

## PRODUCT WARRANTY

CPS Products, Inc. ("CPS") warrants, to the original purchaser only, its 5-2-1 SPD Series Surge Protectors to be free from defects in assembly, materials and workmanship for 3 years (36 months) from the date of purchase or 39 months from the date of manufacture, if earlier. If the product should fail during the warranty period it will be repaired or replaced (at our option) at no charge.

This warranty does not apply to products that have been altered, misused, exposed to extreme heat or cold or submerged. 5-2-1 Surge Protectors are not warranted against damage due to direct lighting strikes, electrical voltage exceeding published product specifications (continuous over-voltage), utility "overcurrent" or "fallen neutral" conditions.

5-2-1 Surge Protectors must be installed by a qualified licensed technician (HVAC / Electrician) according to the installation instructions as detailed in the relevant product manual. These products are designed to shunt voltage spikes to ground so it is imperative that proper grounding be provided as required by local electrical codes. All building wiring must conform to applicable federal, state and local electrical codes.

## CONNECTED EQUIPMENT WARRANTY

CPS will offer in addition to the product warranty above, a 3 year Connected Equipment Warranty to the original purchaser of the product commencing from the date of purchase of the product. Under this Connected Equipment Warranty, CPS will replace or pay to repair electromechanical equipment (AC power line only) that CPS determines has been damaged by transient voltage (an "Occurrence") while properly connected to a properly installed 5-2-1 SPD Series Surge Protector due to the direct result of the failure of said 5-2-1 SPD Series Surge Protector. This Connected Equipment Warranty is limited to the lesser of (a) the Fair Market Value of the damaged equipment, or (b) **\$1,000 per Occurrence, with a lifetime cap of \$10,000.**

To qualify for this Connected Equipment Warranty you must fill out the registration form and mail it back to CPS Products within 15 days from date of installation along with your original dated sales receipt for the 5-2-1 SPD Series Surge Protector. Return of the registration form is not required to be covered by the Limited Product Warranty. The 5-2-1 surge protector must be properly installed by a licensed electrician and only in accordance to the directions in the manual.

To make a claim, please contact CPS at 1-800-277-3808 within (15) days of discovering damage to equipment, BEFORE having the equipment repaired. You will receive a return authorization number to return the 5-2-1 SPD Series Surge Protector. The device must show signs of surge damage directly related to the Occurrence or defects in assembly, materials or workmanship, causing it to operate outside design specifications. CPS Products has the right to inspect damaged equipment and has the sole right to determine if a claim is valid and if compensation is justified.

**THE FOREGOING WARRANTIES ARE IN LIEU OF ALL OTHER EXPRESS WARRANTIES. TO THE EXTENT ALLOWED BY LAW, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED TO THE DURATION OF THE LIMITED PRODUCT WARRANTY. IN NO CASE SHALL CPS PRODUCTS INC. HAVE ANY LIABILITY FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, INCLUDING BUT NOT LIMITED TO LOSS OF THE USE OF THE PRODUCT OR ANY ASSOCIATED EQUIPMENT, COST OF ANY SUBSTITUTE EQUIPMENT, FACILITIES OR SERVICES, DOWNTIME, THE CLAIMS OF THIRD PARTIES, DAMAGE TO PROPERTY OR PERSONAL INJURY. SOME STATES DO NOT ALLOW LIMITS ON WARRANTIES OR ON REMEDIES FOR BREACH IN CERTAIN TRANSACTIONS. IN SUCH STATES THE LIMITS IN THIS PARAGRAPH MAY NOT APPLY.**

**THESE WARRANTIES GIVE YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE. THE WARRANTIES ARE ONLY VALID IN USA AND CANADA.**

## 5-2-1<sup>®</sup> SPD Series Surge Protector Connected Equipment Warranty Registration Form

Please fill out and return with proof of purchase within **15 days** of installation.

*\*Registration is not required for standard 3 year product warranty.*

SPD60 \_\_\_\_\_  
SPD150 \_\_\_\_\_  
SPD Serial number: \_\_\_\_\_

Date of installation: \_\_\_\_\_  
Purchased from: \_\_\_\_\_  
Name of installer: \_\_\_\_\_  
Equipment protected: \_\_\_\_\_  
Brand and model # of equipment protected: \_\_\_\_\_  
\_\_\_\_\_

Customer Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
City / State: \_\_\_\_\_ Zip: \_\_\_\_\_  
E-mail: \_\_\_\_\_

**Please send completed form and proof of purchase to:**

CPS Products, Inc.  
Attn: SPD Warranty  
1010 East 31<sup>st</sup> Street  
Hialeah, FL 33013



**SPD60 / SPD150 WARRANTY**

**The 5-2-1® SPD Series Surge Protectors have a limited three year Product Warranty and Connected Equipment Warranty.**

#73-180 Rev. D

**TECHNICAL SUPPORT**

**Manufactured by CPS Products, Inc.**  
1010 East 31st Street, Hiawah, Florida 33013 U.S.A  
Tel: 305-687-4121 Fax: 305-6873743  
E-mail: [info@cpsproducts.com](mailto:info@cpsproducts.com)  
Website: [www.five-two-one.com](http://www.five-two-one.com)

**Technical Support**  
1-800-277-3808 (Toll-free)



**MADE IN THE U.S.A.**