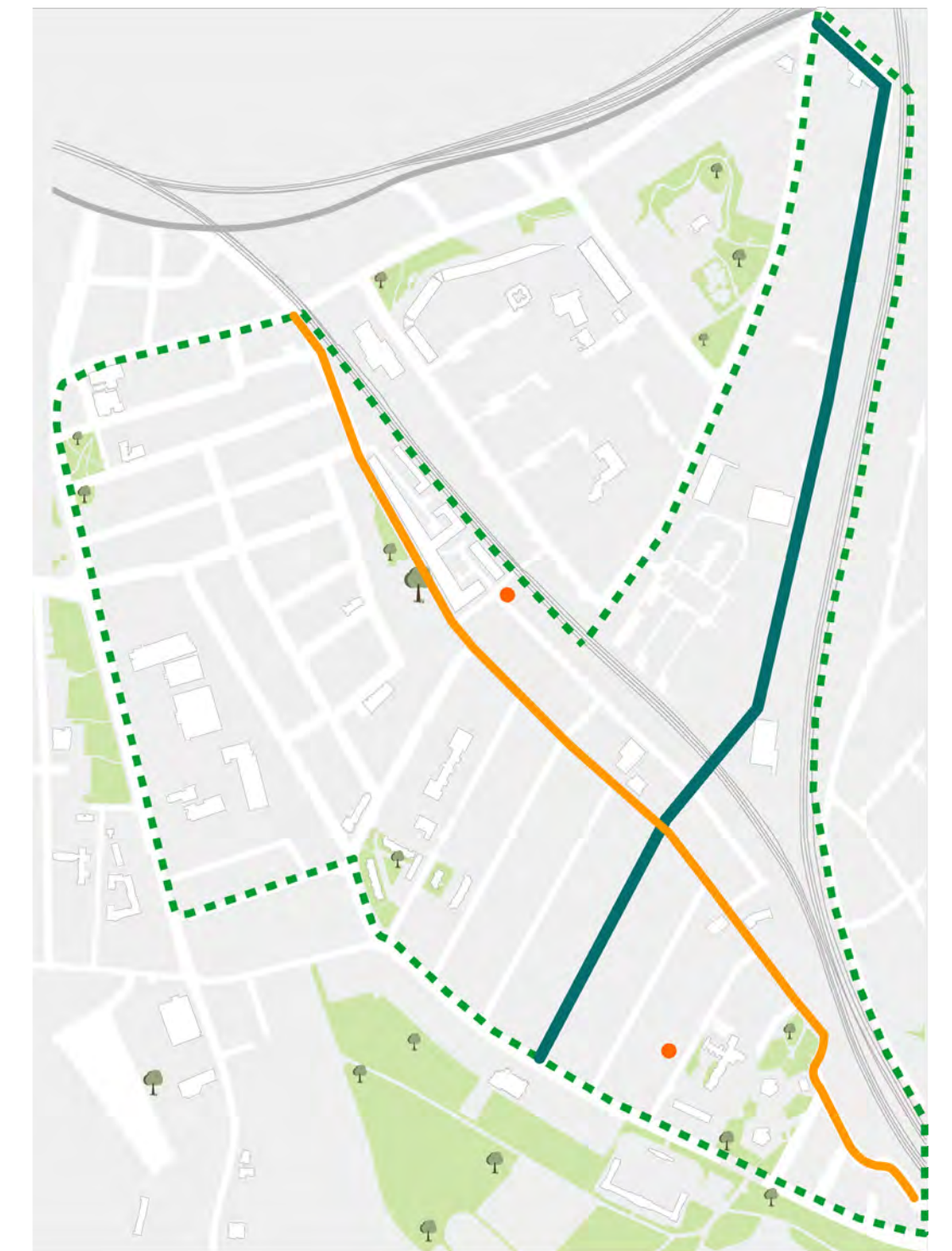
- Public realm upgrades to Regent Road

Somerleyton Passage:

