

# WELCOME ABOARD!

ENG



To help you get off to the best possible start of your vacation, we have prepared this guide for your first steps on board:

## MARSEILLE



### Your cabin will be ready at approximately 13:00

We invite you to take this opportunity to explore the ship.



### Visit our "Welcome Aboard" buffet

Located at the main buffet on Deck 8



### Download the MSC for Me app to get the most out of your cruise

With *MSC for Me* app you can...

- Navigate on board with the interactive ship's map
- Get real time daily program activities and offers
- Plan your day with a Personal Agenda
- Make restaurant reservations or book excursions, spa treatments from wherever you are

Connect your mobile device to MSC SEAVIEW-HOTSPOT WiFi network.

Go to [www.msccwifi.com](http://www.msccwifi.com), and download the *MSC for Me* app for free.



### Compulsory safety Drill for all Guests

A compulsory safety drill is performed for embarking Guests. This mandatory safety exercise is done at the beginning of each cruise with the assistance of the MSC crew who will guide all Guests in order to ensure you are familiar with what to do and where to go in the unlikely event of an emergency:

If you cannot attend, please contact the Reception – Guest Service (dial 99), for assistance.

For time and location of the drill, please check the Daily Program or the *MSC for Me* app. In case of a real emergency, you will hear the emergency signal (seven short blasts followed by one long blast of the ship's alarm), proceed to your assigned Assembly Station. More instructions can be found on the safety video available on your cabin's Interactive TV and on the back of your cabin door.



### Your Cruise Card & MSC for Me wristband

Your Cruise Card is your personal ID card, your cabin key and your "Cruise Credit Card" during your holiday. You may also use an *MSC for Me* wristband\*\*. Remember to register your credit card or make a direct deposit with your debit card on board within 48 hours after your embarkation at any of the Cruise Card Activation Points. You may also make a cash deposit at Reception – Guest Service. Your Cruise Card is already activated to make purchases up to 300 Euros.





### Dining & Beverage info

Your dining information is displayed on your Cruise Card. If you have any inquiry, please visit the Dining info point, at the Silver Dolphin Restaurant, deck 6 From 13:30 - 16:00. Discover more about our great-value drinks packages.



### Speciality restaurants and Prepaid packages

If you have purchased a Speciality Restaurant package, please remember to reserve your table(s) as soon as possible by using the MSC *for Me* app, dialing 6117 or going directly to the restaurant(s) at opening time.



### Luggage delivery to your cabin

Due to the large amount of luggage being handled on embarkation day, please be advised that the delivery of your baggage may last up until late this evening. If you have not received your luggage by 17:00 or if a piece of luggage not belonging to you was delivered to your cabin, please contact to Reception - Guest Service, located on deck 5, or dial 99.



### Important to know - Smoking Areas

Sunset Pool Right Side - deck 7  
Seaside Lounge Outdoor Bar Right Side - 8 Mid  
Miramar Outdoor Bar Right Side - 19  
Aurea Bar Right Side - 19

Smoking (including e-cigarettes) is not permitted in cabins, on balconies, and in any area not designated by appropriate signage and ashtrays. If evidence of smoking is found, a supplementary cleaning fee of € 250 will be added to your account.



### Internet Stay Connected

Satellite Internet Connection allows Guests to stay in touch with friends and family and share your vacation experience while onboard. A variety of packages are available to help Guests stay as connected as they would like.

For detailed information on the available packages, once on board, activate the Wifi on your device connect to MSCSEAVIEW-HOTSPOT, go to your browser and on the top write: [www.msccwifi.com](http://www.msccwifi.com). After creating an account with the Internet ID that you will find on your Cruise Card you may purchase your package and get started.



### Book your shows

In order to enjoy the evening shows at the theatre, remember to book your seat in advance. You can do this easily on your cabin's Interactive TV, on the touch-screens around the ship, on the MSC *for Me* app, or by asking at the Reception - Guest Service.

NB: Please arrive 5 minutes before the start of the show. If you are dining at the first sitting, we recommend you book the later show.



### Reserve your excursion with us

Reserve your MSC Excursions quickly and do not miss the chance to enjoy your vacation to the fullest. MSC Excursions have limited places available because:

#### Quality and value

Experience the destinations on meticulously planned excursions, guided by skilled and qualified local tour guides.

#### Comfort and convenience

Comfortable transportation to and from the ship, beautiful sight seeing opportunities and tours designed to make your day of exploring as care-free as possible. Just select the tour of your choice and let us take care of all the details.

#### Peace of mind

When you choose an MSC excursion, you can relax knowing that all our tours are operated by carefully selected partners who can easily make contact with your ship throughout the day.