

# USEFUL INFORMATION

**Adventure Ocean Back Deck** – Please note that the back deck behind the Youth Facility on Deck 12 is for ages 12-17 only. No adults permitted.

**Alcohol-Free Zones** – We ask parents to please be aware that the areas at and around the Adventure Ocean and Arcade located on Deck 12 aft are strictly alcohol-free zones. We ask that you please respect our youth activities areas.

**Alcohol Policy** – The minimum drinking age for all alcoholic beverages on Royal Caribbean International ships sailing from North America is 21. The minimum drinking age for all alcoholic beverages on Royal Caribbean International ships sailing from South America, Europe, Asia, Australia and New Zealand is 18. In certain circumstances where local laws permit or require, Royal Caribbean International may modify this policy which may also require parent/guardian request/authorization. Guests may contact Guest Services or refer to the Cruise Compass for specific minimum drinking age information on their cruise vacation.

**Broadcast Television** – Royal Caribbean International is proud to offer the following licensed satellite programming available in international waters: CNN International, CNN Español, ESPN International, TNT International, Cartoon Network, Boomerang and Fox News. (Domestic broadcast feeds can only be legally broadcast within 12 miles of the United States coastline.) Brief moments of satellite signal loss can be expected at any time – an inevitable consequence on a moving ship. In addition, some major sporting events may not be available due to blackout and broadcast rights restrictions. We hope you enjoy the widest variety of stateroom television entertainment available at sea.

**Cruise Services Directory** – Found in your stateroom is a Cruise Services Directory that contains answers to frequently asked questions, a telephone directory and a room service menu.

**Entertainment Seating** – Please remember: no saving of seats. We also kindly ask that all children sit with their parents.

**Golf Simulator** – Test your strokes at our Golf Simulator on the Sports Deck (\$25 per hour fee). Make your reservation at the Sports Deck or by using RCTV. A cancellation fee of \$12.50 will be charged for cancellations made within 24 hours of your appointment.

**Guest Conduct Policy** – For the safety, comfort and enjoyment of all Royal Caribbean International guests, we have developed certain guest conduct guidelines for both adults and children. These guidelines cover a variety of areas, including but not limited to:

- Underage drinking • Smoking • Verbal abuse • Violent and/or unruly behavior
- Excessive, offensive language • Possession of an illegal substance • Vandalism
- Solicitation.

If Royal Caribbean International determines that any guest is in violation of these guidelines, we may be forced to ask the offending party to leave the ship at the next available port-of-call. Please make sure to familiarize yourself with these guidelines. A copy can be obtained at the Guest Services Desk or in the Cruise Services Directory.

**Helpful Health Information – H1N1 Flu Update** – We ask for your assistance in following the advice of medical experts who tell us that some of the best ways to help prevent flu and other illnesses is to:

- Wash your hands thoroughly with soap and hot water – often.
- Cover your mouth and nose with a tissue when you cough or sneeze, and then put your used tissue in the waste basket.
- If you don't have a tissue, cough or sneeze into your upper sleeve, not your hands.

Should you experience any flu-like symptoms, please contact our Medical Facility by phone from your stateroom and our Medical staff will visit your stateroom. Like you, we take all health matters seriously. We hope this information is helpful.

**Mariner Day Spa and Fitness Classes** – Any cancellations must be made 24 hours before the appointment to avoid a 50% charge to your SeaPass account.

**Medical Care** – Medical Facility charges are based on United States Government Medicare Physician Fee Schedule rates. Guests who wish to be seen outside of the posted hours will be charged an additional fee of \$30. The Medical Facility is located near the portside stairs/elevators on Deck 1 aft. Tours of the Medical Facility are not permitted.

**Port Safety Information** – We would like to advise all of our guests to take extra care on the pier side when leaving and returning to the Mariner of the Seas. These areas are controlled by the local Port Authorities and at times can be hazardous. Please

look out for ropes, wires, moving vehicles, dumpsters, rail lines, bollards, steel grates and uneven surfaces. Please take care.