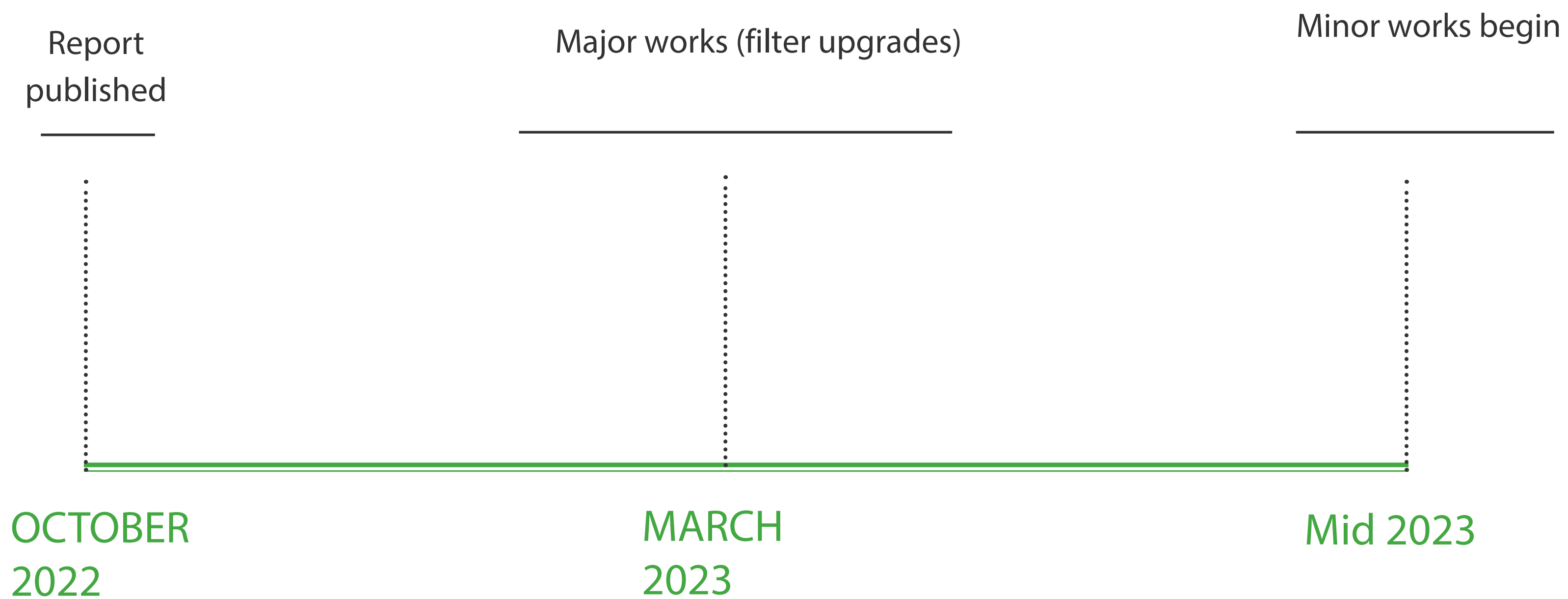
- Improved drop kerb provision

Railton Road:

- Lighting improvement
- Improved drop kerb
- Raised table improvement (Railton Rd and Leeson Rd junction)
- Greening (multiple locations)



7 Next Steps



Railton

The word 'Railton' is rendered in a large, dark brown, cursive font. The letters are filled with various colorful illustrations. A man in a blue shirt and grey trousers walks on the 'R'. A woman in a yellow dress walks a white dog on the 'a'. A person in a purple shirt is on a roller coaster on the 'i'. A person in a red shirt is on a bicycle on the 'l'. A person in a white shirt is on the 't'. The 'o' contains a yellow tree. The 'n' has a blue tree. There are also several small birds flying around the letters.