



# Semafone Cardprotect Voice+ for Cloud

## Delivering Simple, Smart & Secure Cloud-Based Telephone Payments

Having helped contact centers across the globe achieve PCI DSS compliance, Semafone offers the most complete portfolio of cloud solutions available, to fit the unique needs of your business. Choosing Cloud offers our customers **frictionless** deployment, a full set of **features**, and unparalleled **flexibility**:

- **Cloud** – a pure cloud solution for customers who don't want to hold any sensitive data in their data centers, or hardware on-premises
- **Hybrid Cloud** – for customers who want the benefits of a cloud solution while keeping their telephony on-premises
- **Hybrid Cloud with Rushmore** - a hybrid solution allowing customers to keep their telephony on-premise, while utilizing a fully supported 'Plug & Play' appliance for ease-of-deployment

## The Benefits

Deploying Semafone Cardprotect for Cloud means you can now:

### 1. Reduce your PCI DSS reporting requirements.

Level 1 merchants deploying Semafone Cardprotect for Cloud can complete a RoC and merchant levels 2-4 can complete an SAQ A, greatly reducing your PCI DSS reporting requirements from several hundred, down to just six.

### 2. Avoid ever having equipment to manage.

Semafone manages the entire process from implementation to managing compliance

controls, drastically lowering the burden for customers.

### 3. Enjoy centralized PCI DSS patching & upgrades.

Semafone will automatically take care of any new software patches or updates, ensuring your system is always up-to-date and relieving you from having to schedule these in.

### 4. Use a flexible capacity model.

Choosing Cardprotect for Cloud allows for flexible scaling options in times of seasonal variability when your number of channels or transactions need to increase.

### 5. Benefit from quick & easy implementation.

Because your Instance is prebuilt, Semafone will take care of the bulk of the installation process for you, saving you time and effort.

### 6. Be geo-redundant with a high-availability solution.

Semafone employs two geographically redundant data centers – one in Boston and one in Chicago – with resiliency ensured.

### 7. Be carrier agnostic.

Cardprotect is carrier agnostic and will work with any telephony carrier or service provider, saving you the hassle of having to switch vendors.

### 8. Increase your telephony resilience.

Because it is hosted in the cloud, Cardprotect creates a redundancy in the telephony equipment, creating a fail-safe or back up should the main system ever fail.