**Pool Towel Policy** – Pool towels are only available at the towel stations located on Deck 11, poolside. Used towels may be exchanged at the same location. We kindly request that all towel(s) be returned to the towel station no later than 10:00 pm on the last day of your cruise vacation. If you wish to keep the towel and take it home, you are welcome to do so. Please note: a charge of \$25 per towel issued and not returned by 10:00 pm on the last day of your cruise vacation will automatically be applied to your onboard account.

**Radios, Tape Recorders and CD Players** – Please refrain from using radios, tape recorders or CD players in public areas unless used with headphones. Also, for the enjoyment of all guests, please refrain from the use of walkie-talkies and hand-held radios during all show performances and in all dining venues.

**Reserving Seats and Lounge Chairs** – Please be advised that the saving of seats in our theaters, lounge chairs poolside and on open decks is strictly prohibited.

**royal caribbean online™** – Check stocks or e-mail a friend for a nominal charge. Available 24 hours and located on Deck 8.

**Save The Waves** – Please refrain from throwing anything overboard either in port or at sea. Please deposit trash in the proper receptacles around the ship. We are doing everything we can to protect the ecology of the oceans that support cruising and are grateful for your cooperation.

**Smoking Policy** – For the comfort and enjoyment of our guests, the Mariner of the Seas has been primarily designated as a non-smoking ship. However, we recognize that some of our guests smoke. Therefore, to provide an onboard environment that also satisfies smokers, we have designated smoking areas in many of our lounges and on the starboard side of open air decks and balconies. Royal Caribbean International kindly asks all guests to please observe the non-smoking areas and to refrain from smoking pipes or cigars in any of the public areas. These requests are made to provide a comfortable shipboard environment for everyone. Smoking is not permitted inside any guest stateroom; however guests with balconies may smoke on their balcony. If a guest is in violation of this policy a fee of \$250 will be applied to their SeaPass account. Mariner of the Seas is a non-smoking ship. Please be advised that smoking is not permitted in your stateroom, and only guests 18 years or older can possess tobacco. We do, however, offer guests dedicated smoking areas onboard, including the open deck areas on the Starboard side of deck 4, deck 11 and deck 12. Thank you for your cooperation.

**Regulation Information** – Animal products such as meat, eggs, dairy produce, poultry or seafood that is raw or undercooked significantly increases risk to vulnerable and immuno-deficient guests.

**Video and Tape Recording Policy** – With respect to artists' rights, we kindly remind our guests that video and audio recording is not permitted during show times.

**Swimming Pools** – Please be advised that the Solarium and Solarium hot tubs on Deck 11 are for adults only over the age of 16. All families and children are welcome to use the two main pools on Deck 11. Guests under the age of 16 wishing to enjoy the main poolside hot tubs must be accompanied by a parent or guardian. In the interest of public health, children in diapers, pull-ups, or who are not toilet trained are not permitted in the swimming pools or hot tubs at any time. We thank the parents/guardians in advance for helping us to enforce these guidelines. If a lounge chair remains unoccupied for 30 minutes or more, our Deck Patrol has been instructed to remove the towels and personal effects. This policy enables all guests to share equally in the enjoyment of the facilities.

**Telephone Calls** – Calls can be made directly from your stateroom. Dialing instructions are located in the Cruise Services Directory. The telephone rate is \$7.95 per minute and charges will be billed to your SeaPass account. Friends and family can call you from home. Give them this number: 1-888-RC4SHIP.

**Wake-Up Calls** – Speed dial and enter your preferred wake-up time in four digits and press one for am or two for pm. For example 7:15 am = 0715+1 and 2:30 pm = 0230+2.

**Youth Evacuation Plan (YEP)** – All children ages 3-11 years must wear a YEP wristband indicating their assembly station at all times. If your children are participating in an Adventure Ocean program, our highly trained Youth Staff will take them to meet you at your assembly station. All children will be supervised until they are reunited with their parents or guardians. Children who do not already have their YEP wristbands may obtain them at the Guest Services Desk, Deck 5 or from the Youth Staff at Adventure Ocean activities.